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1 Wednesday, 9 May 2012 2 (10.00 am) 3 Statement by LORD JUSTICE LEVESON LORD JUSTICE LEVESON: Full Fact, English PEN, the Media 4 5 Standards Trust and Index on Censorship, none of whom 6 are core participants in this Inquiry, although 7 unsuccessful applications were made by English PEN and 8 Index on Censorship at its commencement, have made 9 a written application for directions regarding the 10 ruling that I made on Friday last week concerning an 11 application by the government for core participant 12 status. Before giving me the opportunity of dealing 13 with it, the application has been placed in the public 14 domain. In the circumstances, although I believe the 15 answer to be clear, and I have not found it necessary to 16 seek the assistance of any core participant, I shall 17 deal with it in public. 18

Let me start by saying something of the way in which the Inquiry has dealt with requests addressed to it. On a very frequent basis, applications or requests of one sort or another are received at the Inquiry, both by post and email. In most cases, they can be dealt with administratively, either by a lawyer working as a solicitor to the Inquiry or by another member of the team. When it is necessary, requests are referred to me Page 1

and my decision is then passed back to the solicitor for onward transmission. None of this is or need be in public. Very occasionally I have felt it necessary to say something more formally, in which event I have usually done so at the beginning of a hearing prior to the evidence being called. Examples of my taking this course will be obvious to anyone watching the proceedings or considering the transcript.

I do not intend to alter that approach, and, before considering this request, wish to underline that the mere fact that it has been published has not caused me to do so. I am not prepared to allow the Inquiry to be diverted from the business of the day simply by the fact of publication of a request. I respond to Full Fact and others first because of the respect which I attach to their organisations and secondly because they raise issues that are potentially significant, not least because the implications of the consequences of my ruling have been misunderstood and so misrepresented in certain reports.

In a ruling on Friday, 4 May, I refused to allow the government to have core participant status but I did grant such status to certain named ministers, who I determined should collectively be known as government core participants. Although not then stated in the

ruling, I also decided under rule 7 of the Inquiry Rules

2 2006 that collectively they should be represented by the

Treasury Solicitor. Three questions have been raised.

4 These concern the position of special advisers within

5 the confidentiality circle, the anonymity of ministerial 6 staff within the confidentiality circle (which issues

7 are both related to the purpose of the included group)

8 and the question of redaction.

The confidentiality circle.

The first point to make is that core participant status and membership of the confidentiality circle is conferred for the purpose of assisting the Inquiry while at the same time ensuring fair treatment for those likely to be affected. What is important is the fact that everyone who is within the confidentiality circle understands the obligation to preserve the confidence of the information being shared, and not to reveal that information until it has been published on the Inquiry website. The terms of the undertaking and the order under Section 19 of the Inquiries Act 2005 (the Act) make that absolutely clear.

I expect each core participant, including government core participants, to restrict the confidentiality circle to the minimum number necessary to participate fairly and effectively in the Inquiry. This group will Page 3

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usually involve legal advisers and those persons whose assistance is essential to ensure that the core participant can produce accurate and properly researched material for the Inquiry. For a newspaper core

participant it might involve the editor and one or more 5

6 reporter ready to undertake any necessary research. 7 Government ministers will no doubt need further

8 assistance, if only from those able to marshall the

documents and to consider whether there is any point

that should be advanced through counsel to the Inquiry. In addition, it was also a core part of the

reasoning in my ruling last Friday that government ministers ought not to have to deal with demands for information about evidence emerging from the Inquiry without any prior notice about that evidence. In that regard I also implicitly recognised that there could be a number of persons who would need to be brought into the confidentiality circle for just this purpose. Indeed, for whatever purpose, given that ministers have been asked questions both as holders of public office, in which capacity they can be assisted by civil servants, including government lawyers, and as senior party leaders, in which capacity civil servants cannot be involved, it should not be surprising if requests for membership of the confidentiality circle are made for

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1 both civil servants and special advisers. In any event, 2 whether such persons are civil servants, subject to an 3 obligation to act with political neutrality, or special 4 advisers not so restricted does not matter. I repeat 5 that what is critical is that everyone who signs the 6 confidentiality undertaking is absolutely bound by it. 7 Neither is compliance merely a matter for exhortation. 8 Breach of a notice under Section 19 of the Act can be 9 certified to the High Court and the subject of such 10 order by way of enforcement or otherwise as could be 11 made if the matter had arisen in proceedings before the 12 court, see section 36 of the Act.

> It has not been the practice of the Inquiry to publish the names of those who have signed the confidentiality undertaking. In some cases, it involves a large number. In others, few are involved. It is an administrative matter, albeit an important one, which has been addressed by the solicitor to the Inquiry and her team. The fact of the undertakings has been made public, but to go further and publish the names is, in my view, unnecessary. It would divert resource to do so and would identify all those who are privy to sensitive information. This may not itself be desirable because to do so might expose them to pressure to reveal confidential information. It is important to appreciate Page 5

that all who have become core participants have already submitted signed statements. What matters is that whoever has access to statements before the witnesses give evidence keeps what they read confidential prior to the Inquiry making it public after the witness has given evidence. It must be understood that within days of statements being made available to core participants, the statement is in fact adduced in evidence and then published on the Inquiry website.

Redaction.

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The concern expressed in relation to redaction is that in addition to the privilege of seeing evidence in advance, government core participants have the ability to suggest redactions before that material is placed into the public domain, with the result that where there is discretion to hide things from the public, there will be "worries about abuse among the public". It is submitted that the twin track procedure for redaction should be modified to require the publication of schedules in the public domain seeking to justify redaction, whether or not the proposed redactions are agreed. It is said that this would create an incentive for the government core participants to adopt a measured approach to its requests. No such concern has been expressed in relation to other core participants. Page 6

This submission fundamentally misunderstands Section 19 of the 2005 Act. This provision describes the circumstances in which material may be restricted or redacted in these terms:

- "(1) Restrictions may, in accordance with this section, be imposed on --
- "(a) attendance at an inquiry, or at any particular part of an inquiry;
- "(b) disclosure or publication of any evidence or documents given, produced or provided to an inquiry.
- "(2) Restrictions may be imposed in either or both the following ways --
 - "(a) by being specified in a notice (a 'restriction notice') given by the Minister to the chairman at any time before the end of the inquiry;
 - "(b) by being specified in an order (a 'restriction order') made by the chairman during the course of the inquiry.
 - "(3) A restriction notice or restriction order must specify only such restrictions --
- 21 "(a) as are required by any statutory provision, 22 enforceable Community obligation or rule of law, or
 - "(b) as the Minister or chairman considers to be conducive to the inquiry fulfilling its terms of reference or to be necessary in the public interest,

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having regard in particular to the matters mentioned in subsection (4).

"(4) Those matters are --

"(a) the extent to which any restriction on attendance, disclosure or publication might inhibit the allaying of public concern;

"(b) any risk of harm or damage that could be avoided or reduced by any such restriction;

- "(c) any conditions as to confidentiality subject to which a person acquired information that he is to give, or has given, to the inquiry;
- "(d) the extent to which not imposing any particular restriction would be likely --
- "(i) to cause delay or impair the efficiency or effectiveness of the inquiry, or.
- "(ii) otherwise to result in additional cost (whether to public funds or to witnesses or others).
- " (5) In subsection (4)(b) 'harm or damage' includes in particular --
 - "(a) death or injury;
- "(b) damage to national security or international relations;
- "(c) damage to the economic interests of the United Kingdom or any part of the United Kingdom;
 - "(d) damage caused by disclosure of commercially Page 8

1 sensitive information." 2 End of the citation of the statute. 3 The only grounds for redaction are those set out in 4 Section 19 of the Act or irrelevance. Although 5 Section 19(4) is not determinative, but only exemplifies 6 the potential grounds, for the purposes of this Inquiry 7 the term "harm or damage" has only narrow ramifications. 8 Where there are redactions, they are generally visible 9 on the page for all to see, or alternatively it is 10 apparent where they have been made. The situations so 11 far experienced revolve around personal details such as 12 signatures, private addresses and information such as 13 telephone numbers, the identity, where it is material, 14 of those who are under investigation by the police or 15 who come within the umbrella which I've referred to as 16 the self-denying ordinance, details which can properly 17 be described as commercially confidential and, on 18 occasion, material that is truly irrelevant to the 19 Inquiry. Nobody has sought to challenge decisions made 20 by the team as to redaction, and although I would be 21 entirely prepared to do so, I do not believe that I have 22 had formally to rule on any dispute. On occasion, 23 redactions have preceded disclosure to core participants 24 where the position is obvious and clear. In any event, 25 I have no doubt that core participants such as the Page 9

1 Furthermore, it would be unreasonably burdensome on 2 this fast-moving Inquiry to make public, as we progress, 3 workings of the redaction exercise conducted by the 4 Inquiry itself. It would more importantly give rise to 5 a heightened risk of material which rightly deserved 6 redaction being inadvertently disclosed into the public 7 domain. I am, however, happy to add that if I became 8 concerned that any core participant was trying to abuse 9 the process to hide matters that were merely 10 embarrassing rather than properly deserving redaction, 11 I would consider making public information about that 12 particular attempt. I do not anticipate that such 13 circumstances will arise, and continue to expect all 14 core participants to seek redactions only where they are 15 justified in accordance with the tests set out in the 16 legislation and which I have sought to explain. 17 I do not doubt the good faith of those who have 18

raised these issues, although in the light of the way that I have tried to conduct this Inquiry throughout, I am somewhat concerned that it is thought that I might be party to reducing its transparency. Suffice to say I will not, and I would be surprised if I were asked to

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25 MR BARR: Sir, good morning. Page 11

Guardian as well as other press interests, who will see 1 2 unredacted or partially redacted material, will be 3 particularly sensitive in relation to attempts to redact 4 which stray outside the limits of what has been done to 5 date or cause any concern. To follow the quotation from 6 Baroness Onora O'Neill, other core participants will 7 actively inquire and will not blindly accept. If the 8 minister himself seeks to provide a restriction notice, 9 that will itself be the subject of discussion within the 10 Inquiry. 11

Quite apart from the submissions that might be made by other core participants, there is the principled and strictly impartial approach for the redaction of documents submitted to the Inquiry, which is in place in relation to evidence submitted by government core participants, as it has been in relation to others. That procedure is wholly controlled by the Inquiry and taken very seriously. A protocol for the process was published by the Inquiry at the outset. I repeat that redactions of any sort by the government will be approached in the same way as redactions sought by other core participants. The practices adopted by the Inquiry have worked well with other core participants thus far and I see no reason to take a different approach in relation to government core participants.

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LORD JUSTICE LEVESON: Yes, Mr Barr. 1

2 MR BARR: We start with two pieces of evidence which revisit

a statement updating us about the Metropolitan Police's

3 an issue which the Inquiry first considered in December

4 of last year. That is to say, the interception of

5 Milly Dowler's voicemails.

6 The first piece of evidence is going to be

8 investigation, produced by DCI John MacDonald.

9 I understand that he has had the benefit of assistance

10 from both Surrey Police and the mobile phone company

11 Everything Everywhere in preparing that statement, and

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might I ask my learned friend Mr Garnham to read

13 DCI MacDonald's statement?

14 LORD JUSTICE LEVESON: Yes. It ought to be clear that the

circumstances surrounding the entire experience with the

16 voicemail of Milly Dowler, whether by listening to it or

17 doing anything else, have been the subject of evidence,

18 and were obviously an important part in the background

19 to the Inquiry. Therefore, it's right that this

evidence should be given, but I think it is also right

21 to make it clear that the precise detail of the extent

22 to which there was such interference is probably not

23 going to inform my overall view as to the culture,

24 practices and ethics of the press. I am not merely

25 content, but happy that this evidence be read, because

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1 it's part of the overall picture, but I would not want 1 their Inquiry statement. As noted above, they dated the 2 2 its significance in the context of the Inquiry rather 'false hope moment' to April or May 2002. 3 3 than the overall pattern of evidence to be "The MPS's investigations caused them to doubt 4 4 misunderstood. whether that date, or the interpretation of events 5 Yes, Mr Garnham? 5 provided by the Guardian newspaper, could be accurate. 6 Reading of evidence of DCI JOHN MACDONALD 6 They sought to meet the Dowlers to discuss their 7 7 concerns. At the time, Mrs Dowler was unwell and was MR GARNHAM: Sir, thank you. This is a statement of 8 8 Detective Chief Inspector John MacDonald of the not able to meet the police. 9 9 Metropolitan Police. Sir, I will read it in its "MPS counsel [namely I] made a statement on the 10 10 entirety. subject to the Inquiry, and it is understood that this 11 11 caused Mr and Mrs Dowler considerable distress. "Introduction. 12 "Operation Weeting has been asked by the Leveson 12 Accordingly, the MPS arranged to speak to the Dowlers at 13 Inquiry for an update as to the current state of the 13 their solicitor's office. During the course of that 14 investigation into the hacking of Milly Dowler's 14 conversation Mr Dowler queried the date of the visit to 15 voicemail. 15 the Birdseye Building and the MPS undertook to check the 16 "This is a complex enquiry, which is taking some 16 available material to seek clarity on that point. 17 17 "The family liaison officer's logs. considerable time to complete. To hope to reach 18 a position of clarity, the MPS have had to carry out an 18 "The MPS reviewed the Surrey Police FLO's daily log. 19 hour by hour inquiry into the events of 24 March 2002, 19 The log dated 24 March 2002 has the following entries: 20 when Mrs Dowler was able to leave a message on Milly's 20 "After 18.00 hours on 24 March 2002 Mr and 21 21 Mrs Dowler attended the Birdseye Building to view CCTV answerphone, and into the events surrounding a saved 22 message left on 26 March 2002. 22 recorded at 16.21 hours on 21 March 2002. 23 "I have summarised these inquiries below. 23 "At 18.55 hours, Mr and Mrs Dowler confirmed that 24 "The original request from the Inquiry. 24 the girl seen on the 21 March 2002 CCTV footage was not 25 "In her statement to the Leveson Inquiry, Mrs Dowler 25 Milly. Page 13 Page 15 describes a 'false hope moment', when she heard Milly's 1 "At 19.10 hours Mr and Mrs Dowler were taken home by 1 2 2 voicemail message and believed that that meant that the FLO. Whilst at home, Mrs Dowler rang Milly's 3 3 Milly was alive. She dated this to April or May 2002. mobile. The log records that Mrs Dowler 'became 4 "The MPS were asked by the Inquiry to carry out 4 distressed as Milly's voicemail was now on the recorded 5 further inquiries with a view to explaining how the 5 message whereas previously there was a recorded 6 6 voicemail message (automated)'. This call was from family had been able to leave a message and how the 7 7 Mrs Dowler's mobile number. (These timings are from deletion of previous messages might have allowed this to 8 happen. 8 Surrey's FLO log.) It is not known what time the FLO 9 9 "The MPS commenced an investigation into how notes were made and the timing in those notes does 10 10 contradict the call data which indicates that the call a message had been able to be left, whether space had 11 Mrs Dowler made was at 18.32 hours. It is believed more been freed up due to deletion of previous messages and 11 12 why the automated voicemail greeting that was played 12 likely that the call data is accurate and the notes were 13 13 when her mailbox became full might have reverted back to possibly completed retrospectively. The call data shows 14 14 that there was an additional call from Mrs Dowler to Milly's personal voice message. 15 15 "This report into the findings of the MPS Milly's phone at 20.32 hours, however the FLO had left 16 investigation does not go into detail about Milly's 16 the family home by that stage. 17 phone being hacked. It is public knowledge that this is 17 "There is no other documentation in the possession 18 the case and I can confirm that there is evidence to 18 of Surrey Police that would suggest that Mr and 19 19 Mrs Dowler visited the Birdseye Building on any other support the fact that it happened. I would not wish to 20 20 go into further detail because this is an ongoing occasion. 21 investigation which could be undermined by the release 21 "News International. 22 22 of additional information. "There is no evidence at present to support 23 23 "The evidence. a suggestion that any journalist attempted to hack into 24 "The Dowlers' account. 24 Milly's phone prior to 26 March 2002. 25 25 "Mr and Mrs Dowler's first account is set out in "Mercury one2one (now T-Mobile). Page 14 Page 16

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"On 26 March 2002 there was a voicemail platform migration by Mercury one2one. That migration included Milly Dowler's voicemail box. It would have had the effect of resetting Milly's personal voicemail greeting to an automated generic voicemail message. That automated message would have remained until changed by the owner of the phone. It should be noted, however, that this voicemail migration occurred after 24 March (when Mrs Dowler called Milly's phone and was able to leave a message) and therefore had no impact on the 'false hope moment'.

"Call data.

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researched.

"There is complete call data covering a period up to 23.59 hours on 24 March 2002. We say this because the call data appears extensive and likely to reflect the amount of calls made when Milly went missing. Thereafter the call data is far less in volume, and does not reflect calls that are known to have actually been made. For instance, a message left on Milly's phone at 14.10 hours on the 26th is not shown on the call data and neither is the call made by Surrey Police on that date to facilitate a recording of Milly's voicemail. Of the voicemail messages recorded by Surrey Police on 17 April, a number of the corresponding calls are not shown in the call data.

Page 17

"The following two points should be noted about the

"First, it would appear that the call duration would have to be over 16 seconds in length in order to be able to get past the greeting and to leave a message. Therefore any call duration greater than this has been

"Second, the phone provider states that there was a purge point at an unknown time during each day when groups of messages over 72 hours old were deleted. However phone analysts from Operation Weeting believe that the data appears to indicate that there was in fact an automatic deletion of individual voicemails once 72 hours had been reached. If the latter explanation is correct this would support the explanation as to why Mrs Dowler got access to Milly's personal message. There needs to be an awareness that this interpretation

18 about the automatic 72-hour deletion of voicemail is by 19 officers from Operation Weeting. The phone provider's 20

explanation is different and does not appear to fit smoothly with the call data.

"Bearing that in mind, the call at that time shows

the following: "The last time Milly called her voicemail is shown

at 17.07 hours on 20 March. An assessment of the call Page 18

1 data indicates that at that time there was only one call 2 in the recent history that could have resulted in 3 4

a voicemail being left and this call was at 16.40 hours on the 20th. 5 "At 19.46 hours on 21 March 2002 there is a call 6 into Milly's voicemail from a friend's phone that lasts

7 24 seconds. That suggests a voicemail message was left. 8 The phone provider has confirmed that the voicemail

9 system allows a maximum of 10 messages to be left,

10 before reaching capacity. Once 10 messages are left, 11 the mailbox becomes full and a generic message would be

12 played to the caller advising that no new messages can

13 be left (rather than a personal greeting).

14 Operation Weeting have reviewed Milly's call data for

15 the days leading up to that time. It would appear that 16 this call is the 10th voicemail message left over the

17 period 16.40 hours 20 March to 19.46 hours 21 March,

18 therefore her voicemail would be full at that stage and 19 an automated message would be activated.

"At 18.32 hours on 24 March 2002 there is a call from Mrs Dowler's mobile number that lasts for 28 seconds which suggests a voicemail message has been left again.

"These events support the suggestion that the voicemail box was full with the 10 messages that could Page 19

1 be left, and that on 24 March, some 72 hours after

2 Milly's last sighting, messages could be left again.

3 Mrs Dowler's call is likely to have been made when one 4 of the previous messages from 21 March had been

5 automatically deleted. 6

"The phone provider has also confirmed that when the voicemail box was full the automated message would be heard, and once messages had started to drop off, the personal voicemail greeting that Mrs Dowler heard would again have come into effect.

"The saved message of 26 March.

"It was noted that there was one saved message present on Milly's voicemail on 26 March 2002 when Surrey Police, under the production order, first accessed Milly's voicemail and recorded any content.

"A voicemail message is marked as being 'saved' even if it has only been listened to and not manually saved. It is important to note that a message must be played in its entirety in order to be marked as saved. Terminating a call mid-way through retrieving a message

20 21 will still show the message as being 'new' as opposed to 22 'saved'. Any messages which have not been listened to

23 would be marked as being 'new'.

> "The fact that this message was marked as saved could mean that someone had listened to Milly's Page 20

> > 5 (Pages 17 to 20)

1 1 voicemail after her disappearance and prior to police recollects it occurred late one evening. He states that 2 2 obtaining access to her voicemail facility later on no follow-up call was made in any event, and so no 3 3 26 March 2002. action taken. 4 4 "The following chronology has been evidenced: "DC Bonilla downloaded one saved voicemail message 5 "25 March 2002. 5 and exhibited the download. The phone provider has 6 "At 16.02 hours on 25 March a notice of production 6 suggested that had DC Bonilla listened to the complete 7 7 order was served on Mercury one2one. options he could have downloaded messages on the old 8 "Voicemails would have been preserved at this point 8 platform (if they existed) using option 8 ('listen to 9 9 your old messages') when accessing the mailbox. This and the number of messages able to be left would have 10 10 increased from 10 to 50. It is noted however that the was not done; however it is believed that Surrey Police 11 records available up until 17 April indicate that at no 11 were not aware of the voicemail platform migration or 12 stage were this amount of messages ever stored. 12 the fact that any messages left up to that point in time 13 "26 March 2002. 13 were still available to be listened to on the old 14 "On 26 March Mercury one2one were in the process of 14 platform using option 8. Further to this, the 15 changing the voicemail platforms used to store messages. 15 Surrey Police verbatim transcript of their voicemail 16 Platform 19 (Milly's platform) was being shut down, and 16 download does not record that option being available 17 17 (and neither does their later download on 17 April). It platform 51 was to be her new one. As part of the 18 voicemail platform migration, any existing messages on 18 should be noted that the recording on 26 March is 19 19 the voicemail account could not be moved to the new terminated before all the options are relayed to the 20 platform. These messages were not deleted. They were 20 caller. 21 21 still available to be listened to on the old platform by "The phone provider has confirmed that the reason 22 exercising an option to 'listen to your old messages' 22 for the option to listen to old messages not being 23 when accessing the mailbox. This connected the customer 23 available when Surrey Police conducted their download on 24 24 back to the old voicemail platform. It would also 17 April is that this option was automatically removed 25 change the voicemail greeting to factory automated 25 21 days after mailboxes were migrated to the new Page 21 Page 23 settings (rather than Milly's personal voicemail 1 platforms. This applied to all customer mailboxes as 1 2 2 part of the migration. Milly's mailbox was migrated on 3 3 "At about 9.45 hours on 26 March a special procedure 26 March, so the option to listen to old messages (i.e. 4 production order was applied for by DC John. 4 on the old platform) would have been removed on 5 "DC John says he liaised with DC Bonilla about 5 16 April. 6 downloading of voicemails. 6 "In line with one2one's own procedures they would 7 7 "10.47 hours the production order was faxed to have expected to have conducted the download themselves, 8 Mercury one2one. 8 as they do for all law enforcement agencies, and then 9 "10.57 hours the voicemail pin reset by Mercury 9 provide the recordings to Surrey Police. Had they done 10 10 one2one. this, they say they are likely to have been able to 11 "14.10 hours a voicemail message left on Milly's 11 recover any messages that existed. Surrey Police's 12 mobile telephone. 12 position is that technical support unit specialist 13 13 "15.19 hours voicemail pin reset by Mercury one2one. officers did perform mobile phone voicemail downloads 14 "15.25 hours voicemail download conducted by 14 in-house pursuant to production orders in 2002 and that 15 15 DC Bonilla. to this day Surrey Police continue to do so with respect 16 "Surrey Police records indicate that at some point 16 to voicemail accounts of customers of two other major 17 on 26 March an independent company specialising in 17 mobile phone network providers who do not download 18 forensic analysis of phone data was commissioned to 18 voicemail messages themselves for law enforcement 19 19 download Milly's messages. Their attempt to do so is agencies. 20 20 documented as being unsuccessful. The MPS have made "MPS analysis in respect of the saved call. 21 contact with the head of a private telecommunications 21 "We have considered why, when Surrey downloaded 22 company who recollects being called by Surrey Police and 22 Milly's phone at 15.25 hours on 26 March 2002, the 23 asked whether they would record some voicemails. He 23 voicemail message left at 14.10 hours was found as

cannot remember whether this was in relation to the

Milly Dowler case or the year it occurred, however he Page 22

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a saved message. It appears to indicate that in the

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1 hour 15 minutes between those two events, someone has

accessed Milly's voicemail and listened to it. The MPS cannot rule out that someone has illegally accessed Milly's voicemail on 26 March 2002. However the call data for 26 March is incomplete and we are therefore unable conclusively to establish the accuracy of this theory.

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"The information we now have about the activities carried out on 26 March 2002 do not help to give a clear picture of what has happened that day in relation to Milly's phone.

"There were a number of technical matters being carried out on that day. The voicemail platform migration was under way, but T-Mobile has confirmed that this migration would have had no impact on why the message was marked as 'saved' or on the 'false hope moment'. There were two pin resets to Milly's phone; it is believed this was in order to ensure the police could get access to the voicemails, although it is not clear why the second one was required. There was the independent phone company commissioned by Surrey Police who the police say made an attempt to download, whereas the company says they took no action (therefore retain no records).

"There are some further enquiries being undertaken in order to try and seek as full an explanation as $Page\ 25$

accessed Milly's voicemail for the second time under a production order on 17 April.

"The saved message of 26 March, left at 14.10 hours, was no longer present when Surrey Police performed its second download on 17 April. Neither was a message that the investigation team believe was left on 1 April at 14.16 hours.

"There are limitations in interpreting the data, as previously set out in this report, ie the call data appears to be incomplete. It is not anticipated that any further clarity will be obtained on this issue.

"It should be noted that the Guardian newspaper's 16 July 2011 story and the Dowlers' witness evidence to the Leveson Inquiry were not the only occasions during which the issue of manual voicemail deletions was raised. A note of 23 April 2002 of DC John Lyndon (during the original investigation into Milly's disappearance) records his suspicion as follows:

"'As per previous report, the reason why there was no voicemail present is unknown. I have liaised with [redacted name] at Mercury Police Liaison and they are unable to explain why this is the case. In light of the News of the World's revelation that they or a third party has accessed the voicemail it is possible that the messages had previously been listened to by unknown Page 27

possible as to what else occurred on that day that could have affected the data on Milly's phone, specifically the 'saved message' issue. However, it should be made clear that it is currently the assessment of the Inquiry team that no further clarity is likely to be provided, and that primarily because of the lack of a full set of call data and the fact that ten years have elapsed since that time, we will not be able to obtain a definitive explanation as to why the message at 14.10 hours was shown as saved.

"Manual voicemail deletions.

"The whole issue of whether any voicemails were manually deleted (rather than being deleted automatically) has been considered. In summary we cannot conclusively say whether any voicemails were or were not manually deleted, however there do appear to have been two messages missing that should have been present when Surrey Police carried out their second recorded download on 17 April. It is not known why that happened and it will not now be possible to provide an explanation.

"It must be remembered that Milly's voicemail was placed into a preserved state on 25 March, thus preventing any automatic deletion of messages. It was still in that preserved state when Surrey Police

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persons and deleted.'

"This note was disclosed by Surrey Police to the MPS in 2011 when Operation Weeting asked Surrey Police for the original Operation Ruby documents and (in redacted form, and on a confidential basis) on 8 December 2011 to the parties in the Mobile Phone Voicemail Interception Litigation pursuant to the order of Mr Justice Vos dated 18 November 2011.

"Furthermore the possibility of manual deletion being the cause of the 'false hope moment' was speculated upon during meetings between the Dowlers and the police in 2011. On 1 April 2011, following an explanation of the hacking of Milly's phone by MPS, Mr and Mrs Dowler described Mrs Dowler's 'false hope moment' and wondered whether this could have been attributed to a manual deletion. The MPS also explained to the Dowlers how a victim of voicemail hacking may learn of the fact that they had been hacked by messages being moved from 'new' to 'saved' or by way of deletion. However, there was nothing in the possession of the MPS which suggested any deletions had taken place in respect of Milly's phone. Mr and Mrs Dowler's concerns were discussed further. Because the MPS did not know precisely what had happened to Milly's phone, they did not attempt to proffer alternative views or seek to Page 28

1 1 possibility is that it was subject to an illegal dissuade Mr and Mrs Dowler from their belief that 2 2 intercept in that 75-minute period. However we should Milly's voicemail messages could have been deleted. At 3 3 no time during this meeting did MPS police officers tell also consider the lack of a complete set of call data 4 4 for that time when trying to interpret what happened. Mr and Mrs Dowler that messages had been deleted from 5 5 Milly's phone. This was not something of which the MPS "Taking all the relevant information into account it 6 police officers were aware (either from their own 6 is not possible to state with any certainty whether 7 7 investigations or from the information provided by Milly's voicemails were or were not deleted. When 8 8 Surrey Police conducted a download of her messages on Surrey Police). 9 9 17 April there are believed to have been two messages "On 21 July 2011 in a meeting between Surrey Police 10 10 that were missing. As previously stated, when trying to and the Dowlers there was also a discussion about 11 interpret the evidence and establish what did or didn't 11 whether voicemails were deleted. Surrey Police did not 12 12 (and was not even in a position to) confirm whether occur, it is necessary to consider the lack of 13 Milly's voicemails have been deleted or not. However, 13 a complete set of call data. Given this situation, 14 14 it was noted that Mrs Dowler was: whilst a reasonable understanding of the issues and 15 "'reassured that her thoughts that messages were 15 events has been developed as a result of the MPS 16 being deleted were completely reasonable and absolutely 16 investigation, reaching a definitive conclusion is not, 17 and may never be possible." 17 possible given that she was able to leave messages one 18 day but not the previous day. [The MPS senior 18 And DCI MacDonald signs that statement indicating he 19 19 believes the facts stated in his witness statement are investigating officer] had told them that it was 20 a technique used by News of the World to delete messages 20 true. 21 21 LORD JUSTICE LEVESON: Thank you very much, Mr Garnham. they had listened to so that the owner of the phone did 22 not know that they had been listened to. So again, she 22 Yes, Mr Barr? 23 was justified in her view that they could have done 23 MR BARR: Sir, I should make clear the status of that 24 24 this, but they did not delete the recruitment agency evidence. It has been seen by but is not agreed by 25 25 message -- or we have no evidence that supports that other core participants other than as between the police Page 29 Page 31 they did or did not delete messages from Milly's 1 core participants themselves. 1 2 2 voicemail.' The Guardian has helpfully produced a timeline 3 3 setting out its understanding of the material events, "Conclusions. 4 "The MPS are now able to say with some confidence 4 and that timeline is going to be posted onto the 5 5 Inquiry's website together with MacDonald's witness that Mrs Dowler's 'false hope moment' occurred on 6 6 24 March 2002. statement. 7 7 It is perhaps obvious, but I should make clear for "The primary basis for this conclusion is that the 8 FLO logs show the meeting at the Birdseye Building, as 8 the avoidance of doubt that neither of the police core 9 9 participants agrees the Guardian's timeline. mentioned in Mrs Dowler's statement, occurred on 10 10 24 March 2002. It is logged there that Mrs Dowler had Finally on this issue, I've been notified by my 11 11 learned friends Mr White, Mr Sherborne and Ms Phillips got through to her daughter's voicemail and heard her 12 voice. 12 that each would like to say a few words briefly about 13 13 "Furthermore, call data shows that at 18.32 hours on this issue. 14 14 LORD JUSTICE LEVESON: Right. Let's do it in this order. 24 March 2002 Mrs Dowler's mobile phone made a call 15 lasting 28 seconds. This call is of a duration that 15 Ms Phillips, this has obviously been an issue that has 16 supports the assertion that Mrs Dowler had got through 16 materially impacted on the Guardian story and therefore 17 to the voicemail of Milly. She made a further call to 17 if you want to say something at this stage, you may do 18 Milly's phone at 20.32 hours and that call lasted 27 18 so. You don't wish to read the timeline which I've had 19 19 the chance of seeing? seconds. It would appear that the reason she was able 20 to do this is because voicemails previously left, that 20 MS PHILLIPS: No, sir, we don't. 21 had hitherto filled up Milly's message storage facility, 21 LORD JUSTICE LEVESON: Well, as long as it's available for 22 22 had started to drop off after 72 hours. all who wish to see it, that's fine. 23 23 MS PHILLIPS: My understanding is it will go up on the "It is not possible to state why the message left at 24 14.10 hours on 26 March was shown as a saved message 24 Inquiry website at the same time. 25

when Surrey Police listened to it at 15.25 hours. One Page 30

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LORD JUSTICE LEVESON: Thank you very much. Yes?

Statement by MS PHILLIPS 1 News International notes from paragraphs 13, 35 and 1 2 37 of DCI MacDonald's witness statement that the view of 2 MS PHILLIPS: Thank you. The Guardian welcomes the fact 3 3 that the Metropolitan Police has modified its statement the Metropolitan Police Service is that there is no 4 4 from last December. The Guardian has, as we've heard, evidence that any journalist attempted to access 5 5 prepared its own timeline for the Inquiry which reflects Milly Dowler's voicemail messages prior to the awful 6 6 its understanding of the relevant events, which it moment of false hope described by Mr and Mrs Dowler in 7 7 their evidence to this Inquiry, and that this moment of believes to be accurate. The Guardian has no wish to false hope resulted from the voicemail messages dropping 8 8 cause any distress to the Dowler familiar. We also 9 9 off the voicemail message storage facility after 72 recognise the continuing need for care in reporting this 10 10 hours. matter, given the ongoing criminal investigation. 11 LORD JUSTICE LEVESON: Thank you very much. Mr Sherborne? 11 What DCI MacDonald's statement makes clear is that 12 12 Statement by MR SHERBORNE the following facts are not now in dispute: MR SHERBORNE: Sir, as Mr Barr says, I'd like to make 13 Paragraph 7: the News of the World hacked into the 13 14 14 voice messages of Milly Dowler after she disappeared in a short statement, and especially in view of the way 15 March 2002. 15 this matter was reported back in December of last year 16 Paragraph 27: the police have found evidence to 16 when the Metropolitan Police first mentioned that they 17 were looking into how Sally Dowler had managed to get 17 suggest that somebody may have manually deleted two of 18 Milly's messages, but they have been unable to identify 18 through to her daughter's voicemail, as we heard so 19 19 vividly in evidence, and what may be said in the press the person responsible. They have also found evidence 20 20 which suggests automatic deletion. now. 21 21 Paragraph 31: in April 2002, Surrey Police made As part of what I'm going to say this morning, there 22 a connection between the apparent deletion of Milly's 22 is a brief statement, sir, as you're aware, which the 23 23 messages and the News of the World. Dowler family has asked me to read out on their behalf. 24 24 As you can imagine, they are anxious to reach closure on Paragraph 32 and paragraph 33 and 34: the manual 25 25 this issue for obvious reasons, but at the same time deletion of the messages was discussed by Sally and Page 33 Page 35 1 Bob Dowler and the police during meetings in 2011. The 1 they accept that there are some things to which we still 2 Dowlers speculated to the police that their 'false hope 2 don't know and will never know the answer. 3 moment' was due to such manual deletion. Surrey Police 3 Whilst Detective Chief Inspector MacDonald's 4 continued to regard this link as "completely reasonable 4 statement concludes that the 'false hope moment' was 5 and absolutely possible", and the Metropolitan Police 5 likely to have been caused by an automatic deletion of 6 did not seek to dissuade Mr and Mrs Dowler from this 6 messages 72 hours after they were recorded, there are 7 belief. 7 a number of equally important questions here which 8 The Guardian story of 4 July 2011 was based on 8 remain unanswered. In particular, despite the fact that 9 multiple sources and their state of knowledge at the 9 other subsequent messages were deleted, and it appears 10 time. Our error, as we acknowledged and corrected last 10 that they may not have been the result of any automatic 11 December, was to have written about the cause of the 11 deletion process but rather at some later stage and by 12 deletions as a fact rather than as the belief of several 12 some human intervention, there is no clear answer as to 13 people involved in the case. We regret that. 13 who was responsible. 14 After five more months of intensive inquiry, the 14 There are, I would suggest, only a very limited 15 police have found that the passage of time and the loss 15 number of potential suspects, but there is still no of evidence means that "reaching a definitive conclusion 16 16 answer. 17 is not and may never be possible". 17 The reason why there is no answer is a lethal 18 Thank you. 18 cocktail of three potential ingredients. The first is LORD JUSTICE LEVESON: Thank you very much. Right, well, 19 19 the Surrey Police's utter failure in 2002 to investigate 20 I think next Mr White. 20 what they discovered about the News of the World's 21 Statement by MR WHITE 21 activities at the time in hacking into Milly's phone. 22 MR WHITE: Thank you. News International would like to take 22 On that subject, whilst we are currently in the dark as 23 the opportunity to repeat its apology to the Dowler 23 to the reasons why Surrey Police failed to hold News of 24 family for the fact that Milly Dowler's voicemail 24 the World or their journalists to account, much of what 25 messages were accessed by the News of the World. 25 we've heard in Module 2 concerning the dysfunctional

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relationship between the police and the media may help inform our understanding. It is fair to say, perhaps, as I understand it, that the Surrey Police are still investigating this failure some ten years after the event.

The second ingredient is the decision by the Metropolitan Police in 2006, despite having stumbled upon an Aladdin's cave of material indicating wholesale unlawful activity in relation to hundreds of victims, instead to close up the entrance and to tell no one about what they'd seen, and certainly not the victims, and instead to charge a single journalist and a private detective with only a handful of counts.

And finally, the last but by no means least noxious of these ingredients was the deliberate concealment by the News of the World's senior staff of the scale of this illegal practice, concealment achieved by the deletion of documents and the peddling of that now infamous lie: that this was just the work of one rogue reporter, a lie which was not, as we've heard, even challenged by the Metropolitan Police at the time, even though they must have known, to quote the words of Colin Myler, the editor of the News of the World at the time, that there were "bombs under the newsroom floorboards" in this, the best-selling newspaper in the Page 37

1 this, this Inquiry, investigating as it has done the

- 2 practice, culture and ethics of the press as a whole,
 - would have happened regardless of the suggestion which
- 4 arose at the start of the evidence that Sally Dowler's
- 5 'false hope moment' may have been the activity of
- 6 someone at or working for the newspaper. As students of
- 7 what was said at the time will know, and those who study
- 8 transcripts of the Inquiry's proceedings can also
- 9 confirm, the 'false hope moment' and the News of the
- 10 World's potential responsibility for this was not part
- 11 of the decision to set up this Inquiry in the first 12

Whether News of the World were responsible for later deletions or not, it was the work of an investigative journalist prepared to get to the truth and the public outcry at what this ugly truth looked like which generated this Inquiry, and particularly the fact that a certain newspaper thought it right, without any compunction, to access the messages of a missing teenager, which showed the depths to which certain sections of the press were prepared to go. No one who sat through Module 1, and particularly the first few weeks of evidence given by my clients, could possibly argue that this Inquiry was not entirely justified.

Finally, before we hear again the wild suggestions Page 39

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It is worth adding that if only Mr Murdoch senior had done what he sat over there last week and said he wished he'd done from the start, ignoring the lawyers, and had ripped the place apart, then maybe things would have been very different, but he didn't, and here we are several years later, despite the police's best of intentions, unable through the passing of time and the loss of vital call data to uncover the precise extent of what dark deeds were done.

While some questions stay and may always remain unanswered, there are some to which we do very clearly know the answer, and I mention three very briefly in this context.

First and perhaps most importantly, the News of the World did hack into Milly Dowler's phone, searching for a scoop, and at a time when, as we know, she had already been murdered. That fact alone is horrifying enough.

But secondly, as the Surrey Police's report has plainly documented, we also know that the newspaper interfered seriously with the police investigation at the time, trying to use the information they had illegally obtained to get an exclusive on Milly's movements.

And thirdly, and so there is no confusion about Page 38

1 that because the newspaper was not responsible for the

2 'false hope moment' means that it should never have been 3 shut down, one should remember the industrial scale upon

4 which it has been revealed that such hacking took place

5 and how it pervaded like a cancer through the newsroom

6 and other floors of the News of the World as

7 a demonstration of the sad but inevitable truth, namely

8 that this newspaper was rotten to its core. That is why

Mr Murdoch cut it out and you heard him last week say

that he wished he had done so sooner.

And now, sir, on behalf of the Dowler family, I'd like to read a very short statement, if I may.

The family would like to thank Detective Chief Inspector John MacDonald and his team for their efforts to get to the bottom of this issue, even if there remain a number of unanswered questions.

If Surrey Police had prosecuted this activity in 2002 then the position would have been very different and perhaps countless others might also have avoided having their private messages hacked into by the News of the World.

Police neglect and deference meant that it took the relentless efforts of one journalist to uncover what the police knew had gone on, and whilst we would never have wished to have been thrust into the middle of this Page 40

1	extraordinary scandal on top of what we have already had	1	Q. And the reason why we're asking you to give evidence
2	to deal with as a family, we continue to have faith that	2	today is to enlighten us in relation to Operation Glade,
3	his efforts and the efforts of the Inquiry and	3	which I'm going to ask you about in a moment, which
4	Operation Weeting will have a lasting positive impact.	4	started in 2003, but in order to understand some
	Thank you. That's all I wish to say, sir.	5	background, I've been asked to put to you this general
5	LORD JUSTICE LEVESON: Thank you very much.	6	
6		'	question: had you experience of dealing with the press
7	Well, that deals, I hope, in as much detail as we	7	in relation to operations before Operation Glade?
8	can possibly seek to request, with that aspect of the	8	A. Not in the context of the press potentially being
9	history, so we'll now go on.	9	suspects, only in the normal context of using the media
10	MR BARR: Sir, my learned friend Mr Jay is going to take the	10	for information appeals.
11	next witness.	11	Q. Of course, the standard work which you were undertaking
12	LORD JUSTICE LEVESON: Thank you very much.	12	between 2002 and 2005 was in relation to police
13	MR JAY: Sir, we need a couple of minutes to sort out one or	13	corruption; is that right?
14	two technical arrangements.	14	A. Yes, it was, sir, that's correct.
15	LORD JUSTICE LEVESON: Right, we'll do that. We'll give the		Q. So in that context were you previously aware of
16	shorthand writer a break from what has been solid	16	a practice of disclosing information gained from the
17	speaking. Thank you.	17	Police National Computer or the CRO to private
18	(11.02 am)	18	investigators?
19	(A short break)	19	A. I was generally aware of possibly one other
20	(11.15 am)	20	investigation that had been going on or maybe was going
21	LORD JUSTICE LEVESON: The next witness?	21	on at the time that involved private investigators
22	MR EADIE: Mr Brendan Gilmour, please.	22	acting or using police staff to gain information, but
23	LORD JUSTICE LEVESON: And he is to be the subject of	23	not specifically from the PNC, and I'm not sure of the
24	a restriction?	24	specifics of the information that they were actually
25	MR EADIE: Indeed. Page 41	25	requiring, but it's not an investigation I personally
	rage 41		Page 43
1	LORD JUSTICE LEVESON: For reasons which have been fully	1	was involved in, it's just one that I was generally
2	explained and in respect of which I am entirely	2	aware of.
3	satisfied, this witness will not be visually available,	3	Q. Can I ask you generally about the Police National
4	either within the annex or online. His evidence will,	4	Computer? Was it seen by you to be a general problem,
5	however, be carried live and be available orally. Thank	5	namely a source of corruption, or was it something more
6	you.	6	isolated and sporadic?
7	MR EADIE: Thank you.	7	A. Personally, I think it was more isolated and sporadic.
8	MR BRENDAN GILMOUR (sworn)	8	Q. Okay. So we understand the Police National Computer and
9	Questions by MR JAY	9	how it works, it contains Criminal Record Office
10	MR JAY: Your full name, please, Mr Gilmour?	10	information; is that right? And it also contains
11	A. Brendan Gilmour.	11	material such as registered keeper details of privately
12	Q. I would ask you, please, to turn up your witness	12	owned vehicles?
13	Q. I would ask you, please, to turn up your witness statement which you made on 23 March of this year. It	13	A. Yes, it does, that's correct.
13 14	Q. I would ask you, please, to turn up your witness statement which you made on 23 March of this year. It has five exhibits, a standard statement of truth, and	13 14	A. Yes, it does, that's correct.Q. And presumably a range of other sensitive information,
13 14 15	Q. I would ask you, please, to turn up your witness statement which you made on 23 March of this year. It has five exhibits, a standard statement of truth, and it's signed and dated by you. Is this your formal	13	A. Yes, it does, that's correct.Q. And presumably a range of other sensitive information, some of which you wouldn't wish to discuss today.
13 14 15 16	Q. I would ask you, please, to turn up your witness statement which you made on 23 March of this year. It has five exhibits, a standard statement of truth, and it's signed and dated by you. Is this your formal evidence to this Inquiry?	13 14 15 16	 A. Yes, it does, that's correct. Q. And presumably a range of other sensitive information, some of which you wouldn't wish to discuss today. A. That's correct, sir, yes.
13 14 15 16 17	 Q. I would ask you, please, to turn up your witness statement which you made on 23 March of this year. It has five exhibits, a standard statement of truth, and it's signed and dated by you. Is this your formal evidence to this Inquiry? A. Yes, it is, sir. 	13 14 15 16 17	 A. Yes, it does, that's correct. Q. And presumably a range of other sensitive information, some of which you wouldn't wish to discuss today. A. That's correct, sir, yes. Q. Can I ask you, please, about the background to
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13 14 15 16 17 18 19 20 21 22 23 24	 Q. I would ask you, please, to turn up your witness statement which you made on 23 March of this year. It has five exhibits, a standard statement of truth, and it's signed and dated by you. Is this your formal evidence to this Inquiry? A. Yes, it is, sir. Q. Mr Gilmour, you are currently a Detective Chief Inspector. You've been in the Metropolitan Police Service now for nearly 21 years. The time which we're looking at, that's between 2002 and 2005, you were serving on the DPS, which is, of course, the Directorate of Professional Standards, and your rank, I believe, was Detective Inspector; is that right? 	13 14 15 16 17 18 19 20 21 22 23 24	 A. Yes, it does, that's correct. Q. And presumably a range of other sensitive information, some of which you wouldn't wish to discuss today. A. That's correct, sir, yes. Q. Can I ask you, please, about the background to Operation Glade and its commencement? This is paragraph 7 of your statement and following. You tell us it started in August 2003. In your own words, please, how did it originate? A. From memory, and from the documents that I've seen, sir, it the investigation emanated from an inquiry that Devon and Cornwall Police had conducted, which I think

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information.

- 1 Devon and Cornwall linked in with the Information 2 Commissioners who ran an operation called Operation 3 Motorman, I believe, looking at the activities of 4 private investigators potentially using police employees 5 or accessing the information on the PNC, which was in 6 turn then passed out to various journalists. 7 During the course of Reproof and Motorman, or 8 Motorman, investigators established that a Metropolitan 9 Police employee, a civilian employee, called 10 Paul Marshall, was conducting checks on the PNC and the 11 information from those checks was subsequently ending up 12 in various newspaper articles. So we have the wider 13 Operation Motorman investigation going on, and from that 14 Paul Marshall was identified, a Metropolitan Police 15 employee, and because of that the Information 16 Commissioners came to the Metropolitan Police with that 17 information and then it was briefed into the Directorate 18 of Professional Standards, the command that I was 19 attached to, initially into the Intelligence Development 20 Group, and one of their roles was to scope any 21 information coming in to see if it required an 22 operational response, for instance an investigation to 23 be conducted on that information. 24 Q. Thank you. In terms of the chain of dissemination of information, Mr Marshall was the starting point working 25 Page 45 1 in south London, I understand? 2 A. Yes, in Tooting police station. 3 4 was an ex-police officer, and then Mr King in turn 5 furnished the information on to private detectives, 6 Messrs Whittamore and Boyall? 7 A. That's correct. 8 9 10 11 connected with, but ves it was. I believe there were
- Q. In Tooting. Did he provide information to Mr King, who Q. The company you refer to, Data Research Ltd based in Surrey, was that connected with Whittamore and Boyall? A. I can't remember which one of those persons it was 12 two companies, JJ Services, which I think may have been 13 Mr Whittamore's company. 14 Q. I think you're right, and Mr Boyall therefore would 15 be --16 A. Mr Boyall's was Data Research. 17 Q. Thank you. You explain in paragraph 13 that the inquiry 18 was then scoped, as you explain, and we have the 19 evidence of that. I don't think it's necessary to look 20
 - at it in any particular detail. I've been asked to put to you a couple of points arising. We know Mr Marshall, who was the civilian communications officer at Tooting, remained in post. Do you know why that was so, given that there was an obvious risk of future disclosures by him? Page 46

- A. Yes. That was a decision that I took. It's not unusual in these circumstances, depending on the level of risk that the employee poses, to leave them in post to allow the investigating team to covertly do what they need to do, so to evaluate, assess any information that we're already in possession of or to retrieve any information that we need to. It frequently can prevent the disposal of evidence by remaining covert in our investigation. I recall reviewing Marshall's position and the risk that he represented, and given the nature of what he was doing, it was a relatively low risk. We would always consider risk to life and various other factors, but predominantly risk to life, and clearly there wasn't a risk to life here and there was more benefit in leaving him where he was in order for us to obtain the
- Q. The other general question is: you mentioned a few moments ago that the information that was provided to the private detectives eventually found its way into newspapers, so it was plain that the ultimate consumer or customer was a journalist. When you were scoping this exercise, was the sensitivity of investigating journalists discussed?
- 24 A. I can't recall specifically. I would imagine it was. 25 We were certainly alive to the sensitivities of Page 47
- 1 investigating journalists and the significance of that.
- 2 But I can't recall specific discussions.
 - Q. Did that for you create any particular fears or trap falls or was it something that you would simply take in
- 5 your stride, in the context of the work you were doing? 6 A. Well, considering the work that we were doing,
- investigating corrupt police employees, police officers 8 and members of the civilian staff, investigating
- 9 journalists didn't present any fear. There wasn't any
- 10 fear involved at all. But we did recognise the
- 11 significance of what we were doing and the attention
- 12 that that would attract and that would obviously shape
- 13 how we approached that, but it certainly wouldn't have
- 14 stopped us doing it and there was no trepidation around
- 15
- 16 Q. Can I put it in a slightly different way, that there 17 would be resource implications in taking on journalists 18
- and powerful newspapers, some might say. They would 19 have access to sophisticated legal advice. Would those
- 20 matters be a factor in your decision-making?
- 21 A. In terms of operational activity and our response? No. 22 That wouldn't stop us doing what we needed to do. You
- 23 can imagine that some the investigations that we were
- 24 conducting at the time were relatively high profile and,
- 25 no, that wouldn't have stopped us doing what we were

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that?

A. Yes, I do, sir.

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- 2 Q. Thank you. I'm going to take as read quite a lot of the 3 early part of your statement. We're going to note at 4 paragraph 16 what the terms of reference of the inquiry,
- 5 which was then I think code-named Operation Glade by 6 that point, were:

7 "To investigate (covertly) at this time the 8 allegations against Marshall in order to prove or 9 disprove his involvement in the offences alleged. The 10 parameter of the investigation at this time will include 11 Marshall himself, John Boyall and possibly Stephen 12 Whittamore. It appears to be clear evidence Marshall is 13 conducting illegal PNC or CRO checks on behalf of John 14 Boyall at the request of a number of reporters. The aim 15 of the investigation will be to gather evidence of Marshall, Boyall and Whittamore's involvement in the 16 17 misuse of the PNC or CRO systems with a view to 18 prosecuting them for any offences disclosed or to 19 prevent further misuse. Early consultation will take

> From the way in which the terms of reference are set out, it's clear that charges of conspiracy might be under contemplation. Have I correctly understood it?

place with the CPS regarding appropriate charges should

A. Yes, that's correct, sir.

sufficient evidence be obtained."

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1 conspiracy to corrupt."

2 First of all, why weren't the journalists arrested

journalists". The decision was to:

- 3 in the same way as Mr King was?
- 4 A. The default position isn't always to arrest in the first
 - 5 instance. My consideration then were what is it that
 - 6 I was hoping to achieve and what I wanted to achieve was

tab 3 in the bundle which has been provided. Go to

The decision was taken to arrest Mr King, do you see

Q. In your own words, why was the decision taken to arrest

A. I seem to recall that we had arrested Paul Marshall and

we were analysing a lot of telecommunications evidence

Alan King, a former police sergeant, I believe, who used

a series of contacts between those two, which indicated

that he was part of that chain. So on that basis he was

then deemed to be a suspect involved in that, and I made

that we had taken from his telephones and from his

requests and subscriber requests, and from that we

premises, telephone bills and the results of billing

identified another link in the chain that we had

previously not realised was there, and that was

to work in the same area as Marshall, and we saw

a decision that he should be arrested on that basis.

page 16095. You cross out the words "arrest the

suspected of being concerned in the offence of

Q. On the same day, you make another decision, number 21,

"... interview under caution the journalists who are

Page 51

decision 20 on 10 November 2003, which is page 16094.

- 7 to interview the journalists under caution. I, through
- 8 the legal departments of the various newspapers, was
- 9 able to access and secure the attendance of the
- 10 journalists, and that was relatively straightforward,
- 11 I think, without any complication. Whereas King,
- 12 I didn't have that access to King and it was necessary
- 13 to secure him by arresting -- to secure his attendance
- 14 at the police station for investigation interview by
- 15 arresting him. But it was always a -- for each of the
- 16 suspects and for every suspect, it's a consideration as
- 17 to whether or not they need to be arrested in order to
- 18 achieve what it is you want to achieve.
- 19 Q. But we know that you arrested seven journalists --
- 20 A. Interviewed.
- 21 Q. Interviewed, pardon me, seven journalists. How were
- 22 they identified?
- 23 A. From the ledgers that Stephen Whittamore had as part of
- 24 his business.
- 25 Q. There may be a misunderstanding about this, but how many Page 52

Q. The possible conspiracies might be conspiracy to corrupt, which at that point would probably be under the

- 3 1906 and 1916 Prevention of Corruption Acts, or the
- 4 common law offence of misfeasance in public office or
- 5 the secondary offences in relation to that common law 6
 - offence. Did you see any difference between the two?
 - A. I initially made reference to the fact that I was considering conspiracy to corrupt, and I think I made
- 8 9 a note of that in my decision log. That really was
- 10 a label that I gave the general activity at that time.
- 11 Clearly the indictment subsequently read different, but
- 12 that's not unusual when it's referred to the CPS and
- 13 then obviously counsel have a view on that and they 14 would choose the most appropriate charges. So
- 15 conspiracy to corrupt was a general term applied to it
- 16 because that's what we thought it was at the time, but
- 17 the most appropriate charge was obviously decided by 18
- 19 I believe that was conspiracy to commit misconduct 20 in the end.
- 21 Q. I think it became conspiracy to commit -- what was 22 described as misfeasance, it's the same as misconduct in 23 public office.
- 24 Can we look at a few of the decision logs to see how 25 your thinking may have evolved? This is under BG2,

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- 1 journalists in all have been identified in
- 2 Mr Whittamore's ledgers insofar as concerns this
- 3 operation, Operation Glade, in contradistinction to
- 4 Operation Motorman?
- 5 A. Seven.

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- Q. So you arrested the whole lot?
- 7 A. We interviewed all of them.
- 8 Q. Sorry, you interviewed the whole lot, you never arrested 9
- 10 Can I ask you this: the quality of the evidence you 11 had in documentary form -- you touch on this in decision 12 21, 16094, you said:
 - "Evidence exists which implicates a number of journalists in the offence of conspiracy to corrupt. In some circumstances newspaper articles and invoices from Whittamore show that PNC data has been requested and acquired."
- 18 Pausing there, you obviously had the newspaper 19 article, which contains the source information; is that 20 correct?
- 21 A. Yes, we did.
- 22 Q. And you had an audit trail of requests from the
- 23 journalists to Whittamore, but in your own words, to do
- 24
- 25 A. Whittamore kept very detailed ledgers of his business Page 53
- 1 because he provided such good service.

accessed or obtained illegally.

inferences be drawn from that?

2 Q. Were the words PNC or Police National Computer on any of

interview, that they couldn't reasonably -- when they

were being interviewed, quite a few of them said they

thought the information was coming from the courts

and we put it to them that they couldn't possibly --

they couldn't possibly accept or assume that that

because they thought CRO stood for court record office,

information would get turned around so quickly, I think

a matter of hours in some cases, two or three hours, and

I think without exception, from memory, they all said

that that is genuinely where they thought it was from,

regardless of our suspicions. Really because we were

putting to them that the turnaround was so quick, it

saying, but they stuck with that line and all of them

Q. About the price or the level of consideration, could any

A. I seem to recall that they were paying perhaps £200,

£300, and maybe a bit more on occasions, for the

information. I'm not sure that you could draw an

inference from that. I think the information was of

I'm sure that was a factor in their using Whittamore

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value to them, not necessarily the quick turnaround, but

couldn't be from there, we didn't accept what they were

stated that they would not have used Whittamore or any

other agency if they had known the information was being

- 3 the invoices you saw?
- 4 A. I don't recall, but I couldn't say for sure. I would
- 5 have to have a look at them again. Certainly CRO was
- 6 written on the invoices.
- 7 O. The information itself included information as to
- 8 previous convictions of a target; is that right?
- 9 A. A target for the newspapers?
- 10 Q. Yes.

12

- 11 A. Yes. Individuals that were of interest to newspapers.
 - Registered keeper details for their vehicles, presumably
- 13 to find out where they lived, or previous convictions
- 14 that they may have had.
- 15 Q. In that interview was it put to the journalists: well,
- 16 information as to previous criminal convictions is not
- 17 in the public domain, almost by definition it must be
- 18 obtained illegally?
- 19 A. Yes, it was. It was specifically put to them, and they
- 20 pleaded ignorance around how the information would have
- 21 been obtained illegally. They just said they wouldn't
- 22 have used Whittamore if they had have known it was being
- 23 obtained illegally.
- 24 Q. Did you conduct any of these interviews yourself,
- 25 Mr Gilmour?

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- 1 and he had invoices in there to -- going out to the 2 various newspapers and named individuals within those 3
- newspapers. And that's where the seven names came from. 4
- On the actual invoices it could show CRO and I think 5 vehicle check, but it was quite clear that they were
- 6 asking for CRO details or vehicle checks, registered
- 7 keeper details, and on those invoices would be a price
- 8 as well. So we had the invoice, which to us was the 9 acknowledgment, and obviously the PNC audit trail showed
- 10 that the checks had been done, and that the invoices had
- 11 gone out to the various newspapers. 12
 - So we already had very good evidence that that link
- between the journalists did exist evidentially, that 13 14 they were requesting or that everything indicated they
- 15 were requesting the information, and obviously we had
- 16 the audit trail which showed that Marshall had conducted 17 the checks and fed them back through the chain into
- 18 Whittamore.
- 19 Q. Are there any inferences to be drawn, possibly from a 20 few matters: first of all, the speed or otherwise with
- 21 which Whittamore was able to obtain this information for
- 22 journalists; was it slow or fast?
- 23 A. It was fast. And during the interviews of the
- 24 journalists, we put that to them on a number of
- 25 occasions, to each of them during the course of the

1 A. No, I didn't.

- 2 Q. You obviously reviewed the records of the interview,
- 3 which we don't have. The CPS, we know, took a view
- 4 about it. Did you take a view as to the plausibility or
- 5 otherwise of the defences which were being maintained at
- 6 interview?
- 7 A. I did take a view. As I said earlier, it was put to the
- 8 journalists that the speed with which the checks were
- 9 being turned around would suggest they weren't being
- 10 obtained through courts or court records, but that said,
- we couldn't establish guilty knowledge on the part of
- 12 the journalists as to where the information was coming
- 13 **from**.
- 14 LORD JUSTICE LEVESON: Well, at highest, it would be an
- inference, wouldn't it?
- 16 A. Yes, sir.

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- 17 LORD JUSTICE LEVESON: At its highest.
- 18 A. At its highest.
- 19 The other difficulty that we had, sir, and this came
- out during the course of the interviews, was that all
- 21 the journalists accepted that they used Whittamore to
- obtain the information, and obviously they all denied
 - knowing that it was coming from the PNC, but frequently
- 24 they would say, "Yes, I accept I asked for that
- 25 information, but that piece of information I didn't ask

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- linked with your decision not to arrest the journalists
- 2 but instead to invite them for interview?
- 3 A. No. There would have been a press strategy in any case.
- 4 Q. It's clear from the next decision that you weren't going
- 5 to interview the journalists until you had arrested and
- 6 interviewed Marshall and King. That presumably was for
- 7 sound operational reasons. You wanted to have the best
- 8 available evidence to be able to put to the journalists
- 9 as and when the need arose?
- 10 A. That's correct.
- 11 Q. Decision number 24. The decision is to meet with the
- 12 CPS after reviewing King's computers. The reason:
- 13 "To assess and evaluate all evidence gathered to
- date, to assess the strength of evidence against all
- suspects, to decide if interview under caution for
- 16 journalists should proceed."
- 17 I've been asked to put this to you, so you can deal
- 18 with it: does this decision demonstrate a diminishing
- will to interview the journalists?
 - A. No. In my opinion, no, because we did interview the
- 21 journalists.

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- 22 Q. And the decision -- just bear with me -- there was
- a further review, decision 27, which starts at 16101.
- We're now on 19 December 2003. King's computer has been
- 25 fully reviewed.

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- 1 for, it could have been any other journalist within the
- 2 newsroom using my name when they contacted Whittamore'',
- 3 so even attributing all the checks to a specific
- 4 journalist would have been difficult.
- 5 LORD JUSTICE LEVESON: I see.
- 6 MR JAY: Or maybe not on a conspiracy charge, Mr Gilmour,
- 7 but let's not investigate that.
- 8 Can we look at one or two other decision logs, just
- 9 to see how this evolved. Decision 22, page 16096,
- you're thinking now about the need to devise a press
- strategy for the proposed interview of journalists?
- 12 A. Yes, sir. That's standard for all investigations of
- 13 this nature, and any other investigation which is going
- 14 to attract media attention.
- 15 Q. Did you fear a press backlash to an investigation of
- 16 journalists?
- 17 A. No. We didn't fear a backlash. We were aware that it
- would cause a reaction. The reason for having a media
- strategy was to deal with the enquiries that we would
- 20 expect to come from dealing with the media. It wasn't
- 21 that we feared a backlash, we just knew that this would
- 22 attract a lot of attention and we needed to have
- 23 a process in place to manage the questions that would
- 24 come in.
- 25 Q. Was the need to devise a press strategy in any way

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- Then on the next page, 16102, you say:
- 2 "I reviewed this case, which is the subject of CPS
- advice. It's likely that the advice will be to charge
- 4 all subjects on 14 January 2004. Careful consideration
- 5 needs to be given to the interviewing of the journalists
- 6 who it would appear have required the checks."
- 7 I've been asked to put this to you: why was careful
- 8 consideration required in relation to the journalists
 - over and above any consideration you gave to the other
- 10 suspects?
- 11 A. Sir, I should point out that this isn't my entry. I do
- 12 recognise the signature, I believe it's Detective
- 13 Superintendent Tony Fuller. So I don't think I'm in
- 14 a position to answer that. I can give a view, if you
 - wish.
- I think it's because of the significance of what we
 were dealing with and recognising that significance and
- 18 just giving it due consideration to be able to manage
- 19 the consequences of what we were doing, or the fallout
- 20 from what we were doing.
- 21 Q. Because the record reads on:
- "Clearly there would be huge press interest when
- this happens which would need to be very carefully
- 24 managed."
- Out of interest, was there huge press interest?

- A. I don't believe there was. I don't recall that much press interest.
- 3 Q. Then you say:

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- 4 "I will therefore arrange a Gold Group to take place
- 5 before 14 January 2004 involving ..."
 - That's a Deputy Assistant Commissioner, isn't it?
- 7 A. Yes, it is sir.
- 8 Q. So you're taking it to a high level. Then that's
- 9 Mr Fuller, he's the superintendent or the chief
- superintendent, and then you and then other officers,
- and then Mr Fedorcio is involved as well. Do you know
- why he was going to be involved?
- A. I think I should say that I don't believe this meeting
 took place. I haven't seen any record of this meeting
 taking place and to the best of my recollection I didn't
- attend a Gold Group. I'm not entirely sure there was
- 17 **a Gold Group.**
- Just to help everybody understand, a Gold Group is called to review a significant event, it could be an
- 20 investigation, it could be some other event. So as the
- 21 organisation can properly manage that and co-ordinate
- 22 a response to it, members of the Gold Group would
- 23 generally be the heads from particular units or other
- 24 people who can bring specific skills or support or
- 25 arrests which could assist the investigation or the
- event. So in answer to your question, sir, I would
- 2 assume that would be why Dick Fedorcio would have been

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- 3 included on that, because from recollection I think he
- 4 was head of the media section or media department within
- 5 the MPS at that time, but I can't specifically recall --
- 6 Q. He was.
- 7 A. And that would have been why he would have been there.
- 8 Q. Well, at all events, the decision to interview the
- 9 journalists is decision 28, taken by you on 16 January
- 10 2004. We'll come to the upshot of that decision.
- 11 Can I go back to paragraph 33 of your statement.
- You point out at paragraph 33, this is at a meeting
- which took place in November 2003, you were in fact of
- 14 the view that the journalists should be arrested before
- they were interviewed; is that right?
- 16 A. Yes. That's correct, sir.
- 17 Q. Can you explain why you were overruled or did you change
- 18 your mind?
- $19\,$ $\,$ A. I wasn't overruled, sir. That was an opinion that I had
- 20 formed at that point. The investigation stopped --
- well, from the operation's point of view started in
- 22 August. As you can imagine, there was quite a large
- 23 quantity of material that we needed to go through, we
- were constantly doing that, so the evidence was being
- 25 updated almost on a daily basis, particularly from the
 - Page 62

- ledgers, the information within the ledgers and the
- 2 telecommunications data. As that assessment went on
 - over a period of weeks and months, I realised that we
- 4 actually had significant evidence to show that
- 5 connection between the journalists and Whittamore, and
- 6 in fact everybody within the chain, to the point that --
- 7 taking you back to the question around arrests, I then
- 8 reconsidered the need to have to arrest the journalists
- 9 and to conduct any searches because in reality I already
- 10 had what I assessed to be significant evidence showing
- 11 that link, so in my view the need to arrest diminished
- and I didn't need to do that and secured their
- 13 attendance through invitation.
- 14 LORD JUSTICE LEVESON: So it's not just a question of arrest
- that's concerned, it's whether you need to effect
- a search, because arrest carries with it, under PACE,
- 17 certain rights of search?
- 18 A. Yes, correct, sir. They can obviously be two operate
- 19 issues.
- 20 LORD JUSTICE LEVESON: Of course.
- 21 A. But on this occasion there wasn't -- I decided there
- 22 wasn't a need to go and search premises used by the
- journalists because we had a proof of that relationship
- 24 and the information requests already within the ledgers.
- 25 LORD JUSTICE LEVESON: This was before they were interviewed Page 63
- and before they were saying, "I might be responsible for
- 2 this bit but not that bit"?
- 3 A. Yes, sir.
- 4 LORD JUSTICE LEVESON: Had you understood that earlier, then
- 5 that might have itself impact on your decision whether
- 6 a search would have been of assistance?
- 7 A. Yes, sir.
- 8 MR JAY: But we know that the decision to interview was made
- 9 on 16 January. The actual interviews took place between
- 10 19 January and 31 January 2004. This is paragraph 39 of
- 11 your statement.
- 12 **A. Yes, sir.**
- 13 Q. And the journalists co-operated, they responded to
- written invitations to attend police stations to be
- interviewed under caution and they had legal advice. Is
- that broadly speaking correct?
- 17 A. That's correct, sir.
- 18 Q. Might it be said that you, rightly or wrongly, deprived
- 19 yourself of the element of surprise? The journalists
- 20 would know full well what you were going to ask them,
- and any line they might take in defence could be, as it
- were, orchestrated?
- $23\,$ $\,$ A. I certainly couldn't discount that. And equally, the
- 24 need to search the premises may not have delivered
- 25 anything for exactly the same reasons because Motorman

- and Reproof had already, for want of a better word, let
- 2 the cat out of the bag. So yes, they would have been
- 3 forearmed in advance of the interviews, but I can't say
- 4 that for sure.
- 5 Q. I think you have told us that there was a consistency
- 6 between the journalists and the lines they did take in
- 7 answer to your questions. Is that fair?
- 8 A. Generally speaking it was along the same lines, yes.
- 9 Q. I suppose there are at least two inferences which could10 be drawn from that.
- 11 Can I ask you about paragraph 41, please?
- 12 **A. Yes, sir.**
- Q. You say two-thirds of the way down that paragraph, ourpage 18584:
- "All of the journalists accepted that they had used
- Whittamore to obtain information but denied knowing that
- a corrupt police employee or unlawful methods were being
- used to access the information."
- 19 You told us that you had evidence from King and from
- 20 Marshall. Did you have evidence from Whittamore which
- 21 would enable you to complete the jigsaw in relation to
- what you might put to the journalists?
- 23 A. From the ledgers? Yes.
- 24 Q. But beyond what the ledgers said, they spoke for
- 25 themselves, did you have an interview under caution

- A. We didn't -- we never established a direct link between
- Whittamore and Marshall. We had, obviously, the
- 3 indirect link. We had Marshall, King, Boyall and then
- 4 Whittamore.
- 5 Q. Was Mr King denying that he knew the information was
- 6 obtained through access to the Police National Computer?
- 7 A. Mr King didn't make any comment, from recollection, to
- 8 any of the questions put to him about that.
- 9 Q. Well, what happened then, we know that the last
- interview took place on 31 January 2004. The file was
- 11 then passed on to the CPS in the natural and ordinary
- course of things and in paragraph 45 of your statement,
- 13 6 March 2004, CPS advised there was insufficient
- evidence to charge any of the journalists.
- 15 A. That's correct.
- 16 Q. That's their decision, it's taken out of your hands by
- then. And then letters are written to the journalists
- 18 explaining that state of affairs. That's right, isn't
- 19 it?
- 20 A. Yes, sir.
- 21 Q. We also know what happened at Blackfriars --
- 22 LORD JUSTICE LEVESON: Before we go to Blackfriars Crown
- 23 Court, I think we just ought to clear something up in
- relation to your exhibit BG5.
- 25 A. Yes.

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- 1 taken of him?
- 2 A. Of Whittamore?
- 3 Q. Mm.
- 4 A. Yes, we did.
- 5 Q. Was there any reference there to his use of the Police
- 6 National Computer?
- 7 A. He denied using the Police National Computer to obtain
- 8 his information.
- 9 Q. When he said "his use", I meant of course his use
- through the agency of Mr Marshall. He denied that?
- 11 A. Yes, he did, sir.
- 12 Q. What did you think of that denial?
- 13 A. Well, again, looking at Mr Whittamore and Mr Boyall and
- 14 Mr King and Mr Marshall, it was my view, a view shared
- by companies, that given the nature of their business
- and how prolific certainly Boyall and Whittamore were in
- 17 acquiring information, that it didn't wear, you know,
- 18 the fact that they were saying they didn't know it came
- 19 from the PNC. They were professional information
- 20 gatherers who would have recognised that you couldn't
- $21\,$ $\,$ get that fast turnaround from a court, even though they
- $22\,$ did say that they thought it was coming from court. So
- we didn't accept what they were saying.
- 24 Q. But the link between Whittamore and Marshall was clearly
- established, wasn't it?

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- 1 LORD JUSTICE LEVESON: They needn't go on the screen. They
- 2 are copies of letters that were written to journalists
- 3 and the names of the journalists will be redacted, if
- 4 they haven't already been. But the important feature to
- 5 anyone reading these letters is this, isn't it:
- 6 Presumably you've taken these off a computer system
- 7 which automatically dates the letter?
- 8 A. That's correct.
- 9 LORD JUSTICE LEVESON: So it is wrong to read the date as
- 10 20 March 2012, which is presumably the date that the
- 11 letters were printed?
- 12 **A. Yes, sir.**
- 13 LORD JUSTICE LEVESON: Your statement makes it clear that it
- was March 2004 that these letters were sent.
- 15 **A.** Yes, sir.
- 16 LORD JUSTICE LEVESON: So before anybody suggests that
- 17 you've been creating letters later on, that's just not
- 18 right?
- 19 A. It's just the way that the computer updates them on the
- 20 day they were actually printed.
- 21 LORD JUSTICE LEVESON: I'd understood that, but I wouldn't
- 22 want anybody to misunderstand it.
- 23 MR JAY: Were you disappointed by the CPS decision or not?
- 24 A. I accepted the decision on the basis that we couldn't
- 25 prove guilty knowledge. I wasn't disappointed with the

1 CPS taking that decision; I was disappointed that we 1 MR JAY: I think the rest of it speaks for itself and you've 2 2 couldn't prove guilty knowledge. covered the inferences, if any, which could be drawn 3 3 Q. Well, I suppose that was nothing compared with your from the journalists' interviews. 4 4 level of disappointment with what happened at The rest of the questions which I've been asked to 5 Blackfriars Crown Court in April of 2005, Mr Gilmour? 5 put are really just comment on the facts as they stand, 6 A. That was very disappointing, the outcome of the trial. 6 and I don't think it's necessary for me to ask them. 7 7 Obviously the four were convicted but the sentences, in Thank you very much, Mr Gilmour. 8 8 my personal opinion, were lenient. A. Thank you. 9 LORD JUSTICE LEVESON: Let's just understand this. Were 9 LORD JUSTICE LEVESON: Mr Gilmour, thank you very much 10 10 these different judges, Marshall and King on the one indeed for the obvious work you've put into 11 11 hand, Whittamore and Boyall on the other? reconstructing what happened a very long time ago. 12 12 A. I think it was the same one, sir. Thank you. 13 LORD JUSTICE LEVESON: So they were all -- am 13 A. Thank you. 14 14 I misrecollecting that Whittamore and Boyall was LORD JUSTICE LEVESON: I'll rise so that we can reconnect 15 Judge Samuels, is that right? 15 the bits of electrical equipment. 16 MR JAY: Yes, it was all on the same occasion. 16 (12.02 pm)LORD JUSTICE LEVESON: Yes, I noticed that, but I thought 17 17 (A short break) 18 that he was referring to some earlier decision of 18 (12.14 pm)19 19 MR JAY: The next witness, please, is Mr Middleton. a recorder. 20 A. Sir, if I can help, Mr Marshall was found to be in 20 MR RUSSELL CHARLES MIDDLETON (sworn) 21 21 Questions by MR JAY possession of a large quantity of property which didn't 22 belong to him, and he was charged with handling stolen 22 MR JAY: Your full name, please? 23 23 goods, and a different judge heard that matter, and A. Russell Charles Middleton. 24 24 maybe that's what's being referred to. Q. Thank you. You've provided us with a witness statement 25 LORD JUSTICE LEVESON: I see, all right. But there it was, 25 dated 26 March of this year. You've signed and dated it Page 69 Page 71 1 these four were all conditionally discharged, and you 1 under the standard statement of truth. This is the 2 2 describe the sentences as a disappointment to such evidence you are content that this Inquiry accepts 3 extent that consideration was given to referring them to 3 formally? 4 the Court of Appeal, but unduly lenient sentences at 4 A. That's right. 5 that time, certainly, could only -- appeals could only 5 Q. In terms of your current rank, you were temporary 6 6 be brought in relation to indictable only and certain Assistant Chief Constable in the Devon and Cornwall 7 other offences, isn't that right? 7 Police at the time you gave your statement. I think 8 A. It's beyond me, sir. I wouldn't like to comment. 8 you're now back to your substantive rank --9 LORD JUSTICE LEVESON: All right. You're coming back into 9 A. That's correct. Please don't read anything into that. 10 10 my territory of the law. And the other feature is the Q. Detective Chief Superintendent. 11 only penalty for Data Protection Act offences, am 11 A. Yes. 12 I right in saying, at this time was financial and indeed 12 Q. That is what your rank always was? 13 remains financial, so by adding Section 55.1(a) of the 13 A. Yes. I was in the temporary role for seven months, yes. 14 Data Protection Act 1998 to an indictment that charged 14 Q. You've been in the Police Service for 24 years, but at 15 conspiracy to commit misconduct in public office, which 15 the material time, this is 2002, you were a Detective 16 of course is a common law offence and therefore 16 Inspector? 17 sentences at large, pleas were accepted to offences 17 A. I was, yes, with some 14 years' service at the time. 18 which only carried a potential financial penalty. Do 18 Q. Thank you. What was your role in relation to 19 you know about that? 19 Operation Reproof? 20 20 A. Sir, I'm obviously aware of what happened. It was A. I was the deputy senior investigating officer. The 21 21 a matter for the Crown Prosecution -actual senior investigating officer retired some years 22 22 LORD JUSTICE LEVESON: I wasn't in any sense criticising 23 23 you, Mr Gilmour, but do I have that right, Mr Jay? Q. Can you in your own words -- you cover this in 24 MR JAY: You have. 24 paragraph 2 of your statement, 18368 -- tell us the 25 25 LORD JUSTICE LEVESON: I thought so. background to Operation Reproof and what it was about? Page 70 Page 72

- 1 A. Yes. Reproof started, if I just briefly cover that
- 2 because I'm sure you'll ask me some further questions,
- 3 as a result of a blackmail investigation inquiry down in
- 4 Plymouth in 2001 whereby a member of the public produced
- 5 at a local action group meeting some previous
- 6 convictions of a person who was bidding for the contract
- 7 for a particular development in Plymouth. That
- 8 obviously caused some concern and led to an initial
- 9 investigation as to where had that individual got those
- previous convictions from, which led to some searches of
- various premises, which then gathered much information
- that led to the scoping of Operation Reproof as to how
- 13 people had come to that information.
- 14 LORD JUSTICE LEVESON: Just pause a moment. (Pause).
- 15 All right, carry on.
- 16 MR JAY: In terms of Operation Reproof -- I will have to
- speak up a bit, we have competition, Mr Middleton.
- 18 **A. Yes.**
- 19 Q. Who were the ultimate consumers or customers?
- 20 A. There were many different consumers and customers, and
- 21 that was why the investigation was very extensive and
- 22 wide-ranging. Predominantly we were looking at members
- of past and present police officers in Devon and
- 24 Cornwall accessing the initial information and that was
- 25 going through private investigators, private detectives,

- 1 who was then channelling it upwards from there.
- 2 Q. Channelling upwards to whom?
- 3 A. To various different people and that's why the scope and
- 4 the range of the investigation was very wide. As I've
- 5 said, on most occasions it went to ultimately three or
- 6 four links up the chain, national companies, insurance
- 7 companies, who were instructing their own investigations
- 8 into civil claims, accidents, that sort of thing,
- 9 through to on some occasion matrimonial issues with
- a private detective only one or two links up the chain
- 11 from our main private investigation company locally in
- 12 **Devon**
- 13 Q. There was a link -- and this brings in, I suppose, the
- 14 nexus with other operations -- with a company called
- Data Research based in Surrey; is that right?
- 16 A. That's correct, yes.
- 17 Q. What was the nature of the link?
- 18 A. If I can start by saying once we'd commenced the
- investigation, because of the potential scale of it
- 20 right from the outset we involved the as were then
- 21 Police Complaints Authority, the PCA, pre-IPCC, and the
- 22 Crown Prosecution Service were involved right at the
- early stages, so that we had advice and guidance support
- 24 all the way through as a joint prosecution team, if you
- 25 like.

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- and on to various customers, sometimes three or four
- 2 links away in that chain, so customers would vary.
- 3 Predominantly, at the end of the inquiry, the main
- 4 customers were national/international sometimes
- 5 insurance companies, debt recovery agents and the like,
- $6 \hspace{10mm} \text{who had instructed private investigators, and then three}$
- 7 or four links down the chain, some of that information
- 8 was being obtained corruptly.
- 9 Q. The direct perpetrators of the offences, or rather those
- suspected of committing the offence, you list in
- paragraph 5, page 18370. These were a range of serving
- and retired police officers and support staff; is that
- 13 right?
- 14 A. Yes, that's correct.
- 15 Q. And they were obtaining information -- well, from where?
- 16 A. As I said, the instructions were coming from various
- 17 different customers. The predominant basis of my
- investigation was based on previous conviction
- 19 information, and on occasion vehicle keeper information,
- addresses and that sort of thing, so the main areas of
- 21 focus were from the Department of Work and Pensions,
- 22 a retired police officer who worked there, and also the
- 23 serving or currently serving, as was then, police
- 24 officer in Devon and Cornwall accessing PNC information.
- 25 That was being passed to a particular private detective,

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- Once we'd done the initial searches, huge amounts of data was recovered that had to be painstakingly gone
- through to find the links back up through the chains.
 Data Research is a company in Horley, as you
- 5 mentioned. They featured very heavily as the third link
- 6 in the chain, who were instructing the Devon SAS
- 7 investigations, who were therefore, from that point,
- 8 asking the police officer or the DWP staff to do the
- 9 checks for them. And then it would have been
- 10 interpreted into reports, passed back through the
- various private investigators, predominantly, as we
- said, to Data Research in Horley.
- 13 Q. Their premises were searched pursuant to a warrant?
- 14 A. Yes. Obviously I'm aware of previous evidence that's
- 15 been given to this Inquiry in respect of that. Having
- done a lot of the investigative work, and clearly
- 17 intending and needing to search and make arrests at
- Data Research based on what we knew at that point, we
- 19 actually briefed the Information Commissioner's office
- as to what we were doing, we were aware of an interest
- 21 they had in that company, we came to an agreement with
- 22 the Information Commissioner that they would come along
- with us on the search so that we would deal with what we were looking for, and any subsequent information that
- 25 would be relevant for this morning they would take away

- 1 and deal with themselves.
- 2 O. The search, I think, was on 8 March 2003.
- 3 A. That's right.
- 4 Q. Mr Owens gave us the exact date. That's the date
- 5 I recall. He was there on that occasion. Your officers
- 6 were also there on that occasion?
- 7 A. Yes.
- 8 Q. And a substantial quantity of data was recovered
- 9 pursuant to that search; is that right?
- 10 A. Yes. I actually went on that search myself.
- 11 Q. Can I deal with this critical issue, really, in relation
- 12 to the scope of Operation Reproof?
- 13 A. Mm-hm.
- 14 Q. Why were journalists not within scope, as it were?
- 15 A. I think I need to make clear they weren't out of scope.
- 16 The whole inquiry right from the outset was extremely
- 17 open, an open-minded approach as to what we would
- 18 discover. The initial information, as we said, linked
- 19 pretty much specifically to a local investigation,
- 20 detective private investigation agency in Devon and the
- 21 flow of information was from the police officer and the
- 22 other staff I've mentioned through to that private
- 23 investigator, up one or two more chains, and we were
- 24 tracking the customers each and every occasion,
- 25 open-minded as to who those customers would be, and we

- 1 ours. I'm also aware that their investigation,
- 2 Operation Motorman, then led to Operation Glade, so you
- 3 could track it back and say that the seizure of that
- 4 document at Data Research subsequently led to those two
- 5 investigations, but we weren't involved --
- LORD JUSTICE LEVESON: PS28 was what generated Motorman; is 6
- 7 that right?
- 8 A. Yes.
- 9 MR JAY: We recall Mr Owens' evidence about that. It was
- 10 a list of vehicle registration numbers --
- 11 A. That's correct, yes. We then carried on with our
- investigations to what we were dealing with, leaving the 12
- 13 Information Commissioner's investigators to deal with
- 14 their own matters.
- 15 LORD JUSTICE LEVESON: So we've heard this evidence in
- 16 absolute reverse order?
- 17 A. Yes, that would appear to be the case.
- 18 LORD JUSTICE LEVESON: Right.
- 19 MR JAY: In paragraph 8 of your statement, 18375, you say:
- 20 "There was no direct evidence found during the
- 21 course of the investigation that any media organisation
- 22 was involved in any way."
- 23 What about indirect or inferential evidence?
- 24 A. As I've said right from the outset, the mindset of
- 25 myself as the senior investigating officer and my team,

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- 1 never found any direct evidence or indirect evidence
- 2 linking that information being requested by or for any
- 3 part of the media or journalists.
- 4 Q. Were you in liaison, though, with the ICO, who of course
- 5 were undertaking their own Operation Motorman, which
- 6 operation did reveal copious links with journalists?
- 7 A. In liaison, yes, in the true spirit of that word.
- 8 Actually what did happen is we went to them to brief
- 9 them on our operation and investigation, invited them
- 10 along on the search so that they could seize any
- 11 information that was relevant to what they were doing,
- 12 that they would then take on, and there was effectively
- 13 a contract drawn up as to who would deal with what if
- 14 anything particular was found.
- 15 A particular document was found, I think it was PS28
- 16 from recollection, that was of extreme interest to the
- 17 Information Commissioner's team, that they took that
- 18 away on the absolute understanding they were then going
- 19 to deal with that to allow us to deal with the other
- 20 wide-ranging matters that we had. They took that away.
- 21 We were aware of the culmination of that inquiry but
- 22 they effectively went their way and did their
- 23 investigation. We carried on with ours. There was
- 24 contact between disclosure packages shared et cetera but
- 25 they did their investigation distinctly separate to
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- 1 who were thoroughly professional throughout, was we were
- 2 open-minded as to what we would find and we would have
- 3 dealt with that and pursued that based on information or
- 4 evidence that we had. We deal with information,
- 5 intelligence and evidence. The CPS were working
- 6 alongside us, as were the Police Complaints Authority.
- 7 We did not have anything that directly or indirectly
- 8 linked to journalists. Had we done so, we'd have
- 9 thoroughly investigated that.
- 10 Q. Can I ask you this general question, taking care not to
- 11 name anybody: did part of your investigation include two
- 12 senior politicians?
- 13 A. It did, yes.
- 14 Q. The fact that senior politicians were involved, or at
- 15 least two of them, was that at least not an indicator
- 16 that the press might be of interest?
- A. There could be and was some speculation at the time. As 17
- 18 I've said, I was dealing with at the time, and still do
- 19 now, information, intelligence and evidence. There was
- 20 legislation that was investigated, and when I say
- 21 investigated, when we're dealing with those particular
- 22 issues, every single case was dealt with properly, from 23

my perspective, which resulted -- in those cases there

- 24 was a particular private investigation company up in
- 25 Newcastle that was investigated thoroughly. That

3

- individual was arrested, his premises were searched, all
- $2 \qquad \hbox{information seized from that premises was thoroughly} \\$
- 3 researched with a view to trying to find who he was
- 4 getting that information for. We did not find that,
- 5 which was disappointing, but it just wasn't there. We
- 6 arrested that person, interviewed them thoroughly and
- 7 his answer to every question was "No comment", so we
- 8 weren't able to take that particular line any further.
- 9 Q. At the hearing in the Crown Court on 17 October 2005,
- this is the Exeter Crown Court, His Honour Judge Darlow,
- counsel for one of the accused, Mr Stidwill -- as your
- statement makes clear there were six accused in all?
- 13 A. Yes.
- Q. He speculated -- there's only one copy of the transcriptavailable:
- 16 "Because what the inquiry has apparently shown up is
- something which cannot be laid at the door of
- Mr Stidwill nor indeed if there are cases, as it appears there are, where somebody has been enquiring, perhaps on
- behalf of a newspaper or elsewhere, into MPs ..."
- 21 So he was onto the point that newspapers might be
- 22 involved, particularly in the context of people of
- political interests.
- A. I think the key point there, sir, is you've used the words "may be" and "might". That was the point. We
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- That's not to say we weren't searching for that
- 2 information at the time, and every single customer -
 - and as I said, sometimes two or three links up that
- 4 chain, sometimes four or five, and the further away you
- 5 get, the harder it is to establish what they're actually
- 6 requesting at the time -- every customer, through to
- 7 some companies that were represented by senior
- 8 solicitors in London, were interviewed and gave
- 9 statements as to what they were asking for, what they
- 10 expected, did they know, should they have known what
- 11 they were getting.
- 12 And a key point in the whole of the inquiry which 13 was relevant to Data Research particularly is I would
- 14 use the phrase "laundered", that actually the
- information they were getting right down at the front
- end, CRO details, conviction details, address details
- and the like, was then turned into a report that didn't
- indicate where it had come from. Indeed I think it was
- 19 mentioned by the previous witness, if you know what date
- and what court to go to, one can get conviction details.
 So what certain companies were then doing, once getting
- 22 the PNC information, they then went to the various
- 23 courts and on payment of a fee were given the certified
- 24 copies of convictions. They then featured as part of
- 25 the reports that were passed on to the customers.

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- 1 were looking for the information, we were searching for
- 2 the evidence, so it was part of the inquiry. We did not
- 3 find that as to who those customers were. The person
- 4 you've mentioned who was a barrister for the defence
- 5 raised that as a may be and a might, but there was no
- 6 evidence to support that. I don't know who that
- 7 customer was. I wish I did.
- $8\,$ $\,$ Q. Page 18376 of your statement, on the internal original
- 9 numbering it's page 9, level with the upper hole punch,
- 10 you're talking here about the customers you had
- identified rather than customers one might speculate
- 12 about.
- 13 A. Yes.
- 14 Q. You say clearly:
- 15 "There was no evidence that these companies were
- aware that the people they were hiring to get the
- information were obtaining some of the data illegally."
- 18 You may have been following the evidence given by
- 19 the previous witness?
- 20 A. Yes.
- 21 Q. It's perhaps a similar point?
- 22 A. Yes, very.
- 23 Q. Would you like to develop that for us?
- $24\,$ $\,$ A. The evidence is the point as to my statement indicates
- $25 \qquad \text{at the end of the inquiry we didn't have the evidence.} \\$
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- 1 LORD JUSTICE LEVESON: But you have to identify precisely
- 2 what you're looking for.
- 3 A. Absolutely.
- 4 LORD JUSTICE LEVESON: You can't say, "Well, I'd like to see
- 5 every single Crown Court conviction for 30 March or for
- 6 the month of March.
- 7 A. Absolutely. You have to go with the name, the date and
- 8 the court.
- 9 LORD JUSTICE LEVESON: Or for the year.
- 10 A. Absolutely. Name, date and court, you can then go and
- for a fee collect that, which is what those companies
- were doing, and turning them into certified copies of
- convictions which they then passed on to their
- 14 customers.
- 15 LORD JUSTICE LEVESON: So a certified copy of conviction is
- potentially obtainable, but you only get that if you
- 17 know precisely what you need to know, or you only get
- what you need to know if you do something which actually
- 19 you contend, and contended in that prosecution was
- 20 criminal.
- 21 A. Absolutely. It that was entirely our case and our view,
- 22 that's why the individuals who were systematic in that
 - abuse were charged with the offences that they were
- 24 charged with.
- 25 MR JAY: I've been asked to request you, Mr Middleton, if

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23

1 you don't mind slowing down a bit. You're a very 1 consequences of the judge's expression of view. 2 2 A. Absolutely. I met a number of times afterwards with CPS articulate witness, but everything you say has to be 3 3 and counsel, and that was the decision that was made by noted down. 4 4 A. Okay. them ultimately. 5 Q. What happened was that there was a hearing in Exeter on 5 MR JAY: Yes. Those are all the questions I have, 6 19 October 2005. 6 Mr Middleton. 7 7 LORD JUSTICE LEVESON: Yes. Thank you very much indeed, A. Yes, there was. 8 8 Mr Middleton. I'm very grateful to you for providing Q. The transcript of the ruling is available under tab 2 of 9 9 the summary of what was the origin of a lot of the the bundle we have. It starts at page 20013. I've read 10 10 evidence that we've heard. Thank you very much indeed. the ruling twice. It's not altogether easy to follow 11 11 some of the reasoning, or indeed the conclusion, but the A. Thank you. 12 12 LORD JUSTICE LEVESON: The next witness is due at 2 o'clock; conclusion appears to be that the judge was sceptical 13 13 that even if the facts were proven, they could as is that right? 14 14 a matter of law amount to the common law offence of MR JAY: Yes. I think Mr Sherborne has a short application 15 15 he would like to -conspiracy --LORD JUSTICE LEVESON: Yes. One moment, Mr Middleton. This 16 LORD JUSTICE LEVESON: I think you ought to expand that 16 17 might involve you. Does it? 17 a bit, Mr Jay. I think what he was faced with was an 18 application to stay proceedings as an abuse of process, 18 MR SHERBORNE: It doesn't, no. 19 which application he roundly rejected. But in the 19 LORD JUSTICE LEVESON: It doesn't? Thank you very much. 20 20 course of rejecting it, he offered his views first of MR SHERBORNE: Sir, given the evidence of Mr Gilmour this 21 21 morning and what it reveals, there are a number of all as to whether the facts made out the offence, which 22 actually he was basing purely upon his study of the 22 matters that I wanted to raise with the Inquiry. 23 23 papers, and secondly, on what he would do even if they Mr Crossley has already sent an email to the Inquiry 24 24 solicitors about this. I was going to raise these were. 25 25 MR JAY: Yes. matters, if I may, at 2 pm, given that there are some Page 85 Page 87 LORD JUSTICE LEVESON: And he caused the Crown Prosecution additional points that I wanted to discuss with 1 2 Service to ask themselves: do you want to spend all this 2 Mr Crossley and with some of my clients in the light of 3 3 the oral evidence that Mr Gilmour gave earlier this time on this trial if I am of the view either (a) that 4 the facts may not make out an offence, or (b) that if 4 5 5 they do, this isn't terribly serious? And then not I don't think it's going to take particularly long, 6 6 perhaps surprisingly the CPS went away to think about although, as I understand it, we are somewhat short of 7 7 evidence this afternoon. 8 LORD JUSTICE LEVESON: We're never short of evidence, and 8 Is that a fair summary of what the judge did? 9 9 A. That's a very fair summary. Thank you, sir. I can always find something to occupy our time, 10 LORD JUSTICE LEVESON: Yes. 10 Mr Sherborne. 11 MR JAY: Yes. It's not really necessary to look at that any 11 MR SHERBORNE: And I'm happy to assist in that. 12 more 12 LORD JUSTICE LEVESON: Yes, it's clear you are. Is it 13 LORD JUSTICE LEVESON: Sometimes my experience comes in 13 sensible then to put off that which you want to make 14 valuable, Mr Jay. Not often, but sometimes. 14 submissions about until after we've heard the sole 15 15 MR JAY: And that's where it ends, probably, Mr Middleton; witness that's available for this afternoon? 16 is that right? In terms of your -- you may have been 16 MR SHERBORNE: I'm happy to do that, if that assists the 17 disappointed by the outcome, but there we were. 17 18 A. That's the case, sir, yes. 18 LORD JUSTICE LEVESON: Yes. Is Mr Jay aware of the general 19 LORD JUSTICE LEVESON: And whereas now this might be 19 nature of the applications that you wish to make? 20 considered a terminating ruling, in fact it might even 20 MR SHERBORNE: I hope that he is. I can't see from behind 21 21 have been capable of being fashioned as a terminating whether he is. His face betrays the answer to that 22 ruling, there was no basis upon which that ruling could 22 question. 23 23 LORD JUSTICE LEVESON: I think there are sufficient nods. be challenged in a higher court. 24 MR SHERBORNE: I'm very grateful for nods. 24 A. Yes. 25 LORD JUSTICE LEVESON: Doubtless somebody at some stage will 25 LORD JUSTICE LEVESON: Therefore, the CPS accepted the

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