1	Wednesday, 18 January 2012	1	Just touch on your career history briefly. This is set
2	(10.00 am)	2	out at the beginning of your statement, which you should
3	LORD JUSTICE LEVESON: Yes?	3	find at the start of the bundle that you have. You've
4	MS PATRY HOSKINS: Good morning, sir. This morning we have	4	set out your history working in television and
5	the editors of OK! magazine, Hello! magazine and Heat	5	magazines, but for the purposes of today, you've worked
6	magazine.	6	your way up through the ranks of Heat magazine, you've
7	LORD JUSTICE LEVESON: Yes.	7	been in turn deputy news editor, associate editor
8	MS PATRY HOSKINS: They're going to be sitting together and	8	features, features editor, executive editor, then you
9	answering some questions together and then they're going	9	were acting editor from January 2011 and then you became
10	to be answering some specific questions related to their	10	editor in September 2011?
11	individual magazines, but can I invite them to come up	11	MS CAVE: That's correct.
12	and take their places?	12	Q. Ms Nixon, you are in fact the joint editor of Hello!
13	LORD JUSTICE LEVESON: Thank you very much indeed. They all	13	magazine, with your colleague Ruth Sullivan.
14	understand the slightly different approach?	14	MS NIXON: That's right.
15	MS PATRY HOSKINS: Yes.	15	Q. Again, you've set out your career history in paragraph 9
16	LORD JUSTICE LEVESON: Very good. Thank you.	16	of your statement. You explain that you've worked at
17	MS LUCIE CAVE (sworn)	17	a number of magazines, but in terms of your time at
18	MS LISA BYRNE (sworn)	18	Hello! magazine, you joined in April 2008 as assistant
19	MS ROSIE NIXON (affirmed)	19	editor features, and then in November 2010, you were
20	Questions by MS PATRY HOSKINS	20	made an editor?
21	MS PATRY HOSKINS: Good morning. Could I please ask you	21	MS NIXON: That's right.
22	each to identify yourself, give your full name and tell	22	Q. Correct and accurate?
23	the Inquiry which magazine you represent.	23	MS NIXON: Yes.
24	MS CAVE: My name is Lucie Cave and I'm the editor of Heat	24	Q. Ms Byrne, again you set out your career history in your
25	magazine.	25	statement which is at the start of the bundle that we've
	Page 1		Page 3
1	MS NIXON: My name is Rosie Nixon and I'm the editor of	1	seen and you explain that you've worked at various
2	Hello! magazine.	2	newspapers and magazines, but in terms of your career at
3	MS BYRNE: My name is Lisa Byrne and I'm the editor of OK!	3	OK! magazine you joined in 1999, that was just
4	magazine.	4	freelancing at that stage?
5	Q. Each of you has produced a witness statement for the	5	MS BYRNE: Yeah.
6	purposes of this Inquiry. Could you please confirm to	6	Q. You were then taken on as a writer. You've been senior
7	us that the contents of it are true to the best of your	7	writer, features editor then deputy editor in turn and
8	knowledge and belief?	8	then you became editor of the magazine in 2004?
9	MS CAVE: Yes, they are.	9	MS BYRNE: Yeah; correct.
10	MS NIXON: Yes.	10	Q. What I'd like you to do, each of you, is to describe in
11	MS BYRNE: Yes.	11	a few words your magazine, what it does, what it offers
12	Q. Just so I can explain the format to you very briefly,	12	its readers. Start with Ms Cave.
13	we're going to be about two hours, maybe slightly less	13	MS CAVE: The role of Heat magazine in the market is to
14	with the break. I'm going to ask you general questions	14	cover the celebrities of the day in an entertaining
15	first. I'll put a question, I'll expect each of you to	15	fashion with an emphasis on interviews and amazing photo
16	answer it, and at the end we'll have a short section	16	shoots that we do ourselves against a backdrop of
17	where I'll ask you individual questions about your	17	a highly credible entertainment, TV and reviews section.
18	particular magazine.	18	Q. Right.
19	LORD JUSTICE LEVESON: The idea, I think, is that there are	19	MS NIXON: Hello!, the function of the magazine, I guess, is
20	likely to be interests that are common to all three of	20	to entertain. It's to provide an insight into the lives
21	you, so rather than have each of you say it, this might	21	of the rich and the famous. It's actually a lovely
22	actually speed things up and hopefully where there is	22	phrase we're a family business and the CEO's grandfather
23	room for disagreement, you will identify it and we'll	23	actually launched Hello! magazine and he had a lovely
24	get to grips with the issues quite quickly. Thank you.	24	phrase which was "la spuma de la vida" which means "the
25	MS PATRY HOSKINS: Ms Cave, I'm going to start with you.	25	froth of life", which kind of explains the fact that we
	Page 2		Page 4
			1 (Pages 1 to 4)

1 take a look at the lighter sides of the personalities 1 I don't want to ask you your precise circulation 2 that we feature. 2 figures, but what I want to understand is whether you 3 3 Features and photo shoots and interviews with the have been affected by declining circulation figures in 4 stars are most important to us, especially weddings, 4 the same way that the newspaper industry has? 5 access to people's homes, introduction of their babies 5 MS CAVE: There's no doubt that there has been an effect on 6 make up sort of our core content. the celebrity market. However, we're holding firm at 6 7 7 Q. Ms Byrne? around 320,000 readers a week. 8 MS BYRNE: OK! magazine is basically an exclusive invitation 8 MS NIXON: It's quite an exciting time for Hello! really at 9 into the rich and famous and celebrities in this country 9 the moment in terms of sales figures. Our ABC is 10 10 and the States with worldwide celebrities. So we invite 413,000 copies a week, but we're actually up news 11 our readers into people's homes, to their babies' 11 stand-wise 27 per cent at the moment. Yes, we feel like 12 christenings, first pictures of their children, amazing 12 we're having a bit of a moment sales wise. 13 exclusive weddings, so -- even the parties are 13 MS BYRNE: OK! is currently at 473,000 a week. Our 14 exclusive, so it's just a fantastic aspirational 14 readership per week is over 2 million, about 2.1 or over 15 magazine for readers to have a look at celebrities and 15 that, so obviously it's the most best read celebrity 16 their lifestyles. 16 weekly in the country. 17 Q. You've all mentioned photo shoots. Are your magazines 17 Q. Have you been affected, have your circulation figures 18 pretty photo based or is it more text based in your 18 increased or declined over the last six months, a year, 19 five years? 19 20 MS CAVE: I'd say it's a mixture of both. We do have 20 MS BYRNE: With OK! we're definitely doing less news and 21 a great deal of photos in our magazine, some paparazzi 21 more general features, more exclusive features, because 22 photos but also a great deal of photo shoots that we do 22 news wise because of all the websites it's so immediate 23 with the celebrities themselves. 23 for people to see, like pictures that they used to wait 24 24 MS NIXON: We're a very visual magazine. Photos are of a week to see, and now because they've already seen 25 prime importance to us. We'll often run photo shoots 25 them, we've had to change because the Internet has Page 5 Page 7 over 35 pages, 50 pages, if the photos warrant it. The 1 1 definitely affected newspapers and magazines without 2 visual side of the magazine is extremely important. 2 a doubt. 3 MS BYRNE: For OK! magazine, it's definitely very visual. 3 Q. I'll ask you specific questions about the Internet but 4 We will do page after page of beautiful glossy images 4 while we're just on circulation figures, how much are 5 from someone's home or wedding, so the interviews are of 5 circulation figures affected by a particularly big or 6 paramount importance as well, but our photographs are 6 exclusive story? Is there a jump in sales, does it make 7 fantastic. 7 a small difference? 8 Q. I'll come on to ask you more about photographs and how 8 MS CAVE: I think it depends on the celebrity of the week, 9 they're sourced and the kind of questions you ask 9 and obviously what they're saying. So there's no doubt 10 yourselves before you publish photographs, but let me 10 that if we have a big exclusive interview with a ask you a few more general questions before we come to 11 11 celebrity that is very newsworthy at the time, there is 12 that. Approximately how many staff do you employ? Just 12 going to be a peak in sales. However, in general 13 so we have an idea how big the magazine is. 13 I think our sales are relatively steady. 14 MS CAVE: 32 approximately at Heat magazine. That comprises 14 Q. What you say a peak in sales, do you mean it doubles, it 15 of three people that work on the news desk, one features 15 goes up a little bit? 16 editor, a couple of reviews editors and then we have 16 MS CAVE: I wouldn't say it doubles. I think -- I mean it 17 obviously the art and production team as well. 17 rises slightly but for us it doesn't. 18 MS NIXON: About 40 in total. Of that, 19 sort of 18 Q. What about you Ms Nixon? 19 journalists and subeditors, but many of those job share 19 MS NIXON: Yes, absolutely. We see a big increase in sales 20 or work part-time. We tend to be busiest towards the 20 if we have a really good exclusive story on the front 21 end of the week, so we have a number of staff that work 21 cover. We recently featured the wedding of 22 sort of Wednesday to Friday. 22 Holly Branson, Sir Richard Branson's daughter, in 23 MS BYRNE: We have around 25 staff members. We don't really 23 a traditionally tough week in the magazine market, 24 use freelancers, it's mainly in-house journalists. 24 beginning of January, and our sales were better than 25 Q. Can you tell me a little about circulation figures? 25 they've been for years in that week, so weddings Page 6 Page 8

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- especially would put on sales.
- 2 Q. Can you give me an idea of percentage?
- 3 MS NIXON: Gosh, it can vary. The royal wedding, obviously,
- 4 we sold over a million copies in a matter of days. That
- 5 was the ultimate wedding, obviously, for Hello!
- 6 magazine. But it can fluctuate from a 10 per cent
- 7 increase to a 30 per cent increase.
- 8 O. I understand.
- 9 MS BYRNE: Well, absolutely for us recently it was
- 10 Zara Phillips' wedding and also Prince William's wedding
- and we've done a million sales and it was absolutely
- amazing, so there's a real fluctuation, yes, because
- normally it's around 460, 470.
- 14 Q. Can I ask you about websites, while we're on general
- 15 questions. How important is your website to the overall
- package that you offer and do you personally edit it?
- 17 MS CAVE: Our website is incredibly important to the brand.
- We have over 1 million unique users a month. I don't
- 19 personally edit it. Obviously I have a keen eye on
- what's going into the website, but I largely edit the
- 21 magazine, but there are lots of discussions about the
- 22 kind of stories that we're covering, and obviously it
- 23 offers a complementary service to the magazine as well,

Page 9

- so for example if we're doing an interview with
- 25 a celebrity we might film that interview or parts of
- that interview which will go on the website.
- 2 MS NIXON: Our website is pretty independent from the
- 3 magazine, it has its own editor. I guess we feel that
- 4 nothing can replicate 35 pages of glossy photographs.
- 5 Our website simply couldn't do that job. But it's quite
- 6 a straight sort of news mechanism for us that runs
- 7 alongside the magazine, but, yeah, it will never sort of
- 8 be as important as the main magazine to us.
- 9 Q. All right.
- 10 MS BYRNE: Yes, our website is run separately, so there's
- 11 a separate editor. As far as I'm concerned, OK!
- magazine as a product is my baby, and that's what
- 13 I really care about and look after, so there's a totally
- separate team who look after the website. It's a very
- good website. It's very important that I look after the
- 16 magazine itself.
- 17 Q. I'm going to ask you about all sorts of decisions that
- you make when you're deciding to publish stories,
- 19 deciding whether to publish a particular photograph. Do
- you know whether the same principles that you would be
- applying would be applied in terms of the website by the
- editor, the team dealing with the website?
- 23 MS CAVE: Our editor, our web team are very aware of the PCC 23
- code, they have a copy of the PCC code on their desk and
- 25 our best practice guidelines that we issue to all
  - Page 10

- employees, so they are very aware and conscious of the
- 2 ethics surrounding the kind of pictures that we put
  - online and the pictures we put up there. However, the
- 4 reality is it is a challenging time so there's an
- 5 immediacy of those stories, so there's probably -- it's
- 6 a slightly more difficult area, I would say.
- 7 MS NIXON: Yeah, very much so. Our website adheres to the
- 8 PCC code, as does the magazine. Our web editor
- 9 sometimes jokes that we're often the last website to put
- 10 up news stories because we're checking out the
- background to them. We do like to get confirmation on
- any stories directly from personalities or their
- representatives. Twitter obviously helps our website
- a lot in that we can often get direct access to
- celebrities for comment. But yeah, they adhere to the
- same principles as the magazine.
- 17 MS BYRNE: Our website is run by trained journalists, so the
- same principle applies.
- 19 Q. You've touched on the PCC code. Can I just ask
  - whether -- I think we know, you're members of the PCC,
- you're members of the PCC, you're part of the
- Northern & Shell group and therefore you're not members
- of the PCC. But how important, regardless of whether
- you're in or out, is the PCC in the workings of your
- 25 magazine? How do you ensure that staff comply with it
  - Page 11
- 1 or the principles therein?
- 2 MS CAVE: For us, the PCC code embodies the ethics by which
- 3 we work, so it's of prime importance to us and it's
- 4 something that is just entrenched in the people that
- 5 work at the magazine anyway, so the standards we apply
- 6 to our work is we're always discussing the PCC code, so
- 7 it's very important.
- 8 MS NIXON: We only employ very experienced journalists who
- 9 already have an understanding of the PCC code, but as
- Hello!'s ethics almost operate so far within the PCC
- 11 code that we rarely encounter any sort of problems with
- it or complaints. In fact, we haven't had a complaint
- 13 for the last five years. But it's there as a guiding
- sort of body. It does get referred to in conference
- meetings. If we're unsure about something, then we put in a call to the PCC code and they often can clarify
- in a can to the ree code and they often can en
- 17 situations. But for us it works well.
- 18 Q. Your experience must be slightly different --
- 19 MS BYRNE: Yes.
- 20 Q. -- given that you're not members?
- 21 MS BYRNE: We're not part of the PCC, but I still adhere to
- the code, the Editors' Code of Practice, as do all our
- journalists. I have an open house policy. Anyone can
- 25 single day different features and interviews and whether

come into my office at any time and we discuss every

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- 1 we might be concerned something might cross a line, then
- we'll discuss it and discuss it with our legal team. We
- 3 all adhere to it.
- 4 Q. When you say you adhere to it, do you physically have a
- 5 copy of it? Do you refer to it? Do you show it to
- 6 journalists?
- 7 MS BYRNE: I suppose it's something I've had for so many
- 8 years that I remember having, and I have a copy on my
- 9 desk as well, so if someone -- we have a journalist who
- doesn't seem to be aware of the code of practice, I will
- bring it up, especially about privacy laws and
- everything, so everyone's up to date on all that.
- 13 Q. Do you keep yourself up to date with changes to the PCC
- 14 code

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- 15 MS BYRNE: I always look on the website and check things
- that might have changed because obviously it has been
- 17 changing in the past ten years, lots of changes have
- been made, so ...
- 19 Q. You try to keep up-to-date with it?
- 20 MS BYRNE: Absolutely, yeah.
- 21 Q. I want to now ask you a bit about the photographs.
- You've all told us that photographs are very important,
- the visual aspect of your magazine is central. Can
- I ask you a bit about the process that your magazine
- 25 goes through before it decides to -- well, first of all Page 13
  - photographs, then I'll come on to stories a bit later.
- 2 Before I do that, let me ask you a bit about public
- 3 interest, because it's obviously different for
- 4 a celebrity magazine than it is, say, for a newspaper.
- 5 To what extent do you consider that there is a public
- 6 interest in the types of story that you publish, the
- 7 celebrity stories you publish, and the public seeing the
- 8 photographs that you print? If you ever want to go in
  - reverse order just for a bit of a change, that's fine.
- 10 MS CAVE: I mean, I would say that there's -- obviously
- 11 there's a great difference between public interest and
- things that are interesting to the public. I think that
- 13 celebrity magazines -- I can only speak from the point
- of view of Heat, but we're there to entertain our
- readers about stories that are true about celebrities
- with access to those celebrities.
- I think there obviously can sometimes be a public interest argument if a celebrity who is a role model for
- interest argument if a celebrity who is a role model for our readers does something that kind of contradicts how
- they portray themselves.
- 21 Q. Can you try and give me an example of that? You don't
- have to name the celebrity, but try and give me a more
- 23 specific example.
- 24 MS CAVE: I guess if it's a celebrity who portrayed
- 25 themselves as a real family person and they did Page 14

- photoshoots, they earned money from having photoshoots
- 2 with their children and then they were found out to be
- 3 having an extramarital affair. I guess that would be
- 4 one example.
- 5 Q. You would consider that to be in the public interest, to
- 6 disclose the fact that they were having such an affair?
- 7 MS CAVE: If they were the type of celebrity who sold a lot
- 8 of aspects of their life and were very vocal about what
- 9 a family person they were and how important their family
- was to them.
- 11 Q. What if they'd never mentioned their family, would that
- be different?
- 13 MS CAVE: Yes, that would be.
- 14 Q. All right. Ms Nixon?
- 15 MS NIXON: I think -- yeah, we're obviously aware that there
- is a public interest in great access to celebrities'
- lives, by the sense that our sales go up when we have
- a really good exclusive, like a wedding. However,
- 19 I think you have to look at the reasons behind
  - a personality deciding to work with Hello! in opening up
- an area of their private life. They do it for different
- 22 reasons. One of them is just to share. Sometimes they
- work with us because they want to set the record
- 24 straight about stories that may have been written about
- 25 them in other parts of the media. Sometimes they have
  - Page 15
- 1 a project to promote. There are lots of different
- 2 reasons, and I think to say that just because somebody
- 3 has opened up their home or shown their baby or invited
- 4 Hello! to their wedding means that they are then public
- 5 property is not right. I think it's a factor, as the
- 6 PCC code says that it is a factor, but it's not the
- 7 defining factor.
- 8 I think that you have to look at an individual
- 9 circumstance and if you're revealing, say, an affair of
- somebody that had shown their wedding in Hello!
- magazine, you actually have to think about the people
- that might be involved in that revelation. You know,
- 12 that might be involved in that revelation. Tou kind
- 13 the family that's involved, the individuals that are
- involved, there are innocent parties.
- $15\quad Q.\ \ All\ right.\ \ There's\ a\ slightly\ different\ question\ and$
- 16 I'll ask each of you about it but perhaps I'll turn to
- 17 Ms Byrne. What's the public interest in the stories
- that OK! features?
- 19 MS BYRNE: I suppose because we mainly do feature stories
  - direct from the horse's mouth, so to speak, direct from
- 21 celebrities via their agents or via the celebrities
- themselves, they are people, the most well loved and
- best known celebrities in this country at the time, so
- there's huge public interest in their stories, but
   obviously because it's from the celebrity themselves, we
  - Page 16

2 LORD JUSTICE LEVESON: Could I just ask that? To what 3 extent is your material collusively prepared? In other 4 words, to what extent are you doing material with the 5 person who is the subject of the story throughout and 6 they're participating, co-operating, whether for money 7 or not, and to what extent are you going and getting 8 stories not necessarily because you've entered into 9 a contract with the celebrity but because they are 10 taking a film and they are publicising their film or 11 whatever? Do you understand the question? 12 MS BYRNE: Yes. I suppose a huge percentage is working 13 directly with the celebrities, so if we go out to an 14 event and we speak to a celebrity then, obviously 15 they work with confidential sources to get clearly 3 sourced and substantiated stories about those 4 celebrities, often with access to those celebrities 5 themselves. So it's a combination. 6 LORD JUSTICE LEVESON: That might raise other question 7 MS PATRY HOSKINS: Yes. 8 Let's start with photographs. I was trying to find 9 an example of this week's cheeky photo. 10 Heston Blumenthal as an egg. Do you have this one? 11 LORD JUSTICE LEVESON: I think I do, yes. 12 MS PATRY HOSKINS: Page 48. 13 LORD JUSTICE LEVESON: It's a very different sort of journ 14 to my normal, but fair enough. Yes, I have 15 Mr Blumenthal as an egg. 16 We might use something from that. And also we do 17 round-tables for when there's a film premiere, the 18 celebrity wants to be in the magazine, he wants to 18 wants and substantiated stories about those 19 celebrities, often with access to those celebrities 10 themselves. So it's a combination. 10 LORD JUSTICE LEVESON: I was trying to find an example of this week's cheeky photo. 10 Heston Blumenthal as an egg. Do you have this one? 11 LORD JUSTICE LEVESON: It's a very different sort of journ 12 to my normal, but fair enough. Yes, I have 13 MS PATRY HOSKINS: Let's start with photographs then. Compared to the prevent and substantiated stories about those 14 to my normal devent and substantiate	1	don't really do many news stories, so	1	work in the same way that they would on a newspaper, so
<ul> <li>extent is your material collusively prepared? In other</li> <li>words, to what extent are you doing material with the</li> <li>person who is the subject of the story throughout and</li> <li>they're participating, co-operating, whether for money</li> <li>or not, and to what extent are you going and getting</li> <li>stories not necessarily because you've entered into</li> <li>a contract with the celebrity but because they are</li> <li>taking a film and they are publicising their film or</li> <li>whatever? Do you understand the question?</li> <li>MS BYRNE: Yes. I suppose a huge percentage is working</li> <li>directly with the celebrity then, obviously</li> <li>they're at an event and they end up being interviewed,</li> <li>we might use something from that. And also we do</li> <li>round-tables for when there's a film premiere, the</li> <li>celebrities, often with access to those celebrities</li> <li>themselves. So it's a combination.</li> <li>LORD JUSTICE LEVESON: That might raise other question</li> <li>MS PATRY HOSKINS: Yes.</li> <li>Let's start with photographs. I was trying to find</li> <li>an example of this week's cheeky photo.</li> <li>Heston Blumenthal as an egg. Do you have this one?</li> <li>LORD JUSTICE LEVESON: I think I do, yes.</li> <li>MS PATRY HOSKINS: Page 48.</li> <li>LORD JUSTICE LEVESON: It's a very different sort of journ</li> <li>to my normal, but fair enough. Yes, I have</li> <li>MS PATRY HOSKINS: Let's start with photographs then. Control of the proper of the story throughout and</li> <li>MS PATRY HOSKINS: Let's start with photographs then. Control of the proper of the story throughout and they are publicising their film or</li> <li>MS PATRY HOSKINS: Let's start with photographs then. Control of the proper o</li></ul>	1	· · · · · · · · · · · · · · · · · · ·		
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celebrity wants to be in the magazine, he wants to  18 will be slightly different for all of you, so I think	16	we might use something from that. And also we do	16	MS PATRY HOSKINS: Let's start with photographs then. Can
	17	round-tables for when there's a film premiere, the	17	you tell us a bit about how you source I think it
promote a film that's coming out in OK! magazine. 19 it's important that you answer this. How do you source	18	celebrity wants to be in the magazine, he wants to	18	will be slightly different for all of you, so I think
	19	promote a film that's coming out in OK! magazine.	19	it's important that you answer this. How do you source
20 It's hugely mainly working with the agents and 20 the photographs that are eventually published in your	20	It's hugely mainly working with the agents and	20	the photographs that are eventually published in your
21 celebrities directly at the moment. 21 magazine?	21	celebrities directly at the moment.	21	magazine?
22 MS NIXON: Yeah, we work directly with the stars sort of 22 MS CAVE: By that do you mean every type of photograph in	22	MS NIXON: Yeah, we work directly with the stars sort of	22	MS CAVE: By that do you mean every type of photograph in
every step of the way. There's a long negotiation 23 the magazine?	23	every step of the way. There's a long negotiation	23	the magazine?
process generally before we go ahead with any feature, 24 Q. Yes. All sorts of photographs appear. It's obvious	24		24	Q. Yes. All sorts of photographs appear. It's obvious
and they will be involved in that process. So it's 25 that some of them are taken by you on exclusive photo			25	
Page 17 Page 19		*		
1 a really sort of honest kind of trusting co-operative 1 shoots, but there's also lots of others that can't be	1	a really sort of honest kind of trusting co-operative	1	shoots, but there's also lots of others that can't be
2 relationship, and we ultimately wouldn't do anything to 2 simply taken by your photographers. Where do they come	2	relationship, and we ultimately wouldn't do anything to	2	simply taken by your photographers. Where do they come
3 upset anybody. 3 from?	3	upset anybody.	3	from?
4 I mean, that's often been a criticism that's been 4 MS CAVE: The latter half of the magazine will be	4	I mean, that's often been a criticism that's been	4	MS CAVE: The latter half of the magazine will be
5 levelled at Hello! of our flattering portrayal of the 5 photographs that we're supplied by TV companies to go in	5	levelled at Hello! of our flattering portrayal of the	5	photographs that we're supplied by TV companies to go in
6 stars, but actually I deliberately didn't use the word 6 our TV and review section, or film companies, fashion	6	stars, but actually I deliberately didn't use the word	6	our TV and review section, or film companies, fashion
7 "flattering" in my statement because that would suggest 7 companies. Towards the front of the magazine we have	7	"flattering" in my statement because that would suggest	7	companies. Towards the front of the magazine we have
8 a kind of manipulation of the truth, which really isn't 8 some agency photographs, paparazzi photographs, that	8	a kind of manipulation of the truth, which really isn't	8	some agency photographs, paparazzi photographs, that
9 the case. It's a very co-operative, honest 9 come through to our picture desk on a daily basis and we	9	the case. It's a very co-operative, honest	9	come through to our picture desk on a daily basis and we
10 relationship. 10 decide during our daily conferences which photographs w	10	relationship.	10	decide during our daily conferences which photographs we
11 LORD JUSTICE LEVESON: Yes. People put their best face   11   want to use in the magazine.	11		11	want to use in the magazine.
12 forward. 12 Q. All right. To what extent are the photographs in your	12		12	_
13 MS NIXON: They do, yeah. We're a positive magazine. 13 magazine staged? By that I don't mean staged by you,	13	MS NIXON: They do, yeah. We're a positive magazine.	13	
14 I guess the difference between being a glass half full 14 I don't mean your photographers take the picture, but		· · · · · · · · · · · · · · · · · · ·		
or a glass half empty person. We're a glass half full 15 photographs where the celebrity is clearly aware that				
16 magazine. 16 photographs are being taken or it's arranged for those				
17 MS CAVE: I would say we have a combination of great access 17 photographs to be taken in advance?		-		
				MS CAVE: I think Heat magazine is probably one of the only
		* * * * *		magazines that would point out when we think a celebrity
20 slightly cheekier questions and they'll get another side 20 is aware of a shoot being done. So sometimes we		^ ^		-
	1 -0			
	21			
	21		44	a of of money from having set up photos, and some of
	22	• •	23	them kind of pretend that they're not get up. However
	22 23	other people.	23	them kind of pretend that they're not set up. However,
	22 23 24	other people.  We also have a smaller section at the front of the	24	we would probably point it out to the reader, because we
5 (Pages 17 to 2	22 23	other people.  We also have a smaller section at the front of the		

1 machine works.

11

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25

2 In general, there will be questions -- I mean, every time a picture lands on our picture editor's desk, there 3 4 will be questions as to the nature of the photo and the 5 circumstances around it, so we'll know whether the 6 celebrity is aware that there were cameras there.

7 Q. That was going to be my next question, you may as well 8 answer it now. What sort of questions do you ask to 9

ensure that the photograph you're publishing has not

10 been taken in a situation where the celebrity was being

harassed or there was an invasion of their privacy?

MS CAVE: Our picture editor has a checklist of numerous 12

13 questions that they will always ask an agency if the 14 photo appears to have been slightly intrusive. In

15 general, most photos that we feature in the magazine

16 would be of people on the red carpet or smiling or

17 laughing, they're obviously aware that the camera is

18 there. However, our picture editor will always ask

19 a series of questions to the agency, such as, you know,

where the celebrity was, who else was there, obviously

20

21 the obvious question is: was it taken on private

22 property? There are loads of factors that go into play

23 before we even would consider printing a photograph.

24 Normally it's glaringly obvious if there's any kind of

25 infringement of that celebrity's privacy and we wouldn't Page 21

1 go anywhere near it.

2 Q. Can I ask you the same series of questions? Where do

you source your photographs by and large and how do --

4 MS NIXON: The photos come from two different areas.

5 They're either our commissioned shoots, in which case we

6 will use one of our trusted photographers to do the

7 photoshoot in a very controlled environment, or we take

8 photographs from agencies, again sort of agencies that 9

we've worked with for a long time. Photos are presented

10 to the editorial team, to myself and Ruth and the other 11 heads of department and journalists every morning in our

conference, and we try to sort of look at a whole set.

13 Sometimes if you're presented with maybe one or two

14 shots, you don't have the full picture of the

circumstances in which that photo was taken, so we

16 really try to make sure that we see the whole set so

17 that we can tell whether there's been any harassment,

18 and ultimately we don't use photos if we believe that

19 there has been some harassment. It's just not what

20 Hello! does.

21 Q. I see Ms Cave nodding. Is that true of Heat magazine as

22 well, you would ask for the full set?

23 MS CAVE: Yes, definitely.

24 Q. The other question was really about what questions -- is

there anything else you want to add on the questions

Page 22

1 that you would ask?

MS NIXON: We'd obviously check whether it had been taken in

3 a private place. Sometimes it's difficult, you know,

4 it's hard as an editor to make that decision sometimes,

5 especially when a photo might have been taken on

6 a public beach. We were offered some photos of

7 Prince William and his wife, Catherine, last Friday, and

8 they had been taken on a public beach in Anglesey.

9 Hello! is not the kind of magazine that would ever

10 run something anyway without checking, we have a very

11 good relationship with representatives, especially the

12 Clarence House PRs, so we approached them to find out

13 whether any harassment had occurred because it wasn't

14 immediately obvious on seeing this set. They've clearly

15 been taken on a very long lens. They actually asked us 16 to not use the photos, that they had been followed by

17 somebody and they would rather we didn't use them, even

18 though the photos had actually already appeared on some

19 website. So we didn't use them.

20 LORD JUSTICE LEVESON: There is an issue here, isn't there,

21 that if an unscrupulous photographer does get

22 photographs and then is able to place them, presumably

23 for money, then it only encourages him to do more that

24 may be unscrupulous.

MS NIXON: Exactly. At Hello! we wouldn't run anything that

Page 23

1 we were suspicious of and we would check with the rep.

2 We never take photos -- I can't remember the last time

3 we did, certainly not during my editorship, where we

4 have been offered a photo from a random person and we've

5 just run it. But, yeah, it's difficult. There's

6 a pressure on us to make the right decision and to have

7 all of the facts often in a pressured environment when

8 you might be on deadline.

9 LORD JUSTICE LEVESON: Nobody said it was necessarily easy

10 MS NIXON: No.

LORD JUSTICE LEVESON: So you look to the photographer to 11

12 reassure you?

13 MS NIXON: The photographer and the personality themselves

14 sometimes. We might go to the rep if we were really

15 concerned to ascertain the circumstances. I think in

16 the case of the Prince William and Kate photos, the PR

17 actually spoke to the couple to ascertain what had

18 happened in that situation.

19 LORD JUSTICE LEVESON: Yes.

20 MS PATRY HOSKINS: Ms Byrne, where are your photographs

21 sourced and do you take the same steps to ensure someone

22 has not been harassed or their privacy invaded?

23 MS BYRNE: It's very similar because we obviously commission

24 our own photographers to do our own shoots. When we use

25 paparazzi pictures, which is actually very rare, our

1 picture editor will discuss with the agency or the 1 just wouldn't -- if we knew somebody was really 2 2 photographer. Also, which has become more prevalent, respectful of their own privacy, there's absolutely no 3 3 which is fantastic for us and makes life easier, we're way. It just isn't nice, especially for their 4 4 often contacted by agents saying, "Please don't use children's sake, they are victims of it. 5 these pictures, we think there's a photographer around". 5 MS PATRY HOSKINS: I suppose the converse of that is are 6 Recently Mark Owen was on a beach with his children, there certain celebrities where you know actually you 6 7 7 and his people contacted us. Holly Willoughby as well don't really need to check with them because they'll be 8 8 and Edith Bowman didn't want their children being relaxed about photographs being printed in general 9 9 terms? Is that something that applies? photographed. We'd never publish pictures of children 10 anyway, but it was great to know so we knew for future 10 MS CAVE: Yes, I think it is. 11 reference. There's definitely a set amount of 11 Q. Would you all agree with that? 12 celebrities who you just do not touch if they're out 12 MS NIXON: Yes. 13 with their children. 13 MS BYRNE: Yes. 14 Q. You've pre-empted my next question. I was going to ask Q. Does anyone want to disagree? Would that mean that when 14 15 any of you whether there were any celebrities who you 15 you're making a decision as to whether to publish 16 would be ultra cautious before printing photographs of 16 a photograph, it won't just be the circumstances in 17 17 them or their children and why it is that those which the photograph was taken that you would take into 18 particular celebrities have to be treated so carefully? 18 account, I know you would take into account, you've all 19 19 Is it because they have an injunction out, their agent said that, but you would also have at the back of your 20 has contacted you to say, "Please don't print pictures"? 20 mind whether this particular celebrity is someone who 21 21 What is it that would make you think twice before your experience tells you might be concerned or not 22 publishing a photograph of a particular celebrity? 22. concerned about publication of photographs? 23 MS CAVE: I think it comes with experience from working on 23 MS CAVE: Yes. 24 a magazine such as ours and working with the celebrities 24 MS NIXON: Yes. 25 that we write about. You generally know from speaking 25 MS BYRNE: Yes. Page 25 Page 27 to their PR or from being alerted from the PCC that O. Is there anything that celebrities could do to more 1 1 2 there are certain celebrities who are much more private 2 helpfully indicate to you whether they are the type of 3 than other celebrities, and in that instance we don't 3 person who does want pictures published or that they're 4 want to print pictures of celebrities who don't want to 4 not the kind of person who wants pictures published? 5 be in our magazine. 5 Anything you can think of? Do you want to go first? 6 MS NIXON: Yes, I think similar to as Lucie said, there are 6 MS NIXON: Yeah, it's been interesting. There's been a lot 7 certain people we're aware of that have always protected 7 of talk during the Inquiry about which publications are 8 their families. It might have been that we have put in 8 part of the PCC and who uses it from a journalist sort 9 a request for them with their children and they've 9 of editor standpoint. From our perspective, it's really 10 turned down that request, which is fine. It's for some 10 useful if the representatives of personalities use it 11 people and not for others. We're not in the business of universally as well. Sometimes we might call the PCC 11 12 persuading anybody with huge sums of money to do 12 for their guidance on something and they won't have had 13 13 something that they are not interested in doing. any complaint, but then we will -- just because our 14 14 Somebody like JK Rowling springs to mind. She's always checking mechanism is so intense at Hello! because we 15 protected her family, so we wouldn't print photographs 15 don't want to upset, we will then think we need to go 16 16 directly to that person's representative just to check, 17 LORD JUSTICE LEVESON: So you wouldn't have somebody go and 17 and in some cases there won't be a problem, but in other 18 say, "We think she's going to be in such and such a 18 cases there might be but they hadn't thought -- you know 19 19 place, therefore we'll take photographs"? they hadn't alerted the PCC. 20 MS NIXON: No, we never do that. No, that's completely 20 LORD JUSTICE LEVESON: Would it be of value if there was 21 against our philosophy. 21 a register? 22 MS BYRNE: No. 22 MS NIXON: Yes. 23 23 MS CAVE: No. LORD JUSTICE LEVESON: That people likely to be of interest 24 LORD JUSTICE LEVESON: I'm sorry, I interrupted you. 24 to your magazines, or indeed the wider press, could say, 25 MS BYRNE: No, it's fine. Totally the same, really, that we 25 "I'm very sorry, I want to be private"? Page 26 Page 28

4			
1	MS NIXON: Yes.	1	LORD JUSTICE LEVESON: No, I'm not suggesting it's set in
2	LORD JUSTICE LEVESON: Or "If there's an issue you can	2	stone.
3	contact me. This is not permissible, this is not	3	MS CAVE: Yeah.
4	permissible". But something that you could go and	4	LORD JUSTICE LEVESON: Because there have been privacy
5	check?	5	issues with magazines, haven't there? I'm conscious
6	MS NIXON: I think every case is individual, so I don't	6	there have been a number of quite important pieces of
7	think anybody would say you know, not many people	7	litigation concerned with the publication of photographs
8	would say a blanket "no photos of my children".	8	and the like. The television actor and others.
9	LORD JUSTICE LEVESON: Although you've identified somebody		MS PATRY HOSKINS: I'm going to move away from photograph
10	who has.	10	to the stories that you publish, features and stories.
11	MS NIXON: Yes, so in her case that would be great, yes.	11	Let me ask you first of all about stories which are
12	But in other cases, you know, it's not all right to show	12	agreed with a particular celebrity in advance, so the
13	a photo of them just going about their daily life, you	13	exclusive wedding, the exclusive baby photographs, the
14	know, on the street with their child, but then they	14	Heston Blumenthal as an egg. Can I ask you some general
15	might decide to take their child to a premiere of	15	questions about those. First of all, do you give
16	a children's film and be happy to pose on the red carpet	16	celebrities copy approval on these types of interviews
17	with them. So, yeah, there are sort of individual	17	and stories?
18	circumstances for a lot of people, we find.	18	MS CAVE: As a general rule, we try not to, because we think
19	LORD JUSTICE LEVESON: So would you be assisted by some	19	it's important for our readers to see the celebrity as
20	mechanism that clarified all that?	20	they are, and there are certain agents who might want to
21	MS NIXON: Yeah, I think we would.	21	rip out the personality of that interview and make the
22	MS BYRNE: As long as it doesn't limit it. That's the	22	celebrity appear quite anodyne. So we have had
23	problem. Because every celebrity might say no, I don't	23	instances in which we have agreed to give copy approval
24	want any pictures of my family ever again, then it could	24	because we wanted that celebrity in our magazine, we
25	cause a problem. The way it works at the moment for OK!	25	thought our readers were interested, but when the copy
	Page 29		Page 31
1	is fantastic because we just contact the agent, they let	1	approved piece came back, it just ruined the essence of
2	us know, or we hear from the PCC or from lawyers, so we	2	the whole conversation, so we then refused to run it.
3	know the situation. We haven't had a complaint for	3	It seems to be something that PRs are pushing for
4	I can't remember since when.	4	more and more, but as a general rule most people are
5	So I'm just a bit worried if we had a system where	5	happy to be interviewed by us. They know we're not
	there's a list, then it might become more complicated.	6	* * * * * * * * * * * * * * * * * * * *
6	there's a list, then it might become more complicated, where at the moment I'm fine with contacting people.	6 7	going to be nasty to them, so it's just about them
6 7	where at the moment I'm fine with contacting people.	7	going to be nasty to them, so it's just about them showing their personality.
6 7 8	where at the moment I'm fine with contacting people. But we're a different magazine, we're OK! magazine,	7 8	going to be nasty to them, so it's just about them showing their personality.  Q. So as a general rule, no?
6 7 8 9	where at the moment I'm fine with contacting people. But we're a different magazine, we're OK! magazine, we're friendly with the celebrity, so I don't know.	7 8 9	going to be nasty to them, so it's just about them showing their personality.  Q. So as a general rule, no?  MS NIXON: Yeah, as a general rule we don't either, although
6 7 8 9 10	where at the moment I'm fine with contacting people.  But we're a different magazine, we're OK! magazine, we're friendly with the celebrity, so I don't know.  Newspapers might feel totally different to the way we	7 8 9 10	going to be nasty to them, so it's just about them showing their personality.  Q. So as a general rule, no?  MS NIXON: Yeah, as a general rule we don't either, although we do understand that at times the personality is keen
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6 7 8 9 10 11 12	where at the moment I'm fine with contacting people.  But we're a different magazine, we're OK! magazine, we're friendly with the celebrity, so I don't know.  Newspapers might feel totally different to the way we	7 8 9 10 11	going to be nasty to them, so it's just about them showing their personality.  Q. So as a general rule, no?  MS NIXON: Yeah, as a general rule we don't either, although we do understand that at times the personality is keen to see the copy for checking accuracy purposes. So if pushed, sometimes we do.
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1 Q. I only want some rough figures. 1 sell their wedding or sell their baby photographs or MS NIXON: Yeah. 2 give an interview. What are the range of reasons that 3 MS BYRNE: Gosh. Say maybe 80 per cent. It's quite a large 3 they give? 4 amount that's agreed. 4 MS CAVE: For us it can be setting the record straight on 5 LORD JUSTICE LEVESON: The predominant work is all agreed 5 a story that might have been in the wider press. It can 6 and consensual and done in a way that everybody's happy 6 be because they are promoting a TV show or they have 7 with what the product is? 7 music to promote. It's not that they're forced to do 8 MS BYRNE: Yeah, absolutely. 8 it, but they obviously want to get readers to be aware 9 LORD JUSTICE LEVESON: It's good for you, because it is what of what they're doing at the time. 10 your readers are interested in, it's good for the person 10 MS NIXON: Often with us I guess it's because they want to 11 you're interviewing or photographing. 11 share, they know that there is an interest in their 12 MS BYRNE: Yes. 12 lives and they want to share it and they know that we LORD JUSTICE LEVESON: Because it provides them with 13 13 will produce a respectful article and that the 14 exposure? 14 photographs will look lovely, we give lots of space to 15 MS NIXON: Yes. 15 photos, so they feel safe with us. Sometimes a fee does MS BYRNE: And it's good for readers, yeah. 16 come into it, I'm not going to pretend that, although, 17 MS PATRY HOSKINS: The question which the Chairman touched 17 you know, I really -- it's a kind of bugbear when the 18 on earlier: how often does this type of interview or at 18 first thing a representative might say to me is, "What's 19 home feature or wedding exclusive happen because the 19 the fee going to be?" Often it makes me think whether 20 celebrity is contractually obliged to give an interview, 20 that person might be right for Hello!, because we like 21 21 perhaps because they're promoting a film or a book, as to have more of a reason for them wanting to work with 22 opposed to a situation where they actually want to come 22 us than fee alone. 23 and talk to you? Or do you not know? Do they not 23 LORD JUSTICE LEVESON: But it can be quite a substantial 24 24 disclose that? amount of money? 25 MS CAVE: I don't think any celebrity would agree to be in 25 MS NIXON: It can be, although you mustn't believe Page 33 Page 35 Heat magazine if they didn't want to be in Heat 1 1 everything you read. 2 2 LORD JUSTICE LEVESON: Oh, should I not? magazine. From my experience, most celebrities who 3 appear in our magazine enjoy being in our magazine and 3 MS NIXON: I think Hello! might have gone out of business 4 so they've chosen to be. 4 many times over if we paid a million pounds here or 5 MS NIXON: I guess with a wedding, that's because they want 5 there. Some of our biggest scoops have been completely 6 to share. They're not offering their wedding to 6 free. Some of our biggest weddings we haven't paid 7 7 a magazine, I don't think, in promotion of a project. a penny for even though there's been lots of rumour in 8 But lots of our at home shoots may also tie in with 8 other areas of the media about what we may or may not 9 9 something that they're promoting, so it varies, really. have paid. And all our fees are completely confidential 10 10 Yeah, individual circumstances are different. and sometimes they're donated directly to charity, as 11 Q. Would you know if they're obliged to do it, 11 was the case with Holly Branson's wedding. The couple 12 contractually obliged to do it or legally obliged in 12 knew that they could set up a trust fund and donate that 13 13 some way? money to charity. There was no sense of a bidding war. 14 MS NIXON: I don't think they'd ever be contractually 14 In fact, I very rarely find myself in bidding wars these 15 obliged to go that far. No. I mean often they like the 15 days because the nature of the type of celebrity that 16 environment that we offer, and they think, you know, 16 Hello! features is very different. I think we're very 17 they'll get more pages if they did something like an at 17 unique. 18 home rather than a shorter interview that might go on 18 MS BYRNE: I suppose people find that say they're doing 19 our TV page that was just focused on the programme they 19 something like a wedding, it's very controlled, so they 20 20 don't have to worry about anything, because we will look were promoting. 21 21 MS BYRNE: I can't remember anyone being contractually after the security and make those arrangements and just 22 22 make sure they're happy with everything, so -- because 23 Q. All right. Can I ask you about the types of reasons 23 they want the public to be able to see the photographs, 24 that people give for coming and giving this type of 24 but in a kind of controlled environment. So they don't 25 25 story to you? I want to understand why people decide to have people that have -- national journalists trying to Page 34 Page 36

- get into the wedding. That helps as well. 2 LORD JUSTICE LEVESON: I see. So the idea is to control it
- 3 and thereby make the experience more exclusive rather
- 4 than more public?
- 5 MS BYRNE: I suppose for the people getting married, if
- 6 they're very famous, their concern is that people --
- 7 anyone might try and get in the wedding, infiltrate it,
- 8 hide in an organ as happened at Madonna's christening.
- 9 Those things might happen. So they kind of think if
- 10 we -- if they want their fans to see the pictures,
- 11 whether they keep the money themselves or give the money
- 12 to charity, whatever they do, then they want to do it in
- 13 an environment where they feel content and happy and
- 14 secure, and that's why they go to a magazine like OK!
- 15 magazine.

1

- 16 MS PATRY HOSKINS: I don't know if any of you saw
- Charlotte Church give evidence, but she said that when 17
- 18 she had children, in essence, I'm paraphrasing, she sold
- 19 pictures of them to a magazine for the simple reason
- 20 that she knew that once there were pictures out there
- 21 and she'd put pictures in the public domain in a
- 22 controlled way, in a way that she could control, the
- 23 desire of the paparazzi to get pictures of them would
- 24 diminish so she would simply suffer less harassment. Is
- 25 that something that celebrities have said to you when Page 37
  - they decide to sell a wedding or sell baby photographs?
- 2 MS NIXON: Yeah, definitely. I mean, the sad truth is that
- 3 there's almost a sort of -- can be a sort of bounty on
- 4 the head of that child for the first photos. They can
- 5 make a paparazzo a lot of money. So to work with
- 6 a magazine such as ours where we can offer this
- 7 controlled, safe environment means that they can take
- 8 that into their own hands and present themselves in the
- 9 way that they wish.
- 10 MS BYRNE: I know Charlotte, obviously, she did OK! with her 10
- babies and she was very adamant that she wanted OK! 11
- 12 magazine because she knew she would be protected, she
- 13 knew she would have a preview of the pictures and the
- 14 interview and it would look beautiful and she knew once
- 15 it was out there she wouldn't be followed around and
- 16 hassled as much as she was being beforehand.
- 17 Q. In the light of your answers on these questions, I think
- 18 Ms Nixon has already answered this question, but do you
- 19 agree that once someone has sold their story, their
- 20 wedding, their baby photos, the at home feature, does
- 21 that mean that their private life is then open season or
- 22 can they still retain their privacy after that point?
- 23 I think Ms Nixon you've answered that, but perhaps
- 24 Ms Cave, Ms Byrne?
- 25 MS CAVE: No, I definitely don't agree with the principle Page 38

- 1 that once a celebrity has sold an aspect of their
- 2 private life then they're open season. No, I don't
- agree with that at all.
- 4 Q. Why not?
- 5 MS CAVE: Because I don't think it's fair, ultimately. You
  - know, we're all human beings and just because somebody
- 7 has decided to talk about an aspect of their life in one
- 8 publication once, then it doesn't mean that everybody
- 9 has a right to invade their private life.
- 10 Q. Ms Byrne?
- 11 MS BYRNE: I think that if you have your wedding in OK! or
- 12 your first baby pictures, and paint yourself as being
- 13 a real family person and then you have an affair,
- 14 I don't think it should be open season purely because
- 15 it's open season on anyone who is a celebrity, whether
- 16 they seem to court the press or don't. I don't see
- 17
  - where the line is, to be honest.
- 18 Q. All right. Is there anything that you wanted to add,
- 19 Ms Nixon, to your previous answer?
- 20 MS NIXON: No, I guess it's just reiterating what I said
- 21 earlier that I think it's a factor but not the defining
- 22 factor. You have to look at the other reasons for doing
- 23 the piece in the first place and the other individuals
- 24 that may be involved.
- 25 Q. Let me turn then to stories which were not agreed in Page 39
- advance. You've explained that that would only be about 1
- 2 30 per cent, 20 per cent, but on some occasions a larger
- 3 percentage of your magazine. Can I ask you about the
- 4 concept of prior notification. If you're going to run
- 5 a story which has not been done with the consent or
- 6 written with the consent of the celebrity, to what
- 7 extent would you notify them in advance that you were
- 8 going to publish this story? And are there exceptions
- 9 to the rule if you do tend to notify them?
- MS CAVE: In general, we give prior notification to the PRs
- 11 of the celebrity if we're going to run a story that
- 12
- might be slightly contentious or sensitive to that
- 13 celebrity, yes. There are rare occasions in which you
- 14 might choose not to, and that is based around the fact
- 15 that it could affect the exclusivity of that story.
- 16 Magazines like Heat go to -- I don't know, I can't
- 17 speak for anybody else, but we go to press on a Friday
- 18 and we don't hit the news stands until a Tuesday, and
- 19 there have been instances in the past where we've
- 20 notified and spoken to a PR about a story and because 21
- that story might -- they might not be quite ready for 22
- that story to be out or it might not be quite the story 23 they want to paint of that celebrity, they might plant
- 24 another story in a newspaper that could hit over the
- 25 weekend that almost negates what we're putting out on Page 40

10 (Pages 37 to 40)

1 the Tuesday. 1 have very experienced journalists and we do seek to get LORD JUSTICE LEVESON: I've heard of that before in the 2 2 the truth, but often situations, maybe relating to 3 newspapers as well. The risk of a spoiler. 3 a break-up, are not clearcut and we have to trust the 4 MS CAVE: Yes. And it affects magazines as well, and 4 representatives and the personalities that we work with. 5 obviously we have -- we have a bit of a lag between when 5 It really is based around that. 6 we print on the Friday and when we're out on the 6 Q. So that's an absolute answer. If someone came back to 7 7 following Tuesday. you and said --8 MS PATRY HOSKINS: Perhaps I can follow up by asking you 8 MS NIXON: If they said "No, that is not true, I don't want 9 this: what if the PR came back to you and says, "The 9 you to run it", we wouldn't run it. 10 10 celebrity says absolutely no way, we don't want you to Q. -- "No, we don't want you to run it", you just wouldn't 11 run this story". Do you back off or do you publish? 11 run it? 12 MS CAVE: I don't think you can give any hard and fast rules 12 MS NIXON: Yes. 13 of how you deal with a story. It depends very much, as 13 Q. Regardless of how big a story it was or how much 14 does everything that we put in the magazine, on a number 14 interest your readers might have in the story? 15 of factors around what we're doing, who the celebrity 15 MS NIXON: Yes. We would have a negotiation process with 16 is, what the story is. If it's a huge story for our 16 them and explain the sort of source material that we 17 readers about a couple that have split up, for example, 17 had, maybe, but I can't think of any instance where they 18 and we feel that it's important to tell our readers, 18 have really been anti us running something and we've 19 then we might take the stance that we still think we 19 gone ahead. We wouldn't do it. 20 need to run it. However, we have a good relationship 20 Q. What about you, Ms Byrne? 21 with the PRs so we'll work with them as to what we can 21 MS BYRNE: For example, on Sunday we went to press and 22 put in there. We wouldn't say, "Okay, we'll completely 22 Michelle Keegan, the Coronation Street actress, there 23 drop the story", but in some cases we might. 23 were loads of rumours in the papers about her and Max 24 LORD JUSTICE LEVESON: Marriage break-up is probably quite 24 from The Wanted, this boy band, splitting up, and 25 a good example where people probably don't want too much 25 they're engaged. So on Sunday, as we were going to Page 41 Page 43 1 linen aired in public of their private disputes. Would 1 press Sunday morning, I asked our writers to call the 2 that be fair? 2 agent and he couldn't get hold of her. So what we did 3 3 MS CAVE: It would be fair, yes. However, I think in some was a page which was very balanced, because in the 4 instances there are -- it depends if it's a -- again, on 4 previous day's newspapers, the agents had given a quote 5 the circumstances. Who the celebrity is, how private 5 saying they're still together, so we had that and just 6 they've been in the past, whether it's a celebrity 6 said there are rumours but the agent has said this. So 7 couple, so both of them are famous, and that they -- you 7 it was totally balanced because we couldn't get hold of 8 know, our readers are aware of a lot of their life and 8 the lady but we did try. We always try and get hold of 9 they're interested in it. 9 10 LORD JUSTICE LEVESON: That actually really does hit the 10 Q. Would there be situations where you would run a story 11 privacy question, doesn't it? I understand the problem. despite someone coming back and saying no? 11 12 If you lived in a glass bowl all your life and you've 12 MS BYRNE: I cannot remember that ever happening. For the 13 been happy to do so, then you can't draw necessarily the 13 future of OK! magazine, I just don't think that's good 14 curtains quite so easily, but it's not just a single 14 to do that, to be honest. 15 question, is it? It's a range. Would you agree? You 15 Q. I suppose that leads to a question about sources. How 16 tell me. It's your evidence, not mine. do you source stories? How do you ensure accuracy? Do 16 17 MS NIXON: Yes. 17 you want to start? 18 MS PATRY HOSKINS: Do you want to answer the same question, 18 MS BYRNE: Well, our stories come from the agents and 19 prior to notification --19 celebrities, so it's actually very easy for us because 20 MS NIXON: Yeah, we do prior notify and quite simply if 20 it's straight from the horse's mouth. And because we 21 somebody doesn't want us to run something, then we don't 21 don't -- other general stories, such as news stories, we 22 22 run it. Central to everything we do are our trusting would contact the agents and find out if they're 23 relationships with people, and we won't get access to, 23 accurate. 24 you know, a big event in their lives maybe in the future 24 Q. I was going to say, there are one or two gossip pages 25 25 if we've done something to upset them before. But we within the centre of --Page 42 Page 44

1 MS BYRNE: Yeah, Hollywood Gossip. 1 a numerous amount of factors that go into what's going 2 Q. Hollywood Gossip. on in the celebrity's world. So I don't think one 3 MS BYRNE: Which is over two or three pages. 3 single source, unless it come from the celeb themselves, 4 Q. Where do they come from? 4 is enough. 5 MS BYRNE: That's Sean Lynn, who has been with us for, gosh, 5 Q. Let me ask you now about when things go wrong, probably about 15 years, and he gets that from anything 6 complaints and corrections. Assuming for a moment 6 7 7 such as press releases, celebrity tweets, American something did go wrong and there was a complaint or 8 websites, anything like that, American TV shows, and 8 someone asked for a clarification, can you give us 9 then that is seen by our subeditors who check all the 9 a flavour of how many sort of complaints, requests for 10 10 clarification your magazine might typically get over the facts and then it goes to our legal department who also 11 course of a year? Can you answer that? 11 check the facts as well. 12 Q. Obviously if you're doing an exclusive interview with 12 MS BYRNE: Probably about a handful. 13 a celebrity, one source will be sufficient. But if the 13 O. A handful? 14 source is not the celebrity or the PR, do you check it 14 MS BYRNE: Yeah. Q. Can you tell me perhaps a bit about process? Do they 15 more thoroughly than just one source? 15 16 MS BYRNE: The subs make sure they check it and make sure 16 come in to you? Do you have a separate mechanism for 17 they can, you know, check that it's factual and 17 dealing with complaints? 18 everything. 18 MS BYRNE: Yeah, because obviously now we're not part of the 19 Q. Ms Nixon? 19 PCC, so what we do in the magazine, they will come in to 20 MS NIXON: Similarly lots of our -- most of our stories are 20 myself or my deputy editor, Christian Guiltenane, and he 21 21 obviously one source kind of features, where we've gone deals with them. Often it's a case of him just ringing 22 directly to a personality. In the case of other source 22 up the person who's complained and explaining the story 23 23 stories, we have -- we only use very trusted sources. to them and then -- sorry, these are readers' 24 Our journalists are encouraged to be open and completely 24 complaints -- explain the story to the reader and the 25 25 transparent with myself and Ruth in discussions about majority of the time they're absolutely fine with that. Page 45 Page 47 sources, and when we have a story, we will then put it If they're not, then we will have a discussion with the 1 1 2 2 to the representative to get clarification, and as legal team about what we can do, and since we haven't 3 3 I said before, we don't run if they are unsure, say that been in the PCC, people have always been happy when we 4 it's not true. But we're not in the business of 4 may give them a subscription for a few months or 5 5 printing salacious gossip. You know, we wait until something like that. 6 Q. All right. So that would be a reader. there is confirmation on something, even if there's 7 a rumour abounding through Twitter and on websites. We 7 MS BYRNE: Yes. 8 wait for confirmation before we print. 8 Q. What about celebrity complaints? 9 Q. All right. Does Heat wait for confirmation before it 9 MS BYRNE: If it's a complaint from a celebrity, then that 10 10 prints? comes to me and it's discussed with my team and the MS CAVE: We will often speak to the PR and get confirmation 11 legal department. Occasionally that will result in an 11 12 that way rather than waiting for it to come out, but 12 apology, which we will agree with the celebrity where it 13 yeah, we will speak to them. We have numerous sources 13 will be placed often in Hollywood Gossip. 14 and we operate in the same way that a news desk would 14 Q. Do you have a set place in the magazine where you 15 operate, so we will have sources who are the celebrities 15 publish apologies and corrections? 16 themselves who we have access to at events or if they've 16 MS BYRNE: Yes. 17 done an interview with us, or it could be the PR 17 Q. And where is that? 18 representative of that celebrity. Occasionally we will 18 MS BYRNE: Yes, the Hollywood Gossip pages which are quite 19 19 have a source who might be a reader who's phoned in, but close to the front, normally over two or three pages are 20 that's very rare, actually, and then there will be very 20 the gossip pages so we put it in there. 21 21 trusted sources that our news journalists use. Q. How often per year do you find yourself having to 22 22 In our best practice guidelines, it is best practice publish an apology or a correction in that column? 23 for us to at least double source the stories that we're 23 MS BYRNE: I would say I don't know for absolute certain, 24 putting in. Often we might triple source just to get 24 but I would say maybe twice a year. 25 25 the full picture, because as I've explained it's about Q. I don't know whether you heard anyone else giving Page 46 Page 48

- 1 evidence at this Inquiry or watched any of it, but some
- 2 newspapers have what's called a readers' editor, someone
- 3 who is independent of the editor who deals with
- 4 complaints. Given the number of complaints that you
- 5 receive a year, can you see any purpose in having
- 6 someone like that who deals with complaints or queries?
- 7 MS BYRNE: No, because we don't really -- they wouldn't
- 8 really have much to do, I think.
- 9 Q. Okay. Can we move on to you, Ms Nixon? How many
- 10 complaints you get and how they're dealt with?
- 11 MS NIXON: We rarely get complaints. I haven't had any
- 12 complaints during my time as editor on the magazine.
- 13 The odd times that we have in the past, we've used our
- 14 Seven Days page, which is a very sort of bullety newsy
- 15 page, it's about a third of the way through the magazine
- 16 and we use that as our spot to print any apology. But
- 17 they rarely happen. And I've seen the discussion about
- 18 readers' editors. We actually don't get that many
- 19 readers' letters. When we do, Ruth and I respond to
- 20 them. They're generally quite nice, positive letters
- 21 about the magazine.
- 22 I suppose the other way we get feedback is maybe to 23 our website at times or on Twitter, I often have
- 24 a dialogue with readers about articles that they've
- 25 liked, but it tends to be positive. I guess, yeah, that
  - Page 49
- 1 being the nature of the magazine.
- 2 Q. All right. So again, you have a specific place in your
- 3 magazine where any apology or correction would be
- 4 published?
- 5 MS NIXON: Yes, I think it's useful to have a regular space
- 6 for that, so that readers might know where to find that
- 7 in the rare instance that we print one.
- 8 Q. Are you including within that figure PCC complaints?
- MS NIXON: Yes.
- 10 O. Ms Cave?
- 11 MS CAVE: As I say in my witness statement, I've only been
- 12 editor for the last year and a couple of months.
- 13 However, over the 14 years that Heat's been in
- 14 existence, we've had eight PCC complaints. We rarely
- 15 get complaints from readers themselves. There might be
- 16 a bit of debate as to whether they fancy a certain
- 17 celebrity or not and they might complain because we've
- 18 put them in as torso of the week, but then everything
- 19 will go on our emails page, so that's where we would
- 20 have corrections for more serious complaints and we will
- 21 give it a prominent position so it doesn't just get
- 22 blended in with the rest of the letters. It's generally
- 23 on our letters page, which is one of the most well-read
- 24 pages in the magazine.
- Q. When I ask you some specific questions, I'll come on to Page 50

- ask you about one or two of the PCC complaints, but
- again, is that something that you would deal with? If 2
- 3 a complaint came in, is that something you personally
- 4 would deal with?
- 5 MS CAVE: PCC complaints would come direct to the editor and
- 6 then we will obviously liaise with our external lawyer
- 7 about the best process to go through. Readers'
- 8 complaints would go to our editorial assistant and also
- we have somebody who is in charge of the emails page. 9
- 10 If there are very serious complaints, obviously they
- 11 will get handed to myself or my deputy who would deal
- 12 with them personally. Often if a reader disagrees with
- 13 something in the magazine, we'll happily put it in
- 14 because we welcome that kind of dialogue and debate with
- 15 the reader.
- 16 Q. All right.
- LORD JUSTICE LEVESON: Your emails are hardly ever 17
- 18 complaints?
- 19 MS CAVE: They are sometimes. There's one moaning about
- 20 Jordan looking like a meerkat, but they sometimes are.
- 21 We don't shy away from putting complaints in there if
- 22 a reader disagrees with something.
- 23 LORD JUSTICE LEVESON: Mm.
- 24 MS PATRY HOSKINS: Do you want to have a look at that page?
- 25 LORD JUSTICE LEVESON: Not necessarily. I've seen the email Page 51
  - about the meerkat.

- 2 MS PATRY HOSKINS: That's all that matters.
- 3 We'll come on to the issue of regulation now.
- 4 I know that Ms Byrne's in a slightly different position
- 5 because her magazine is not currently regulated by the
- 6 PCC. I'm not expecting each of you to give me a sort of
- 7 expose of the faults of the PCC and how you see future
- 8 regulation of the press taking shape, but what I would
- 9 like to understand are two things, please. The first is
- 10 what your experience of the PCC is at the moment, and
- secondly, whether there's anything that you've heard 11
- 12 either during the course of this Inquiry or anything
- 13 that you've read that worries you about regulation for
- 14 the future. So any recommendations or concerns that
- 15 you'd like to share with the Chairman from your
- 16 particular perspective?
- 17 Just to change things a little, I'm going to start
- 18 with Ms Nixon. What's your experience of the PCC to
- 19 date?
- 20 MS NIXON: We have a great relationship with the PCC and it
- 21 works very well for us. One of the reasons is because
- 22 our own ethics of the magazine sit so far within it we
- 23 rarely have any problems or complaints.
- 24 I think the code is very good, but obviously I've 25
  - seen areas where it may have failed, you know, areas Page 52

1 1 damage, you don't want to be tarred with the same brush that the Inquiry has brought up, that it's a complaints 2 2 mechanism, but I think it works very well in dealing as others. Okay. Is there anything you wanted to add? 3 with those complaints. 3 MS NIXON: Just that if the PCC requests something of us or 4 4 reminds us of one of the regulations, that we listen at I think one of the important things is that we're 5 not overregulated, because there is a lot of brilliant, 5 the moment, and that would continue. But just 6 6 reiterating the fact that it's universally used, as we incisive, entertaining quality journalism, that we're 7 7 discussed earlier as well, that it's universally used by not all sort of tarred with the same brush and 8 8 representatives of personalities as well as the media overregulated in future, but I do think it's important 9 9 that it is universal, that everybody publication is themselves. 10 10 Q. I understand. Ms Byrne, you might have a slightly a part of it. I know there's been lots of debate about 11 11 different experience because of your particular how that could be encouraged. I mean hopefully the 12 body, the new body or the reformed PCC will be so good 12 circumstances. I know you don't interact with the PCC 13 and of such great quality that everybody will want to be 13 in the same way, but what's your view on whether it 14 involved with it without it having to become a statutory 14 works at the moment? 15 15 MS BYRNE: Well, obviously my relationship with the PCC has requirement, but maybe that will be the only option, I'm 16 not sure. 16 been very good, and I used to meet with them and as soon 17 17 as we'd get anything from them, I'd read this thoroughly I think that, yeah, we need a certain amount of 18 regulation, but not to be overregulated and that it 18 and adhere to it. 19 19 should be impartial. I like the idea of it being made It's very difficult, isn't it, because I feel that 20 up, perhaps, of ex-editors, lawyers, people with a lot 20 I don't have the answers, but maybe a few more lay 21 21 of experience in our areas, in media in this country, people on the committee, like the lay people on it are 22 22 kind of police officers or former police officers, but perhaps they're not working on current titles, 23 because that would -- it's hard to be impartial. 23 school teachers, maybe it should just be -- I don't know 24 24 I think magazines are only represented by Good how to get general members of the public of all age 25 25 spectrum on it as well. Obviously lawyers and just Housekeeping magazine on the PCC, so it might be nice to Page 53 Page 55 have more of a magazine element on the body, but 1 maybe less editorial people, because that -- I suppose 1 2 2 I welcome hearing sort of how things will change in the that's the problem, isn't it? 3 future. But I think the not overregulating is something 3 Q. Why is that a problem? Is it a perception problem? 4 that's very key. MS BYRNE: Well, it is a perception as I think someone said 5 Q. Thank you. 5 yesterday it's marking your own homework. That's what 6 LORD JUSTICE LEVESON: Just to pick up on that, I appreciate 6 people might perceive it to be, so it might need to be 7 you've not worked at Good Housekeeping, but are the 7 a bigger organisation, but that's all I can say about 8 sorts of issues that magazines like that face similar to 8 it, to be honest. 9 the sort of issues you face? Obviously the subject 9 LORD JUSTICE LEVESON: There's no doubt, Mr Desmond made it 10 matter would be different or do you think they're not? 10 abundantly clear that it consisted of those with whom he MS NIXON: I think they're not. Good Housekeeping is 11 is in competition. 12 a monthly magazine. It doesn't really have much news 12 MS BYRNE: Right. 13 content, so they're not -- I would have thought the LORD JUSTICE LEVESON: And Mr Hislop said yesterday that it 13 14 14 editor there probably isn't coming up against the consisted of those whom he criticised. 15 MS BYRNE: Mm. 15 decisions that the three of us have to make on a daily LORD JUSTICE LEVESON: So therefore, therefore --16 basis around photographs that we're offered from 16 17 agencies, for example. So yeah, I think it's a very 17 MS BYRNE: I'm not critical of the people on the PCC at all, 18 different title to those in the weekly market. 18 because as I keep saying, I've had a very good

MS NIXON: Yes.

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MS PATRY HOSKINS: If I could summarise your answer, the PCC 19

Q. You have a good relationship with them, you can speak to

them when you have a concern, you think they deal with

Page 54

the complaints of your readers or celebrities

effectively but you're worried about reputational

works well for you at the moment?

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relationship with them, but maybe it needs to be more of

MS PATRY HOSKINS: Is there anything that you worry about in

a wider -- people from different areas of the general

terms of future regulation? Is there something you

A. I suppose we just go happily along as OK! magazine and

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public. I don't know.

really wouldn't want to happen?

1 our readers are happy, the celebrities are happy, 1 weddings or vice versa, but I do -- I am sometimes 2 everyone seems happy, so if someone would come down with 2 extremely shocked by some of the foreign covers, 3 some ridiculous edict I had to follow, I wouldn't be --3 especially the crazy Italian and French covers which are 4 I would be really unhappy about that. As I think Rosie 4 quite graphic. And also I think last week People had 5 said, we haven't really done anything wrong, so this 5 a cover which was "Murder at the Palace" about the body 6 whole Inquiry is about -- came about because people were 6 of the girl found at Sandringham Palace and it was so 7 7 doing illegal things and we haven't been doing that, so shocking, I mean for People to have done that, obviously 8 if we're affected to some detrimental -- in some 8 no magazine could have done that here. They do behave 9 detrimental way, that would be really terrible for us. 9 in a different way, I think. 10 Q. Thank you. Ms Cave? Does the PCC work for you? 10 MS CAVE: I'd agree with these guys. I don't really know 11 MS CAVE: Heat magazine's dealings with the PCC have always 11 the standards that they apply to their work. 12 found them to be a quick and fair resolution of 12 Q. Can I turn to some individual questions. I'm going to 13 problems. I found their mediation between both parties 13 start with you, Ms Cave, and Heat magazine. Let's 14 to be really good, to be excellent in fact, and I think 14 remind ourselves that you've been editor since September 15 that side of how the PCC operates shouldn't be 15 2011 and acting editor from January 2011, so some of the 16 overlooked. 16 questions I ask will be relating to situations which 17 I agree with a lot of the points that Rosie made in 17 occurred before your time as editor. Nevertheless, 18 that I think ex-editors would obviously be a useful 18 we'll see how we go. 19 resource to be on the new form of the PCC. I do think 19 I'm going to take up, if I can, this week's Heat 20 that if we're working towards a common standard, then 20 magazine. Do you have a copy? 21 every publisher should be involved. There shouldn't be 21 MS CAVE: Not on me. 22 the ability for a publisher to opt out, and I think 22 Q. I'll give you a copy. 23 there's been some discussion in there being some sort of 23 Can I check that you have it? 24 branding or kite mark that publications can hold to say 24 LORD JUSTICE LEVESON: Yes. 25 that they're proud that they are part of the PCC, and 25 MS PATRY HOSKINS: Let me start with the photographs of Page 57 Page 59 1 I think that's a good idea, particularly with digital Simon Cowell, page 14. 1 2 sites as well. 2 MS CAVE: Yes. 3 Q. Is there anything that any of you would like to add on 3 Q. For those of us who are watching this and don't have the 4 regulation or fears for the future, anything at all? 4 magazine, it's a picture -- there are various -- there 5 All right. 5 are two pictures of Simon Cowell, one with various items 6 Before I move on to each of you individually, I've 6 of fruit and the other with a young lady. These are 7 been passed a question which is about foreign celebrity 7 clearly pictures taken on a boat, a yacht. Public or 8 magazines. Do you consider yourself first of all to be 8 private place? 9 in competition with foreign celebrity magazines? I'm 9 MS CAVE: Private place. 10 thinking of People and American magazines and so on. Is 10 Q. I think when you were answering questions earlier, you 11 that something that worries you? 11 said that you would always ask questions as to ascertain 12 MS NIXON: Not in competition, no. 12 whether or not the picture was taken in a public or 13 13 Q. Do they have very different standards in terms of the -private place. Did you check with Simon Cowell that he 14 from your experience, in terms of the photographs that 14 was happy for you to print these photographs before they 15 they would accept and publish? 15 appeared in the magazine? 16 MS NIXON: Sometimes, yeah. We've noticed it especially 16 MS CAVE: We didn't check with Simon Cowell in this 17 around the Duchess of Cambridge that foreign magazines 17 instance, no. The reason being, when we were looking at 18 are able to publish photographs of her that we wouldn't 18 any photos that come through to us that our picture 19 publish over here. We've actually taken a decision not 19 editor would receive from an agency, there are various 20 to publish any photos of her going about her daily life 20 different checks that we go through, including where the 21 when she's not at an event or there's -- she's not 21 photograph was taken and the circumstance, and as I've 22 22 expecting to be at a public event, and sometimes we see said before, there's a number of factors that come into 23 those photos appear in the foreign press. 23 play before any decision is made to putting ink on 24 MS BYRNE: Like People magazine, OK! has worked very closely 24 paper. 25 with People because often they have weddings or want our 25 In the example of Simon Cowell, we know from working Page 58 Page 60

- 1 with him that he kind of enjoys the lifestyle that goes
- with his celebrity, and we took the decision that he's
- 3 clearly playing up to the paparazzi that are there, so
- 4 in this instance -- and obviously generally around the
- 5 sort of tone of the piece -- we didn't feel that he
- 6 would have a problem with us printing that picture. We
- 7 have a good relationship with his PR.
- 8 Q. When you're considering issues of privacy before you're
- 9 deciding whether to publish a photograph, you will take
- into account whether it's a public or private place, but
- even if it's a private place, the identity of the
- celebrity would essentially dictate whether or not you
- publish the photograph; is that right?
- 14 MS CAVE: Yes, it is. It's rare that we would choose to
- print a picture of a celebrity in a clearly private
- place. Simon Cowell is quite unique in that respect,
- 17 I would say.
- 18 Q. All right. Can I then ask you about articles dealing
- with celebrities' bodies. The title of the headline in
- Heat this week is "Our men love our wobbly bits" and
- there are a number of articles dealing with celebrities'
- bodies. So there's the article about Tulisa from
- 23 X Factor and an article on page 8 about
- 24 Christina Aguilera and her body.
- Last week's Heat had an article about a model who Page 61

- 1 Would you satisfy yourself in advance that that
- 2 celebrity had previously spoken about being too thin or
  - about their weight?
- 4 MS CAVE: I think, as again with everything, it's taken on
- 5 a case-by-case basis. I don't think you can have any
- 6 hard and fast rules. If there is a photo that lands on
- 7 our picture editor's desk, one of the checkpoints that
- 8 I talked about in my witness statement is that various
- o I taiked about in my withess statement is that various
- 9 people in the office will be looking at those pictures,
- 10 be discussing those pictures. If they're particularly
- shocked by them or they feel that there is comment to be
- made, then we may make that decision to print them in
- the magazine, but we'll be very careful about our
- wording and the tone of the piece.
- 15 Q. Right. Perhaps it might be helpful to look at the
- particular piece from last week. I'm not sure we
- have -- do you have this one?
- 18 LORD JUSTICE LEVESON: No.
- 19 MS PATRY HOSKINS: All right. Perhaps I'll just read out
- 20 the sections.

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- 21 It's a picture of a lady who is a model whose name
- I won't read out, for obvious reasons. The headline is:
  - "Hope you're going for a burger, [X]."
- 24 Then the celebrity says nothing, is not quoted, but
- you say that you're concerned about her weight, you say Page 63
- 1 you were commenting looked too thin in a particular
- 2 photograph that you'd published. Is this not an
- 3 invasion of privacy, publishing photographs of
- 4 celebrities and commenting on whether they look fat or
- 5 thin?
- 6 MS CAVE: Firstly, the same checks would have gone through
- 7 when we were deciding on buying this set of pictures, so
- 8 I know, because I had various conversations with our
- 9 picture editor at the time, they spoke at length to the
- agency about the circumstance of these pictures and the
- agency gave her the assurance that the celebrities were
- very aware of this set of pictures being taken.
- In this instance, we felt that we were writing
- 14 a very empowering piece about a celebrity who loves her
- wobbly bits and her boyfriend loves her too, but it's
- a positive message to our readers, and the same instance
- with Christina Aguilera who spoke about her body and her
- boyfriend loving her body at a recent press conference.
- 19 Q. One of the considerations is whether or not the
- 20 celebrity has spoken already about their body or their
- 21 weight and that might be something which justifies you
- 22 publishing a photograph? Is that your evidence?
- 23 MS CAVE: Yes.
- 24 Q. What about a situation where you're publishing
- 25 a photograph of someone who looks in your view too thin? Page 62

- she clearly needs feeding up a bit and then you
- 2 attribute a quote to her, but it's obviously -- it
- 3 obviously hasn't come direct from her. I don't know --
- 4 do you have a copy of it?
- 5 MS CAVE: No, I don't have a copy.
- 6 Q. I'll pass it to you if you would like me to.
- 7 MS CAVE: Yes.
- 8 Q. What I would like to understand is did you check with
- 9 that young lady whether she was happy for you to run
- that article and publish that photo?
- 11 MS CAVE: Obviously I'm editor so I'm not aware of every
  - single circumstance of that picture, but I don't believe
- in that instance that we did, no.
- 14 Q. Why not?

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- 15 MS CAVE: Because it was taken in a public place and we felt
- that it was a picture that was out there in the wide
- world. We weren't invading her privacy in printing that
- particular picture. The people in the office were
- 19 genuinely quite shocked at how she looked in that
- 20 picture, and we felt that we took a gentle approach
- rather than a kind of finger-pointing approach to that piece, but our readers, it's the kind of thing our
- readers would have said.
- 24 Q. So in that circumstance, the overwhelming criteria or
- 25 the main factor in your decision to publish was that

1 1 to win £200 just by snapping a picture of a celebrity people in the office were shocked, you knew that your 2 2 readers would be shocked and therefore it went into the when they're unaware? 3 magazine; is that right? 3 MS CAVE: I think that the kind of readers we have and the 4 4 MS CAVE: In that instance, yes. general public, if they see a celebrity in a public 5 Can I ask you about your Spotted section next, 5 place that they like and they're excited by, I don't 6 please. Come back to the copy that we have. Spotted is 6 think it takes us to tell them to take a photo of them. 7 7 at page 38 of this week's Heat. I think they would, you know, in this day and age they 8 LORD JUSTICE LEVESON: Yes. 8 would post a picture on Twitter and say, "Look who I've 9 MS PATRY HOSKINS: Spotted has traditionally, correct me if 9 seen", or on their Facebook page. 10 I'm wrong, been a section where people can email in and 10 Q. One of the photographs that's in this week's Spotted 11 11 say, "I spotted X celebrity" and they give a few words section is a picture of Ben Affleck with his daughter. 12 12 about where the celebrity was spotted and what they were The daughter's face isn't pixelated or obscured in any 13 13 doing. way. How did you make that decision to publish that 14 photograph of a child? 14 I'll read out an example: 15 "Old-school crooner Cliff Richard leaving Barbados 15 MS CAVE: Again the same checks and measures would have gone 16 airport." 16 through, the questions would have been asked from our 17 17 That would be it. It would simply be a section picture editor to the picture agency as to whether they 18 where you can say "I spotted X" and then you would 18 were aware that the photo was being taken. I believe 19 19 that was in a very public place. In most instances publish it. 20 More recently photographs have appeared in this part 20 I have to say that we would pixelate a child's face, 21 21 unless they have been photographed on numerous of the magazine, photographs, some which are clearly 22 paparazzi pictures, but also some which are clearly 22 occasions, and I think in this instance Ben Affleck and 23 23 pictures sent in by readers. We can see that because at his wife have had their children -- photographs have 24 24 the bottom of the right-hand page there, 39, there's been taken on numerous occasions. 25 a section headed: 25 Q. Can I ask you to turn now to your bundle, tab 5. This Page 65 Page 67 "Win £2000, text or email your snapped pictures is a PCC adjudication relating to Katie Price and 1 1 2 2 Peter Andre. For those of us who don't have it, this straight away to [a number] or email it with your name, 3 address and a daytime contact number. If your unposed 3 was a complaint made by Ms Katie Price and Peter Andre 4 photograph of a star is printed in Heat, you'll win." 4 relating to a sticker -- can we just give the context. 5 5 Two things there. One, the reader is invited to In one of the copies of Heat, there was a section where 6 6 send in photographs, if taken, and secondly, the a number of stickers were printed, and one of the 7 7 stickers that had been printed showed Katie's young son indication is they have to be pictures that are not 8 posed. It can't just be "Here I am with a celebrity", 8 with an imposed speech bubble. In the interests of 9 9 it has to be almost catching them unawares. Would that privacy, I'm not going to read out again what the 10 10 be a fair assessment of what you're inviting? sticker said, but the allegation was that it was 11 11 MS CAVE: Yes. a quotation -- it wasn't a real quotation, it was 12 Q. What steps do you take to ensure that photographs that 12 something that had been imposed and something he hadn't 13 13 are sent in to you through this invitation are not taken actually said, but it constituted, it was said, 14 14 in situations of harassment or situations where a prejudicial and -- yeah, a prejudicial reference to 15 someone's privacy is being invaded? 15 Katie Price's son's disability, as it's well-known that 16 MS CAVE: As with any content and any picture that goes in 16 he does suffer from a disability. 17 17 the magazine, we use the same conversations, the same I want to understand what thought process went into, 18 18 checks and measures. So in the same way that a picture if any, into publishing that particular sticker and how 19 19 might come through to us from a picture agency, if it happened that you got to the point where a complaint 20 a picture came through to us from a reader, we would 20 was made? 21 obviously have a very keen eye as to the circumstance of 21 MS CAVE: A complaint was made in 2007. I was not editor at 22 that photograph, where they were, who the celebrity was, 22 the time, although I was working at the magazine, so 23 how they appeared in that photograph. 23 I can't speak for how that decision was made. 24 Q. But aren't you inviting further invasion of people's 24 All I can say is that it was a grave mistake. 25 25 privacy if you're offering your readers the opportunity Everybody who worked at the magazine, including of

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- 1 course the editor, as soon as we realised what a mistake 2 it was, then we did everything we could to apologise for 3 that mistake. I don't think I can sit here and justify 4 how it happened because I don't think it's justifiable, 5 and everyone who worked on the magazine at the time and 6 who still works at the magazine is mortified by that 7 8 Q. Has there been any similar complaint during the years 9 that Heat has been in existence that you have made fun 10 of people's disabilities or any other similar complaint? MS CAVE: No, certainly not that I'm aware of. 11 12 Q. Just for the sake of completeness, we can see that the 13 complaint was resolved when you apologised both 14 privately to the complainants, you also published an 15 apology online and you also put text within the magazine 16 setting out how apologetic you were. Did that appear on 17 the emails page? 18 MS CAVE: No, I don't believe it did. I think it had bigger 19 prominence than that. Obviously I can't recall, but --20 Q. You believe it had greater prominence, all right. Thank 21 you very much indeed --22 LORD JUSTICE LEVESON: It's probably a moment to have 23 a break, so we'll just have six, seven minutes off and 24 then we'll carry on. Thank you. 25 (11.32 am) Page 69
  - (A short break)

2 (11.43 am) 3 MS PATRY HOSKINS: Ms Cave, I said I'd finished with you, 4 but for the sake of completeness, I think there's one 5 thing we need to clarify over the Katie Price/ 6 Peter Andre complaint. You did apologise online and in 7 your magazine, but it's important we also say that you 8 also made a significant donation to the Vision charity, 9 an organisation that Katie and her family had worked 10 with for a number of years. MS CAVE: Yes, we did. 11

12 MS PATRY HOSKINS: It's all recorded in the (inaudible). 13

I'm going to turn, please, to Ms Nixon. I want to ask you, please, about exclusives. Two aspects of that I really want to ask you about. The first relates to an exclusive interview with JK Rowling. Let's remind ourselves before I even ask you about that that although you've been a joint editor of Hello! since November 2010, you've only been at Hello! since April 2008, so when I refer to this incident which took place in 2001, that was well before your time, I appreciate that.

Can we take up the bundle, please, relating to Hello! and look at the evidence of Ms Rowling. It's tab 3 in the bundle that you should have. This is a transcript of evidence that she gave to the Inquiry on Page 70

thereabouts, claiming to be a rare and exclusive 14 interview." She says "Yes". "Ouestion: The one which never occurred?" She says: "Yes. I think people might think that's quite a banal occurrence, but in fact it's not. If you are trying, as I am, to make it quite clear that my

24 November 2011. It is very lengthy. If you look at

the bottom right-hand side of the page you'll find

numbers and you should find page 21 in the bottom

right-hand corner, but the actual page in the box is

Q. She's asked about false attribution on about line 16, do

Q. She's being asked by the person who is questioning her:

"I will move on to false attribution in paragraph

63. In Hello! magazine an article in 2001, or

page 82. Do you see that?

MS NIXON: I have it here, yes.

you see that?

MS NIXON: Yeah.

person life -- my family life is out of bounds, then the perception that I had granted an interview to a magazine that is primarily notorious for going into people's

23 houses, photographing them with their families, hearing 24 personal details of their private lives, and I censor no 25

one by the way for doing those interviews. I don't Page 71

think that's an awful thing to do. It simply happens

2 that that's not something I wish to do. 3 "So the magazine asserting that I had done it, 4 I feared, would then be used as justification for

5 further invasion: 'Well you give an interview to Hello! 6 magazine, you are prepared to sell your private life in

7 this way', and as is clear from my statement, what they

8 had done was taken that article from a different paper 9

and repackaged it. From a different source, and

repackaged it."

We'll pause there. She goes on to deal with the apology that resulted. It was before your time. Can

13 you tell us anything at all about this incident? It

14 seems that she was alleging that the cover of Hello! had

15 indicated that there was inside an exclusive interview

16 with JK Rowling but actually the interview in there was

17 an interview that had been cobbled together from various

18 other sources.

19 MS NIXON: Yes, I've looked into the situation, and from 20

what I can glean, it was a Q&A session that JK Rowling

21 undertook with a group of children in support of

22 Comic Relief and the magazine reprinted the Q&A session,

23 it did actually credit it to Comic Relief, but the

24 problem was that we attributed it as a rare and

25 exclusive interview with JK Rowling, which was clearly Page 72

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what that was.

MS NIXON: Yes.

MS NIXON: Yes.

MS NIXON: Yes.

MS NIXON: Yes.

granted initially; is that correct?

exclusive. Is that fair and accurate?

1 misleading, and an apology was printed.

- 2 But I think the important thing to take away from
- 3 this is that we treat the word "exclusive" with respect.
- 4 This situation has never recurred. We now have
- 5 a process in place, you know, when we're taking
- 6 interviews from another source, we make sure that we
- 7 understand the circumstances in which the interview was
- 8 done, and currently, had we been presented with a Q&A
- 9 like this, we would now have gone to JK Rowling's
- 10 representative and said, "As this was done for charity,
- 11 would you be happy with us reprinting it in Hello!? If
- 12 you would rather not, then we won't do it."
- 13 So the important thing that I want to make clear is 14 that this doesn't indicate a culture and practice at the
- 15 magazine. Mistakes occur occasionally, but we don't
- 16 repeat the same mistakes.
- 17 Q. All right. That was in 2001.
- MS NIXON: Yes. 18
- 19 Q. Are you aware from your researches of any other
- 20 misleading exclusive complaints made about Hello! since 20
- 21 then?
- 22 MS NIXON: No, none at all. As I said, we really treat the
- 23 term "exclusive" and "world exclusive" with respect.
- 24 I have a dialogue with our CEO, who is also the
- 25 editor-in-chief, especially regarding our cover stories Page 73
- Q. I know that this was vastly before your time, but as far
- 19 as you've been able to ascertain, why was the decision

The legal issues are thorny but an injunction was

Q. Then it was reversed by the Court of Appeal and the

photographs were published in Hello!, the freelance

photographer's photographs, effectively spoiling OK!'s

Q. There was then a considerable amount of litigation over

a number of years, and simply to summarise, Hello!

eventually paid out considerable damages, yes?

Q. Would that be fair and accurate? It's also fair and

critical of Hello!'s behaviour during this period?

accurate to say that the various judgments were fairly

- taken to buy and publish pictures in the knowledge that
- 21 that would spoil the exclusive that had been obtained by
- 22 another magazine?
- MS NIXON: I suppose at the time there was no sort of laws 23
- 24 around protecting an exclusive, and it was actually OK!
- 25 won this particular dispute sort of based on it was Page 75
- 1 and often, you know, we will refrain from putting the
- 2 word "exclusive" on, even though it might be an
- 3 exclusive photograph, we really save that word for use
- 4 when a personality has spoken to us directly, to Hello!
- 5 magazine, and then we use it.
- 6 Q. All right. Let me ask you now about the issue of the
- 7 Douglas versus Hello! litigation. You would be well
- 8 familiar with that.
- 9 MS NIXON: Yes.
- 10 Q. Clearly a long time ago. The wedding itself took place
- 11 in the year 2000. If I can summarise it, rather than
- 12 getting it explained, and you can tell me whether you
- 13 think I've summarised it accurately. We know that
- 14 Catherine Zeta Jones and Michael Douglas got married in 14
- 15 the year 2000 in New York. My understanding is that
- 16 they sold their wedding to OK! magazine as an exclusive,
- 17 doubtless they gave some of the reasons that you've
- 18 explained today for deciding to feature in OK! magazine
- 19 in that way.
- 20 A freelance photographer then managed to obtain 21 photographs, despite the fact that there was security in
- 22 place, despite all the controls that were put in place,
- 23 a freelance photographer managed to obtain pictures of
- 24 the wedding and they were then sold to Hello! for
- 25 a considerable sum of money. I don't need to look at
- Page 74

- 1 a commercial decision rather than a privacy dispute. It
- 2 was a landmark case, and since then there are now --
- 3 there's a sort of ring of protection around exclusives,
- 4 which means that it is unlawful for other publications
- 5 to spoil another exclusive. Preceding the year 2000,
- 6 OK! had spoiled a number of Hello!'s exclusives, and
- 7 Hello! hadn't sort of retaliated, so I guess there was
- 8 a cavalier sort of feeling that these pictures had been
- 9 offered so they were bought.
- 10 But really rather than dwelling on this situation
- 11 that did happen 12 years ago, the thing I want to make
- 12 clear is that it was a mistake, it was a very costly
- 13 mistake, it doesn't indicate a culture of practice at
- the magazine, the situation has never occurred again,
- 15 there's actually quite a good relationship amongst the
- 16 magazines in that we know if somebody else has an
- 17 exclusive, we don't have to send legal letters out. We
- 18 stay away from it and exclusives now are protected.
- 19 Q. I'm going to interrupt you to ask whether Ms Byrne
- 20 agrees. Is that right? Is there a cooperative
- 21 atmosphere between --
- MS BYRNE: Definitely. I can't remember anything happening 22
- 23 since this. If Rosie has a wedding or we have
- 24 a wedding, I can't remember any problems.
- 25 LORD JUSTICE LEVESON: It's perhaps rather odd that we have Page 76

- 1 the two opponents sitting next to each other. 2 MS NIXON: We're sort of quite different as well, really, 2 3 the magazines, in the type of personalities that we 3 4 4 feature, but the important thing with the Douglas's case 5 is that it has never happened again and actually the 5 MS BYRNE: Yes. 6 ruling has helped editors across the country actually be 6 7 7 able to protect their own exclusives. 8 MS PATRY HOSKINS: I understand, thank you. At the time, 8 9 was the decision taken simply because Hello! were safe 10 10 in the knowledge that if they published the photographs, magazine. 11 that that would increase circulation? Was that 11 12 essentially a commercial decision? 12 13 MS NIXON: Yes, I guess it was. I guess there was a sort of 13 14 cavalier feeling that they could do it. There wasn't 14 15 any sort of law in place to say that they couldn't. And 15 16 as we've discussed before, weddings do put on sales for 16 17 us. So I think, you know, the proprietors of Hello! 17 18 felt that their audience would be interested in seeing 18 19 this wedding as well. 19 20 Q. Again I know this was before your time, but as far as 20 21 you've been able to ascertain, was any consideration 21 It says this: 22 given to the feelings of Catherine Zeta Jones and 22 23 Michael Douglas, how they would feel? They had clearly 23 24 24 made a decision to publish an exclusive, provide an 25 exclusive to OK!. Ms Byrne explained earlier that 25 Page 77 1 people often do that in order to control the situation 1 2 2 so they know they will have beautiful photographs in 3 3 a controlled environment. From memory, the photographs 4 that were published in Hello! were not posed and 4 5 beautiful, they were grainy and not taken always in the 5 6 most flattering of circumstances. Was any consideration 6 7 7 given to how the celebrities in question might feel 8 about publication of the photographs? 8 9 9 MS NIXON: I think clearly there wasn't at the time because 10 10 the photos were run but we're in a very different time 11 now. As I said, that was a mistake and a very costly 11 12 mistake, and we simply are not in that position any 12 13 13 more. We just wouldn't publish those photos. 14 14 Q. So this type of spoiling of exclusives doesn't happen 15 15 MS NIXON: No. I can't remember the last time it happened. 16 16 Q. Ms Cave, I don't know if you'd like to say something, 17 17 18 18 but it simply doesn't happen? 19 19 MS BYRNE: No, it doesn't happen. 20 MS NIXON: No. 20 21 Q. Thank you. Ms Byrne, if I can turn to you, take up your 21 22 bundle. Let's remind ourselves, you've been editor
- 18 January 2012 you about the front pages of Hello! and headlines and so on that are on the front page, if I can. You've told us, I think, that an exclusive may in some circumstances sell considerably more copies of the magazine. Q. And I think one source that I've seen would suggest that for example Jade Goody's wedding photos meant that sales increased four-fold? MS BYRNE: It was the biggest selling issue ever of OK! Q. Let's start, please, with tab 7. Around six pages in, so the first page is JK Rowling versus OK!, which we'll come back to, but if you turn six pages, you should find something from the Press Complaints Commission, it's written in handwriting from the November 2008 newsletter. Do you see that? MS BYRNE: Yes, I have that. Q. This is an extract from the Press Complaints Commission's newsletter from November 2008 and it's headed "Readers misled by front page teasers." "The Commission has recently resolved a number of separate complaints from concerned readers complaining that magazine covers have promised content that does not correspond to the inside articles." Page 79 Then they give a number of examples, one from Reveal, one from Look magazine, and then the third example they give is from OK! magazine: "OK! magazine ran a front-page headline referring to the star-studded wedding of Wayne and Coleen [Wayne and Coleen Rooney]. Inside there was just a full-page advert for the wedding which was to be covered in the following week's edition. The magazine indicated that it had not intended to mislead readers and offered the complainant a six-month subscription." Can you recall that particular --MS BYRNE: I can't, I was on maternity leave, but I looked at it yesterday. It was the week before the wedding and I think there was a DPS spread that the editorial team had done on the build-up and then a spread on the invitation, but, yeah, I can understand someone might buy it thinking, oh, that's the start of the wedding, because it says that. But then anyone who's aware of OK! magazine knows that if we had the wedding of Wayne and Coleen it would be a full image and nothing else on the cover, but I do understand that situation. 22 Q. What importance do you place on the accuracy of the 23

front page and the headlines that are on the front page?

magazine, I have to sell the magazines and make sure

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MS BYRNE: From the point of view as editor of this

since 2004?

Q. Although you've worked at OK! since 1999. I want to ask

Page 78

24 MS BYRNE: Yes.

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- 1 whatever's on the cover is inside the magazine, because
- 2 we love our readers and we don't want our readers buying
- 3 the magazine and then looking through it and thinking,
- 4 "I'm really upset, I don't have what I thought I was
- 5 going to get". So we have to -- it's a fine line making
- 6 the cover as spectacular and beautiful and fabulous as
- 7 it possibly can be and also making sure we have as much
- 8 information and interviews inside the magazine so
- 9 readers will be happy and stay happy.
- 10 Q. Would it be fair to say that you think that accuracy of
- 11 the front page is important?
- 12 MS BYRNE: I think that is very important.
- Q. Okay. Can we turn, please, to tab 10 of the bundle? 13
- 14 MS BYRNE: Yes.
- 15 Q. This is an apology to Sienna Miller from June 2010.
- 16 This is an extract from your website and it says this:
- 17 "In an item which publicised the 16 March 2010
- 18 edition of OK!, we wrongly stated that the magazine
- 19 contained an exclusive interview with Sienna Miller. In
- 20 fact the article was not an exclusive interview but was
- 21 based on various interviews given by Sienna Miller in
- 22 the last few years."
- 23 The next paragraph is not relevant.
- 24 "We apologise to Sienna Miller and to our readers
- 25 for any misunderstanding which has been caused."

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- MS BYRNE: Absolutely. I mean, it wasn't an exclusive
- 2 interview and we didn't put that in the magazine itself.
- 3 Q. Can I ask you about last week's edition of OK!. I don't
- 4 know if you actually have this one so I'll pass up
- 5 a copy of the front cover. Do you have this one with
- 6 you?
- 7 MS BYRNE: I don't.
- LORD JUSTICE LEVESON: I think I have a copy of the front 8
- 9
- 10 MS PATRY HOSKINS: I want to understand because this is
- 11 obviously a very recent example of a front cover of OK!.
- 12 It has a prominent photograph of the Duchess of
- 13 Cambridge and the headline to the left says:
- 14 "The Duchess of Cambridge celebrates her 30th
- 15 birthday."
- 16 Just below that there is a box and the text within
- 17 that reads:
- 18 "'My husband is my soulmate' -- world exclusive
- 19 interview, pictures."
- 20 Do you see that? Can you see that on first glance
- 21 of the magazine, that that looks as if OK! magazine may
- 22 have an interview with the Duchess of Cambridge in which
- 23 she says, "My husband is my soulmate"?
- 24 MS BYRNE: Well --
- 25 Q. Can you see that?

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- 1 Again, what happened there?
- 2 MS BYRNE: What happened was we -- what's actually good
- 3 about this case actually to bring it up is the way
- 4 things were changed in the magazine. Like many
- 5 magazines and publications, we buy interviews from
- 6 agencies who are doing round-table chats when
- 7 celebrities want to promote their films. So we bought
- 8 this interview in and published it.
  - Now, we didn't actually put in the magazine that it was exclusive or that Sienna spoke to OK!. That was put
- 10 11 on the website. So we never put "exclusive" in the
- 12 magazine because it wasn't an exclusive interview. The
- 13 fact that they state it was "various interviews given by
- 14 Sienna" really concerned me.
  - So since then, whenever we buy an interview in, we always say to whichever agency, "You do have the tape,
- 17 you can categorically tell us that you do have the tape"
- 18 and I've told the writers to do that because I think
- 19 that's so important, because obviously there were some
- 20 agencies literally putting together quotes that the
- celebrity did give, but they could be out of context, 22 because it's not just one long-running interview.
- 23 Q. And you accept that the headline or the description of
- 24 the interview as an exclusive on the website was simply
- 25 inaccurate?

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Page 82

- 1 MS BYRNE: I can see how some people might envisage that,
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- 3 Q. But in fact the exclusive interview and the quotation
- 4 comes from Joan Collins, which is at the bottom
- 5 left-hand corner.
- 6 MS BYRNE: Yeah.
- 7 Q. In your view, is that a bit misleading?
- 8 MS BYRNE: Well, after I did this cover, I spoke to legal
- 9 and we just made sure that these were both in the same
- 10 colour, so the story would relate to each other, and
- 11 also if I was going to be misleading, I would have
- 12
- pushed that much further up so it was closer. There's 13 quite a big empty space between "birthday" and that box
- 14 itself. I mean, some people might see that it could be
- 15 misleading, but there was no -- nowhere else to put that
- 16 box as well. We do have on the cover occasionally some
- 17 boxes a lot bigger and the writing more huge than other
- 18 boxes. We just do that generally. I mean, we couldn't
- 19 have put this there because there would be all that
- 20 empty space, so.
- 21 Q. What about the headline at the top:
- 22 "Catherine's royal birthday, the intimate party,
- 23 gifts, star guests and delicious menu."
- 24 What might that suggest to the reader?
- 25 MS BYRNE: We had spoken to the palace and found out --Page 84

21 (Pages 81 to 84)

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misleading? Is that what you say?

her daughter in swimsuits.

Q. Let me ask you about tab 5, the evidence of

Ms JK Rowling again. Again transcript of her evidence.

about photographs published in Hello! in 2001 of her and

Without having to turn it up, she was concerned here

Q. Did I say Hello!? Sorry. In OK!, concerned about

swimsuits. I appreciate that relates back to 2001.

publication of photographs of her and her daughter in

What the Chairman wants to understand is whether that's

MS BYRNE: Yeah.

MS NIXON: In OK!.

Q. Pause there. What might the headline suggest to a 2 reader who doesn't know what's inside, just sees that on 3 the news stand? MS BYRNE: That we have detail inside. 4 5 O. Right. MS BYRNE: Yes. 6 7 O. And what was there inside? 8 MS BYRNE: So we spoke to the palace. I think it was quite 9 late in the week we managed to get information on the --10 because all the papers and magazines were speculating 11 that Harry and Pippa were throwing this ridiculously mad 12 party and we spoke to the palace, who told us that it 13 was going to be a very quiet occasion, and really 14 intimate, just between, you know, William and Catherine, 15 and maybe a few others, but -- so the rest is kind of 16 speculation on what gifts they bought each other in the 17 past, but that obviously isn't speculation, what they 18 have bought each other in the past, what they could 19 expect, their favourite food, what they've said in the 20 past that they liked the most. 21 Q. If we just go back to the headline, the "intimate 22 party", that might be right because they were going to

have a very small party, intimate. "Gifts, star guests

and delicious menu", that's really nothing to do with

her 30th birth at all, it's just speculation on the part

Page 85 of OK!, isn't it? 2 MS BYRNE: I suppose, but it's just discussing what they 3 like as a couple. We haven't put "exclusive" anywhere 4 on Catherine's royal birthday. 5 Q. Can I ask you to go back to the bundle and look at 6 tab 5 ---7 LORD JUSTICE LEVESON: Just before you do, do you think that 7 8 the questions there are being a bit precious or do you 9 think there's a point that is being made? Do you think 10 it's a fair point? 11 MS BYRNE: No, I don't think the questions are being 12 precious at all, I totally understand her point of view. 13 But I do feel that in this day and age I will protect 14 this magazine because it's my baby and I love it so much 15 and I want it to be very successful, and if that -- you 16 know, I'm not -- it's not like there's nothing in there. 17 There are details of gifts that had been given in the 18 past or they both liked, there's loads of detail in 19 there. We just have to -- all magazines and newspapers 20 have to, to an extent, sell their publication but not 21 cross a barrier, and I personally don't feel that we 22 crossed a barrier there at all. If we had done we'd 23 say, "World exclusive" blah, blah, and we haven't done, 24 we haven't done that.

25 MS PATRY HOSKINS: So it draws people in without being

Page 86

13 something -- you may say that was a mistake. 14 MS BYRNE: Yes. Q. What I want to understand is this: is that something 15 16 which you do now? Would you publish photographs of 17 children in swimsuits on private or public beaches? 18 MS BYRNE: In relation to JK Rowling, I looked at those 19 photos yesterday -- obviously I wasn't editor at the 20 time -- and they did look hugely private although she's 21 on a public beach, but I absolutely wouldn't have 22 published them myself. 23 Q. Right. 24 MS BYRNE: I don't know if privacy laws were different then, 25 I don't know, but from just looking at them, I feel Page 87 personally I wouldn't have done that. And obviously 2 she's a very private person and you have to respect that. With publishing photographs of children on beaches? 5 I'm trying to think. Because that's a difficult one as 6 well, because there are some people who are very happy to have their children in pictures on beaches having fun 8 with their parents, and there are some people just we 9 know would be unhappy with that, and we kind of know who 10 they are. If we were worried there's like a line we 11 might cross, then we definitely wouldn't publish them. 12 Q. I have one final question for you: the evidence of 13 Dr Kate and Dr Gerry McCann was that defamatory articles 14 were published about them in various newspapers, 15 including the Express, and their evidence was that they 16 were essentially offered an exclusive OK! interview as 17 a bargaining tool after these defamatory articles had appeared. Were you aware of that at all? 18 19 MS BYRNE: We discussed this yesterday, and I -- I cannot 20 100 per cent say that I wasn't, but I wasn't -- when we 21 discussed it, I didn't think, "Oh my gosh, yes", at all, 22 so probably if I cannot remember --23 Q. So you either can't remember or you weren't aware? 24 MS BYRNE: Yes. 25 Q. Is this something that happens regularly? Are you aware Page 88

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1	that there are occasions where people come to talk to	1	Our witnesses are going to be called in two groups
2	you because they've done a deal with the newspaper	2	of four. The first group is going to include Mr John
3	group, for whatever reason?	3	McLellan from the Scotsman, Mr Spencer Feeney from the
4	MS BYRNE: Not really, because OK! is so separate.	4	South Wales Evening Post, Jonathan Russell from the
5	Q. When you say not really, does that mean it doesn't	5	Herald and Mike Gilson from the Belfast Telegraph.
6	happen?	6	This afternoon we're going to hear from Noel Doran,
7	MS BYRNE: I don't	7	the Irish News, Maria McGeoghan from the Manchester
8	Q. Can you think of an occasion when it has happened?	8	Evening News, Nigel Pickover of the Evening Star based
9	MS BYRNE: I mean, I suppose the only time maybe recently it	9	in Ipswich and Peter Charlton of the Yorkshire Post.
10	might have happened was with Celebrity Big Brother, when	10	LORD JUSTICE LEVESON: There's no discourtesy intended to
11	we all do interviews together, but I can't remember at	11	the Irish in splitting them up. It's simply because we
12	all a deal being done with all the newspapers and OK!	12	can fit four people there but not five, so I say that so
13	because we always want to have our interviews and	13	that that's quite clear.
14	features be totally exclusive, so we have to help the	14	MR BARR: Could I ask first of all that each of the
15	magazine.	15	witnesses is sworn in, please?
16	MS PATRY HOSKINS: Ladies thank you very much indeed. Those	16	MR MIKE GILSON (sworn)
17	are all my questions. Was there anything that any of	17	MR JONATHAN RUSSELL (sworn)
18	you wished to add?	18	MR SPENCER FEENEY (sworn)
19	MS CAVE: No.	19	MR JOHN McLELLAN (sworn)
20	LORD JUSTICE LEVESON: Thank you very much.	20	Questions by MR BARR
21	Now you want to change gear to	21	MR BARR: Mr McLellan, could I start with you, please?
22	MS PATRY HOSKINS: Yes.	22	Could you confirm your full name?
23	LORD JUSTICE LEVESON: other newspapers. I'll rise and	23	MR McLELLAN: John Crawford McLellan.
24	allow that to happen.	24	Q. You've provided a witness statement to the Inquiry. Are
25	MS PATRY HOSKINS: Thank you very much.	25	the contents of that witness statement true and correct
	Page 89		Page 91
1	(12.10 pm)	1	to the best of your knowledge and belief?
2	(A short break)	2	MR McLELLAN: Yes.
	· · · · · · · · · · · · · · · · · · ·		WIK WICELER III. 1 CS.
3	(12.19 pm)	3	Q. In your witness statement, you tell us that you have
3 4	(12.19 pm) LORD JUSTICE LEVESON: Yes, Mr Barr.		Q. In your witness statement, you tell us that you have
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- 1 Q. Mr Feeney, if I can ask you next please to confirm your
- 2 full name to the Inquiry?
- 3 MR FEENEY: Spencer Feeney.
- 4 Q. And are the contents of your witness statement true and
- 5 correct to the best of your knowledge and belief?
- 6 MR FEENEY: They are.
- 7 Q. Mr Feeney, you tell us that you're the editor of the
- 8 South Wales Evening Post, which is Wales'
- 9 largest-selling daily newspaper and is based in Swansea.
- 10 You were appointed in September 2002. You're also the
- 11 editor-in-chief of the Evening Post's publisher, South
- West Wales Media, with oversight responsibilities for
- its two paid-for weekly newspapers, the Carmarthen
- 14 Journal and the Llanelli Star.
- 15 This is your third editorship of a regional
- 16 newspaper. Previously you've been the editor of the
- 17 Citizen, a daily newspaper based in Gloucester, and the
- 18 Llanelli Star, a weekly newspaper in south west Wales.
- 19 You've also held senior editorial positions at regional
- 20 daily newspapers in Stoke-on-Trent and Exeter. You're
- 21 a former member of the Press Complaints Commission and 21
- 22 have served as an external examiner for Cardiff
- 23 University's School of Journalism; is that right?
- 24 MR FEENEY: That's right.
- Q. Mr Russell, the same questions. Could you confirm your Page 93

- 1 experience of a Scottish newspaper and also the Scottish
- 2 arm of papers published in London?
- 3 MR RUSSELL: That's right.
- 4 MR BARR: Last but certainly not least, Mr Gilson, could you
- 5 tell us your full name?
- 6 MR GILSON: Michael Gilson.
- 7 Q. Are the contents of your witness statement true and
- 8 direct to the best of your knowledge and belief?
- 9 MR GILSON: Yes.
- 10 Q. Mr Gilson, you tell us that you are the editor of the
- Belfast Telegraph, former editor of the Scotsman, the
- 12 News Portsmouth, Peterborough Evening Telegraph and
- you've had senior positions on the Western Mail, Hull
- 14 Daily Mail, Kent Evening Post, as well as being a member
- of the PCC Code Committee between 2003 and 2009; is that
- 16 correct?
- 17 MR GILSON: It is.
- 18 Q. Gentlemen, can I ask you first, so that we can
- 19 understand a little bit about the environments in which
- 20 you publish your newspapers, about your readership and
- 21 how it affects your papers and what you print? Could
- I start, please, with Mr McLellan?
- 23 MR McLELLAN: We publish a daily quality newspaper that
- 24 covers the whole of Scotland. It circulates from the
- 25 islands in the north to the borders and until recently Page 95

- 1 full name?
- 2 MR RUSSELL: Jonathan Russell.
- 3 Q. And are the contents of your witness statement true and
- 4 correct to the best of your knowledge and belief?
- 5 MR RUSSELL: They are.
- 6 Q. Mr Russell, you tell us that you've been the editor of
- 7 the Herald newspaper in Glasgow and editor-in-chief of
- 8 Herald and Times Group, which comprises the Herald, the
- 9 Sunday Herald and Evening Times newspapers, since July
- 10 2010. Before your appointment as editor, you were
- 11 assistant editor at the Daily Record and Sunday Mail.
- 12 Your previous jobs have included Scottish
- 13 correspondent, then Scottish news editor and then
- 14 Scottish editor of the Daily Mirror, editor of the
- 15 Paisley Daily Express and Scottish bureau chief of the
- 16 Mail on Sunday. You've also worked for news agencies
- 17 and began your career on the Evening Express in
- 18 Aberdeen. Is that correct?
- 19 MR RUSSELL: It is.
- 20 LORD JUSTICE LEVESON: That means that you've always worked 20
- 21 in Scotland?
- 22 MR RUSSELL: I spent two years at the agencies I mentioned
- 23 and they were both based in Yorkshire. That was two
- years in the early 1990s.
- 25 LORD JUSTICE LEVESON: I see. But you have both the

Page 94

- 1 circulated widely in London and the south east as well.
- We have a website, which is an extensive readership
- 3 around the world, serving the diaspora as well as the
- 4 home market. I'm also responsible for Scotland on
- 5 Sunday which has a similar publication pattern, and also
- 6 the Edinburgh Evening News which serves, as the title
- 7 would suggest, the Edinburgh market.
- 8 Q. So what sort of content do you publish to attract that
- 9 readership?
- 10 MR McLELLAN: The Scotsman is primarily a political and
- business newspaper, and also serving the arts in
- 12 Scotland in ways that other publications, with the
- possible exception of the Herald, doesn't, so we perform
- 14 a particular function in Scotland that is unique to
- ourselves and the Herald.
- 16 LORD JUSTICE LEVESON: All right. I think we're going to
- 17 have to reorganise ourselves a little bit, because the
- microphones aren't quite picking up what you're saying,
- 19 I'm afraid.
- 20 MR McLELLAN: Is that better?
- 21 LORD JUSTICE LEVESON: Thank you very much.
- 22 MR BARR: Mr Feeney, could I ask you the same question,
- 23 please?
- 24 MR FEENEY: Yes. The South Wales Evening Post is
- 25 a three-edition daily, covers three different counties Page 96

24 (Pages 93 to 96)

1 in South and West Wales. Three separate editions allow 1 Inquiry fits with the issues with which you are 2 us to focus very much on local news and local sport, 2 concerned and doesn't fail to address them, and that's 3 which are the staple of the product. 3 why we're asking the questions. We're not trying to ask 4 Q. Mr Russell? 4 you to expose your concerns to your competitors or the 5 MR RUSSELL: Broadly the same as Mr McLellan said about the 5 world. 6 Scotsman. We are -- we consider ourselves a Scottish MR FEENEY: I think the general picture is over the last 6 7 7 national newspaper covering mainly Scottish news, five years advertising revenues in the regional press 8 Scottish sport, Scottish art, Scottish business plays 8 have about halved. 9 a big part. There's also a flavour of more national and 9 MR RUSSELL: I couldn't give you the percentage figure, but 10 10 international news as well because a lot of our readers our advertising revenues have come under increasing 11 see the Herald as their main source of, you know, news 11 pressure in recent years as well. There's certainly 12 for the day. So we have to cover the national and 12 been a drop-off. 13 international agenda also, but it's largely a Scottish 13 MR BARR: Does anyone wish to disagree? 14 newspaper. 14 MR McLELLAN: Only to add a little bit of light and shape to 15 Q. Thank you. Mr Gilson? 15 it. The big categories are the ones that have taken the 16 MR GILSON: Yes, the Belfast Telegraph, despite its title, 16 steepest fall, in particular the big classified 17 is a newspaper for the entire country of Northern 17 categories of recruitment, property and motors are the 18 Ireland. It completes in a tough marketplace against 18 ones that have taken the most flak, in particular 19 many local editions, if you like, of London-based 19 recruitment, which was a mainstay of the regional press. 20 newspapers and the Irish News, a predominantly 20 And that has, I think it's fair to say, all but 21 nationalist newspaper, and the News Letter, a 21 disappeared as far as print is concerned. What were 22 predominantly Unionist newspaper. Like everyone else, 22 24-page sections ten years ago are now one page. 23 it focuses on politics and business and arts, although 23 Some categories are doing a little bit better than 24 it would also cover news from the UK and news from the 24 others, but by and large the trend is still downward. 25 Republic. 25 Things like family notices are still rather robust but Page 97 Page 99 Q. Thank you. I'd now like to get a feel, if I could, 1 1 not as strong as they once were. 2 please, of the market in which you're operating and the 2 LORD JUSTICE LEVESON: Somebody said to me about 3 3 pressures which you are under. Could I ask a question recruitment. Is that because it's all going on the net 4 to all of you. Does any one of you have an increasing 4 or because the economic downturn has meant that there is 5 5 circulation at the moment or are you all facing the just not the same recruitment? 6 common trend of decreasing circulation? I take it from 6 MR McLELLAN: It's both. There are free services available 7 the silence that it's all heading south? 7 for small advertisers, large numbers of agencies have 8 LORD JUSTICE LEVESON: It's all a balance between the 8 found easier ways to find the people that they're 9 Internet and print is changing? 9 looking for. But at the same time, the downturn has 10 MR GILSON: Yes, indeed. If you're talking about total 10 meant that basically there are -- there's need to 11 audience, that's a different matter, but if you're 11 recruit, but also the downturn has encouraged companies 12 talking about pure print figure, you're right. 12 to find more efficient ways that than a broadbrush print 13 13 MR BARR: Has anyone got an increasing advertising revenue ad could provide, so the downturn has not only reduced 14 14 or are your advertising revenues all decreasing? the need to recruit, but also has encouraged people to 15 LORD JUSTICE LEVESON: I'm not trying to elicit commercially 15 find other ways to get to the market. 16 sensitive information. I'm really trying to grapple 16 Traditionally, regional newspapers across the board regarded recruitment advertising as a cash cow, and 17 with the concern which has been expressed that all print 17 18 media are under pressure, but none more so than 18 a lot of the economics of the businesses were based on 19 19 newspapers that are not London-based. It may not be so the fact that classified markets particularly -- there 20 for the primary papers for Scotland or for Northern 20 was nowhere else to go locally, and so that's ended now. 21 Ireland or indeed for Wales, so it may be you are 21 LORD JUSTICE LEVESON: Yes. The point has been made that 22 22 different from a title that publishes, say, in Leeds or the big difference between London and papers not printed 23 23 Manchester. I'm very keen to try and understand the in London is the balance between purchase price and 24 different dynamics so that I have a picture of those 24 advertising revenue. Would you agree with that? 25 dynamics and make sure that whatever comes out of this MR FEENEY: I think national papers' sales revenue, cover Page 98 Page 100

1 1 price revenue is a much larger percentage of the overall as opposed to people reading for free online. 2 2. revenue than is the case in the regional press where I think the expectation was if you paid 500 or 600 3 3 advertising revenue is the majority. quid for your home computer, then you expect everything 4 4 LORD JUSTICE LEVESON: That's a point that's been made. on it to be free, whereas, for some reason, people are 5 MR GILSON: It works out roughly as I would say two-thirds 5 quite happy to pay £400 for an iPad and then have to pay 6 classified, one-third newspaper sales, so you get the 6 additional sums for whatever it is they want to read, 7 7 that has a potential to reenergise our industry, and in picture. 8 MR FEENEY: What we're finding in Wales of course is where 8 fact it puts journalism back up to the top of the tree the public sector is such a big employer, about half of 9 9 again as well. 10 10 our readers work in the public sector, that more and MR GILSON: I think the other thing is the old inky product 11 more public sector organisations are only advertising 11 is not dead. If you listen perhaps in this room and to 12 vacancies, when they have them, on their own websites. 12 other self-appointed media gurus, you would believe that 13 So that's compounded the issue with the loss of 13 that would be the case, and I believe a lot of 14 recruitment advertising in Wales. 14 imaginative strategies are now being developed to keep 15 15 the old ink product alive. I'm not as pessimistic as I was only at a meeting last week where the Welsh 16 government is now proposing to remove the statutory 16 a lot of people might be about the mix, and I think at 17 obligation on organisations like councils to place their 17 some point I think the word "bumping along the bottom" 18 road traffic orders in local papers. If that comes into 18 was mentioned earlier this week, and I think in terms of 19 19 law in Wales, then the regional press in Wales will lose sales that will happen, I think there is still a big, 20 an additional £1 million a year revenue. 20 big market for a physical in-the-hand product and I'm 21 21 MR RUSSELL: There's a similar issue in Scotland to that certainly not as pessimistic as some others. 22 with the discussion about statutory notices being no 22 LORD JUSTICE LEVESON: I'm delighted to hear it. Right. 23 longer statutory in the press, and going online, which 23 MR BARR: Thank you. Having painted the background scene, 24 24 would -- I couldn't tell you the exact figure, but that can we move on, please, to some editorial practices. My 25 25 first question -- I'm going to start with Mr McLellan. would have a significant impact on Scottish newspaper Page 101 Page 103 1 revenues also. 1 I'm reading from your witness statement where you tell 2 LORD JUSTICE LEVESON: Is there any good news in any of 2 us about your attitude to sources, and in particular an 3 3 editor's knowledge of sources. You say: 4 MR FEENEY: We're still producing good papers that people 4 "There is an absolute requirement on the part of 5 want to buy. 5 a reporter to divulge full details of how a story came 6 6 MR RUSSELL: And the content that we produce is still very to light if asked by the editor. The senior team are 7 popular, whether in print or online, and the challenge 7 aware of this policy and it is understood the editor 8 is to monetise the online content. 8 will need to know exactly how the stories have been 9 MR GILSON: As I said before, in terms of audience, 9 10 10 a Belfast Telegraph journalist will reach more people "Example 1, the Evening News: I refused to publish 11 now than perhaps ever, in terms of the reach and the 11 a story and then threatened a reporter with disciplinary 12 combined audience, but as was just said there, 12 action for refusing to divulge the identity of 13 13 monetising that of course is the 64 trillion dollar a source." I'm going to ask the other witnesses in a moment 14 question. 14 15 MR McLELLAN: I think the good news such as it is just now 15 about this same theme, but if I could ask you, 16 will come in the form of tablet apps, Kindle devices and 16 Mr McLellan, what is the rationale behind that approach? 17 17 things like that, because what they are doing is they MR McLELLAN: I simply want to be confident that what I'm 18 are reconnecting an electronic audience with the 18 about to put in the paper is true, and that if I'm going 19 19 principle of paying for what they are reading. The to publish a story that is going to be attributed to an

basics of online readership is that the readers expect

new way of reading on tablets and on phones is that

of these services, so if there is a brighter future,

it's in being able to sell our services to tablet users

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to read what they get on the screen for nothing, and the

people are now relearning that they have to pay for some

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anonymous source, that I have the confidence that that

and then find out that there was some kind of background

source is trustworthy. I don't want to publish a story

to this which I wasn't aware of, which meant that, had

I been aware of that, I wouldn't have published the

story, so I don't think it's unreasonable for the editor

1	to be fully in command of all the facts of a story	1	reporter to protect him from the editor, but we have
2	before it gets him or her into trouble.	2	example and I have had occasion where I've had to say,
3	So I will always ask, "Who's telling us this?" and	3	"Without knowing the name, the story can't go in the
4	if they say, "Well, I can't really say who it is",	4	paper", and then it's really up to the reporter to
5	I say, "Wait a minute, it's not going in the paper	5	decide how to deal with that.
6	then". As I say, it's only happened once, but once	6	Q. So there's a subtle but distinct difference there?
7	I was in a situation where the reporter wouldn't tell me	7	MR RUSSELL: I think so too. It largely depends on how well
8	who the source was and I said, "Well, the story's not	8	you know and trust the reporter and his sources
9	going in the paper"; then it became more of a principle	9	previously, so I wouldn't automatically expect to ask
10	issue. I said, "Wait a minute, the editor has a right	10	the specific name of the person, but if necessary to
11	to know the basis of the story that he is legally	11	satisfy myself of the veracity of the story, then yeah,
12	responsible for", and when the reporter said, "Well, I'm	12	we would.
13	not comfortable with telling you this", I said, "That's	13	Q. Mr Gilson, are you of the Russell school, the McLellan
14	a real problem because if you're not comfortable telling	14	school or is there
15	me who your sources are, what position does that put me	15	MR GILSON: I think there's a third middle way there.
16	in? I'm responsible for your stories." In the end, the	16	Clearly you need to, on big stories that you're dealing
17	reporter saw the sense of what I was saying and told me,	17	with, you might need to splash on, it follows that you
18	and so we remained friends.	18	have to that the provenance of it. I think there are
19	LORD JUSTICE LEVESON: So the distinction is: you as his	19	times, as Jonathan said, where if you've been working
20	editor are entitled to know but you will fight	20	a long time with reporters who consistently delivered
21	vigorously not to tell anybody else?	21	that you may say, "I accept and I trust that reporter's
22	MR McLELLAN: Yes, that's right. Because the person who's	22	word", if there are reasons that he or she might not
23	told us may well find themselves exposed	23	want to divulge, but generally I think that would be
24	LORD JUSTICE LEVESON: I understand.	24	rare, but I do think there are reporters and very good
25	MR McLELLAN: As we're finding right now in Scotland, where		reporters, and track records come into play there, so
	Page 105		Page 107
	-		
1	someone who is suspected of being the source of a story	1	I think I would take a slightly middle way.
2	in one of Jonathan's stable has been summarily	2	MR McLELLAN: Just to come back on that, I would say that if
3	dismissed, without any hearing or anything like that,	3	I'd worked with a reporter for a long time and knew and
4	because he's suspected of being a whistle-blower, and we	4	trusted them, then they're unlikely to have any problem
5	have to do all we can to protect people who come to us	5	telling me if I asked
6	with information which may well be in the public	-	LORD JUSTICE LEVESON: It works two ways. They know and
7	I	6	LORD JUSTICE LEVESON. It works two ways. They know and
	interest.	7	trust you.
8	· · · · · · · · · · · · · · · · · · ·	7	
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- 1 MR GILSON: Is that 8J or where are we looking?
- 2 O. It's under tab 8 towards the end.
- 3 LORD JUSTICE LEVESON: It's 8K.
- 4 MR GILSON: I have it, yes.
- 5 MR BARR: Is this your letter to Sir Christopher Meyer?
- 6 MR GILSON: It is.
- 7 Q. Who was then the chairman of the Press Complaints
- 8 Commission. It says that on behalf of your chief
- 9 executive, as chairman of the Johnston Press Editorial
- 10 Review Group, you were replying to a letter about
- subterfuge. In the course of replying, in the fourth
- 12 paragraph, you say:
- "On subterfuge and issues arising from the
- 14 Clive Goodman case, I have to say there are not that
- 15 many occasions in our group when such practice is ever
- 16 deemed necessary."
- 17 Could I ask you what you were referring to by the
- words "such practice"?
- 19 MR GILSON: Just to give you some background, the Editorial
- 20 Review Group was, as it says there, a group of editors
- 21 which I chaired, which advised the Johnston Press board
- on ethical and journalistic issues and we were asked to
- look at this. I think what I was saying -- again, this
- 24 was 2007 -- but we had a fairly extensive trawl through
- 25 the newspapers to see was any of this sort of thing
- 1 happening and I think what we were saying there was that

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- 2 at some points, and obviously with public interest
- 3 reasons, that subterfuge of some form was not something
- 4 you could rule out.
- 5 Q. So is your answer you were referring to subterfuge in
- 6 general and not to phone hacking specifically?
- 7 MR GILSON: Sorry. If that's your question, it's subterfuge
- 8 in general, yes.
- 9 Q. Mr Gilson, following up with you, have you ever come
- 10 across phone hacking during your career as a method
- that's been used to obtain journalistic information?
- 12 MR GILSON: No.
- 13 Q. Mr Russell?
- 14 MR RUSSELL: No.
- 15 Q. Mr Feeney?
- 16 MR FEENEY: No.
- 17 Q. Mr McLellan?
- 18 MR McLELLAN: No.
- 19 Q. Can I ask you the same question about payments made to
- 20 public officials to obtain confidential information.
- 21 Mr McLellan, have you ever come across that during your
- 22 career?
- 23 MR McLELLAN: No. As a result of all this we asked many of
- our reporters if there's ever been an issue here, they
- 25 were asked for money and it's just not something that's Page 110

- 1 come up for us at all. Many, many years in Edinburgh
- 2 covering many stories with local government, police and
- 3 all government agencies, it's just not been an issue.
- 4 Q. Mr Feeney?
- 5 MR FEENEY: The same answer. I've never done it, never been
- 6 asked to do it.
- 7 Q. Mr Russell?
- 8 MR RUSSELL: No, never.
- 9 Q. Mr Gilson?
- 10 MR GILSON: The same.
- 11 Q. Coming on to subterfuge, where Mr Gilson has told us
- that there might have been some occasions where it had
- happened, the question is: in what circumstances is
- subterfuge practised by your titles and with what
- 15 controls? Mr Gilson, could I start with you?
- 16 MR GILSON: Certainly, yes. I think, like I said before,
- the decision about whether this is in the public
- interest becomes first. There is a rigorous and strong
- debate. Lawyers may well be involved as well. If an
- 20 issue needed a journalist to pretend so be somebody
- 21 other than a journalist, that would only be sanctioned
- by myself, there have been, you know, two or three
- 23 cases, certainly one recent case that I can think of, in
- 24 which we sanctioned that, because the public interest,
- in my view, made it necessary.

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- 1 Q. Is a written record kept, however succinct, of the
- 2 reasons, the fact of the decision to use subterfuge and
- 3 the reasons for it?
- 4 MR GILSON: Not written, no. It will be the subject of
- 5 numerous meetings. This particular case took three,
- four months to come to gestation, and at that time it
- 7 was on a regular weekly meeting about how are we going,
- 8 where are we going, have we overstepped the mark? And
- 9 that was always involving myself, reporters and the
- 10 deputies.
- 11 LORD JUSTICE LEVESON: Would you minute that?
- 12 MR GILSON: No. Well, we didn't, no.
- 13 LORD JUSTICE LEVESON: The reason I ask is because there is
- 14 a risk that if something happens, and, for example, the
- story doesn't come out as you want it to and then it all
- 16 emerges, that justifications come later, whereas if
- 17 they're at the time, they're that much easier to pin
- down and to recognise as clearly justifiable.
- 19 MR GILSON: Yes, I take your point. The only things we'd
- 20 have had on that one were legal letters and emails about
- 21 how we should --
- 22 LORD JUSTICE LEVESON: About which you would say you're no
- 23 prepared to waive privilege. Probably.
- 24 MR GILSON: Indeed. But I take your point. As I say, those
- 25 things, when you are involved in those things, they take

- long periods, they're not done overnight and the 1
- 2 journalists were thoroughly briefed and controlled. As
- 3 this case happened, it turned out that we exposed some
- 4 considerable wrongdoing, so again it was justified in my
- 5 view.
- 6 MR BARR: Thank you. Mr Russell, does the Herald ever use
- 7 subterfuge, and if so, subject to what controls?
- MR RUSSELL: I would say the potential is there for it to be 8
- 9 used and it has been used. I would say there's
- 10 different levels of subterfuge. It's a very broad word,
- 11 I suggest. If I thought there was anything that was
- 12 likely to be illegal or be in breach of the Editors'
- 13 Code of Conduct or morally questionable, it would be
- 14 brought to my attention for a decision whether or not to
- 15 go ahead with it.
- 16 O. Are reasons recorded or not in writing?
- MR RUSSELL: No, they haven't been up till now. 17
- 18 Q. Mr Feeney?
- 19 MR FEENEY: We haven't used subterfuge in the time that I've
- 20 been editor of the Evening Post. I can't answer for if
- 21 it was used before, I don't know. But generally, on
- 22 a general point, when I have meetings with reporters to
- 23 discuss different issues, they're always minuted and
- 24 notes are issued.
- 25 Q. Mr McLellan?

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- 1 about my secret diner feature? Is that now off limits
- 2 because I'm using subterfuge?" So it goes from that
- 3 right the way up to the Daily Telegraph reporters
- 4 purporting to be members of the public to get
- 5 information out of Members of Parliament at their
- 6 surgeries, right the way down to that, so it may seem
- 7 trivial, but it's not, that the tightening up of
- 8 subterfuge rules and regulations has an effect over all
- 9 kinds of different things which the industry up until
- 10 now and the readers would have regarded as just part and
- 11 parcel of what we do: exposing things, finding out
- 12 things which otherwise might not reach the public's
- 13 attention.
- 14 LORD JUSTICE LEVESON: I think obviously one has to look at
- 15 all this with a broad brush and with a degree of common
- 16 sense.
- MR McLELLAN: Yes. 17
- 18 LORD JUSTICE LEVESON: Somebody said, "We couldn't possibly
- write it all down because it would all take too long." 19
- 20 I'm not trying in any sense to suggest a bureaucratic
- 21 process, but it's really a question of self-protection
- 22 as much as anything else.
- 23 MR McLELLAN: I think it's very easy to put up an argument
- 24 against it, but the sense of it seems to me to outweigh
- 25 the objections. Given that we have daily conferences,

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- MR McLELLAN: I think it's fair to say subterfuge has played 1 1
- 2 a part in most journalistic careers to one degree or
- 3 another. In particular, I remember an instance where we
- 4 sent a male and female reporter to investigate a new
- 5 swingers club just off Prince's Street and of course
- 6 they were not swingers and had to pass themselves off as
- 7 swingers, but that was not something which we had any
- 8 great moral debate about as to whether or not this was 9
  - something worth exposing in the public interest.
- 10 It is true to say that custom and practice in 11 newsrooms has been to discuss these things and then go
- 12 on and do it, and not to note it, not to minute it and
- 13 not to maintain a paper trail. I'm fully aware that
- 14 that is something which is now -- if not changing, it
- 15 has changed, and the new guidelines for the industry as
- 16 a whole will be that any form of subterfuge that
- 17 requires a public interest justification must have
- 18 a paper trail so that, as you say, things gone wrong or
- 19 something that happens that shouldn't have happened,
- 20 that there is an audit that can be referred to so that
- 21 the process can be scrutinised quickly and effectively.
- 22 But, you know, there are elements of subterfuge
- 23 which, you know, are at the frivolous end. We had
- 24 a discussion amongst Johnston Press editors not that
- 25 long ago whereby the one of the daily papers said, "What Page 114

- it's not that difficult to make sure that there's
- a minute of a discussion that took place surrounding an
- 3 expose that was going to be worked on.
- 4 LORD JUSTICE LEVESON: Where you're using public interest
- 5 type explanations to justify what the code would
- 6 otherwise say was inappropriate?
- 7 MR McLELLAN: Yes.
- 8 LORD JUSTICE LEVESON: I don't suppose that would cover you
- 9 secret diner.
- 10 MR McLELLAN: Exactly. I don't think you'd have to jot that
- 11 down every time you sent somebody out to have a
- 12 surreptitious meal. I suppose the swingers club might
- 13 require a minute, though.
- 14 MR BARR: I'm going to keep up with that theme because
- 15 I wanted to move on to the question of how you deal with
- 16 privacy. If we take that story as an example, if you're
- 17 going to expose people going to a swingers club, you are
- 18 invading their privacy to an extent. Did you, when you
- 19 published the story about that -- I'm assuming you did?
- 20 MR McLELLAN: Yes.
- 21 Q. Did you identify individuals who were visiting that
- 22 club?
- 23 MR McLELLAN: Not so that they could be identified. There
- 24 were names given, but not full names and addresses or
- 25 occupations or anything like that.

1	Q. Was that a deliberate decision to protect their privacy?	1	intrusive.
2	MR McLELLAN: No, I just don't think that the full	2	Q. Mr Russell?
3	information was obtained because the situation these	3	MR RUSSELL: Likewise, if a subject of a story is to be
4	people were in was not one where you would normally say,	4	shown in a poor light or criticised, it's incumbent upon
5	"What do you do for a living? What's your second name?"	5	us to go to that person for a reaction or a rebuttal or
6	It wasn't that kind of environment and that might have	6	right of reply.
7	blown their cover.	7	Q. Mr Gilson, do you agree?
8	Q. I can quite see that, Mr McLellan. Perhaps I can put it	8	MR GILSON: Yes, I do. I think in the example I mentioned
9	on a more general level. If you are going to publish	9	to you, which was a case of a gentleman using a high
10	a story which invades somebody's privacy, do you see any	10	office in politics to get sexual favours, we would go to
11	difficulty with, where at least it's a feasible	11	him and gave him a short period of time to respond.
12	proposition, giving prior notice to the subject of the	12	I think in the land known as the land that invented the
13	story so that they have an opportunity to object before	13	superinjunction, something the legal profession is very
14	irreparable damage is done to their reputation?	14	proud of, there are times certainly in Northern Ireland
15	MR McLELLAN: I can't think of an instance where that's been	15	and certainly in some newspapers where you have this
16	a scenario we've had to deal with, but we would	16	issue of beating the possibility of an injunction.
17	always in general we would go to the source of the	17	There have been a case where people haven't been
18	story and say, "Here is the story that we are	18	approached, but in my time in two and a half years at
19	considering publishing"	19	the Belfast Telegraph that hasn't arisen.
20	LORD JUSTICE LEVESON: No, you go to the subject of the	20	MR BARR: Thank you. Sir, is that a convenient moment?
21	story.	21	LORD JUSTICE LEVESON: Yes, certainly. You are aware about
22 23	MR McLELLAN: Yes, subject, "What is your reaction to our findings?" And that would be pre-publication, not post.	22 23	when these gentlemen have to MR BARR: Yes, I've established that none of them will be
24	But in terms of an invasion of someone's privacy,	24	inconvenienced if we continue this session after the
25	I can't think of an instance, other than something like	25	lunch adjournment.
23	Page 117	23	Page 119
	rage III		Tugo 117
1	that club, where it was an issue. At the Scotsman we	1	LORD JUSTICE LEVESON: I'm sure about that, but as long as
2	tend not to deal with that kind of material on a regular	2	we know when their flights go. Thank you.
3	basis anyway.	3	(1.02 pm)
4	MR BARR: Mr Feeney, I need to ask you the same question.	4	(The luncheon adjournment)
5	Is privacy and giving prior notice an issue for you?	5	
6	MR FEENEY: As far as prior notice is concerned, again, as	6	
7	a general rule we approach people who are the subject of	7	
8	stories before the stories are published to give them an	8	
9	opportunity to respond. It's not unusual for us to	9	
10	delay publication of that story by 24 hours, if they	10	
11	request that, to give them time to gather their	11	
12	response, although it's made clear to them that it's not	12	
13	a means whereby they can suppress publication and if we	13	
14	delay for 24 hours, we won't delay any further.	14	
15	I think in terms of views of invasion of privacy,	15	
16	then that's something that's very much to the forefront	16	
17	of our minds anyway. We're running a series of stories	17	
18	at the moment, for example, there's a young American	18	
19	• • • •		
	woman who's gone missing while on a visit to Swansea.	19	
20	woman who's gone missing while on a visit to Swansea. We have been provided with some information about her	20	
20 21	woman who's gone missing while on a visit to Swansea. We have been provided with some information about her private behaviour which has come from a source, I know	20 21	
20 21 22	woman who's gone missing while on a visit to Swansea. We have been provided with some information about her private behaviour which has come from a source, I know the source and I know the source is impeccable, and that	20 21 22	
20 21 22 23	woman who's gone missing while on a visit to Swansea. We have been provided with some information about her private behaviour which has come from a source, I know the source and I know the source is impeccable, and that information may well be useful in helping to find the	20 21 22 23	
20 21 22 23 24	woman who's gone missing while on a visit to Swansea. We have been provided with some information about her private behaviour which has come from a source, I know the source and I know the source is impeccable, and that information may well be useful in helping to find the whereabouts of this young woman, but I've chosen not to	20 21 22 23 24	
20 21 22 23	woman who's gone missing while on a visit to Swansea. We have been provided with some information about her private behaviour which has come from a source, I know the source and I know the source is impeccable, and that information may well be useful in helping to find the	20 21 22 23	Page 120

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