

1 (Pages 1 to 4)

|  | and other groups that represent the media and media |  | could be the subject of criticism. It is critical to |
| :---: | :---: | :---: | :---: |
| 2 | interests, such as the National Union of Journalists, to | 2 | place everything in context. |
| 3 | do that and to engage outside the industry with other | 3 | Let me now deal shortly with some of the mechanics |
| 4 | interested participants to see if a sensible way forward | 4 | of the hearing. I hope that everyone knows that the |
| 5 | can be devised. If it can, and it satisfies what | 5 | proceedings will be streamed live both into the marquee |
| 6 | I perceive to be the requirement of appropriate | 6 | in the quad of this building and also onto the Internet. |
| 7 | oversight, I'll be pleased to endorse it. | 7 | Transcripts will be posted on the Internet daily. That |
| 8 | hile this discussion is happening, I will press on | 8 | has a number of consequences. |
| 9 | with the formal part of the Inquiry. Mr Jay will | 9 | First -- and it will be obvious from the outset |
| 10 | shortly open this aspect of part one of the terms of | 10 | re's no question of my assessors being present every |
| 11 | reference, followed by other core participants. | 11 | day or anything like every day. It simply isn't a good |
| 12 | Mr Sherborne will speak after the others, although | 12 | use of their time. Evidence that they wish to hear will |
| 13 | I will ask Mr Jay if there is any other opening comment | 13 | always be available for them and the advantage of |
| 14 | to be made in the light of the other submissions that | 14 | looking at such evidence retrospectively is that they |
| 15 | I have received. I will then proceed to hear evidence, | 15 | can exercise judgment as to what they wish to read, what |
| 16 | starting with those who allege that they have been the | 16 | ey wish to hear and where it is sufficient for them |
| 17 | victims of illegal or unethical press intrusion, | 17 | simply to have seen the statements. They have already |
| 18 | including but going beyond phone hacking. | 18 | played a very important part: assisting the legal team, |
| 19 | Let me say at this stage how grateful I am to | 19 | using their expertise to suggest further lines |
| 20 | those who responded to calls for evidence, whether | 20 | Inquiry in relation to particular witnesses or counsel. |
| 21 | voluntarily following a request or under compulsion | 21 | When present, assessors will sit during the hearing |
| 22 | pursuant to section 21 of the 2005 Act. Everyone has | 22 | alongside counsel, but absolutely no conclusion should |
| 23 | put a real effort into the exercise, and in the light of | 23 | be drawn from the fact that one or more is present or |
| 24 | what has been said to me, I have no doubt that the same | 24 | absent. |
| 25 | spirit of co-operation will be forthcoming for each Page 5 | 25 | Similarly, as I made clear in my second ruling on Page 7 |
| 1 | aspect of the Inquiry, both from witnesses generally and | 1 | core participant status, core participants should not |
| 2 | core participants in particular. | 2 | consider it necessary to attend, whether by counsel or |
| 3 | I hope that no one will assume that I am being | 3 | at all, if they do not feel their presence is necessary. |
| 4 | partisan if I particularly thank those who allege they | 4 | If they have questions to suggest and do not perceive |
| 5 | have been the subject of press intrusion, many of whom | 5 | the likelihood that they will want to submit that they |
| 6 | doubtless wish to put their experiences behind them | 6 | should question the witness of the day, as I expect to |
| 7 | rather than incur further unwelcome publicity when they | 7 | be the norm, they also can catch up visually or by |
| 8 | give evidence about the impact of their experiences on | 8 | transcript. Absence will not be considered |
| 9 | them; in other words, when they clothe the seriousness | 9 | a discourtesy. I am very conscious of the enormous cost |
| 10 | of the allegation with some detail. | 10 | of those attending this Inquiry and I do not want to add |
| 11 | I ought to add this: concern has specifically been | 11 | to it unnecessarily. |
| 12 | expressed that those who speak out might be targeted | 12 | The next administrative matter to mention concerns |
| 13 | adversely by the press as a result. I have absolutely | 13 | the twin location of the hearing, here in this room or |
| 14 | no wish to stifle freedom of speech and expression, but | 14 | in the large marquee, which is separated into areas for |
| 15 | I anticipate that monitoring will take place of press | 15 | the press and others. Both are designated as hearing |
| 16 | coverage over the months to come and if it appears that | 16 | rooms. The marquee is merely an extension of this room. |
| 17 | those concerns are made out, without objective | 17 | I therefore expect the same decorum to be shown in the |
| 18 | justification, it might be appropriate to draw the | 18 | marquee as will be evident here. |
| 19 | conclusion that these vital rights are being abused, | 19 | To all, therefore, I give this direction: once |
| 20 | which itself would provide evidence of culture, practice | 20 | you've chosen to watch the proceedings from this room |
| 21 | and ethics which would could be relevant to my ultimate | 21 | and you are in, then absent unexpected emergency, you |
| 22 | recommendations. | 22 | will be expected to remain in until a natural break in |
| 23 | I also recognise that there is a great deal to | 23 | the proceedings. If you want to move in and out, |
| 24 | applaud in our present press and I certainly do not | 24 | hether to telephone or for any other reason, then the |
| 25 | intend to limit my consideration to activities which Page 6 | 25 | appropriate place to watch the proceedings from is the Page 8 |

2 (Pages 5 to 8)
marquee.
Having said that, as I made clear during the directions hearings, at present I'm satisfied that the use of live text-based communications does not interfere with the proper conduct of this Inquiry, and I am happy to permit the use of unobtrusive hand-held virtually silent equipment for the purpose of simultaneously reporting proceedings to the outside world.

Finally, I return to one further topic about which I have previously spoken. The Prime Minister asked that I report within 12 months and I would wish to do so before the end of September 2012. We could, of course, spend very much longer on these very wide-ranging terms of reference. It has to be remembered that even after the evidence is concluded, reporting from Inquiries can be delayed for good reason. I emphasise that this target remains at the forefront of my mind, and I repeat that this means that we shall be as efficient as possible, limiting the evidence that it is necessary to call to the minimum rather than the most expansive.

In the main, we will sit seven days a fortnight, generally starting 10 am , allowing for breaks for the shorthand writers. But I am conscious of the considerable amount of work that has to go on behind the scenes and it may not always be possible to achieve Page 9
this, although sometimes we might do better.
For good order, I make it clear that we will not sit on a Friday, and I mention that we will not sit on 7 December or for the early morning of 13 December, when I have been asked to give evidence before the Justice Select Committee, not in relation to this Inquiry but rather arising out of my duties as chairman of the Sentencing Council. I will try and make up lost time.

Applications of law will generally be heard before the start of the day or after the end of the sitting day, and notice should be given so that appropriate preparation can be undertaken.

With those opening remarks, I will now ask Mr Jay to open the Inquiry to me.

Opening submissions by MR JAY
MR JAY: As everyone knows and no doubt still remembers, this Inquiry was set up in July this year following an extraordinary series of revelations and events, culminating in the demise of an iconic print title and high profile resignations at the top of the Met police.

The immediate trigger of the setting up of this Inquiry, the tipping point, was the revelation that Milly Dowler's voicemail was accessed and voicemails deleted, causing family and friends to cling to the hope that she might still be alive.

Page 10

Although the individual or individuals who deleted Milly's voicemail messages back in 2002 might not have realised at the time what the consequences might be in terms of raising false hopes, public opinion was rightly sickened by the callousness and cynicism of the perpetrators.

Within two days of these revelations, the
Prime Minister announced to Parliament that an Inquiry would be set up. Seven days later came the announcement of your appointment, and here we are today, embarking on a key stage in the serious and important business of discharging what, on any view, are wide-ranging and challenging terms of reference.
This Inquiry is unprecedentedly demanding in a number of obvious and significant respects. First, the breadth of the terms of reference: an Inquiry into the culture, practices and ethics of the press.
I'll attempt to analyse those concepts in a few minutes' time, but it is obvious that these parameters could scarcely be broader or more open-textured.
You are required to consider and, if necessary, address a broad spectrum of behaviours and practices, embracing no doubt the good at one end of the spectrum to the frankly criminal at the other end, with unethical practices somewhere in between.

Page 11

Phone hacking is safely located at the spectrum end of worst practice, since it is illegal and can never be justified in terms of the criminal law by a claim that the public interest is being served. To be clear, phone hacking is almost inevitably a gross breach of ethical standards as well, and as it happens, we are not aware of a single example of the recent phone hacking about which complaint has been made that can even start to be justified on public interest grounds.

However, it should be made absolutely clear that the evidence before this Inquiry will not be limited to the issue of phone hacking. There are many other examples of unethical and/or illegal practices which we will investigate.

Secondly, the scale of public expectations. It should not be forgotten that the Inquiry is established under statutory powers that exercises public functions and is paid for by the taxpayer. The public is therefore entitled to expect a return on its investment. These expectations are all entirely reasonable and we will endeavour to meet them all.

However, we are working within extremely tight timescales and the subject matter is truly vast. We will cover the ground as thoroughly as we can, but this is not a situation where we can honestly say that no

Page 12

|  | stone will be left unturned, since if we were to adopt |  | theme as this Inquiry progresses. In one sense, the |
| :---: | :---: | :---: | :---: |
| 2 | that approach, we would still be here in three years' | 2 | may be question-begging, but it is useful |
| 3 | time | 3 | heless. Furthermore, there are many aspects of |
| 4 | rdly -- and I' | 4 | practices and ethics which fall well outside |
| 5 | erence -- the cart has been placed very much before | 5 | e police investigation and where the Inquiry's focus |
| 6 | the horse. By that, I mean that in an ideal world, | 6 | can be as detailed or as general as it chooses. |
| 7 | which is certainly not the planet we inhabit, part two | 7 | I'm still explaining why this Inquiry is |
| 8 | of the Inquiry should really be taking place before part | 8 | nprecedently demanding and I'm coming on to my fourth |
| 9 | The typical sequencing of public enquiries is that | 9 | fairly obvious one. We are |
| 10 | detailed forensic examina | 10 | igating the press root and branch, and we will |
| 11 | evidence takes place before consideration | 11 | erefore be investigating an extraordinarily powerful |
| 12 | the bigger picture and the search for themes, pattern | 12 | nd articulate range of institutions which have |
| 13 | broken systems and cultures, but the existence of the | 13 | onsiderable control over the way in which these |
| 14 | ongoing police investigation and the possibility | 14 | proceedings are reported, commented on and analysed. |
| 15 | criminal prosecutions means that a detailed forensic | 15 | power of the press may be one reason why |
| 16 | examination cannot take place on a concurrent basis | 16 | liticians, at least arguably, have not been overly |
| 17 | without bearing in mind the public interest in the | 17 | keen to take steps to call it into question, through |
| 18 | proper cond | 18 | fear that by doing so the press would withdraw support |
| 19 | There are two points here that I w | 19 | for those politicians or subject them to close personal |
| 20 | emphasise, first so that the public fully understan | 20 | utiny. If that an |
| 21 | the practicalities in the light of the legal positio | 21 | careful to say "may" -- it might also be said that this |
| 22 | This Inquiry cannot compel witnesses to answer questions | 22 | Inquiry should have the self-same concerns, and |
| 23 | w | 23 | ersely, the public may fear that this Inquiry might |
| 24 | knowledge that the police have arrested at least 13 | 24 | pull its punches for the self-same reasons |
| 25 | individuals who are therefore suspects in their Page 13 | 25 | I am, however, able to nip any such concerns in the Page 15 |
| 1 | investigation, and it is possible that they will arrest | 1 | bud for these reasons: in July, the setting up of this |
| 2 | more. | 2 | Inquiry enjoyed cross party support as well as the |
| 3 | The law affords these individuals considerabl | 3 | support of the devolved administrations. I should make |
| 4 | protections in line with their constitutional rights. | 4 | it clear that the territorial scope of this Inquiry is |
| 5 | To repeat, individuals cannot be compelled to answer | 5 | not limited to England and Wales. Under section 3 of |
| 6 | questions within the scope of the privilege against | 6 | the Constitutional Reform Act 2005, government must |
| 7 | self-incrimination and adverse inferences cannot be | 7 | respect the independence of the judiciary. Not merely |
| 8 | drawn if the privilege is invoked. Those reporting on | 8 | the judiciary independent of government; it is free |
| 9 | this Inquiry are asked to continue to bear these | 9 | from the sort of pressures which are capable of being |
| 10 | principles in mind if any witness seeks to claim the | 10 | pplied by the press on government and politicians. The |
| 11 | protection of this privilege. | 11 | same applies to the independent bar. The free press |
| 12 | The second point which I'd like to emphasise is that | 12 | will therefore report the proceedings of this Inquiry as |
| 13 | this cart before the horse issue does not mean that the | 13 | ey see fit, subject to pre-existing legal constraints, |
| 14 | Inquiry will refrain from entering areas which are also | 14 | and the Inquiry will continue to discharge its public |
| 15 | the subject matter of the police investigation. When | 15 | functions regardless of any crossfire. |
| 16 | I come to analyse the terms of reference, I will explain | 16 | But there are two further issues which may cast |
| 17 | that such a self-denying ordinance would not be the | 17 | shadow over the business of this Inquiry. First, the |
| 18 | right approach. | 18 | quiry's concern that journalists may be fearful of |
| 19 | In general terms, what we need to do in instances | 19 | eaking out against their employers for fear of their |
| 20 | where our Inquiry does overlap with the police | 20 | bs and careers. The Inquiry will no doubt receive |
| 2 | investigation is to ensure that we adduce an adequate | 21 | idence of good press culture, practices and ethics, |
| 22 | body of evidence, some of it quite general, to enable | 22 | d certainly should not assume this evidence is |
| 2 | you to provide a sufficient narrative of relevant | 23 | reliable, but at the same time the Inquiry needs to |
| 24 | culture, practices and ethics. | 24 | hear all possible sides of the story. Those who have |
| 25 | "Sufficient narrative" is likely to be a recurring Page 14 | 25 | witnessed wrongdoing are encouraged to summon the moral Page 16 |

4 (Pages 13 to 16)
courage to speak out. For its part, the Inquiry is willing to consider granting protective measures for whistleblowers with justified concerns.

Secondly, the press, both within this Inquiry room and outside it, possess highly articulate voices in favour of its interests. There's nothing wrong in that, save that the Inquiry must be vigilant to ensure that the loud voice of the press does not drown out the voices of other interested parties.

Thus far I've set out the challenges and the problems but I should not be interpreted as suggesting that they are insurmountable. I should say something about the role of counsel to the Inquiry so that it is made explicit. We are not prosecuting counsel or tasked with the duty of arguing any particular case or point of view. We are entirely neutral. Insofar as we may have opinions about a particular topic, we're going to keep these unexpressed.

The possibility that on rare occasions we might fail to keep to these very high standards cannot be overlooked, but to the extent that an errant opinion is ever expressed, that will be our opinion and not yours. No inferences can be drawn as to what you may be thinking.

We are here to ensure that all sides of the argument Page 17
are represented and that the evidence advanced to the Inquiry in due course is presented in a fair and balanced manner. This is not to say that witnesses will not be thoroughly probed as appropriate. They will be. Additionally, we will take up lines of questioning suggested by the core participants and explore avenues suggested to us by your assessors, our own Internet and other researchers or whoever.

In short, we will call and probe the evidence in seeking out the truth. We're looking to establish both a sufficient and balanced narrative of the culture, practices and ethics of the press as a springboard for helping to devise practical and workable solutions which are proportionate to any problem that has been identified and which are likely to enjoy the confidence of the public.

These solutions will not necessarily have been the solutions which the press themselves would have devised had they been asked to devise them, but they will have to be workable in the real world and will need to reflect the technical realities both today and in the immediate future, most particularly the challenges posed by the Internet.

I've said that I will analyse the terms of reference. You are required to inquire into the
culture, practices and ethics of the press. It may be helpful to take those three terms together.

We are looking at practices which may be widespread rather than isolated and sporadic, practices which may be widespread insofar as they are bad practices, may well flow from systems which are broken and/or from attitudes and mores which are dysfunctional. The more we may see patterns of behaviour and practices which are generic and the more widespread they are, the more it may be possible to infer the existence of broken systems, dysfunctional attitudes and mores, and overall the existence of a culture which tends to explain why these problems are occurring in the first place.
In most institutions, cultural problems of this nature will usually emanate from high up within the organisation, but this will not always be the case. They will not always be the product of a deliberate policy decision made by those with power within the organisation to make them. Sometimes the existence of a culture derives from the operation of more subtle and complex forces, from historical trends, from what is condoned and not stamped upon, leading to insidious evolution and perpetuation, from complacency leading to arrogance and purblindness. There is clearly a range of possibilities.

## Page 19

For the purposes of this Inquiry, it may neither be possible nor necessary to undertake an examination of these more subtle and complex forces. Let me make the point in this way: if in relation to a particular press institution, you were to reach the provisional conclusion that a practice or a range of practices were widespread, thematic or even endemic, it might not be too difficult to draw the inference that this practice or these practices stemmed from a culture which promoted or permitted their occurrence. Yet it might not matter whether the culture actively promoted the practice on the one hand or merely failed to prevent the practice occurring on the other. On either version, we have a cultural problem. We have systems which have failed and we have an organisational ethos which has contributed to the existence of illegal or and/or unethical practices.

If one sees evidence of institutional attempts to cover up past misdemeanours, it may be possible to draw the inference from such evidence that these past misdemeanours were systemic and the cover-up itself may be a different manifestation of the same cultural problem.

On the other hand, as you yourself have pointed out, it is obvious that specific illegal or clearly unethical

Page 20
conduct could indeed exemplify culture, practices or ethics either in a particular newsroom or more widely and it is an extremely important part of the picture. It is not, however, the only evidence that may be relevant to the background. Increased pressure on news room with reducing staff and tight financial constraints, the impact of 24/7 reporting and the immediate availability of news on the Internet, the use of casual or freelance staff and the pressure, whether expressly thrust upon them or impliedly felt by them, to name but a few issues that have been mentioned, may all 11 constitute important elements of the wider picture.

Thus far I am conscious that my analysis is in danger of sounding somewhat abstract. It was deliberately so because in setting out the ground rules, I did not wish to deal with any particular factual situations through fear of appearing to pre-judge the issue.

In referring to the press as I have done, there is a danger of appearing to treat a series of separate organisations as if they were a single monolithic intuition. There may well be different cultures in different newspapers groups or in different sections of the press. Even if the Inquiry were to conclude that a culture existed in a particular newspaper, that would Page 21
not mean that everyone working within that newspaper at the time was inevitably tarnished by it. The dangers of stereotyping are obvious and will be avoided.

Although the Inquiry will be testing the proposition that there may be cultural differences between tabloid, middle market and broadsheet newspapers, it will not be doing so in the light of any pre-conceived judgments about their respective systems. We start from a clean slate.

Issues may also be very different in relation to the regional titles. There, journalists feel that they are being tarred with the same brush as the national press, so confidence in them is being affected. Their focus is very much on their local communities whom they have to face day to day and who would react very adversely, as they sometimes do when the national press arrives, to breaches of ethical standards.

I'm not going to attempt any further definition of terms and I'm certainly not going to insult either you or anyone else by explaining what the word "ethics" means, save to this limited extent: conduct may be unethical because it is illegal. Very often, it is illegal because it is unethical. Conduct may also be unethical not because it is illegal but about because it violates an important human right or because it violates

Page 22
three with the relationship between the press and politicians, and in module four, we will be addressing the broader policy questions of what changes should be made to the regulatory system in order to address the findings of modules one to three.

No one is suggesting that these modules form self-contained packages. Clearly they do not, and we are dealing with a number of concentric circles. One constant theme, though, may be this: the alleged subterranean influences operated by the press on the democratic process but without full democratic accountability.

In practical terms, the overlap between the modules may mean that exceptionally, witnesses called in module one may have to return for module three. On the other hand, a number of module three witnesses will also be relevant to module one. The principal focus of these opening submissions will be module one, but I will sketch out the likely scope and the subject matter of modules two and three before I conclude.

As you know, many of the issues likely to inhabit part one of this Inquiry were aired during the course of the three seminars which took place in early October. I will seek to pick up on some of the key themes which emerged as I proceed in my analysis of the issues. One

Page 24
point which may have struck up, though, is that we were treated to two competing narratives.

According to the first of these -- and I advance them in no particular order -- the press is, generally speaking, a force for great public good. It educates, it entertains, it holds the powerful, including government, to account. Although the press may be working under considerable commercial pressure, the importance of this should not be overstated. These pressures have always existed in one form or another. Most journalists are decent people and the far greater pressure is to produce the best possible story to the highest personal and professional standards.

The public on this narrative have a real interest in the affairs of celebrity, particularly where there is an apparent clash between an affected public persona and private transgression. "Hypocrisy" is the noun which is often deployed in this context and the role of the press is to hunt it down and to expose it. Thus, on this analysis, private transgression becomes a matter for legitimate public comment.

The exponents of this narrative would say that the press is already hidebound by an oppressive series of legal constraints which have a chilling affect on legitimate activity. These legal constraints range from Page 25
the existing panoply of law, through Draconian libel laws, to the manufacture of a burgeoning and oppressive privacy law by High Court judges who are not democratically accountable and who apply their own highly subjective and relativistic standards. One High Court judge receives particular opprobrium.

Further, the press complain that the system of conditional fee agreements exploited by unscrupulous lawyers inures to their disadvantage because the cost of litigation is so punishingly high that often they have no choice but to settle even defensible cases.

Finally on this narrative, the press may well accept that activities such as phone hacking went beyond one rogue reporter at the News of the World, although they would be keen to exclude their own title from these activities. Whatever the position here, the Augean stables have already been cleaned. This happened some time ago now, and there is no further dung to be found.

That's one narrative. The contrary narrative works along these lines: the press in general, and the tabloid press in particular, ruthlessly exploit unscrupulous methods in pursuit of at story which will boost the circulation figures of their particular title. Very often, the story is preordained by the narrative the journalist instinctively knows the editor will ish to

Page 26
put out and the facts are therefore tailored to meet that narrative. By the same token, the editor has an instinctive understanding of what his or her proprietor might want, even if there is no direct interference from above.

The story on this narrative will often strike a chord with the prejudices of the reader because the whole objective, after all, is to increase circulation and revenues in an increasingly competitive and unprofitable commercial environment.

Those advancing this version of press culture and ethics would say that journalists will not shrink from deploying underhand methods, necessarily illegal methods, provided they believe that they can get away with it. The power of the press and its influence over people's lives is such that it believes itself to be almost above the law.

Moreover, in deciding whether or not the public interest might justify the prima facie invasion of personal privacy, editors are entirely parti pris to the exercise and are guilty of the self-same subjective and relativistic approach which they condemn in High Court judges.

Put simply, the public interest is very often deployed as some sort of trump card. If it is too Page 27
loosely defined, it ends up with the press delving into the affairs of those who are celebrities and those who are not in a way which unethically penetrates a domain which ought to remain private. The press say that they are holding hypocritical people to account, but those doing the holding are themselves unaccountable and hypocritical.

The proponents of this narrative would also point to the recent revelations of surveillance activities carried out by a private investigator on the instructions of News International. These revisions would suggest that the stables are not necessarily clean of dung.

Now, in putting forward these competing narratives, I'm not necessarily doing justice to those who expound either of them. To that extent it matters little, because we'll be hearing from the relevant people once the Inquiry begins to receive evidence and they can put the case in their own way.

My point at this stage is to set out the parameters of the debate and to recognise that the exponents of the good press position and the bad press position would appear to be quite a long way apart.

At the conclusion of this Inquiry, you may wish to consider which of these narratives is true. Of course, Page 28
it's possible that you may decide that neither is true
because the truth lies somewhere in between. Life is sometimes like that.

More interestingly -- and this point has been made by some insightful commentators upon your seminars -you may decide that both narratives are true, in the sense that everything depends on one's perspective or everything depends on which side of a complex, three-dimensional polygon one happens to be viewing, describing on any specific occasion. Nor, of course, are we talking about scientific truth. We're talking about something which is more elusive, namely what is or may be a matter of opinion.

I'm going to talk about bad practices, some of which are known in the trade as "the dark arts", but it's right that I should start with the good. In the words of one of the contributors to your seminars, most of the content of the press on most days is unobjectionable and some of it is of the highest quality. It is not for this Inquiry to pronounce from on high on anyone's taste on reading matter or entertainment. I recognise that the media cater to a whole range of different world views, that they are perfectly entitled to be opinionated, irreverent, sceptical, credulous, facetious, trivial, obsessive, and to encourage others Page 29
to think the same, and to express themselves in the style appropriate to their subject matter.

But the point I'm making goes still further. One matter which came out very strongly in your seminars was that many journalists who write pieces in the more popular sections of the press are able to encapsulate often complex ideas in short, pithy, entertaining and punchy stories which retain the interests of the reader. The ability to do this takes as much skill as the ability to write a good leader in a broadsheet. Individual newspapers must cater for the tastes and interests of their core readership. Ultimately, as some judges in the highest courts have expressly recognised, the press have an obligation to entertain and they need to sell their product in order to continue to do so.

I have mentioned a range of world views. I understand that members of the scientific community may be providing the Inquiry with evidence along the lines that much real harm is done by certain sections of the press who, it is said, do not always apply the scientific method to their reports or commentaries upon matters of topical scientific interest. It could be said that reporting which is not evidence-based is inaccurate within the meaning of the editors' code.

This issue and issues like it are not outside your
Page 30
terms of reference, and if relevant evidence is forthcoming, it will be considered. How far this evidence will take you and what, if anything, the Inquiry might do about it may be another matter.

There is a higher constitutional point in play, namely the importance of a free press in a mature democracy. We simply cannot pay lip service to this principle, even if a free press is second nature to the public life of the United Kingdom. A free press developed incrementally in this country over a considerable period of time, with landmark events en route to this destination, such as the litigation in the 1760s involving John Wilkes and the North Briton. But even in some European countries today the press is not free, and elsewhere there are shining examples of the good and egregious examples of the bad.

The importance of a free press is almost self-evident. The press holds the powerful to account and is therefore an important curb on potential abuse of executive and corporate power. At its best, the press espouses unpopular causes and gets to the bottom of scandals which would otherwise be left uninvestigated. It is essential in a functioning democracy that the press be permitted to discharge these vital functions and to that extent, it is inevitable that not everybody Page 31
will be happy with what they do all of the time.
It is easy to give some concrete examples of the good and the cutting edge, but I'll do so nonetheless. The phone hacking story was the result of assiduous and tenacious reporting by The Guardian, at one stage in the face of a critical report by the PCC.

The thalidomide scandal was brought to the forefront of public concern by the similarly tenacious work of the Sunday Times, who purchased court documents for a considerable sum when the paper knew or ought to have known that they could only be used for the purposes of litigation between the then plaintiffs and the drug company.

The MPs' expenses scandal was exposed by the Daily Telegraph, which, as is well known, paid for a computer disk or similar electronic device in circumstances where it might be said that the underlying data was stolen.

I choose my words carefully, since I'm aware that the Daily Telegraph has provided the Inquiry with a witness statement which deals with the legality of what they did, and one understands the issue about whether intellectual property can, in principle, be stolen at all.

I should add that even if one were to conclude, for Page 32
the purposes of argument, that the Daily Telegraph was handling stolen goods -- and I'm not submitting at this stage that this is a conclusion you should reach -public interest arguments would always enter into the equation here, since the CPS would not prosecute a particular case if they assessed that it was not in the public interest to do so.

However, in determining relevant standards, the regulator as opposed to the criminal court will doubtless have regard to the circumstances in which the information in issue was obtained but will not necessarily treat these as conclusive. That said, for the purposes of any coherent regulatory system, the starting point must be this: that news gathering methods which amount to criminal conduct could not begin to be justified without establish be an overwhelming public interest, and even that may not be sufficient.

Another extremely cogent example of good journalistic practice has been provided by the editor of Sunday Times in an article he wrote this year, "Why investigative journalism is a force for good".

Mr Witherow reminds us that in 1984, a Sunday Times journalist, Mr Swain, used old-fashioned blagging techniques to connect Gaddafi's terrorist paymaster with Mr Abbasi, another Libyan-backed terrorist operating out Page 33
of Doncaster. The journalist blagged that information from a British Telecommunications operator, having received details of a telephone number. He then visited Mr Abbasi, who eventually confirmed that the National Union of Mine Workers was seeking financial support from Gaddafi.

I summarise the story, and for reasons of time omit some necessary detail, but what is interesting here is that if Mr Swain's underhand measures might prima facie have constituted an offence under the Data Protection Act 1984 -- and that would depend on a number of factors, not least on whether that Act was enforceable at the relevant time -- he would surely have had a cast iron public interest defence. If you read Mr Witherow's article in full, it is clear that the journalist was not acting on a wing or a prayer, but had very good ground to suspect that the Doncaster phone number was being used by a terrorist.

These are only four examples and there are many more. Nor are these example confined to the broadsheet press. The Inquiry has received a large volume of evidence covering the good work of other sections of the press in espousing good causes, rectifying wrongs and in investigating abuses of power.

It is also true that in carrying out this essential
Page 34
work, the press is constrained by the law, in particular the civil law of defamation, privacy and the confines of the Reynolds fair comment in the public interest defence. Whether privacy in particular is an effective safeguard is an issue we will need to address.
Much investigative journalism relies on covert methods, if not a measure of deception. Very often, the end product can be justified in the public interest. Speaking more generally, what can be justified in the public interest and how can it be justified lies at the very epicentre of this Inquiry. I will therefore need to examine this issue with more care at a later stage today, but in the meantime, before turning to the issue of bad journalism and the dark arts, I would like to cite a paragraph or two from the Sunday Times article I have already mentioned:
"The expose of how Scargill was seeking financial support from Gaddafi caused an uproar and was a public relations disaster from which the Marxist leader of the NUM never recovered. No two investigations are ever the same, but Swain's story bore certain hallmarks. To get to the truth, he had to lie and deceive. He had to access confidential information by blagging: by pretending to be someone else and extracting the details from the hapless victim. If he had not done so, the Page 35

1 story might never have appeared and the public would have been none the wiser. In other words, the end justified the means. That is the fine line that every editor has to walk when judging what methods to use to gather information. The absolute test must be that the story is in the public interests -- that people have the right to know because they are being deceived. It is a subjective test, and in the end, the public and the courts decide whether the paper has made the right call. The journalists' code ascribes this public interest as exposing 'a serious misdemeanour' and preventing the public from being misled by some statement or action of an individual or organisation. The law on data protection also allows journalists to access private information if it is in the public interest and this is a key plank in any defence on significant stories. At the Sunday Times, the role of investigative journalism is to hold officialdom to account at whatever risk. Yes, we bend the rules, engage in subterfuge, impersonate people and show the 'rat cunning' that Nick Tomalin, a great Sunday Times reporter who died for his trade, said was essential in every successful journalist. Without these techniques, the powerful would be protected. We would not tolerate fishing expeditions in the hope of finding out information."

Page 36

Then Mr Witherow proceeds to discuss the News of the World phone hacking issue.

The concept of a fishing expedition is no doubt a useful one and can be expanded on. Using subterfuge simply on the off chance of discovering some wrongdoing is not, borrowing directly from phraseology used by the Press Complaints Commission, a sufficient justification for the use of these methods. There should be reasonable grounds for the Inquiry, including an evidence base for those grounds. The time for assessing whether these reasonable grounds exist is before the methods are used, not retrospectively.

In borrowing material from the Sunday Times, I should not be interpreted as necessarily agreeing with Mr Witherow. All I do say is that you may think he has encapsulated the issue rather well.

We'll be hearing a lot more about good journalistic practices when the press witnesses come to give their evidence, but I'm also duty-bound to tell you something about bad journalistic practices, about illegal and/or unethical conduct, and at this point in my opening, I propose to do so.

The distinction has already been drawn between means and ends. Ultimately the Inquiry is likely to be most interested in unlawful and/or unethical news gathering Page 37
methods, although we will not lose sight of evidence to the effect that the article itself may be a gross breach of privacy or an egregious distortion of the truth, even if wholly ethical means were used to obtain the underlying material.

At this stage, therefore, I'll be concentrating on improper news-gathering methods. Here we are talking about a range of techniques and methodologies. Violations of privacy in some shape or form are constant themes here and subterfuge a common theme.

We will be considering the following categories of press misbehaviour, always accepting that in some of the examples I will give, it may be argued by some that the behaviour in question is in fact justified in the public interest.

First we will be hearing evidence about a range of electronic surveillance or intrusion, the interception of communications, covert listening device, cinecameras hidden in wardrobes, bugged telephones in private apartments, cameras hidden behind two-way mirrors and the more mundane example of the use of telephoto lenses. Some of these will be covered in the oral evidence you will hear, others are in the public domain. Yet others are summarised in the evidence Mr Matthew Parris has given to the Inquiry. He reminds us that hacking into Page 38

1 voicemails is just one example of illegal and/or unethical intrusion; not electronic surveillance or intrusion as such, but using deceptive techniques to gain access to an electronic database.

That said, one must not lose site of the fact that in some of the examples given the practice is undoubtedly illegal. In others, the practice is or may be unethical.

Secondly, we know of examples in the public domain of stealing information to gain access to personal data. These examples range from rifling through dustbins -the patois for this is "binnology" -- to more prosaic cases of stealing personal diaries or other forms of hard data. I have already touched on the far less controversial example of the Daily Telegraph's MPs' expenses story.

Then we have evidence of old-fashioned, less technologically-based modes of intrusion. Here I have in mind reporters and photographers hidden in bushes, paparazzi overstepping the bounds of acceptable behaviour and some of the examples given in Peter Burden's book "Fake Sheiks and Royal Trappings", in particular the Bob and Sue Firth story at pages 105 to 118.

The News of the World reporter at the centre of that Page 39
story is the same News of the World reporter who was at the centre of Mr Mosley's privacy action against News International, tried by Mr Justice Eady in 2008. He also happens to be the subject but not the immediate recipient of the famous "for Neville" email referred to, for example, at paragraphs 412 to 416 of the report of the Culture, Media and Sport Select Committee, dated 9 February 2009.
The recipient of the email was Mr Glenn Mulcaire. Neville Thurlbeck's position, according to hearsay evidence set out in the Select Committee's report, is that he's never seen that email nor had any knowledge of it.

Fourthly and more controversially, the Inquiry has evidence of agent provocateur techniques and some of these are fully in the public domain. "Confessions of a Fake Sheik" by Mr Mazher Mahmood, now of the Sunday Times, has been read by the Inquiry teams and we've also received a witness statement from him pursuant to a section 21 notice.

It should be recorded that Mr Mahmood prides himself in these methods and that his evidence was recently instrumental in bringing the Pakistani spot-fixing cricketers to justice. However, some would argue that his methods are questionable and that there are Page 40
instances where the ends do not justify the means. We will need to explore this with Mr Mahmood when he gives his evidence.

Next we have situations where payments are made for stories, whether to sources, witnesses or private detectives. Module one is not directly concerned with possible police corruption issues.

I should not be interpreted as saying that such payments would always or even usually be objectionable. My point at this stage is to identify the possible issues. Human nature being as it is, many sources will not provide information free of charge, although the other side of the coin, human nature being as it is, is that many sources, including those working within government in the wider sense of the term, or the police, are more than happy to do so.

But as regards those for whom payment is a necessary incentive, issues arise in general terms as to whether this form of commercial pact enhances the risk that the information provided by the source may be untrue or malicious, or inherently more likely to amount to a breach of privacy.

The press may say that this situation is really no different from that which obtains in relation to police informants. The fact that police sources are often paid Page 41
for valuable information is a fact of life and it does not logically lead to a lower quality of intelligence. Furthermore, just as an experienced police officer will instinctively know whether a source can be trusted, the same principle applies to journalists. A police informant's tip will need to be corroborated by other convergent evidence, as indeed will that provided by a journalist source. These are all questions which the Inquiry may need to consider.

Payments to private investigators or detectives are capable of falling into a different category. Here I would wish to define my terms. The press, in common with many institutions, including solicitors, use search agencies to locate pieces of information which are in the public domain. This practice raises no privacy issues.

Private investigators or detectives use different methods in order to seek out information and data which are not in the public domain. To be clear, a private investigator may well deploy perfectly proper standards and as the Inquiry will hear in due course, some are responsibly regulated. However, it would not be unfair to comment that the very nature of the job entails a risk that the personal privacy of the target may not be respected, or more seriously, that breaches of the

Page 42
law may be perpetrated in order to secure the information sought.

Here I am referring primarily to breaches of the Data Protection Act and what is commonly known as blagging, the impersonation of someone else in order to extract personal data from an official source or an entity such as a mobile phone company.

A specific example of this is, of course, Operation Motorman and the work of the Information Commissioner in relation to the activities of a particular private investigator, Steve Whittamore. I will cover this topic in a moment.

Aside from the question as to whether the journalists who tasked Mr Whittamore may have been implicated in his criminal activities -- and this is a big question -- the Inquiry will be particularly interested in systems in place in the individual print titles to handle and scrutinise the payment of invoices submitted by a private investigator.

The broader question of the use of sources raises sensitive and emotive issues. Under the Contempt of Court Act 1981 and article 10 of the European Convention, journalists are entitled to protect their sources. The public interest in favour of this principle is both sound and obvious and relatively Page 43

## uncontroversial.

What is of keen interest to this Inquiry is how sources are paid, how their invoices are scrutinised internally and, most importantly, the extent to which this modus operandi of a source may be known or deduced or ignored, by, for example, the editor, whose ultimate responsibility it is to check the accuracy of a particular story and to check that the means by which the information was obtained was lawful.

I am still on my overview of improper or arguably improper news-gathering methods and I'm coming, I think, to my fifth category, phone hacking. One might include the related activities of computer and email hacking, which are also illegal, albeit under different statutory provisions. This Inquiry has seen much less evidence of computer and email hacking. These require a greater degree of technological know-how and may well be harder to detect. One would not like to speculate without evidence how much computer and email hacking has been going on.

I've already made the point that phone hacking is just one form of subterfuge. Morally, it may not be very different in quality from many others. Further, telephonic interception is not some new phenomenon. In the days when the mobile phone network operated on an Page 44
analogue system, it was possible to purchase radio devices for less than $£ 100$ which enabled the operator to listen in on all mobile phone traffic within a particular radius. Presumably, this was precisely how the Prince of Wales' phone was intercepted in 1989 and private communications were recorded.

This practice was illegal under the Interception of Communications Act 1985 without a licence from the Secretary of State. In the sort of context I have mentioned, it could not be justified in the public interest. Since the late 1990s, all I would wish to say at this stage is that it has become more difficult and certainly more expensive to intercept digital communications.

I will summarise the present state of the evidence in relation to phone hacking shortly.

My last category of improper or arguably improper news-gathering methods is a catch-all one, and here is the concern is as much the end product published as methods deployed. Next week, the Inquiry will be receiving a considerable body of evidence from a range of individuals who say that they are the victims of unfair, oppressive and unethical press practices.

Included within this evidence are victims of phone hacking, but at this juncture I am describing my Page 45
catch-all category. The Inquiry will be hearing from individuals from a number of walks of life, some of whom are celebrities in the sense in which that term is ordinarily understood, others of whom clearly are not. Their evidence is disparate, which may be one of its virtues. The common themes are complaints of systematic breaches of privacy, of conduct amounting to harassment and of unfair, sensationalist and inaccurate reporting. The Inquiry will need to consider whether these complaints are substantiated and whether they constitute evidence of a bigger picture.
I will be returning to the bigger picture towards the end of my submissions, because this is what part one of this Inquiry is all about. I am not, of course, ignoring the fact that the Inquiry will need to have a critical mass of reliable evidence before the contours of that bigger picture may be discerned.

At this stage, I think it's worth adverting to one aspect of the bigger picture which might already be obvious, and it is the following: in relation to many but not all of the allegedly improper news-gathering methods I have been examining, I have been examining the subject of press interest in the private lives of individuals. Some of these individuals may be public figures -- and I appreciate that reasonable people may Page 46

1 differ as to what exactly is meant by the term "public

2
3
4 figure" -- but others most certainly are not. Whether there is a distinction between those who court celebrity and those who would assiduously wish to avoid it is something the Inquiry may wish to consider under the overall rubric of privacy.

But the point I am making here is that the further away one moves from the heartland of investigative journalism, properly so-called -- this is journalism in the public interest -- to the hinterland of a form of journalism whose end product, some might say, is really no more than a menage of gossip, tittle-tattle, entertaining anecdote and prurient Inquiry, the more difficult it may be to justify intrusive journalistic methods and intrusive publications. Like it or not, one cannot get away from the subject matter.

The criminal trial in the phone hacking scandal was all about hacking into the voicemails of members of the royal household. This was not investigative journalism in any recognisable sense of that term. It was a fishing expedition where the precise species of fish could not be ascertained in advance, but where the overall objective was clear: to uncover new stuff about the royals.

The aspiration, of course, was that the fish, once Page 47
caught, would be dished up as spicey morsels, as piquant insights into the private lives of the royal family, and the same principle applies to the other individuals who featured on the original Goodman-Mulcaire indictment.

Aside from the specific case of phone hacking, which, to be fair, no member of the press has sought to go justify, the Inquiry will need to consider the range of public interest justifications which are advanced for the type of journalism I am describing. In any event, it will need to consider whether, turning the tables around, as it were, there is really a public imperative in doing more to address this particular problem.

It might be argued in certain quarters that one of the by-products of a free and uncensored press is collateral damage. The press may say there is always a public interest in exposing hypocrisy and that there is a public interest in freedom of expression itself. Part of the duty of the press is to entertain; otherwise its readership will desert. Even if, as one editor said at your seminars, the Hampstead liberal with his gilded lifestyle may not be interested in this sort of fare, that really is none of his business, and by extension, it is none of the Inquiry's business.

I should not be interpreted as expressing any judgment on these intractable questions, but I note that

Page 48
we keep returning to the main theme of this module of 1
your Inquiry: what does the public interest mean and who 2
judges it?
I turn now to the issue of the Data Protection Act and the work of the then Information Commissioner, Mr Richard Thomas.

Data protection legislation was first enacted in 1984 but further, more detailed provisions came into force in 2000, following the enactment of the Data Protection Act 1998. This was a complex piece of legislation designed to bring domestic law into line with EU directives.

The target of the Data Protection Act is not the press or journalists. The primary purpose of the act is to ensure that data controllers -- that is to say, those who hold the personal data of others -- take sufficient steps to protect it. Nor is the Act primarily concerned with the criminal law.

However, under section 55 of the Data Protection Act, it is a criminal offence, subject to a number of listed defences, to obtain or disclose personal data or the information contained in personal data without the consent of the entity lawfully holding that data, namely the data controller. This includes the activity of blagging, the obtaining of personal information by Page 49

## deception.

Hence, if Mr X were to pretend that he was a person with a legitimate interest in obtaining personal data from a data controller and thereby persuade an employee of the data controller to give up that information, the essential ingredients of the offence would be made out. In the real world, Mr X is usually a private investigator and the data controller concerned could be HMRC, a driving and vehicle licensing agency, a mobile phone company, an organ of the NHS or those responsible 10 for the police national computer.

Mr X may operate by deception as his preferred technique, but there may also be a corrupt or unscrupulous employee located within one of these organisations prepared to give up information to Mr X for reward or otherwise, self-evidently without the agreement of his principal.

Mr X is prima facie guilty of an offence because he procures the obtaining of personal data or discloses it, on our facts, to a newspaper without the consent of the data controller. If there is evidence that a journalist has tasked Mr X to obtain confidential information for him, the journalist would also be guilty of an offence, on the basis that he is an accessory at common law or on the footing that he has procured such information

Page 50
through the agency of Mr X , knowing its provenance.
All this is subject to the defence under section 55 of the Act that -- and I quote:
"... in the particular circumstances, the obtaining, disclosing or procuring was justified as being in the public interest."

This sets out an objective test:
"It is not the individual's belief which is relevant. The court must be satisfied to the appropriate standard that in the particular circumstances the act in question was justified as being in the public interest."

One of the reasons why I dwelt on the Gaddafi example in 1984 is that here we see evidence of a solid public interest justification. It was good evidence which linked a particular telephone number with terrorist activities. So there it was legitimate for the journalist to blag further information out of BT, and in the result, critical additional pieces of the jigsaw emerged.

It is important to underscore the point that the journalist was not embarking on a fishing expedition. With the information already at his disposal, he could be reasonably optimistic of finding gold dust.
Furthermore, the subject matter of his investigation was Page 51
serious and self-evidently of public concern.
The issue of criminal offences under the Data Protection Act is unlikely to excite much public interest, still less, revulsion. The topic is somewhat recherche in nature. The Data Protection Act as a whole is a difficult statute to grasp and the whole issue may be more to the taste of an intellectual prospect lawyer than the ordinary member of the public.

However, the issue is an immensely important one because all of us entrust our personal data, which includes confidential information, to data controllers, and none of us would wish to these those confidences abused. This topic is only an arid one until it hits home.

Hence, the work of the Information Commissioner is important and this Inquiry needs to examine what inferences and lessons may be drawn from Operation Motorman.
LORD JUSTICE LEVESON: Mr Jay, I think that's probably a convenient moment, before we start on that exercise. The shorthand writer has been working very hard for an hour and a quarter and it's about time she had a break, so I'll rise for just a few minutes.
(11.45 am)
(A short break)
Page 52
(11.55 am)

MR JAY: Operation Motorman. The story, in a nutshell, is as follows, and here I am summarising a number of sources: the Information Commissioner's two reports, "what price privacy?" and "What price privacy now?", the detailed evidence Mr Thomas has given to the Inquiry and which we will hear reasonably shortly, chapter 7 of Nick Davies' book, "Flat Earth News", the chapter entitled "The Dark Arts", and other online materials.

Essentially, it is clear that the
Information Commissioner's office had long suspected the existence of an organised trade in confidential personal information, its suspicion's being confirmed when, in late November 2002, the ICO attended a search under warrant of the premises of John Boyall, a Surrey-based private detective, which search was conducted by the Devon \& Cornwall Police.

The raid concerned the suspected misuse of data from the police national computer by former and serving police officers. Documents seized during the course of the raid were then linked to vehicle checks carried out within the DVLA by two officials.

In the words of the Information Commissioner's first published report, corruption was the stark conclusion and two investigations were subsequently launched: The Page 53

Information Commission's officers' Operation Motorman into data protection offences and a police investigation into possible corruption.

On 8 March 2003, search warrants obtained by the ICO led the investigation to an address in New Milton, Hampshire, the premises of Steve Whittamore, another private detective, and to two men who worked for him. Documentation seized from Whittamore's premises showed that he worked with a number of associated who were able to supply him with data, most of which was unlawfully obtained from a number of sources, including BT accounts, other telephone companies, DVLA records, credit card statements, bank statements and the police national computer.

I will deal with the scale of this documentation in a moment. Whittamore was in some sort of partnership or similar relationship with Boyall. Together they appeared to have a network of corrupt officials who, for a consideration, supplied specialist information. Central amongst these was Paul Marshall, a communications officer at Tooting police station, who retrieved information from ex-directory phone numbers and vehicle registration details to criminal records.

This afternoon was handed to Whittamore and Boyall by an intermediary, a retired policeman called Allen

Page 54

King, and in February 2004, the CPS charged all four men with conspiracy offences. In due course, all four men pleaded guilty. The sentence in each case was a conditional discharge.
It would be fair to say that the then-Information Commissioner, Mr Thomas, was somewhat frustrated by this outcome. He will deal with this in detail when giving his evidence.

This Inquiry is not in fact concerned with the conduct or fate of these four individuals. What is of interest to this Inquiry is the possible involvement of the press in procuring and then receiving this confidential information.
In the words of the Information Commissioner, when dealing with the documentation seized during the course of the March 2003 raid:
"... it was the wealth of detail which was to prove so valuable to our knowledge of the illegal market in personal information: ledgers, workbooks and invoices detailing who had requested the information, precisely what information they were given, how much they were charged and how much was paid to associates who actually obtained the information."

It should be noted that the client, the person who had requested the information, was not always Page 55

1 a journalist, and this Inquiry is only concerned with 2 the clients who were. When the seized information was
analysed, the following picture emerged
In the previous three years alone, 305 different journalists had asked Steve Whittamore for a total of 13,343 differently items of information. These 305 journalists worked for a total for 21 newspapers and 11 magazines, although some journalists worked for more than one publication.

A fuller breakdown of the 305 breakdown appears in tabular form in Mr Thomas' second report. Out of the transactions positively identified, 952 were attributed to the Daily Mail, with 58 different journalists involved. We will hear more about this in evidence. But the Sunday people came next in the list, with 802 transactions and 50 journalists, then the Daily Mirror with 802 transactions and 45 journalists, the Mail on Sunday with 681 transactions and 33 journalists, and the News of the World with 228 transactions and 23 journalists. I do not burden my opening submissions by reading out all of the different newspapers.

Toward the bottom of the list, we can see the Sunday Times and the Times newspapers, whose transactions feature in single figures. The Guardian, the Independent and the Financial Times are not on the

Page 56
list.
The 13,343 separate transactions were then analysed by the Information Commissioner's office. It found that 1,998 of them were too vague to allow any definite conclusion. Of the remainder -- and this is information obtained pursuant to an FOI request -- 5,025 were assessed to constitute clear breaches of the Data Protection Act and 6,330 probable breaches of the Act. These assessments were reached having regard to the nature of the information and to the price paid for it.

The price paid for 3,291 pieces of information was over $£ 164,000$. The identities of the journalists involved have not been vouchsafed by the Information Commissioner's office. In answer to a Freedom of Information Act request, their identities were cyphered. However, from the information provided, it is clear that a number of journalists made prolific numbers of illegal or probably illegal requests. The most prolific runs to 679. One journalists commissioned some $£ 26,000$ worth of transactions.

Criminal proceedings were never taken against any of the journalists. The precise reasons for this will need to be examined carefully with Mr Thomas, although one reason he gives is that he could not be completely confident that the public interest defence would not Page 57

## apply.

In this respect, two matters are worthy of note.
First, none of the four conspirators in their criminal proceedings sought to rely on any public interest defence. Presumably they took the view, on advice, that such a defence would not run. As Mr Thomas explains in the context of their cases, it is not surprising that this view was taken, given that this activity was in the nature of a fishing expedition and the public interest would need to be identified before the information was obtained, disclosed or procured, not afterwards.

Secondly, if Mr Thomas is right about the public interest defence in relation to the private investigators, it is not immediately obvious why an equivalent reasoning process does not apply to the journalists. It was they, after all, who commissioned the individual transactions. In any event, the burden would have been on the journalist to raise the defence and its strength could then have been separately assessed.

It might be said in relation to the journalists that it could not necessarily be proven according to the criminal standard that they knew that they were obtaining information in breach of the Data Protection Act. Here is what Mr Thomas has to say about that

Page 58
possibility in paragraph 5.3 of his first report:
"This was not just an isolated business operating occasionally outside the law, but one dedicated to its systematic and lucrative flouting. Nor could its customers escape censure. Some of the information contained, such as PNC checks, ex-directory telephone numbers and details of frequently dialled numbers, cannot normally be obtained by such businesses by lawful means. Others, such as personal addresses, can be obtained lawfully only by the old foot-slogging means, such as personal checks to the full electoral register. Prices charged for some pieces of information raise questions about their provenance. Either the price was too low for information obtained lawfully, as in the case of personal addresses, or it was high enough to indicate criminal activity, as in criminal records checks."
In due course, I will be inviting Mr Thomas to expand on this particular paragraph.
Apart from the forensic issues which I had foreshadowed, there are two further issues I should mention at this stage. It may or may not be possible to get to the bottom of these, but they will certainly be explored.

First, there is evidence from a former employee of Page 59
the ICO which suggests that the extent of wrongdoing went significantly further than the 13,343 transactions I have mentioned and that Mr Thomas and his deputy took a specific policy decision not to bring proceedings against individual journalists because they were afraid of the power they wielded.

Secondly, the Daily Mail has given evidence to the Inquiry which certainly suggests that the information its journalists may have procured was entirely innocuous information which did not evidence the commission of any criminal offences.

The Information Commissioner's two reports, both published in 2006, did not attract a lot of press interest at the time. I will not speculate as to the possible reasons for this.

Mr Thomas' first witness statement to the Inquiry draws to your attention some interests exchanges he had with the PCC. He asked the PCC to fire a clear warning shot to the press about the risks of breaking the law. In due course, we will hear about this and the PCC's reaction to this request.

One of Mr Thomas' recommendations was that section 55 of the Data Protection Act should be amended so as to increase the maximum penalty for this offence from a fine to a two-year period of imprisonment for Page 60
a conviction on indictment. Mr Thomas' evidence to the Inquiry is very illuminating on this issue. To cut a long story short, section 77 of the Criminal Justice and Immigration Act 2008 was initially to contain a provision which reflected Mr Thomas' recommendation. The quid pro quo was a strengthening of the public interest defence, see section 78, introducing a new provision into section 55 of the Data Protection Act, which would have changed the test from being objective to subjective. However, a late intervention by the then Prime Minister led, from Mr Thomas' account, to a classic legislative compromise. These legislations entered the statute book but did not have immediate force of law. A separate statutory instrument would be needed to bring them into effect and none has been laid before Parliament to date.
Mr Thomas' evidence contains in microcosm a number of the key issues which form the subject matter of part one of this Inquiry. I have in mind the extent of press misconduct in the possible existence of a culture, the press response to the Information Commissioner's response and then the political response to his recommendations. That said, one appreciates that the Whittamore raid took place in March 2003, and some might say that all of this is water under the bridge.

Page 61
I come now to the issue of phone hacking, in particular the unlawful access of mobile phone voicemails. My endeavour here is not to undertake a close forensic examination of all the evidence so that every blood vessel and sinew is exposed. I will do that when we reach part two, which certainly will not be starting imminently.

Instead, I propose to attempt a somewhat less
punctilious but perhaps more difficult exercise: to provide you with an overview with an over-arching synthesis which might enable the Inquiry to assess the possible breadth of this illegal activity, if not its depth. If that exercise is successfully conducted, then insights into -- and possible conclusions about -- any relevant culture or cultures might be capable of being drawn.

My point of departure is inevitably the
News of the World and the Goodman-Mulcaire proceedings
which culminated in guilty pleas and a sentencing
hearing before Mr Justice Gross, as he then was, in January 2007.

Mr Clive Goodman, as is extremely well-known, was the royal editor of the News of the World, and Mr Glenn Mulcaire was a private investigator who probably had been working for the paper in some shape or Page 62
form since 1997, first as a research consultant employed by a private company, and then, after 2001, through his own company.
The first formal contract between Mulcaire's company and the News of the World covers the annual period beginning on 1 September 2001. Under it, he received weekly remuneration at an annualised rate of $£ 92,000$ per annum.
When his business premises were raided by the police, the investigating officers found a contract between the News of the World and an entity called Nine Consultancy Ltd, which was Mulcaire's company at that time, covering the 12 -month period beginning on 1 July 2005. Under this contract, Mulcaire undertook to carry out a research and information service, in return for which he would be paid $£ 104,988$. The payment of this amount is shown on News of the World's books.

One obvious question which arises is this: what was the exact nature of the services Mulcaire was contracted to provide? It was accepted at the criminal trial that the $£ 104,000$ was paid in exchange for the delivery of legitimate services and that illegitimate activities were covered by separate cash payments, but evidence has come to light which suggests differently.

The criminal proceedings were limited to an Page 63
eight-month period, November 2005 to June 2006. Under counts 1 to 15 of the indictment, it was alleged that Goodman and Mulcaire conspired to commit breaches of section 1 of the Regulatory of Investigatory Powers Act 2000, RIPA, by working together to gain access to the voicemail messages of three members of the royal household. The purpose of gaining access to the messages was to obtain confidential information with a view to it being published in the News of the World newspaper.
In order to make good this indictment, the prosecution had to prove a common purpose or scheme between the two men. It would have been sufficient for the prosecution to have proved that it was only Mulcaire to actually gained access to voicemails pursuant to this scheme, although there was evidence that Goodman made some of the calls into the system.

Furthermore, for the purposes of a conspiracy allegation, the prosecution did not have to prove that the fruits of this activity ever found their way into the News of the World in the form of stories, though here again there was some evidence that they did.

Under counts 16 to 20 of the indictment, it was alleged that Mulcaire alone accessed the voicemails of five other individuals in breach of section 1 of RIPA.

Page 64

It was not alleged that he did so pursuant to any arrangement with Goodman. The prosecution did not seek to prove to the criminal standard that Mulcaire was working with others within News International.

I will need to examine counts 16 to 60 with particular care for obvious reasons, but at this stage I note that the five individuals I mentioned in the context of these counts, although I haven't yet named them, would not have been of interest to the royal editor. This must have been obvious to
News International at all material times, by which I mean anyone within the company equipped with a basic familiarity with these facts.

I will turn to counts 1 to 15 and to Mulcaire's modus operandi. I can simplify it: in order to gain access to voicemail messages remotely -- in other words, from a telephone other than the mobile phone paired with its voicemail -- typically you need to have possession of a unique retrieval number and a pin number. I say "typically", because arrangements differ slightly across the mobile networks. If I gain access to the voicemail of my phone by telephoning in from a landline or wherever, using a unique retrieval number and a pin number, then so can anyone else.

Finding outlet the pin number was not that
Page 65
straightforward, and here Mulcaire had to use underhand methods. His practice was to telephone the customer services department of a mobile phone provider and to persuade the company to reset the pin to its default setting. In order to do this, he needed to use a company password in order to convince company services that he was acting legitimately.

It is more than a reasonable inference that Mulcaire had some sort of illicit pathway to two key pieces of information: first, the unique retrieval numbers paired with a particular mobile phone; secondly, the company passwords which would give him credibility when he spoke to customer services. These passwords were often changed for security purposes, so Mulcaire's channels of information must have been ongoing.

It is not entirely clear how Mulcaire had access to the unique retrieval numbers, or, as it happens, to other confidential mobile phone data. I have mentioned illicit pathways. These include the possibility of both blagging and corruption.

In relation to counts 1 to 15 , Mulcaire used landlines located within his office and another telephone installed in some way in a cash point machine. Goodman made some calls from his home address, and more pertinently for our purposes, from a fixed link

Page 66
telephone installed at the offices of News International in Wapping.

When Mulcaire's premises were raided, the police found a number of notebooks containing details of the scheme of interception. These notebooks were of particular interest to the Inquiry. In relation to counts 1 to 15 , their contents were explained by prosecuting counsel to Mr Justice Gross.

The information varied from page to page, but very often, one could see the name of the individual member of the royal household targeted, his or her mobile phone number, his or her unique retrieval number, the pin number, which had been set to default, and finally the number of the network service provider.

The notebook evidence by itself did not prove that the voicemails had been accessed, but in the case of counts 1 to 15 , there was other evidence which established that fact, because the police had analysed call data from the various phones I had referred to and had made the link.

On many but not all of the notebook pages, there is to be seen one extra piece of evidence, namely at the top left-hand corner of the page, a first name. In relation to counts 1 to 15 , the prosecution opened the case to Mr Justice Gross on the basis that the first Page 67
name was Clive, which was Goodman's given name. This provided further evidence of a conspiracy.

Investigating officers in Operation Weeting carried out further analyses of the Mulcaire notebook. This has proven to be a painstaking and challenging exercise. At this stage, I can give some further information about counts 1 to 15 , since not all of these left hand corner names were Clive.

In relation to one of the members of the royal household who was the target in counts 1 to 15 , the corner names were "Clive" or "Private" or someone I'm going to called "A". You have ruled that A should be cyphered in these proceedings, although I have been told his or her identity. The revelation of A's identity is not necessary for part one purposes and might cause prejudice to the police investigation.

One possible inference to be drawn is that A was working with or for Goodman and that he or she may have instructed Mulcaire to carry out a particular voicemail interception operation. It might be argued that A could have been acting independently of Goodman, but that would not make much sense since we know that Goodman was the royal editor and we also know that targets 1 to 15 were members of the royal household.

I have mentioned the consultancy agreement between

|  | Mulcaire's company and News International. There was |  | at." |
| :---: | :---: | :---: | :---: |
| 2 | also evidence before Mr Justice Gross that Mulcaire | 2 | Here, Mr Justice Gross was referring to the |
| 3 | received cash payments in the aggregate sum of $£ 12,300$ | 3 | possibility of giving a deterrent sentence. |
| 4 | between November 2005 and August 2006. These payments | 4 | Interestingly, in mitigating his client's case on |
| 5 | were made by Goodman, although he made corresponding | 5 | his behalf, defence counsel for Goodman said this: |
| 6 | expenses claims on the company. In relation to these | 6 | "Mr Goodman has lived his life in a world where |
| 7 | claims, the identity of the source, Mulcaire, was | 7 | I say this with some trepidation -- ethical lines |
| 8 | protected, since h was described in News International' | 8 | are not always clearly defined or at least observed." |
| 9 | books as Alexander. | 9 | Transcript, page 70, lette |
| 10 | As prosecuting couns | 10 | In his sentencing remarks, Mr Justice Gross said |
| 11 | Mr Justice Gross, the payment records sho | 11 | this: |
| 12 | were payments to Alexander in relation to Fergie, SAS | 12 | th |
| 13 | Will, Harry and Chelsy | 13 | odman but with others at News International. You had |
| 14 | This provides some indication of the sort of informat | 14 | been paid anything because no stories had result |
| 15 | that was being p | 15 | t, page 179, |
| 16 | We need to branch out into counts 16 to 20. | 16 | In relation to non-payment, this is what |
| 17 | Count 16 concerned Mr Max Clifford, the well-known publicity consultant. His clients are well outside | 17 | Mr Justice Gross had been told. Whether it was true is |
| 19 | Goodman's bailiwick, the affairs of the royal family | 19 | Mr Justice Gross that there were almost certainly other |
| 20 | Count 17 concerned Mr Skylet Andrew, the well-known | 20 | anonymous co-conspirators, if I can put it in those |
| 21 | management and public relations consultant with a clie | 21 | terms, perhaps that is hardly surprisin |
| 22 | basis including, most notably, professional footb | 22 | Back in 2006 and 2007, the prosecution did not seek |
| 23 | ount 18 concerned Mr Gordon Taylor, the chier | 23 | ing these co-conspirators within the scope of its |
| 24 | executive of | 24 | eedings. Perhaps they felt that the evidence was |
| 25 | Count 19 concerned Mr Simon Hughes MP, who probably Page 69 | 25 | insufficient to prove the case to the criminal standard. Page 71 |
| 1 | needs no introduction. | 1 | Perhaps they felt that the overriding imperative was to |
| 2 | The same applies to the subject matter of count 20, | 2 | ose this operation down in such a way that there would |
| 3 | Ms Elle McPherson. | 3 | ot be a repeat. Perhaps there are other plausible |
| 4 | m my understanding of the criminal proceedings | 4 | explanations. |
| 5 | culminating in the hearing before Mr Justice Gross, the | 5 | Addressing the issue neutrally, it should be |
| 6 | prosecution did not seek to deploy Mulcaire's notebook | 6 | emphasised that the criminal standard of proof is a high |
| 7 | in an attempt to link Mulcaire with any particular | 7 | one. Juries are directed that they must not find |
| 8 | employee within News of the World. Strictly speaking, | 8 | a defendant guilty unless they are sure of guilt. |
| 9 | there was absolutely no need to do so before | 9 | Nothing less than that will do. |
| 10 | Mr Justice Gross, because only Mulcaire's na | 10 | remains to be determined how you should approach |
| 11 | the indictment in relation to counts 16 to 20 and there | 11 | e standard of proof in relation to any findings you |
| 12 | was therefore no purpose in bringing in other employees | 12 | make in your report, but in written submissions we |
| 13 | of the company. | 13 | placed before you on 4 October, it was suggested in line |
| 14 | However, it is noteworthy that Mr Justice Gross | 14 | ith standard practice in this area that insofar as you |
| 15 | himself was alive to the practical realities. At | 15 | ould apply a standard of proof to determinations of |
| 16 | page 68 H of the transcript of those proceedings, | 16 | ct under the 2005 Act, the civil standard of the |
| 17 | said: | 17 | balance of probabilities should govern. |
| 18 | "The picture painted by that paragraph [and here he | 18 | It is not our purpose under part one to identify the |
| 19 | was referring to a paragraph in the Goodman pre-sentence | 19 | her individuals within News International who were or |
| 20 | report], certainly read together with Mr Mulcaire's | 20 | might have tasked Mulcaire to hack into voicemails. |
| 21 | pre-sentence report, although I know that they are | 21 | However, it does need to be established that they |
| 22 | separate documents -- but if you look at the picture | 22 | isted, and we can do that with reference to a range of |
| 23 | together, there is a climate in which such activities | 23 | vidence. |
| 24 | are or might become commonplace, and that I regard as | 24 | First, there is evidence which entered the public |
| 25 | a feature which I must consider, so I give notice of Page 70 | 25 | domain after the criminal trial. For example, according Page 72 |


| 1 | to the report of the Culture, Media and Sports Select |
| ---: | :--- |
| 2 | Committee published in February 2010, on 4 February |
| 3 | 2005, Mulcaire, using the pseudonym Paul Williams, and <br> 4 |
| 5 | Greg Miskiw, the then assistant news editor of the |
| 6 | News of the World, signed a contract which gave Mulcaire |
| 7 | exclusive rights in relation to the information or |
| 8 | return for the News of the World agreeing to pay |
| 9 | Mulcaire at least £7,000. |
| 10 | This document does not, of course, prove that |
| 11 | Mulcaire would need to be accessing voicemails in order |
| 12 | to obtain the information in question, still less that |
| 13 | Mr Miskiw knew that. We have a note to count 17 that |
| 14 | Mr Mulcaire did access Gordon Taylor's voicemail. This |
| 15 | guilty plea related to the period February 2005 to June <br> 16 |
| 2006, although in the subsequent civil proceedings, the |  |
| 17 | period alleged was January 2005 to May 2006. |
| 18 | According to the same Select Committee report, on |
| 19 | 29 June 2005, a reporter of the News of the World sent |
| 20 | an email to Mr Mulcaire which opened with the words: |
| 21 | "This is a transcript for Neville". According to |
| 22 | paragraph 412 of the Select Committee's report, there |
| 23 | followed a transcription of 35 voicemail messages. In |
| 24 | 13 cases, the recipient of the message was GT, Gordon <br> 25 |
| Taylor, and in 17 cases, Joe Armstrong. |  | Taylor, and in 17 cases, Joe Armstrong. Page 73

In June 2005, there was only one Neville on News International's staff at the time, namely the chief reporter, Neville Thurlbeck. I have already made it clear that he has denied any knowledge of the email or the associated transcript.

Our second point is that in the context of counts 16 to 20, the police's analysis of the Mulcaire notebook -and again, it is an analysis carried out in the context of Operation Weeting -- is that the corner names in Max Clifford's case were either "A" or "Private" or "A private".
" A " is a cypher and I should make it clear that it is the same "A" who I have mentioned in the context of counts 1 to 15. In Skylet Andrew's case, the corner name was "I". In Gordon Taylor's case, the corner name was "A". In Simon Hughes' case, the corner names were A, B and C. There was also one illegible corner name. In Elle McPherson's case, the corner names were " B " and "Private".

So we have a range of corner names. I know the names in each case, but obviously do not know anything about the corner name "private" or its significance. We only have the first name in each of the cases but they happen to tie up with the first names of employees of News International.

Page 74

Thirdly, we have evidence emerging from the civil proceedings which are due to come to trial in the Chancery Division at the end of January 2012. Mr Sherborne will no doubt be telling you more about those proceedings. The claimants in the civil proceedings are not limited to the targets of counts 16 to 20 on the original Mulcaire indictment. Indeed, some of these individuals have not brought civil claims. We'll be hearing from some of the civil claimants next week.

The claimants' developed case in the civil proceedings is that the system operated within News of the World was essentially a conspiracy, whereby Mulcaire and employees of that organisation would work together to access voicemails for the purposes of excavating pieces of information which could then form the subject matter of stories in the paper.

My fourth point is that News International had provided the Inquiry team with a list of the admissions they have made in those civil proceedings where proceedings have been issued. I will deal with those admissions in the following matter: putting to one side the Siena Miller case for one moment, News international have made admissions in about a dozen civil claims along the lines that Glenn Mulcaire had gained access to Page 75
voicemails. The most prolific is probably Skylet Andrew's case where there were 14 successful attempts and 19 failed attempts. In some of these claims, News International has also admitted that use was made of confidential information obtained by publishing articles.

We have noted in relation to these admissions that News International has accepted vicarious liability for the acts of Mulcaire, not for the acts of those within their organisation who tasked or commissioned him, but admissions are usually made on a minimalist basis.

I deal separately with Sienna Miller's claim. This is my fifth point. In her re-amended particulars of claim dated 11 April 2001, Ms Miller alleged a systematic invasion of her privacy by a series of voicemail interceptions in 2005 and 2006, and an equivalent campaign of harassment for over 12 months.

She also alleged that between July 2005 and July 2006, a number of articles about her were published in the News of the World and that it should be inferred that some or all of the private information contained in these articles were the products of News International's unlawful activities. Finally, she alleged that in September 2008 her email account was hacked into using the same password as her mobile phone password and

Page 76
the private messages were accessed.
On 12 May 2011, News International's leading counsel, in proceedings before Mr Justice Vos which were transcribed, admitted all the causes of action pleaded in the re-amended particulars of claim. There was subsequently a statement in open court when Sienna Miller's claim was settled.

The upshot in legal terms is that News International thereby admitted those facts which were both necessary and sufficient to found each individual cause of action set out in the pleadings.

Paragraph 31 of the re-amended particulars of claim, which alleged by way of an alternative case a common design and/or the counseling and procuring of voicemail hacking by journalists at News International was also admitted.

If there is a dispute about this, we need look no further than the transcript of the proceedings before Mr Justice Vos on 12 May 2011, page 3, lines 15 to 16, when Mr Silverleaf, Queen's Counsel, accepted all the pleaded points of claim. The significance of this is in the Sienna Miller litigation, News International went further than in their minimalist admissions elsewhere.

Sixthly, reference should be made to Mr Jude Law's claims against the Sun, which is not, from my

Page 77
understanding, one of the claims due to be heard next January. Mr Law alleges that his phone was hacked by the Sun, which is part of the News International portfolio of print titles. Part of the evidential matrix in support of his case is a corner name in the Mulcaire notebook which simply states "the Sun" without specifying the individual working there.

There's also documentary evidence which we have seen of another corner name relating to the Mirror.

Seventhly, I can say more about Gordon Taylor's case. He brought civil proceedings against News International and Mulcaire on the back of the criminal trial. Indeed, he was the very first to do so. His claim was breach of confidence, misuse of private information and invasion of privacy. He did not allege the system that was subsequently to become the basis of pleading the civil claims.

News International initially denied these claims. Mr Taylor's lawyers then applied the third-party disclosure against the Metropolitan Police, and secured access to various documentation including the February 2005 contract and the "for Neville" email. Mr Taylor amended his pleadings to refer to this material.

It is clear from documents recently disclosed and publicised by the Culture, Media and Sport Select

Page 78

Committee that these revelations, which emerged internally in 2008, prompted News International to obtain advice from senior leading counsel as to how to proceed in the litigation.

Mr Michael Silverleaf, Queen's Counsel, advised in writing on 3 June 2008. Mr Silverleaf's opinion is in the public domain. Apart from the documentation I have already mentioned, he referred to the existence of a draft article, which may have been based on the voicemail transcript. Mr Silverleaf noted, however, that one News International employee, whose name has been anonymised, disputed that fact.

Mr Silverleaf drew certain inferences from the disclosed material which led him to conclude that at least three named individuals within News International, and here I quote:
"... appear to have been intimately involved in Mr Mulcaire's illegal researching into Mr Taylor's affairs."

It's not necessary for my purposes to comment on those inferences, but I should cite three passages from Mr Silverleaf's opinion. First, and I quote:
"There is no public interest in its disclosure ..."
Here, he is referring to the personal information relating to Mr Taylor. I continue: Page 79
"... which could possible justify the use of unlawful means to obtain information about it."

Second citation:
"In the light of these facts, it seems to me, as it seems to both my instructing solicitor and to junior counsel, that NGN's prospects of avoiding liability for the claims of breach of confidence and invasion of privacy, bearing in mind Mr Taylor, are slim to the extent of being non-existent. There is overwhelming evidence of the involvement of senior NGN journalists in illegal Inquiries into --"

Then there are some words redacted.
"In addition, there is substantial surrounding material about the extent of NGN's journalists' attempts to obtain access to information illegally in relation to other individuals."

Here, Mr Silverleaf is referring to the Information Commissioner's reports.
"In the light of these facts, there is a powerful case that there is or was a culture of illegal information access used at NGN in order to procure stories for publication. Not only does this mean that NGN is virtually certain to be held liable to Mr Taylor -- to have this paraded at a public trial would, I imagine, be extremely damaging to NGN's public

Page 80
reputation ..."
Now, my third citation:
"I should at this point mention that when
Mr Mulcaire was sentenced for the offences noted above, it seems to have been accepted by the prosecution and the court that his contract with NGN to provide research services was for legitimate activities and a confiscation order was made only in relation to additional cash payments relating to members of the royal household. The recently disclosed information seems to throw that acceptance into considerable doubt. If the trial proceeds, there seems to be little doubt that Mr Taylor's case will be advanced on the basis that Mr Mulcaire was specifically employed by NGN to engage in illegal information-gathering to provide the basis for stories to appear in NGN's newspapers."

These paragraphs from counsel's opinion, trenchantly worded, speak for themselves. I'll be returning to Mr Silverleaf's point that Mulcaire was not providing research services for legitimate activities.

Mr Silverleaf also advised on quantum. His advice was written shortly before Mr Justice Eady's judgment in the Max Mosley case, where the claimant received $£ 60,000$ for a breach of privacy claim but failed in his attempt to recover exemplary damages. Accordingly, Page 81

Mr Silverleaf had little to go on as regards previous authority. He did, however, advise that he believed that Mr Taylor's damages would be enhanced by various aggravating features. His overall conclusion was that the court might award a sum at any level from $£ 25,000$ to $£ 250,000$ or possibly even slightly more, although he considered that extremely unlikely. Here Mr Silverleaf was giving out limits, not realistic parameters. His best guess was that the bracket was $£ 100,000$ to £250,000.

News International entered into settlement negotiations with Mr Taylor's advisers in the light of his deeply pessimistic advice. News International's payout to Mr Taylor was the sum of $£ 700,000, £ 425,000$ of which was attributed to damages and the balance to legal costs. The settlement agreement contained a confidentiality clause, which is not unusual in this type of case. This is a big number, and well in excess of Mr Silverleaf's upper bracket.

There are a number of questions arising out of this sequence of events which have an obvious bearing on the issue of culture. One issue may be the extent to which the most senior executors of News International knew of the Silverleaf opinion and the settlement negotiations. Some insight into this issue is provided by documents

Page 82
placed into the public domain by the Select Committee and by recent evidence given to that committee, but the extent to which the Inquiry needs to get to the bottom of this issue in part one is debatable.

What may be of more interest at this stage is the window this vignette might give us into the culture of this organisation. News International was consistently running the public line that Goodman was a rogue reporter. It did so from June 2008 until fairly recently. This gives rise to obvious questions about the culture of the organisation as to how far this went up. Was there a culture of denial or, even worse, cover-up? Was Mr Taylor paid over the odds to keep silent?

In relation to Mr Silverleaf's opinion, there are only two logical possibilities: either its contents were communicated to those at a high level in the organisation, in which case certain inferences may be drawn, or a decision was taken lower down, if I may put it in this way, not to communicate its contents to those at a high level in the organisation, in which case different inferences may be drawn. In either hypothesis, we have insight into the culture of News International at the time.

Eighthly, I turn to the issue of the Goodman Page 83

Mulcaire settlements. Once they had served their prison terms, each brought proceedings for unfair dismissal in the employment tribunal. It was Goodman's case in part that senior executives in News International well knew what he was doing and condoned it. Mr Goodman was questioned about this in internal disciplinary proceedings and referred to emails which he believed would prove his case. He sought the disclosure of these emails but they were never forthcoming, News International would say because they do not exist.

At all events, News International took advice about the fairness of their dismissal and was told that the statutory dismissal process had not been correctly followed. Settlement negotiations then took place and the parties came to terms at a figure of $£ 140,000$ inclusive of legal costs. Again, there was a confidentiality stipulation.

Mulcaire, too brought proceedings in the employment tribunal. The issues in his case were the same, but the settlement figure was more modest, $£ 73,000$.

Goodman's reference to internal emails which proved his case sparked off certain lines of investigation within News International. Harbottle \& Lewis, a firm of solicitors, were asked to consider a database or part of a database and to advise whether they yielded any

Page 84
evidence of the case Mr Goodman was advancing.
The Harbottle \& Lewis investigation covered over
2,500 emails and related to five senior newspaper employees.
In due course, Harbottle and Lewis advised that in their view these emails did not amount to proof that others knew about Goodman and Mulcaire's phone-hacking activity, and this advice was subsequently relied on by News International as supporting their public line.
It should be noted that Harbottle and Lewis have subsequently stated that their review was limited and never intended to give News International a clean bill of health for all purposes. By implication, they are criticising News International for placing too much weight on their advice.
Whether this is an issue which the Inquiry will need to consider is debatable. What may be more relevant, however, is the fact and level of the settlements reached with Goodman and Mulcaire, since this may be viewed as further evidence of a culture of secrecy and cover-up.
Having reached this stage in my submissions, I am able to assist the Inquiry further in relation to the Mulcaire notebook and to provide an overview analysis. The purpose of doing so is solely to provide you with Page 85
some sense of breadth and depth. My analysis is drawn from the work of officers in Operation Weeting.

The Mulcaire notebooks run to some 11,000 pages. They evidence some 2,266 taskings, although some of these relate to the same individual. On occasion, the true targets will not be the person identified in the notebook. Often, the hacking was directed at associates of the true target, with a view to finding information about the true target.

Overall, there are about 28 legible corner names. I have already given cyphers to some of these in relation to the counts on the origin indictment.

Apart from Goodman, the most prolific users of Mulcaire's services were corner names A, B, C and D. A appears on 1,453 occasions; B, 3,003 occasions; C, 252 occasions; and D, 135. This accounts for 2,143 taskings.
LORD JUSTICE LEVESON: I think for B you mean 303, not 18 3,003.
MR JAY: Did I say 3,003? My apologies. 1,453 for A, 303
for B, 252 for C and 135 for $D$. That accounts for
2,143 . The total number of taskings was 2,266 .
The other corner names appear infrequently, often in single figures, as the basic arithmetic must suggest.

The Metropolitan Police have recently placed in the Page 86
public domain a number of potentially identifiable persons who appear in this material and who may therefore be victims. The figure they have given is 5,795 names. There are 318 outgoing calls to unique voicemail numbers from a variety from phones. Some but a minority of those, may be people legitimately accessing their own voicemails remotely.

There are 690 audio recordings by Mulcaire. There are 568 --
LORD JUSTICE LEVESON: 5 --
MR JAY: 586 voicemail messages, mostly messages that were apparently intercepted. There were 64 identifiable individuals who were intended recipients of the 586 voicemail messages. There are, in addition, 38 recordings of Mulcaire blaggings.

The scale of this activity gives rise to the powerful inference that it must have occupied Mulcaire full-time, an inference which is supported by Mark Thomson's evidence to the Inquiry, in particular paragraph 33 of his witness statement, which we will hear next week.

Had Mr Michael Silverleaf known of this evidence when he advised, in June 2008, the present inferences which he was prepared to draw from far less cogent material would have been even stronger.

Page 87
According to the Metropolitan Police,
News International hacking operation had certainly begun by 2002, Milly Dowler being the first named victim. We, however, have recently seen a document which emanates from May 2001. The police believe that it continued until at least 2009. This belief is not derived from an analysis of the Mulcaire notebooks, which we know were seized back in 2006.

What inferences may safely be drawn from this material for the purposes of part one of the Inquiry? My approach will be a parsimonious one, although I should emphasise I have not opened to you all the evidence which is in the public domain.

It is clear that Goodman was not a rogue reporter. Ignoring the private corner name and the illegibles, we have at least 27 other News International employees. This fact alone suggests wide-ranging illegal activity within the organisation at the relevant time. Aside from the number of individuals potentially inculpated, we also have evidence of a significant quantity of illegal activity over a relatively lengthy time period.

There are a number of ways in which this activity might collectively be characterised. I suggest that it would not be unfair to comment that it was, at the very least, a thriving cottage industry.

Page 88

A public interest defence could not be run at any criminal trial because we know that it does not exist under RIPA. In any event, we have Mr Silverleaf's trenchant view expressed in the context of the civil claims that it would not have run as a defence to the breach of confidence claims either. His opinion was doubtless based on an assessment of the illegality of the means deployed weighed against the sort of information News International was hoping to unearth.

With respect, Mr Silverleaf's opinion is obviously right, and I do not imagine this Inquiry will hear a contrary view.

In characterising the behaviour of those who partook in these activities, Mr Justice Gross described it "as low as it gets". Apart from being illegal -- this is my language now, not Mr Justice Gross' -- it was grubby, it was underhand and it was high-handed.

Maybe individuals, the corner names, did not know that this was illegal. That would, of course, not be a defence. Maybe some thought that public interest defence, as they saw it, justified everything. Maybe the moral compasses of those directly involved were simply pointing way off true north because, after all, so they would say, they owed a wider public duty to expose hypocrisy and to entertain. The public has Page 89
a right to know. Unfortunately, it might be said against them that the same willingness to judge the conduct of their targets on moral grounds does not appear to be self-directed.

Questions might be been asked as to how high up in News International the metaphorical buck stops. Here one needs to be careful, particularly in defining one's terms and evaluating the present state of the evidence.

Further, the submissions I'm going to make will not cover the possibility of corporate liability under the Data Protection Act or elsewhere.

First of all, there is a difference between responsibility in terms of the criminal law and responsibility in terms of corporate governance and ethics. The latter is capable of being much wider than the former.

In terms of the criminal law, nothing less than proof to the criminal standard of accessory liability would suffice. By this I mean the following: there would have to be proof that X , within
News International, aided, abetted, counseled or procured the relevant breach of section one of RIPA.

Hard evidence of this would be required, not speculation and guesswork. Inferences are capable of being drawn in criminal cases but juries are warned to

Page 90
be careful.
Sir, you are almost the last person who needs a lecture from me as to the criminal law and I am not a criminal lawyer. However, these submissions are not being addressed simply to you and it is important to identify the basic principles.

When one comes to corporate governance and ethics, the debate is somewhat broader, but at the same time the Inquiry does not seek to prejudice the criminal proceedings. For the purposes of this Inquiry, News International are likely to find themselves caught on the prongs of Morton's Fork as there are only two logical possibilities: either senior management knew what was going on at the time and therefore at the very least condoned this illegal activity, or they did not, and News International's systems failed to the extent that there was at the very least a failure of supervision and oversight, with possible failures of training, corporate ethos and checking of expenses claims.

There is, I suppose, room for the Nelsonian blind eye within this framework. The point I am making is that for either version, we have clear evidence of a generic, systemic or cultural problem. The length and breadth of the illegality enables me to make that Page 91
salacious morsel which might, at best, form the basis for an exclusive story is part of the wider picture because it encourages journalists to yield to the temptation to peer into secret worlds if the technology exists to allow them to do so. Further, if the prevalent zeitgeist is that no limits exist because as a matter of principle, the celebrity's life is altogether in the public domain, then any ethical constraints on such behaviours are much diminished.

I mentioned the cult of celebrity. I'm not suggesting that the press is solely or even mainly to blame for the existence of this. It is part of a wider phenomenon that human beings tend to enjoy being nosey. The human geneticist might argue that this is part of our DNA, a socialist that it is a cultural matter. This Inquiry is happily not required to resolve this sort of dispute, but it is being asked to consider the bigger picture.

Nor in this regard is there anything new under the sun. The great American jurists, Warren and Brandeis, writing in the Harvard Law Review back in 1890, said this:
"The press is overstepping in every direction the obvious bounds of proprietary and decency. Gossip is no longer the resource of the idle and of the vicious but Page 93
has become a trade, which is pursued with industry as well as effrontery. To satisfy a prurient taste, the details of sexual relations are spread broadcast in the columns of the daily papers. To occupy the indolent, column upon column is filled with idle gossip which can only be procured by intrusion upon the domestic circle."

I commend this article to the Inquiry not because I necessarily agree with it but because it provides a counterweight to some of the historical analyses on press freedom which quite rightly have been pressed on the Inquiry by some of the core participants and it contains a pithy and very well-written encapsulation of what is meant by the public interest.

In touching on these possible wider causes, one is reminded of what Mr Lionel Barber, the editor of the Financial Times, said at his public lecture earlier this year. I quote:
"Most important of all, the newspaper industry itself did not take the issue secretly (sic) or seek to establish --"

LORD JUSTICE LEVESON: "Did not take the issue ..."? MR JAY: "Seriously". Pardon me.
"... or seek to establish the truth. Indeed, aside from the lead taken by the Guardian, which was followed by the FT, BBC and the Independent, the rest of the

| A | 26:13,16 28:9 | advisers 82:12 | 76:2 | arguably 15:16 | 69:24 | behaviour 4:23 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Abbasi 33:25 | 43:10,15 44:13 | affairs 25:15 | and/or 12:13 | 44:10 45:17 | assume 6:3 16:22 | 19.8 23.1,13 |
| 34:4 | 51:17 63:22 | 28:2 69:19 | 19:6 20:16 | argue 40:24 | attempt 11:18 | 8:14 39:21 |
| abetted | 70:23 76:23 | 79:19 | 37:20,25 39:1 | 93:14 | 22:18 62:8 | 89:13 |
| ability 30:9,10 | 81:7,20 89:14 | affect 25:2 | 77:14 | argued 38 | 70:7 81:24 | behaviours |
| able 15:25 30:6 | 92:14,16 | affords 14: | anecdote 47:13 | 48:13 68:20 | attempts 20:18 | 1:22 93:9 |
| 54:9 85:23 | activity 25:25 | afraid 60:5 | announced 11:8 | arguing 17:1 | 76:2,3 80:14 | beings 93:13 |
| Absence | 49:24 58:8 | afternoon 54:24 | announcement | argument 17:2 | ttend 8 : | belief 51:888 |
| bsent 7:24 8:21 | 59:16 62:12 | age | 11:9 | 33 | attended 53:14 | beliefs 2:3 |
| bsolute 36:5 | 64:20 85:8 | agency 50:9 51:1 | annual 6 | argument | attending 8:10 | believe 1:6 27:14 |
| absolutely 4:6 | 87:16 88:17,21 | agen | annualised 63:7 | arid 52:13 | attention 60:17 | 88:5 |
| 6:13 7:22 | 88:22 91:15 | aggravating 82:4 | annum 63:8 | ises 63:18 | attitudes 19:7,11 | believed 82: |
| 12: | acts 76:9, | aggregate 69:3 | anon | arising 10 | attract 60:13 | 84:7 |
| abstract 21:14 | add 6:11 8:10 |  | 79:1 | 82: | attributed | believes 27: |
| abuse 31:19 | 32:2 | ag | anony | etic 86:24 | 82:15 | end 36:19 |
| abused 6:19 | addition 80:13 | agreein | 71:20 | Armstro | audio 87:8 | best 25:12 31:20 |
| $52$ | 87:14 | 73:8 | answer 13 | 73:25 | Augean 26:1 | 82:9 93:1 |
| bus | additional 51:19 | agreement 50:17 | 14:5 57:14 | arrangement | August 69:4 | better 10:1 |
| cep | 81:9 | :25 | anticipate 6.15 |  | authority | beyond 5:18 |
| cceptable 39:20 | Additi | agreements 26:8 | anyone's 29:2 | arr | availability $21: 8$ | 26:13 |
| cceptance | 18:5 | aided 90:21 | apart 28:23 | 5:20 | vailable 7:13 | big 43:16 82: |
| 81:11 | address | aired | 59:20 79:7 | arre | venues 18:6 | bigger 13:12 |
| accepted 63:20 | 11:22 24:4 | albei | 86:13 89:1 | rrested 13:2 | void 47:4 | 6:11,12,17,19 |
| 76:8 77:20 | 35:5 48:12 | Alexander 69:9 | apartm | rrives 22:16 | 22: | 93:17 |
| 81:5 | 54:5 66:24 | 69:12 | 38:20 | arrogance 19:24 | avoiding 80: | bill 85:12 |
|  | 92:9 | alive 10:25 70:15 | apologies 86:20 | article 33: | 82:5 | binnology 39:12 |
| access 35:23 | addressed 91 | allegation 6:10 | apparent 25:16 | 4:15 35:1 | aware 12:6 | blag 51:18 |
| 36:14 39:4,10 | addresses 59:9 | 64:19 | apparen | 8:2 43:22 | 32:19 | blagged 34:1 |
| 62:2 64:5,7,15 | 59:15 | allege 5: | 87:12 | 79:9 94:7 | A's 68:14 | blagging 33:2 |
| 65:16,21 66:16 | addressing $24: 2$ | $78: 15$ | appear $28: 23$ | articles 76:6,1 |  | 35:23 43:5 |
| 73:14 75:15,25 | 72:5 | alleged 24:9 64:2 | 79:17 81:16 | 76:22 | B | 49:25 66:20 |
| 78:21 80:15,21 |  | 64:24 65:1 $73: 17$ 76:14,18 | 86:23 87:2 90:4 | articulate 15:12 | B 74:17,18 | . 12 |
| accessed 10:23 |  | 73:17 76:14,18 | 90:4 |  | 15,18,2 | blame 93:12 |
| 64:24 67:16 | ad |  | app | ts | back 11:2 71:22 | blind 91:21 |
| 77 |  |  |  | 53:9 95:3 | 78:12 88:8 | ood 62:5 |
| accessing 73:11 | $\begin{gathered} \text { adjournı } \\ 95: 17 \end{gathered}$ | alleges 78:2 <br> Allen 54:25 | $\begin{gathered} \text { appeari } \\ 21: 20 \end{gathered}$ | ascer $47: 2$ | backgroun | Bob 39:23 <br> body 14:22 45:21 |
| 87:7 | $\begin{aligned} & \text { 95:17 } \\ & \text { administrations } \end{aligned}$ | Allen 54:25 allow 57:4 93: | 21:20 <br> appears | 47:22 <br> ascribes 36:1 | backgroun 21:5 | body 14:22 45:21 book 39:22 53:8 |
| $\begin{aligned} & \text { accessory } 50: 2 \\ & 90: 18 \end{aligned}$ | $16: 3$ | allowing 9:22 | $56: 1086: 15$ | aside 43:13 48:5 | 21:5 bad 19:5 | 61:13 |
| account 4:21 | administrat | allows 36:14 | applaud 2:12,13 | 88:18 94:23 | 29:14 31: | books 63:17 69:9 |
| 25:7 28:5 | 8:12 | alongside 7:2 | 6:24 | asked 9:10 10 | 35:14 37:20 | boost 26:22 |
| 31:18 36:18 | admission | alternative 77:13 | Applica | 14:9 18:19 | bailiwick 69:19 | bore 35:21 |
| 61:11 76:24 | 75:19,22,24 | altoge | 0:9 | 6:5 6 | bal | orrowing |
| 92:17 | 76:7,11 77:23 | amended 60:23 | applied 16:10 | 4:24 9 | 82:1 | 37:13 |
| accountability | admitted 76 |  |  | 93 | 8:3,11 | bottom 31:21 |
|  | :4, | a | ap | aspect 4:12 5:10 | 4:13 | 56:22 59:23 $83 \cdot 3$ |
| accountable 26: |  |  | 42:5 48:3 70:2 | 6:1 46:19 | bar 16:11 | 83:3 |
| accounts 54:12 | advance 25:3 | American 93:20 | apply $23: 18$ 26:4 | aspects 1:24 15:3 | Barber 94:15 | bounds 39:20 |
| 86:16,21 | 47:2 | a | :20 58:1,1 | aspiration 47:2 | 13 37:10 | $3: 24$ |
| accuracy 44:7 | advanced 18:1 | $33: 1541: 2$ 63.1785 | 72 | ass | 89: | Boyall 53:15 |
| achieve 9:25 | 48:8 81 $92: 18$ | 63:17 85:6 amounting | appointm | ass | bas | 54:17,24 <br> racket 82: |
| act 5:22 16:6 | advancing 27:11 | analogue 45:1 | appreciate 46:25 | assessing 37:10 | basis 13:16 50:24 | branch 15:10 |
| $34: 11,1243: 4$ $43: 2245: 8$ | 85:1 92:5 | analyse 11:18 | appreciates | assessment 89:7 | basis 13:16 50:24 67:25 69:22 | 69:16 |
| 43:22 45:8 | advantage | 14:16 18:24 | $61: 23$ | assessments 57:9 | $6: 1178: 16$ | Brandeis 93:20 |
| 49:17,20 51:3 | adverse 14:7 | analysed 15:14 | approach 3:17 | assessors 7:10,21 | 81:13,15 93:1 | breach 12:5 38:2 |
| 51:11 52:3,5 | adversely 6:13 | 56:3 57:2 | $13: 2 \text { 14:18 }$ | $18: 7$ | BBC 94:25 | $41: 2258: 24$ |
| 57:8,8,15 | 22:15 | 67:18 | 23:15 27:22 | assiduous 32:4 | bear 2:4 14:9 | 64:25 78:14 |
| 58:25 60:23 | adverting 46:18 | analyses 68:4 | $72: 10 \text { 88:11 }$ | assiduously 47:4 | bearing 13:17 | 80:7 81:24 |
| 61:4,8 64:4 | advice 58:579:3 | 94:9 | appro | assist 85:23 95: | 80:8 | 89:6 90:2 |
| 72:16 90:11 | $\begin{aligned} & 81: 21 ~ 82: 13 \\ & 84: 11 ~ 85: 8,15 \end{aligned}$ | analysis 2:11 <br> 15:20 21:13 | appropriate 5:6 <br> 6:18 8:25 | assistant 73:4 <br> assisting 7:18 | 82:21 | breaches 22:17 42:25 43:3 |
| acting 34:16 66:7 | 84:11 85:8,15 dvise 82:2 | $\begin{aligned} & 15: 2021: 13 \\ & 24: 2525: 20 \end{aligned}$ | 6:18 8:25 | assisting 7:18 associated 3:2 | beginning 63:6 | 42:25 43:3 |
|  | 84:2 | 74:7,8 85:2 | 30:2 51:10 | associated 54.9 74:5 |  | 64:3 |
|  | advised 79:5 | 86:1 88:7 | April 76:14 | associates 55:22 |  | breadth 11:16 |
| actively 20:11 | 81:21 85:5 | Andrew 69:20 | area 23:6 72:14 | 86:7 | behalf 71:5 | 62:12 86:1 |
| activities 6:25 | 87:23 | Andrew's 74:14 | areas 8:14 14:14 | Association | 92:18 | 91:25 95:9 |


| break 8:22 52:22 | careers 16:20 | 22:19 45:13 | clash 23:15 | 57:19 58:16 | concentric 24:8 | 9:23 21:13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 52:25 95:12 | careful 15:21 | 47:2 59:23 | 25:16 | 76:10 | concept 37:3 | consensus 23:7 |
| breakdown | 90:7 91:1 | 60:8 62:6 | classic 61:12 | Commissioner | concepts 11:18 | consent 49:23 |
| 56:10,10 | carefully 32:19 | 70:20 71:19 | clause 82:17 | 43:10 49:5 | concern 4:22 | 50:20 |
| breaking 60:19 | 57:23 | 88:2 92:8 95:2 | clean 22:8 28:12 | 52:15 55:6,14 | 6:11 16:18 | consequences |
| breaks 9:22 | carried 28:10 | chairman 10:7 | 85:12 | Commissioner's | 32:8 45:19 | 7:8 11:3 |
| bridge 61:25 | 53:21 68:3 | challenges 17:10 | cleaned 26:17 | 53:4,11,23 | 52:1 | consequent 4:2 |
| briefing 3:1 | 74:8 | 18:22 | clear 1:12 4:6 | 57:3,14 60:12 | concerned 2:15 | consider 1:13 8:2 |
| bring 4:17 49:11 | carry 63: | challenging | 7:25 9:2 10:2 | 61:21 80:18 | 41:6 49:17 | 11:21 17:2 |
| 60:4 61:15 | 68:19 | 11:13 68:5 | 12:4,10 16:4 | Commission's | 50:8 53:18 | 23:8 28:25 |
| 71:23 | carrying 34:25 | chance 37:5 | 34:15 42:19 | 54:1 | 55:9 56:1 | 42:9 46:9 47:5 |
| bringing 40:23 | cart 13:5 14:13 | Chancery 75:3 | 47:23 53:10 | commit 64:3 | 69:17,20,23,25 | 48:7,10 70:25 |
| 70:12 | case 17:15 19:16 | change 23:8 | 57:7,17 60:18 | committee 10:6 | concerns 6:17 | 84:24 85:17 |
| brings 4:4 | 28:19 33:6 | changed 2:4 61:9 | 66:16 74:4,12 | 40:7 73:2,18 | 8:12 15:22,25 | 92:4 93:17 |
| British 34:2 | 48:5 55:3 | 66:14 | 78:24 88:14 | 79:1 83:1,2 | 17:3 23:23 | considerable 3:9 |
| Briton 31:13 | 59:15 67:16,25 | changes 24:3 | 91:23 | Committee's | conclude 21:24 | 9:24 14:3 |
| broad 2:10 11:2 | 71:4,25 74:10 | channels 66:14 | clearly 19:24 | 40:11 73:22 | 24:20 32:25 | 15:13 25:8 |
| broadcast 94:3 | 74:14,15,16,18 | chapter 53:7,8 | 20:25 24:7 | common 38:10 | 79:14 | 31:11 32:10 |
| broader 11:20 | 74:21 75:11,23 | characterised | 46:4 71:8,18 | 42:12 46:6 | concluded 9:15 | 45:21 81:11 |
| 24:3 43:20 | 76:2 77:13 | 88:23 | client 55:24 | 50:24 64:12 | conclusion 2:19 | consideration |
| 91:8 | 78:5,11 80:20 | characterising | 69:21 | 77:13 | 6:19 7:22 20:6 | 6:25 13:11 |
| broadsheet 3:21 | 81:13,23 82:18 | 89:13 | clients 56:2 | commonly 43:4 | 28:24 33:3 | 54:19 92:10 |
| 22:6 30:10 | 83:18,21 84:3 | charge 41 | 69:18 | commonplace | 53:24 57:5 | considered 3:14 |
| 34:20 | 84:8,19,22 | charged 55:1,22 | client's 71:4 | 70:24 | 82:4 | 4:5 8:8 31:2 |
| broken 13:13 | 85:1 | 59:12 | Clifford 69:17 | communicate | conclusions | 82:7 |
| 19:6,10 | cases 26:11 | check 1:24 44:7 | Clifford's 74:10 | 83:20 | 62:14 | considering |
| brought 32:7 | 39:13 58:7 | 44:8 | climate 70:23 | communica | conclusive 33:12 | 38:11 |
| 75:8 78:11 | 73:24,25 74:23 | checking 91:19 | cling 10:24 | 83:17 | concrete 32:2 | consistently 83:7 |
| 84:2,18 | 90:25 | checks 53:21 | Clive 62:22 68:1 | communications | concurrent | conspiracy 55:2 |
| brush 2:10 22:12 | cash 63:23 66:23 | 59:6,11,17 | 68:8,11 | 9:4 38:18 45:6 | 13:16 | 64:18 68:2 |
| BT 51:18 54:11 | 69:3 81:9 | Chelsy 69:13 | close 15:19 62:4 | 45:8,14 54:21 | condemn 27:2 | 75:13 |
| 90:6 | ca | chief 69:23 74 | 72:2 | communities | conditional 26:8 | conspirators |
| bud 16:1 | casual 21:9 | chilling 25:24 |  | 22:14 | 55:4 | 58:3 |
| bugged 38:19 | catch 8:7 | choice 26:11 | code 23:1,5,9 | communit | condoned 19:22 | conspired 64:3 |
| building 7:6 | catch-all 45:18 | choose 23:18 | 30:24 36:10 | 30:17 | 84:5 91:15 | constant 24:9 |
| burden 56:20 | 46:1 | 32:19 | cogent 33:18 | companies 54:12 | conduct 2:16 9:5 | 38:9 92:20 |
| 58:17 | categories 38:11 | chooses 15: | 87:24 | company 32:13 | 13:18 21:1 | constitute 21:12 |
| Burden's 39:22 | category 42:11 | chord 27:7 | coherent 33 | 43:7 50:10 | 22:21,23 23:2 | 46:10 57:7 |
| burgeoning 26:2 | 44:12 45:17 | chosen 8:20 | $\boldsymbol{\operatorname { c o i n }} 41: 13$ | 63:2,3,4,12 | 33:15 37:21 | constituted |
| bushes 39:19 | 46:1 | cinecamera | collateral 48:1 | 65:12 66:4,6,6 | 46:755:10 | 34:10 |
| business 11:11 | cater 29:22 | 8:18 | collectively | 66:11 69:1,6 | 90:3 | constitutional |
| 16:17 48:22,23 | 30:11 | rcle 94:6 | 88:23 | 70:13 | conducted 3:1 | 14:4 16:6 31:5 |
| 59:2 63:9 | caught 48 | cles 24:8 | column 94:5, | compasses 89:22 | 53:16 62:13 | constrained 35:1 |
| businesses 59:8 | 91:11 | circulation 26:23 | columns 94:4 | compel 13:22 | conducting 4:17 | constraints |
| by-products | cause 68:15 | 27:8 | come 6:16 14:16 | compelled 14:5 | Confessions | 16:13 21:7 |
| 48:14 | 77:10 | circumstan | 37:18 62:1 | competing 25:2 | 40:16 | 25:24,25 93:8 |
|  | caused 35:18 | 2:17 33:10 | 63:24 75:2 | 28:14 | confidence 18:15 | constructive 3:9 |
| C | causes 31:21 | 11 | 92:20 | competitive 27:9 | 22:13 78:14 | consultancy |
| C 74:17 86:14,15 | 34:23 77:4 | citation 80:3 | com | complacency | 80:7 89:6 | 63:12 68:25 |
| 86:21 | 92:11,13 94:1 | 81:2 | coming 15:8 | 19:23 | confidences | consultant 63:1 |
| call 9:20 15:17 | causing 10:24 | cite 35:15 79:21 | :11 | complain 26:7 | 52:12 | 69:18,21 |
| 18:9 36:9 | celebrities 28:2 | civil 35:2 72:16 | commend 94:7 | complaint 12:8 | confident 57:25 | contain 61:4 |
| 67:19 95:12 | 46:3 | 73:16 75:1,5,8 | comment 5:13 | complaints 37:7 | confidential | contained 49:22 |
| called 2:25 24:14 | celebrity 25:15 | 75:9,11,20,24 | 25:21 35:3 | 46:6,10 | 35:23 50:22 | 59:6 76:21 |
| 54:25 63:11 | 47:3 92:25 | 78:11,17 89:4 | 42:23 79:20 | completely 57:24 | 52:11 53:12 | 82:16 |
| 68:12 | 93:10 | claim 12:3 14:10 | 88:24 | complex 19:21 | 55:13 64:8 | containing 67:4 |
| calling 1:6 | celebrity's 93:7 | 76:12,14 77:5 | commentaries | 20:3 29:8 30:7 | 66:18 76:5 | contains 61:17 |
| callousness 11:5 | censure 59:5 | 77:7,12,21 | 30:21 | 49:10 | confidentiality | 94:12 |
| calls 5:20 64:17 | Central 54:20 | 78:14 81:24 | co | compron | 82:17 84:1 | Contempt 43:22 |
| 66:24 87:4 | centre 39:25 | claimant 81:23 | 29:5 | 61:12 | confined 34:20 | content 29:18 |
| cameras 38:20 | 40:2 | claimants 75:5,9 | comment | compulsion 5:21 | 92:14 95:4 | contents 67:7 |
| campaign 76:17 | certain 30:19 | 75:11 | 15:14 | computer 32:16 | confines 35:2 | 83:16,20 |
| capable 16:9 | 35:21 48:13 | claims 69:6,7 | commercial 25:8 | 44:13,16,19 | confirmed 34:4 | context 7:2 25:18 |
| 42:11 62:15 | 79:13 80:23 | 75:8,24 76:3 | 27:10 41:19 | 50:11 53:19 | 53:13 | 45:9 58:7 65:8 |
| 90:15,24 | 83:18 84:22 | 77:25 78:1,17 | commission 37:7 | 54:14 | onfiscation 81:8 | 74:6,8,13 89:4 |
| card 27:25 54:13 | certainly 6:24 | 78:18 80:7 | 60:10 | concentrating | connect 33:24 | continue 3:12 |
| care 35:12 65:6 | 13:7 16:22 | 89:5,6 91:20 | commissioned | 38:6 | conscious 8:9 | 14:9 16:14 |


| 30:15 79:25 | counsel's 81:17 | 91:3,4,9 | 50:21 52:2,5 | degree 44:17 | 72:15 | discuss 4:16 37:1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| continued 88:5 | count 69:17,20 | critical 1:21 2:4 | 52:10,11 53:18 | delayed 9:16 | determined | discussion 5:8 |
| contours 46:16 | 69:23,25 70:2 | 7:1 32:6 46:16 | 54:2,10 57:7 | deleted 10:24 | 2:1 | dished 48:1 |
| contract 63:4,10 | 73:13 | 51:19 | 58:24 60:23 | 11:1 | determining | disk 32:16 |
| 63:14 73:5 | counterweight | criticise 2:12,13 | 61:8 66:18 | deliberate 19:17 | 33:8 | dismissal 84:2,12 |
| 78:22 81:6 | 94:9 | criticising 85:14 | 67:19 90:11 | deliberately 2:18 | deterrent 71:3 | 84:13 |
| contracted 63:19 | countries 31:14 | criticism 7:1 | database 39:4 | 21:15 | developed 31:10 | disparate 46:5 |
| contrary 26:19 | country 31:10 | cross 16:2 | 84:24,25 | delivery 63:21 | 75:11 | disposal 51:23 |
| 89:12 | counts 64:2,23 | crossfire 16:15 | date 1:7 61:16 | delving 23:14 | device 32:16 | dispute 77:17 |
| contributed | 65:5,8,14 | culminated | dated 40:7 76:14 | 28:1 | 38:18 | 93:17 |
| 20:16 | 66:21 67:7,17 | 62:19 | Davies 53:8 | demanding | devices 45:2 | disputed 79:12 |
| contributors | 67:24 68:7,10 | culminating | day 7:11,11 8:6 | 11:14 15:8 | devise 18:13,19 | distinction 37:23 |
| 29:17 | 69:16 70:11 | 10:19 70:5 | 10:10,11 22:15 | demise 10:19 | devised 5:5 | 47:3 |
| control 15:13 | 71:12 74:6,14 | cult 92:25 93:10 | 22:15 | democracy 1:15 | 18:18 | distortion 38:3 |
| controller 49:24 | 75:6 86:12 | cultural 19:14 | days 3:7 9:21 | 31:7,23 | devolved 16:3 | divide 23:22 |
| 50:4,5,8,21 | courage 17:1 | 20:14,22 22:5 | 11:7,9 29:18 | democratic | Devon 53:17 | Division 75:3 |
| controllers 49:15 | course 9:12 18:2 | 91:24 93:15 | 44:25 | 24:11,11 | dialled 59:7 | DNA 93:15 |
| 52:11 | 23:8 24:22 | culture 2:6 6:20 | deal 1:10 6:23 | democratically | diaries 39:13 | document 73:10 |
| controversial | 28:25 29:10 | 11:17 14:24 | 7:3 21:16 | 26:4 | died 36:21 | 88:4 |
| 39:15 | 42:21 43:8 | 15:4 16:21 | 54:15 55:7 | denial 83:12 92:8 | differ 47:1 65:20 | documentary |
| controversially | 46:14 47:25 | 18:11 19:1,12 | 75:21 76:12 | denied 74:4 | difference 90:12 | 78:8 |
| 23:2 40:14 | 53:20 55:2,15 | 19:20 20:9,11 | dealing 24:8 | 78:18 | differences 22:5 | documentation |
| convenience | 59:18 60:20 | 21:1,25 23:10 | 55:15 | department 66:3 | different 4:3 | 54:8,15 55:15 |
| 23:21 | 73:10 85:5 | 27:11 40:7 | dealings 4:8 | departure 62:17 | 20:22 21:22,23 | 78:21 79:7 |
| convenient 52:20 | 89:19 92:4 | 61:20 62:15 | deals 32:21 | depend 23:18 | 21:23 22:10 | documents 32:9 |
| Convention | court 26:3,6 | 73:1 78:25 | dealt 71:12 | 34:11 | 29:22 41:24 | 53:20 70:22 |
| 43:23 | 27:22 32:9 | 80:20 82:22 | debatable 71:18 | depends 29:7,8 | 42:11,17 44:14 | 78:24 82:25 |
| convergent 42:7 | 33:9 43:22 | 83:6,11,12,23 | 83:4 85:17 | deploy 42:20 | 44:23 56:4,13 | doing 3:25 15:18 |
| conversely 15:23 | 47:3 51:9 77:6 | 85:20 92:7 | debate 3:9 28:21 | 70:6 | 56:21 83:22 | 22:7 28:6,15 |
| conviction 61:1 | 81:6 82:5 | 95:9 | 91:8 | deployed 25:18 | 95:10 | 48:12 84:5 |
| convince 66:6 | courts 30:13 | cultures 13:13 | deceive 35:22 | 27:25 45:20 | differently 56:6 | 85:25 |
| core 4:25 5:11 | 36:9 | 21:22 62:15 | deceived 36:7 | 89:8 | 63:24 | domain 28:3 |
| 6:2 8:1,1 18:6 | cover 12:24 | cunning 36:20 | December 10:4,4 | deploying 27:13 | difficult 20:8 | 38:23 39:9 |
| 30:12 94:11 | 20:19 43:12 | curb 31:19 | decency 93:24 | depth 62:13 86:1 | 45:12 47:14 | 40:16 42:15,19 |
| corner 67:23 | 90:10 | current 2:9 23:5 | decent 25:11 | 95:9 | 52:6 62:9 | 72:25 79:7 |
| 68:7,11 74:9 | coverage 6:16 | customer 66:2 | deception 35:7 | deputy 60:3 | digital 45:13 | 83:1 87:1 |
| 74:14,15,16,17 | covered 38:22 | 66:13 | 50:1,12 | derived 88:6 | diminished 93:9 | 88:13 93:8 |
| 74:18,20,22 | 63:23 85:2 | customers 59:5 | deceptive 39:3 | derives 19:20 | direct 27:4 | domestic 49:11 |
| 78:5,9 86:10 | covering 34:22 | cut 61:2 92:22 | decide 29:1,6 | descend 2:11 | directed 72:7 | 94:6 |
| 86:14,23 88:15 | 63:13 | cutting 32:3 | 36:9 | described 69:8 | 86:7 | Doncaster 34:1 |
| 89:18 | covers 63:5 | cynicism 11:5 | decided 23:21 | 89:14 92:22 | direction 1:8 | 34:17 |
| corners 92:22 | covert 35:6 | cypher 74:12 | deciding 27:18 | describing 29:10 | 8:19 23:20 | doubt 5:24 10:16 |
| Cornwall 53:17 | 38:18 | cyphered 57:16 | decision 19:18 | 45:25 48:9 | 93:23 | 11:23 16:20 |
| corporate 31:20 | cover-up 20:21 | 68:13 | 60:4 83:19 | desert 48:19 | directions 3:19 | 37:3 75:4 |
| 90:10,14 91:7 | 83:13 85:21 | cyphers 86:11 | decorum 8:17 | design 77:14 | 9:3 | 81:11,12 95:8 |
| 91:19 | 92:7 |  | 59 | designated 8:15 | directives 49:12 | doubtless 6:6 |
| correctly 84:13 | co-conspira | D | deduced 44:5 | designed 23:1 | directly 37:6 | 33:10 89:7 |
| corresponding | 71:20,23 | D 86:14,16,21 | deeply 82:13 | 49:11 | 41:6 89:22 | Dowler 88:3 |
| 69:5 | co-operation | daily 3:22 7:7 | defamation 3 | e 1 | disadvantage | Dowler's 10:23 |
| corroborated | 5:25 | 32:15,20 33:1 | default 66:4 | destination | 26:9 | dozen 75:24 |
| 42:6 | CPS 33:5 55 | 39:15 56:13,16 | 67:13 | 31:12 | disaster 35:19 | Draconian 26:1 |
| corrupt 50:13 | credibility 66:12 | 60:7 94:4 | defence 34:14 | detail 6:10 23:12 | discerned 46:17 | draft 79:9 |
| 54:18 | credit 54:13 | damage 48:15 | 35:4 36:16 | 23:14 34:8 | discharge 16:14 | draw 6:18 20:8 |
| corruption 41:7 | credulous 29:24 | damages 81:25 | 51:2 57:25 | 55:8,17 | 31:24 55:4 | 20:19 87:24 |
| 53:24 54:3 | cricketers 40:24 | 82:3,15 | 58:5,6,13,18 | detailed 2:11 | discharging | 92:3 |
| 66:20 | criminal 11:24 | damaging 80:25 | 61:7 71:5 89:1 | 13:10,15 15:6 | 11:12 | drawn 7:23 14:8 |
| cost 8:9 26:9 | 12:3 13:15 | danger 21:14,20 | 89:5,20,21 | 49:8 53:6 | disciplinary 84:6 | 17:23 37:23 |
| costs 82:16 84:16 | 33:9,15 43:15 | dangers 22:2 | defences 49:21 | detailing 55:20 | disclose 49:21 | 52:17 62:16 |
| cottage 88:25 | 47:17 49:18,20 | dark 29:15 35:14 | defendant 72:8 | details 34:3 | disclosed 58:11 | 68:17 83:19,22 |
| Council 10:8 | 52:2 54:23 | 53:9 95:3 | defensible 26:11 | 35:24 54:23 | 78:24 79:14 | 86:1 88:9 |
| counsel 7:20,22 | 57:21 58:3,23 | data 2:18 32:18 | deferred 2:18 | 59:7 67:4 94:3 | 81:10 | 90:25 |
| 8:2 17:13,14 | 59:16,16 60:11 | 34:10 36:13 | define 42:12 | detect 44:18 | discloses 50:19 | draws 60:17 |
| 67:8 69:10 | 61:3 63:20,25 | 39:10,14 42:18 | defined 28:1 | detective 53:16 | disclosing 51:5 | drew 79:13 |
| 71:5 77:3,20 | 65:3 70:4 | 43:4,6 49:4,7,9 | 71:8 | 54:7 | disclosure 78:20 | driving 50:9 |
| 79:3,5 80:6 | 71:25 72:6,25 | 49:13,15,16,19 | defining 90:7 | detectives 41:6 | 79:23 84:8 | drown 17:8 |
| counseled 90:21 | 78:13 89:2 | 49:21,22,23,24 | definite 57:4 | 42:10,17 | discourtesy $8: 9$ | drug 32:12 |
| counseling 77:14 | 90:13,17,18,25 | 50:3,4,5,8,19 | definition 22:18 | determinations | discovering 37:5 | due 18:2 42:21 |


| 55:2 59:18 | embarking | entertain 30:14 | 18:1,9 20:18 | exercise 5:23 | expression 1:13 | 87:24 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 60:20 75:2 | 11:10 51:22 | 48:18 89:25 | 20:20 21:4 | 7:15 27:21 | 6:14 48:17 | are 48:21 |
| 78:1 85:5 | embracing 11:23 | entertaining | 28:18 30:18 | 52:20 62:9,13 | expressly 21:10 | fate 55:10 |
| dung 26:18 | emerged 24:25 | 30:7 47:13 | 31:1,3 34:22 | 68:5 | 30:13 | favour 17:6 |
| 28:13 | 51:20 56:3 | entertainment | 37:10,19 38:1 | exercised 1:16 | extension 8:16 | 43:24 |
| dust 51:24 | 79:1 | 29:21 | 38:16,22,24 | exercises 12:17 | 48:22 | fear 15:18,23 |
| dustbins 39:1 | emergency 8:21 | entertains | 39:17 40:11,15 | exist 37:11 84:10 | extent 2:8 17:21 | 16:19 21:17 |
| duties 10:7 | emerging 75:1 | entirely 12:20 | 40:22 41:3 | 89:2 93:6 | 22:21 28:16 | fearful 16:18 |
| duty 17:15 48:18 | emotive 43:21 | 17:16 27:20 | 42:7 44:15,19 | existed 21:25 | 31:25 44:4 | feature 56:24 |
| 89:24 | emphasise 9:16 | 60:9 66:16 | 45:15,21,24 | 25:10 72:22 | 60:1 61:19 | 70:25 |
| duty-bound | 13:20 14:12 | entitled 12:19 | 46:5,11,16 | existence 13:13 | 80:9,14 82:2 | featured 48:4 |
| 37:19 | 88:12 | 29:23 43:23 | 50:21 51:14,15 | 19:10,12,19 | 83:3 91:16 | features 82:4 |
| DVLA 53:22 | emphasised 72:6 | 53:9 | 53:6 55:8 | 20:16 53:12 | extra 67:22 | February 40:8 |
| 54:12 | employed 63:1 | entity 43:7 49:23 | 56:14 59:25 | 61:20 79:8 | extract 43:6 | 55:1 73:2,2,15 |
| dwelt 51:13 | 81:14 | 63:11 | 60:7,10 61:1 | 92:12 93:12 | extracting 35:24 | 78:21 |
| dysfunctional | employee | entrus | 61:17 62:4 | existi | extraordinarily | fee 26:8 |
| 19:7,11 | 50:14 59:25 | environmen | 63:23 64:16,22 | exists 93:5 | 15:11 | feel 3:16 8:3 |
|  | 79:11 | $7: 10$ | 67:15,17,22 | expand 59:19 | extraordinary | 22:1 |
| E | employees 70: | epicentre | 68:2 69:2 | expanded 37:4 | 10:18 | felt 21:10 71:2 |
| E 71:9 | 74:24 75:14 | equation 33:5 | 71:24 72:23,24 | expansive 9:20 | extremely 12:22 | 72:1 |
| Eady 40:3 | 85:4 88:16 | equipment 9:7 | 75:1 78:8 | expect 8:6,17 | 21:3 33:18 | Fergie 69:12 |
| Eady's 81:22 | employers 16:19 | equipped 65:12 | 80:10 83:2 | 12:19 | 2:22 80:25 | fifth 44:12 76:13 |
| earlier 94:16 | employment | equivalent 58:15 | 85:1,20 86:4 | expectations | 82:7 | figure 47:2 84:15 |
| early 10:4 24:23 | 84:3,18 | 76:17 | 87:19,22 88:13 | 12:15,20 | ex-directory | 84:20 87:3 |
| Earth 53:8 | en 31:12 | er | 88:20 90:8,23 | expected 8:2 | 54:22 59:6 | figures 26:23 |
| easy 32:2 | enable 1 | escape 59:5 | 91:23 95:5,7 | expedition 37:3 | eye 91:22 | 46:25 56:24 |
| Echo 3:22 | 62:11 | espouses 31:21 | evidence-based | 47:21 51:22 |  | 86:24 |
| edge 32:3 | enabled 4 | espousing 34:23 | 0:23 | 58:9 | F | filled 94:5 |
| editor 2:13 26:25 | enables 91:25 | essential 1:23 | evi | expeditions | face 22:15 32:6 | finally 3:19 9:9 |
| 27:2 33:19 | enacted 49:7 | 31:23 34:25 | evidential 78: | 36:25 | facetious 29:25 | 23:2 26:12 |
| 36:4 44:6 | enactment 49:9 | 36:22 50:6 | evolution 19:23 | expenses 32:14 | facie $27: 19$ 34:9 | 67:13 76:23 |
| 48:19 62:23 | encapsulate 30:6 | essentially 53:10 | exact 63:19 | 39:16 69:6 | 50:18 | financial 21:6 |
| 65:10 68:23 | encapsulated | 75:13 | exactly 47:1 | 91:19 | fact 7:23 38:14 | 34:5 35:17 |
| 73:4 94:15 | 37:16 | establish 18 | examination | expensive 45:13 | 39:5 41:25 | 56:25 94:16 |
| editorial 2:13 | encapsulation | 33:16 94:20,23 | 13:10,16 20:2 | experience 4:2 | 42:1 46:15 | find 72:7 91:11 |
| editors 4:14 | 94:12 | established | 62:4 | experienced 42:3 | 55:9 67:18 | finding 36:25 |
| 27:20 30:24 | encourage 3 | 12:16 67:18 | examine 35:12 | experiences 6:6 | 2:16 79:12 | 51:24 65:25 |
| educates 25:5 | 4:25 29:25 | 2:21 | 2:16 65:5 | 6:8 | 85:18 88:17 | 86 |
| effect 38:2 61:15 | encouraged 4: | ethical 3:184 | examined 57:23 | expertise 7:19 | factors 34:12 | findings 24:5 |
| effective 35:4 | 16:25 | 12:5 22:17 | examining 46:22 | explain 14:16 | facts 27:1 50:20 | 72:11 |
| efficient 9:18 | encourages 93 | 38:4 71:7 93:8 | 46:22 | 19:12 | 65:13 77:9 | fine 23:12 36:3 |
| effort 5:23 | endeavour 12:21 | ethics 2:6 6:21 | example 12:7 | explained 67:7 | 80:4,19 | 60:25 |
| effrontery 94:2 | 23:12 62:3 | 11:17 14:24 | 33:18 34:20 | 69:10 | factual 3:5,13 | fire 60:18 |
| egregious 31:16 | endemic 20:7 | 15:4 16:21 | 38:21 39:1,15 | explaining 15:7 | 21:16 | firm 84:23 |
| 38:3 | endorse 5:7 | 18:12 19:1 | 40:6 43:8 44:6 | 22:20 | fail 17:19 | first 1:17 2:21 |
| Eighthly 83:25 | ends 28:1 37:24 | 1:2 22:20 | 51:14 72:25 | explains 58:6 | failed 2:9 20:12 | 7:9 11:15 |
| eight-month | 41:1 | 23:11 27:12 | examples 12:12 | explanations | 20:14 76:3 | 13:20 16:17 |
| 64:1 | enforceable | 90:15 91:7 | 31:15,16 32:2 | 72:4 | 81:24 91:16 | 19:13 25:3 |
| either 2:22 20:13 | 34:12 | ethos 20:15 | 34:19 38:13 | explicit 17:14 | failure 1:25 | 38:16 49:7 |
| 21:2 22:19 | engage 5:3 36:19 | 91:19 | 39:6,9,11,21 | exploit 26:21 | 91:17 | 53:23 58:3 |
| 28:16 59:13 | 81:14 | EU 49:12 | excavating 75:16 | exploited 26:8 | failures 91:18 | 59:1,25 60:16 |
| 74:10 83:16,22 | England 16:5 | European 31:14 | exceptionally | explore 18:6 | fair 18:2 $35: 3$ | 63:1,4 66:10 |
| 89:6 91:13,23 | hanced 82:3 | 43:23 | 24:14 | 41:2 | 48:6 55:5 | 67:23,25 72:24 |
| electoral 59:11 | enhances 41:19 | evaluating 90:8 | excess 82:18 | explored 59:24 | fairer 92:24 | 74:23,24 78:13 |
| electronic 32:16 | enjoy 18:15 | event 48:9 58:17 | exchange 63:21 | exponents 25:22 | fairly 15:9 83:9 | 79:22 88:3 |
| 38:17 39:2,4 | 93:13 | 89:3 92:17 | exchanges 60:17 | 28:21 | fairness 84:12 | 90:12 |
| elements 21:12 | enjoyed 16:2 | events 10:18 | cite 52:3 | expose 25:19 | Fake 39:22 40:17 | Firth 39:23 |
| Elle 70:3 74:18 | enormous 8:9 | 31:11 82:21 | clude 26:15 | 35:17 89:25 | fall 15:4 | fish 47:21,25 |
| elusive 29:12 | enquiries 13:9 | 84:11 | excluded 92:17 | exposed 32:14 | falling 42:11 | fishing 36:24 |
| email 40:5,9,12 | ensure 14:21 | eventually 34:4 | exclusive 73:6 | 62:5 | false 11:4 | 37:3 47:21 |
| 44:13,16,19 | 17:7,25 49:15 | everybody 31:25 | 3:2 | exposing 36:11 | familiarity 65:13 | 51:22 58:9 |
| 73:20 74:4 | ensuring 1:21 | evidence 2:23,24 | executive 31:20 | 48:16 | family 10:24 | fit $16: 13$ |
| 76:24 78:22 | entails 42:23 | 3:25 5:15,20 | 69:24 | expound 28:15 | 48:2 69:19 | five 64:25 65:7 |
| emails 84:7,9,21 | enter 33:4 | 6:8,20 7:12,14 | executives 84:4 | express 30:1 | famous 40:5 | 85:3 |
| 85:3,6 | tered 61:13 | 9:15,19 10:5 | executors 82:23 | expressed 6:12 | far 17:10 21:13 | fixed 66:25 |
| emanate 19:15 | 72:24 82:11 | 12:11 13:11 | exemplary $81: 25$ | 17:22 89:4 | 25:11 31:2 | Flat 53:8 |
| emanates 88:4 | entering 14:14 | 14:22 16:21,22 | exemplify $21: 1$ | expressing 48:24 | 39:14 83:11 | flouting 59:4 |

flow 19:6
focus 15:5 22:13
24:17
FOI 57:6
followed 5:11 73:23 84:14 94:24
following 5:21
10:17 38:11
46:20 49:9
56:3 75:22
90:19
follows 53:3
footballers 69:22 69:24
footing 50:25
foot-slogging 59:10
force 25:5 33:21 49:9 61:14
forces 19:21 20:3
forefront 9:17 32:7
forensic 13:10,15 59:20 62:4
foreshadowed 59:21
forgotten 12:16
Fork 91:12
form 24:6 25:10
38:9 41:19
44:22 47:10
56:11 61:18
63:1 64:21
75:16 92:23
93:1
formal 1:5 5:9 63:4
former 53:19 59:25 90:16
forms 39:13
forthcoming 5:25 31:2 84:9
fortnight 9:21
forward 4:17 5:4 28:14
found 26:18 57:3 63:10 64:20 67:4 77:10
four 24:2 34:19 55:1,2,10 58:3
fourth 15:8 75:18
Fourthly 40:14
framework 2:9 3:3,4 91:22
frankly 11:24
free $1: 2016: 8,11$ 31:6,8,9,15,17 41:12 48:14
freedom 1:13,14 1:16 6:14 48:17 57:15 94:10
freedoms 4:18
freelance 21:9
frequently 59:7

Friday 10:3
friends 10:24
fruits 64:20
frustrated 55:7
FT 94:25
full 24:11 34:15 59:11
fuller 56:10
fully 1:13 13:20 40:16
full-time 87:18
functioning 31:23
functions $12: 17$
16:15 31:24
fundamental
1:14,15 2:3
4:18
further 6:7 7:19
9:9 16:16
22:18 26:7,18
30:3 44:23
47:7 49:8
51:18 59:21 60:2 68:2,4,6 77:18,23 85:20
85:23 90:9
93:5
Furthermore
15:3 42:3
51:25 64:18
future $4: 4$ 18:22
G
Gaddafi $34: 6$ 35:18 51:13
Gaddafi's 33:24
gain 39:4,10 64:5 65:15,21
gained 64:15 75:25
gaining 64:7
gather 36:5
gathering 33:14 37:25
general 14:19,22 15:6 26:20 41:18
generally $6: 1$ 9:22 10:9 25:4 35:9
generated 3:7
generic 19:9 91:24 geneticist 93:14
gilded 48:20
give $6: 8$ 8:19
10:5 32:2
37:18 38:13 50:5,15 66:12 68:6 70:25 83:6 85:12
given 10:11 13:11 23:18 38:25 39:6,21 53:6 55:21 58:8 60:7 68:1

| 83:2 86:11 | g |
| :---: | :---: |
| $87: 3$ 92:10,15 |  |
| gives 41:2 57:24 |  |
| $83: 1087: 16$ | g |
| $92: 13$ |  |
| giving 55:8 71:3 | g |
| $82: 8$ | $\mathbf{G}$ |
| Glenn 40:9 62:24 | G |
| $75: 25$ |  |
| go 9:24 48:7 82:1 | g |
| goes 30:3 |  |
| going 5:18 17:17 | g |
| $22: 18,1929: 14$ | g |
| $44: 2068: 12$ | g |
| $90: 991: 14$ | g |
| gold $51: 24$ | g |
| good 1:4 4:20 | g |
| $7: 119: 1610: 2$ |  |

grounds 12
$37: 9,10,1$
90:3
groups 4:25 5:1 21:23
grubby 89:16
GT 73:24
Guardian 32:5 56:24 94:24
guardians 2:2 4:20
guarding 4:19
guards 2:2
guess 82:9
guesswork 90:24
guilt 72:8
guilty 27:21
50:18,23 55:3
62:19 72:8 73:15
$\overline{\mathbf{H}}$
h 69:8 71:15
hack 72:20
hacked 76:24 78:2
hacking 4:22 5:18 12:1,5,7 12:12 23:14 26:13 32:4 37:2 38:25 44:12,13,16,19 44:21 45:16,25 47:17,18 48:5 62:177:15 86:7 88:2 95:2 95:4,7
hallmarks 35:21
Hampshire 54:6
Hampstead 48:20
hand 20:12,24 24:16 68:7
handed 54:24
handle 43:18
handling 33:2
hand-held 9:6
hapless 35:25
happen 1:9 74:24
happened 1:7 26:17
happening 5:8
happens 12:6 29:9 40:4 66:17
happily 93:16
happy 9:5 32:1 41:16
harassment 46:7 76:17
Harbottle 84:23 85:2,5,10
hard 39:14 52:21 90:23
harder 44:17
harm 30:19

| Harry $69: 13,13$ |
| :---: |
| $69: 13$ |
| Harvard $93: 21$ |
| health $85: 13$ |
| hear $5: 157: 12$ |
| $7: 1616: 24$ |
| $38: 2342: 21$ |
| $53: 756: 14$ |
| $60: 2087: 21$ |
| $89: 11$ |


| 93:13,14 | impersonate |
| :---: | :---: |
| hunt 25:19 | 36:20 |
| hypocrisy 25:17 | impersonation |
| 48:16 89:25 | 43:5 |
| hypocritical 28:5 | implicated 43:15 |
| 28:7 | implication |
| hypothesis 83:23 | 85:13 |
|  | impliedly 21:10 |
| I | importance 25:9 |
| ICO 53:14 54:4 | 31:6,17 |
| 60:1 | important 7:18 |
| iconic 10:19 | 11:11 21:3,12 |
| ideal 13:6 | 22:25 31:19 |
| ideas 4:17,17 | 51:21 52:9,16 |
| 30:7 | 91:5 94:18 |

identifiable 87:1 importantly 44:4
imprisonment 60:25
improper 2:16 38:7 44:10,11 45:17,17 46:21
inaccurate 3:5 30:24 46:8
incentive 41:18
include 44:12 66:19
included 1:18 45:24
includes 49:24 52:11
including 2:6 5:18 25:6 37:9 41:14 42:13 54:11 69:22 78:21
inclusive 84:16
increase 27:8 60:24
Increased 21:5
increasingly 27:9
incrementally 31:10
incriminate 13:23
inculpated 88:19
incur 6:7
independence 16:7
independent 16:8,11 56:25 94:25
independently 68:21
indicate 59:16 95:7
indication 69:14
indictment 48:4 61:1 64:2,11 64:23 70:11 75:7 86:12
individual 1:20 11:1 30:11 36:13 43:17 58:17 60:5 67:10 77:10 78:7 86:5

| individuals 4:9 | infrequently | institution 20:5 | internal 84:6,21 | 62:24 | 36:23 42:8 | keen 3:15 15:17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11:1 13:25 | 86:23 | institutional | internally 44:4 | investigators | 50:21,23 51:18 | 26:15 44:2 |
| 14:3,5 45:22 | ingredients 50:6 | 20:18 | 79:2 | 42:10,17 58:14 | 51:22 56:1 | keep 17:17,20 |
| 46:2,24,24 | inhabit 13:7 | institutions | international | Investigatory | 58:18 | 49:1 83:13 |
| 48:3 55:10 | 24:21 | 15:12 19:14 | 2:16 3:24 | 64:4 | journalistic | key 11:11 24:24 |
| 64:25 65:7 | inherently 41:21 | 42:13 | 28:11 40:3 | investment | 33:19 37:17,20 | 36:16 61:18 |
| 72:19 75:8 | initially $61: 4$ | instructed 68:19 | 65:4,11 67:1 | 12:19 | 47:14 | 66:9 |
| 79:15 80:16 | 78:18 | instructing 80:5 | 69:1 71:13 | invite 3:12 | journalists 3:15 | King 55:1 |
| 87:13 88:19 | innocuous 60:9 | instructions | 72:19 74:25 | invited 2:22 | 5:2 16:18 | Kingdom 31:9 |
| 89:18 | inquire 18:25 | 28:11 | 75:18,23 76:4 | inviting 59:18 | 22:11 25:11 | knew 32:10 |
| individual's 51:8 | Inquiries 9:15 | instrumen | 76:8 77:8,15 | invoices 43:18 | 27:12 30:5 | 58:23 73:13 |
| indolent 94:4 | 80:11 | 61:14 | 77:22 78:3,12 | 44:3 55:19 | 36:10,14 42:5 | 82:23 84:4 |
| indulge 92:22 | Inquiry 1:5,19 | instrumental | 78:18 79:2,11 | invoked 14:8 | 43:14,23 49:14 | 85:7 91:13 |
| industry 5:3 | 2:1,5 3:6,14 | 40:23 | 79:15 82:11,23 | involved 2:22 4:9 | 56:5,7,8,13,16 | know 24:21 36:7 |
| 88:25 94:1,18 | 5:9 6:1 7:20 | insufficien | 83:7,24 84:4 | 56:14 57:13 | 56:17,18,20 | 39:9 42:4 |
| 95:1 | 8:10 9:5 10:6 | 71:25 | 84:10,11,23 | 79:17 89:22 | 57:12,17,19,22 | 68:22,23 70:21 |
| inevitable 31:25 | 10:14,17,22 | insult 22:19 | 85:9,12,14 | 95:3 | 58:16,21 60:5 | 74:20,21 88:7 |
| inevitably 2:10 | 11:8,14,16 | insurmountable | 88:2,16 89:9 | involvement | 60:9 77:15 | 89:2,18 90:1 |
| 12:5 22:2 | 12:11,16 13:8 | 17:12 | 90:6,21 91:11 | 55:11 80:10 | 80:10,14 93:3 | knowing 51:1 |
| 62:17 | 13:22 14:9,14 | intellectua | 92:15,16 | involving 31:13 | Jude 77:24 | knowledge 13:24 |
| infer 19:10 | 14:20 15:1,7 | 32:23 52:7 | International's | iron 34:14 | judge 26:6 90:2 | 40:12 55:18 |
| inference 20:8 | 15:22,23 16:2 | intelligence 42:2 | 69:8 74:2 | irreverent 29:24 | judges 26:3 | 74:4 |
| 20:20 66:8 | 16:4,12,14,17 | intend 1:8 6:25 | 76:22 77:2 | ish 26:25 | 27:23 30:13 | known 29:15 |
| 68:17 87:17,18 | 16:20,23 17:1 | intended 85:12 | 82:13 91:16 | isolated 19: | 49:3 | 32:11,15 43:4 |
| inferences 14:7 | 17:4,7,13 18:2 | 87:13 | Internet 7:6,7 | 59:2 | judging 36:4 | 44:5 87:22 |
| 17:23 52:17 | 20:1 21:24 | intercept 45:13 | 18:7,23 21:8 | issue 12:12 14:13 | judgment 7:15 | 92:15 |
| 79:13,21 83:18 | 22:4 23:20,22 | intercepted 45:5 | interpreted | 21:18 30:25 | 23:19 48:25 | knows 7:4 10:16 |
| 83:22 87:23 | 24:22 28:18,24 | 87:12 | 17:11 37:14 | 32:22 33:11 | 81:22 | 26:25 |
| 88:9 90:24 | 29:20 30:18 | interception | 41:8 48:24 | 35:5,12,13 | judgments 22:7 | know-how 44:17 |
| 92:3 | 31:4 32:20 | 38:17 44:24 | intervention | 37:2,16 49:4 | judiciary 16:7,8 |  |
| inferred 76:20 | 34:21 35:11 | 45:7 67:5 | 61:10 | 52:2,6,9 61:2 | July 1:17 10:17 | L |
| influence 27:15 | 37:9,24 38:25 | 68:20 | intimately 79:17 | 62:1 72:5 | 16:1 63:13 | lack 4:2 |
| influences 24:10 | 40:14,18 42:9 | intercepti | intractable | 82:22,22,2 | 76:18,18 | laid 61:15 |
| 92:5 | 42:21 43:16 | 76:16 | 48:25 | 83:4,25 85:16 | juncture 45:25 | landline 65:22 |
| informants | 44:2,15 45:20 | interest 4:24 | introducing 61:7 | 92:8 94:19,21 | June 64:1 73:15 | landlines 66:22 |
| 41:25 | 46:1,9,14,15 | 12:4,9 13:17 | introduction | issued 75:21 | 73:19 74:1 | landmark 31:11 |
| informant's 42:6 | 47:5,13 48:7 | 25:14 27:19,24 | 70:1 | issues 3:18 4:16 | 79:6 83:9 | language 89:16 |
| information | 49:2 52:16 | 30:22 33:4,7 | intrusion 5:17 | 16:16 21:11 | 87:23 | large 2:21 8:14 |
| 33:11 34:1 | 53:6 55:9,11 | 33:17 34:14 | 6:5 38:17 39:2 | 22:10 24:21,25 | junior 80:5 | 34:21 |
| 35:23 36:5,15 | 56:1 60:8,16 | 35:3,8,10 | 39:3,18 94:6 | 30:25 41:7,11 | juries 72:7 90:25 | late 45:11 53:14 |
| 36:25 39:10 | 61:2,19 62:11 | 36:10,15 38:15 | intrusive 47:14 | 41:18 42:16 | jurists 93:20 | 61:10 |
| 41:12,20 42:1 | 67:6 75:19 | 43:24 44:2 | 47:15 | 43:21 59:20,21 | justice 1:4 10:5 | launched 53:25 |
| 42:14,18 43:2 | 83:3 85:16,23 | 45:11 46:23 | intuition 21:22 | 61:18 84:19 | 28:15 40:3,24 | law 10:9 12:3 |
| 43:10 44:9 | 87:19 88:10 | 47:10 48:8,16 | inures 26:9 | 95:9 | 52:19 61:3 | 14:3 26:1,3 |
| 49:5,22,25 | 89:11 91:9,10 | 48:17 49:2 | invasion 27:19 | items 56:6 | 62:20 67:8,25 | 27:17 35:1,2 |
| 50:5,15,22,25 | 93:16 94:7,11 | 50:3 51:6,12 | 76:15 78:15 |  | 69:2,11 70:5 | 36:13 43:1 |
| 51:18,23 52:11 | 95:6 | 51:15 52:4 | 80:7 | J | 70:10,14 71:2 | 49:11,18 50:24 |
| 52:15 53:4,11 | Inquiry's 15:5 | 55:11 57:25 | investigate 12:14 | January 62:21 | 71:10,17,19 | 59:3 60:19 |
| 53:13,23 54:1 | 16:18 48:23 | 58:4,9,13 | 23:10 | 73:17 75:3 | 77:3,19 81:22 | 61:14 78:2 |
| 54:19,22 55:13 | inside 92:12 | 60:14 61:7 | investigating | 78:2 | 86:18 87:10 | 90:13,17 91:3 |
| 55:14,19,20,21 | insidious 19:22 | 65:9 67:6 | 15:10,11 34:24 | Jay 1:6 5:9,13 | 89:14,16 92:19 | 93:21 |
| 55:23,25 56:2 | insight 82:25 | 79:23 83:5 | 63:10 68:3 | 10:13,15,16 | 94:21 95:11,14 | lawful 44:9 59:8 |
| 56:6 57:3,5,10 | 83:23 | 89:1,20 94:13 | investigation | 52:19 53:2 | justification 6:18 | lawfully 49:23 |
| 57:11,14,15,16 | insightful 29:5 | interested 5:4 | 2:19 13:14 | 86:20 87:11 | 37:7 51:15 | 59:10,14 |
| 58:10,24 59:5 | insights 48:2 | 17:9 37:25 | 14:1,15,21 | 94:22 95:13 | justifications | laws 26:2 |
| 59:12,14 60:8 | 62:14 | 43:17 48:21 | 15:5 23:15 | jigsaw 51:20 | 48:8 | lawyer 52:7 91:4 |
| 60:10,12 61:21 | insofar 17:16 | interesting 34:8 | 51:25 54:2,5 | job 42:23 92:19 | justified 4:23 | lawyers 26:9 |
| 63:15 64:8 | 19:5 72:14 | interestingly | 68:16 84:22 | jobs 16:20 | 12:3,9 17:3 | 78:19 |
| 66:10,15 67:9 | installed 66:23 | 29:4 71:4 | 85:2 | Joe 73:25 | 33:16 35:8,9 | Law's 77:24 |
| 68:6 69:14 | 67:1 | interests 5:2 17:6 | investigations | John 31:13 53:15 | 35:10 36:3 | lazy 92:23 |
| 73:6,12 75:16 | instance 23:18 | 30:8,12 36:6 | 35:20 53:25 | journalism | 38:14 45:10 | lead 2:12 42:2 |
| 76:5,21 78:15 | instances 14:19 | 60:17 | investigative | 33:21 35:6,14 | 51:5,11 89:21 | 94:24 |
| 79:24 80:2,15 | 41:1 | interfere 9:4 | 33:21 35:6 | 36:17 47:9,9 | justify 27:19 | leader 30:10 |
| 80:18,21 81:10 | instinct 23:19 | interference | 36:17 47:8,19 | 47:11,19 48:9 | 41:1 47:14 | 35:19 |
| 86:8 89:9 | instinctive 27:3 | 27:4 | investigator | 92:23 | 48:7 80:1 | leading 19:22,23 |
| information-g... | instinctively | intermediary | 28:10 42:20 | journalist 26:25 |  | 77:2 79:3 |
| 81:15 | 26:25 42:4 | 54:25 | 43:11,19 50:8 | 33:23 34:1,15 | K | lecture 91:3 |

94:16
led 54:5 61:11
79:14 92:21
ledgers 55:19
left 13:1 31:22
$68: 7$
left-hand 67:23
legal 3:3 7:18 13:21 16:13 25:24,25 77:8 82:15 84:16
legality 32:21
legible 86:10
legislation 49:7 49:11
legislations 61:12
legislative 61:12
legitimate 4:21
25:21,25 50:3
51:17 63:22
81:7,20
legitimately 66:7 87:6
length 91:24
lengthy 88:21
lenses 38:21
lessons 52:17
letter 71:9,15
level 23:17 82:5 83:17,21 85:18
LEVESON 1:4 52:19 86:18 87:10 94:21 95:11,14
Lewis 84:23 85:2 85:5,10
liability 76:8 80:6 90:10,18
liable 80:23
libel 26:1
liberal 48:20
Libyan-backed 33:25
licence 45:8
licensing 50:9
lie $35: 22$
lies 29:2 35:10
life 1:15,24 29:2 31:9 42:1 46:2 71:6 73:7 93:7
lifestyle 48:21
light 5:14,23 13:21 22:7 63:24 80:4,19 82:12
likelihood 8:5
limit 6:25
limited 12:11 16:5 22:21 63:25 75:6 85:11 95:8
limiting 9:19
limits 82:8 93:6
line 14:4 36:3 49:11 72:13 83:8 85:9

92:19
lines 7:19 18:5 26:20 30:19 71:7 75:25 77:19 84:22
link 66:25 67:20 70:7
linked 51:16 53:21
Lionel 94:15
lip 31:7
list 56:15,22 57:1 75:19
listed 49:21
listen 45:3
listening 38:18
litigation 26:10 31:12 32:12 77:22 79:4
little 28:16 81:12 82:1
live 7:5 9:4
lived 71:6
lives 27:16 46:23 48:2
local 22:14
locate 42:14
located 12:1 50:14 66:22
location 8:13
logical 83:16 91:13
logically 42:2
long 28:23 53:11 61:3
longer 9:13 93:25
look 23:11 70:22 77:17
looking 7:14 18:10 19:3
loosely 28:1
LORD 1:4 52:19
86:18 87:10 94:21 95:11,14
lose 38:1 39:5 lost 10:8
lot 37:17 60:13
loud 17:8
low 59:14 89:15
lower 42:2 83:19
lucrative 59:4
luncheon 95:17
$\frac{\mathbf{M}}{\frac{\text { machine 66:23 }}{}}$
macroscopic 23:16
magazines 56:8 magnification 23:17
Mahmood 40:17 40:21 41:2
Mail 56:13,17 60:7
main 9:21 49:1
maintained 1:23
making 4:6 30:3 47:7 91:22
malicious 41:21
management 69:21 91:13
manifestation 20:22
manner 18:3
manufacture 26:2
March 54:4 55:16 61:24
margins 4:5
Mark 87:18
market 22:6 55:18
marquee 7:5 8:14,16,18 9:1
Marshall 54:20
Marxist 35:19
mass 46:16
material 2:24
3:13 37:13
38:5 65:11 78:23 79:14 80:14 87:2,25 88:10
materials 53:9
matrix 78:5
matter 8:12 12:23 14:15
20:10 24:19 25:20 29:13,21 30:2,4 31:4 47:16 51:25 61:18 70:2 75:17,22 93:7 93:15
matters 1:10 28:16 30:22 58:2
Matthew 38:24
mature 31:6
Max 69:17 74:9 81:23
maximum 60:24
Mazher 40:17
McPherson 70:3
McPherson's 74:18
mean 13:6 14:13 22:1 24:14 49:2 65:12 80:22 86:18 90:19
meaning 30:24
means 9:18 13:15 22:21 36:3 37:23 38:4 41:1 44:8 59:9,10 80:2 89:8
meant 47:1 94:13
measure 35:7
measures 17:2 34:9
mechanics $7 \cdot 3$
media 1:25 2:17
4:25 5:1,1
29:22 40:7
73:1 78:25
meet 4:15 12:21 27:1
member 48:6 52:8 67:10
members 30:17 47:18 64:6 68:9,24 81:9
men 54:7 55:1,2 64:13
menage 47:12
mention 8:12
10:3 59:22
81:3
mentioned 21:11
30:16 35:16
45:10 60:3
65:7 66:18
68:25 74:13
79:8 92:7 93:10
merely 8:16 16:7 20:12 92:6
message 73:24
messages 11:2
64:6,8 65:16
73:23 77:1
87:11,11,14
Met 10:20 metaphorical 90:6
method 30:21
methodologies 38:8
methods 26:22 27:13,14 33:14 35:7 36:4 37:8 37:12 38:1,7
40:22,25 42:18
44:11 45:18,20
46:22 47:15
66:2 92:24
Metropolitan 78:20 86:25 88:1
Michael 79:5 87:22
microcosm 61:17
microscopic 23:17
middle 22:6
mid-market 3:21
Miller 75:23
76:14 77:22
Miller's 76:12 77:7
Milly 10:23 88:3
Milly's 11:2
Milton 54:5
mind 1:17 2:4 9:17 13:17 14:10 39:19

61:19 80:8
Mine 34:5
minimalist 76:11 77:23
minimum 9:20
Minister 9:10 11:8 61:11
minority 87:6
minutes 11:18 52:23
Mirror 3:24 56:16 78:9
mirrors 38:20
misbehaviour 38:12
misconduct 61:20
misdemeanour 36:11
misdemeanours 20:19,21
Miskiw 73:4,13
misled 36:12
misuse 53:18 78:14
mitigating 71:4
mitigation 92:18
mobile 43:7
44:25 45:3
50:9 62:2 65:17,21 66:3 66:11,18 67:11 76:25
modes 39:18
modest 84:20
module 23:23,24
23:25 24:2,14
24:15,16,17,18 41:6 49:1
modules 23:22 24:5,6,13,20
modus 44:5 65:15
moment 43:12 52:20 75:23 95:11
moment.Whitt... 54:16
Monday 1:1
monitoring 6:15
monolithic 21:21
months 6:16 9:11 76:17
moral 16:25 23:7 89:22 90:3
Morally 44:22
mores 19:7,11
morning 1:4
10:4
morsel 93:1
morsels 48:1
Morton's 91:12
Mosley 81:23
Mosley's 40:2
Motorman 43:9 52:18 53:2 54:1
move 8:23
moved 1:4
moves 47:8
moving 95:10
MP 69:25
MPs 32:14 39:15
Mulcaire 40:9

20:2 23:11
34:8 41:17
68:15 77:9
79:20
need 1:10 14:19
18:20 30:14
35:5,11 41:2
42:6,9 46:9,15
48:7,10 57:22
58:10 65:5,18
69:16 70:9
72:21 73:11
77:17 85:16
92:9,10
needed 61:15
66:5
needs 16:23
23:20 52:16
70:1 83:3 90:7
91:2
negotiations
82:12,24 84:14
neither 4:20 20:1 23:4 29:1
Nelsonian 91:21
network 44:25 54:18 67:14
networks 65:21
neutral 17:16
neutrally $72: 5$
never 12:2 35:20
36:1 40:12
57:21 84:9
85:12
Neville 40:5,10 73:21 74:1,3 78:22
new 44:24 47:23
54:5 61:7
92:21 93:19
news 2:16 3:20
3:24 21:6,8
26:14 28:11
33:14 37:2,25
39:25 40:1,2
53:8 56:19
62:18,23 63:5
63:11,17 64:9
64:21 65:4,11
67:1 69:1,8
70:8 71:13
72:19 73:4,5,8
73:19 74:2,25
75:13,18,23
76:4,8,20,22
77:2,8,15,22

2:17 21:25
22:1 50:20
64:10 85:3
94:18 95:1
newspapers $3: 23$
21:23 22:6
30:11 56:7,21
56:23 81:16
newsroom 21:2
news-gathering
38:7 44:11
45:18 46:21
NGN 80:10,21 80:23 81:6,14
NGN's 80:6,14 80:25 81:16
NHS 50:10
Nick 36:20 53:8
Nine 63:11
nip 15:25
non-existent 80:9
non-payment
71:16
norm 8:7
normally 59:8
north 31:13 89:23
nosey 93:13
notably 69:22
note 48:25 58:2 65:7 73:13
notebook 67:15 67:21 68:4 70:6 74:7 78:6 85:24 86:7
notebooks 67:4,5 86:3 88:7
noted 55:24 76:7 79:10 81:4 85:10
noteworthy 70:14
notice $10: 11$ 40:20 70:25
noun 25:17
November 1:1 53:14 64:1 69:4
NUM 35:20
number 2:22 3:11,20 7:8 11:15 23:22 24:8,16 34:3 34:11,17 46:2 49:20 51:16 53:3 54:9,11 57:17 61:17 65:19,19,23,24 65:25 67:4,12 67:12,13,14 76:19 82:18,20 86:22 87:1 88:19,22
numbers 54:22 57:18 59:7,7 66:10,17 87:5
$\left|\frac{\text { nutshell 53:2 }}{\substack{\text { objectionable } \\ 41: 9}}\right|$
objective 6:17 27:8 47:23 51:761:9
obligation 30:14
observed 71:8 obsessive 29:25
obtain 38:4 49:21 50:22 64:8 73:12 79:3 80:2,15
obtained 33:11 44:9 54:4,11 55:23 57:6 58:11 59:8,10 59:14 76:5
obtaining 49:25 50:3,19 51:4 58:24
obtains 41:24 obvious 7:9 11:15,19 15:9 20:25 22:3 43:25 46:20 58:14 63:18 65:6,10 82:21 83:10 93:24
obviously 74:21 89:10
occasion 29:10 86:5
occasionally 59:3
occasions 17:19 86:15,15,16 occupied 87:17
occupy $94: 4$ occurrence 20:10
occurring 19:13 20:13
October 24:23 72:13
odds 83:13
offence $34: 10$ 49:20 50:6,18 50:23 60:24
offences $52: 2$ 54:2 55:2 60:11 81:4
office 53:11 57:3 57:14 66:22
officer 42:3 54:21
officers 53:20 54:1 63:10 68:3 86:2
offices $67: 1$
official 43:6
officialdom 36:18
officials 53:22 54:18

| old $59: 10$ | organisational |
| :--- | :---: |
| old-fashioned | $20: 15$ |
| $33: 2339: 17$ | organisations |
| omit $34: 7$ | $2: 1721: 21$ |
| once $8: 1928: 17$ | $50: 15$ |

47:25 84:1
ones 92:3
one's 29:7 90:7
ongoing 13:14
66:15
online 53:9
open 1:6 3:3 5:10
10:14 77:6
opened 67:24 73:20 88:12
opening $5: 13$ 10:13,15 24:18 37:21 56:20
open-textured 11:20
operandi 44:5 65:15
operate 50:12
operated 24:10 44:25 75:12
operating 33:25 59:2
operation 19:20 43:9 52:18 53:2 54:1 68:3 68:20 72:2 74:9 86:2 88:2
operator 34:2 45:2
opinion 11:4 17:21,22 29:13 79:6,22 81:17 82:24 83:15 89:6,10
opinionated 29:24
opinions $17: 17$
opposed 33:9
oppressive 25:23
26:2 45:23
opprobrium 26:6
optimistic 51:24
optional 4:20
oral 38:22
order 10:2 23:10 24:4 25:4 30:15 42:18 43:1,5 64:11 65:15 66:5,6 73:11 80:21 81:8
ordinance $14: 17$
ordinarily 46:4
ordinary 52:8
organ 50:10
organisation 19:16,19 36:13 75:14 76:10 83:7,11,18,21 88:18 92:12 95:8
organised 53.12
origin 86:12
original 48:4 75:7
ought 6:11 28:4 32:10
outcome 55:7
outgoing $87: 4$
outlet 65:25
outset 7:9
outside 4:16 5:3 9:8 15:4 17:5 30:25 59:3 69:18 92:12
overall 19:11 23:19 47:6,23 82:4 86:10
overlap 14:20 24:13
overlooked 17:21
overly $15: 16$
overriding 72:1
oversight 5:7 91:18
overstated 25:9
overstepping 39:20 93:23
overview 2:5 44:10 62:10 85:24 overwhelming 33:16 80:9
over-arching 62:10
owed 89:24
o'clock 95:14
$\frac{\mathbf{P}}{\text { packages } 24: 7}$
pact 41:19
page 67:9,9,23 70:16 71:9,15 77:19
pages 39:23 67:21 86:3
paid 12:18 32:15 41:25 44:3
55:22 57:10,11
63:16,21 71:14
83:13
painstaking 68:5
painted 70:18
paired 65:17 66:10
Pakistani 40:23
panoply 26:1
paparazzi 39:20
paper 32:10 36:9
62:25 75:17
papers 3:21 94:4

| paraded $80: 24$ | pathways $66: 19$ <br> paragraph $35: 15$ |
| :---: | :--- |
| patois $39: 12$ |  |
| $79: 1,1970: 18$ | patterns $13: 12$ |
| $70: 1973: 22$ | $19: 823: 13$ |
| $77: 1287: 20$ | Paul $54: 2073: 3$ |
| paragraphs $40: 6$ | pay $31: 773: 8$ |
| 81:17 | paymaster $33: 24$ |
| parameters | payment $41: 17$ |
| $11: 1928: 20$ | $43: 1863: 16$ |
| $82: 8$ | $69: 11$ |
| Pardon $94: 22$ | payments $41: 4,9$ |
| Parliament $1: 22$ | $42: 1063: 23$ |
| $11: 861: 16$ | $69: 3,4,1281: 9$ |
| Parris $38: 24$ | payout $82 \cdot 14$ |

payout 82:14
PCC 32:6 60:18 60:18
PCC's 60:20
peer 93:4
penalty 60:24
penetrates 28:3
people 23:3
25:11 28:5,17
36:6,20 46:25 56:15 87:6
people's 27:16 perceive 5:6 8:4 perceived 4:1
perfectly 29:23 42:20
period 31:11
60:25 63:5,13
64:1 73:15,17 88:21
permit 9:6
permitted 20:10 31:24 perpetrated 43:1 perpetrators 11:6 perpetuation 19:23
person 50:2 55:24 86:6 91:2
persona 25:16
personal 2:18
15:19 25:13
27:20 39:10,13
42:24 43:6
49:16,21,22,25
50:3,19 52:10
53:12 55:19
59:9,11,15 79:24
persons 87:2 perspective 29:7
persuade 50:4 66:4 pertinently 66:25
pessimistic 82:13
Peter 39:21
phase 1:5 phenomenon 44:24 93:13
phone 4:22 5:18 12:1,4,7,12

23:13 26:13
32:4 34:17
37:2 43:7
44:12,21,25
45:3,5,16,24
47:17 48:5
50:10 54:22
62:1,2 65:17
65:22 66:3,11
66:18 67:11
76:25 78:2
95:2,4,7
phones 3:2 67:19 87:5
phone-hacking 85:7
photographers 39:19 phraseology 37:6
pick 24:24
picture 13:12 21:3,12 46:11 46:12,17,19 56:3 70:18,22 93:2,18
pictures 73:7
piece 49:10 67:22
pieces 30:5 42:14 51:19 57:11 59:12 66:9 75:16
pin 65:19,23,25 66:4 67:12
piquant 48:1
pithy 30:7 94:12
place 6:15 7:2 8:25 13:8,11 13:16 19:13 24:23 43:17 61:24 84:14
placed 13:5 72:13 83:1 86:25
placing 85:14
plaintiffs 32:12
planet 13:7
plank 36:16
plausible 72:3
play 31:5 92:11
played 7:18
plea 73:15
pleaded 55:3 77:4,21
pleading 78:17
pleadings 77:11 78:23
pleas 62:19
pleasant 23:25
pleased 3:8 5:7
pm 95:16
PNC 59:6
point 4:6 10:22 14:12 15:9 17:15 20:4 25:1 28:8,20

| 29:4 30:3 31:5 | potentially 87:1 | 24:1,10 25:4,7 | 41:22 42:15,24 | profile 10:20 | provided 27:14 | punishingly |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 33:14 37:21 | 88:19 | 25:18,23 26:7 | 46:7 47:6 53:5 | progresses 15:1 | 32:20 33:19 | 26:10 |
| 41:10 44:21 | power 15:15 | 26:12,20,21 | 53:5 76:15 | prolific 57:17,19 | 41:20 42:7 | purblindness |
| 47:7 51:21 | 19:18 27:15 | 27:11,15 28:1 | 78:15 80:8 | 76:1 86:13 | 57:16 68:2 | 19:24 |
| 62:17 66:23 | 31:20 34:24 | 28:4,22,22 | 81:24 | promoted 20:9 | 69:15 75:19 | purchase 45:1 |
| 74:6 75:18 | 60:6 | 29:18 30:6,14 | private 3:2 25:17 | 20:11 | 82:25 | purchased 32:9 |
| 76:13 81:3,19 | powerful 15:1 | 30:20 31:6,8,9 | 25:20 28:4,10 | prompted 79: | provider 66:3 | purpose 9:7 |
| 91:22 | 25:6 31:18 | 31:14,17,18,20 | 36:14 38:19 | prongs 91:12 | 67:14 | 49:14 64:7,12 |
| pointed 20:24 | 36:23 80:19 | 31:24 34:21,23 | 41:5 42:10,17 | pronounce 29:20 | provides 1:23 | 70:12 72:18 |
| pointing 89:23 | 87:17 | 35:1 37:7,18 | 42:19 43:11,19 | proof 72:6,11,15 | 69:14 94:8 | 85:25 |
| points 13:19 | powers 12:17 | 38:12 41:23 | 45:6 46:23 | 85:6 90:18,20 | providing 30:18 | purposes 20:1 |
| 77:21 | 64:4 | 42:12 45:23 | 48:2 50:7 | proper 9:5 13:18 | 81:19 | 32:11 33:1,13 |
| police 1:23 2:8 | practical | 46:23 48:6,14 | 53:16 54:7 | 42:20 | provision 61:5,8 | 64:18 66:14,25 |
| 2:19 4:11 | 24:13 70:15 | 48:15,18 49:14 | 58:13 62:24 | properly 23:10 | provisional 20:5 | 68:15 75:15 |
| 10:20 13:14,24 | practicalities | 55:12 60:13,19 | 63:2 68:11 | 47:9 | provisions 44:15 | 79:20 85:13 |
| 14:15,20 15:5 | 13:21 | 61:19,21 93:11 | 73:7 74:10,11 | property 32:23 | 49:8 | 88:10 91:10 |
| 23:15,25 41:7 | practice 2:6 6:20 | 93:23 94:10 | 74:19,22 76:21 | proponents 28:8 | provocateur | pursuant 5:22 |
| 41:16,24,25 | 12:2 20:6,8,11 | pressed 94:10 | 77:1 78:14 | proportionate | 40:15 | 40:20 57:6 |
| 42:3,5 50:11 | 20:12 23:1,6,9 | pressure 21:5,9 | 88:15 | 18:14 | prurient 47:13 | 64:15 65:1 |
| 53:17,19,20 | 33:19 39:6,7 | 25:8,12 92:20 | privilege | propo | 94:2 | pursued 94:1 |
| 54:2,13,21 | 42:15 45:7 | pressures 16:9 | 14:11 | 62:8 | pseudonym 73:3 | pursuit 26:22 |
| 63:10 67:3,18 | 66:2 72:14 | 25:10 92:21 | pro 61:6 | proposition 22:4 | public 1:17,24 | put 5:23 6:6 27:1 |
| 68:16 78:20 | practices 11:17 | Presumably 45:4 | probabilit | proprieta | 4:12,21,24 | 27:24 28:18 |
| 86:25 88:1,5 | 11:22,25 12:13 | 58:5 | 72:17 | 93:24 | 11:4 12:4,9,15 | 71:20 83:19 |
| policeman 54:25 | 14:24 15:4 | pretend 50 | probable 57:8 | proprieto | 12:17,18 13:9 | putting 28:14 |
| police's 13:18 | 16:21 18:12 | pretending | probably 52:19 | prosaic 39:12 | 13:17,20,23 | 75:22 |
| 74:7 | 19:1,3,4,5,8 | 35:24 | 57:18 62:25 | prosecute 33:5 | 15:23 16:14 |  |
| policy 2:9 19:18 | 20:6,9,17 21:1 | prevalent 93:6 | 69:25 76:1 | prosecuting | 18:16 23:24 | Q |
| 24:3 60:4 | 23:10 29:14 | prevent 20:12 | probe 18:9 | 17:14 67:8 | 25:5,14,16,21 | quad 7:6 |
| political 61:22 | 37:18,20 45:23 | preventing 36: | probed 18:4 | 69:10 | 27:18,24 31:9 | quality 29:19 |
| politicians 2:8 | prayer 34:16 | previous 56:4 | problem 18:14 | prosecution 2:20 | 32:8 33:4,7,16 | 42:2 44:23 |
| 4:11 15:16,19 | precise 47:21 | 82:1 | 20:14,23 48:12 | 64:12,14,19 | 34:14 35:3,8 | quantity $88: 20$ |
| 16:10 24:2 | 57:22 | previous | 91:24 | 65:2 67:24 | 35:10,18 36:1 | quantum 81:21 |
| polygon 29:9 | precisely | pre-conceive | problems 1 | 70:6 71:22 | 36:6,8,10,12 | quarter 52:22 |
| popular 30:6 | 55:20 | 22:7 | 19:13,14 | 81:5 | 36:15 38:14,23 | quarters 48:13 |
| portfolio 78:4 | preferred 50:12 | pre-existi | proceed 5:15 | prosecutions | 39:9 40:16 | Queen's 77:20 |
| posed 3:11 18:22 | prejudice 68:16 | 16:13 | 24:25 79:4 | 13:15 | 42:15,19 43:24 | $79: 5$ |
| position 13:21 | 91:9 | pre-judg | proceedings 7:5 | prospect 52:7 | 45:10 46:24 | quest 92:25 |
| 26:16 28:22,22 | prejudices 27:7 | pre-sentence | 8:20,23,25 9:8 | prospects 80:6 | 47:1,10 48:8 | question 2:2 7:10 |
| 40:10 | premises 53:15 | 70:19,21 | 15:14 16:12 | protect 43:23 | 48:11,16,17 | 8:615:17 |
| positions 4:15 | 54:6,8 63:9 | price 53:5,5 | 57:21 58:4 | 49:17 | 49:2 51:6,12 | 38:14 43:13,16 |
| positively 56:12 | 67:3 | 57:10,11 59:13 | 60:4 62:18 | protected 36:24 | 51:15 52:1,3,8 | 43:20 51:11 |
| possess 17:5 | preordai | Prices 59:12 | 63:25 68:13 | 69:8 | 57:25 58:4,9 | 63:18 73:12 |
| possession 65:18 | 26:24 | prides 40:21 | 70:4,16 71:24 | protection 14:11 | 58:12 61:6 | questionable |
| possibilities | preparatio | prima 27:19 34:9 | 73:16 75:2,5,6 | 34:10 36:14 | 69:21 72:24 | $40: 25$ |
| 19:25 83:16 | 10:12 | 50:18 | 75:12,20,21 | 43:4 49:4,7,10 | 79:7,23 80:24 | questioned 84:6 |
| 91:13 92:6 | prepared | primarily | 77:3,18 78:11 | 49:13,19 52:3 | 80:25 83:1,8 | questioning 18:5 |
| possibility 13:14 | 87:24 | 49:17 | 84:2,7,18 | 52:5 54:2 57:8 | 85:9 87:1 | questions 3:11 |
| 17:19 59:1 | presence 8:3 | primary 49:14 | 91:10 | 58:24 60:23 | 88:13 89:1,20 | 8:4 13:22 14:6 |
| 66:19 71:3 | present 6:24 | Prime 9:10 11:8 | proceeds | 61:8 90:11 | 89:24,25 93:8 | 24:3 42:8 |
| 90:10 92:7,13 | 7:10,21,23 9:3 | 61:11 | 81:12 | protections 14:4 | 94:13,16 | 48:25 59:13 |
| 92:16 | 45:15 87:23 | Prince 45:5 | process 24:11 | protective 17:2 | publication 56:9 | 82:20 83:10 |
| possible 9:19,25 | 90:8 95:5 | principal 24:17 | 58:15 84:13 | prove 55:17 | 80:22 | 90:5 |
| 14:1 16:24 | presentations | 50:17 | procure 80:21 | 64:12,19 65:3 | publications | question-beggi... |
| 19:10 20:2,19 | 3:5 | principle 31:8 | procured 50:25 | 67:15 71:25 | 47:15 | 15:2 |
| 25:12 29:1 | presented 18:2 | 32:23 42:5 | 58:11 60:9 | 73:10 84:8 | publicised 78:25 | quid 61:6 |
| 41:7,10 45:1 | press 1:14,20,22 | 43:25 48:3 | 90:22 94:6 | proved 64:14 | publicity 6:7 | quite $2: 10$ 14:22 |
| 54:3 55:11 | 1:23 2:6,7 3:16 | 93:7 | procures 50:19 | 84:21 | 69:18 | 28:23 94:10 |
| 59:22 60:15 | 4:3,7,10,11,15 | principles 14:10 | procuring 51:5 | proven 58:22 | published 45:19 | quo 61:6 |
| 61:20 62:12,14 | 5:8,17 6:5,13 | 91:6 | 55:12 77:14 | 68:5 | 53:24 60:13 | quote 51:3 79:16 |
| 68:17 80:1 | 6:15,24 8:15 | print 10:19 | produce 25:12 | provenance 51:1 | 64:9 73:2 | $79: 2294: 17$ |
| 91:18 92:4 | 11:17 15:10,15 | 43:17 78:4 | product 19:17 | 59:13 | 76:19 |  |
| 94:14 | 15:18 16:10,11 | pris 27:20 | 30:15 35:8 | provide 2:22 | publishing 76:5 | R |
| possibly 82:6 | 16:21 17:4,8 | prison 84:1 | 45:19 47:11 | 6:20 14:23 | pull 15:24 | radio 45:1 |
| posted 7:7 | 18:12,18 19:1 | privacy 26:3 | products 76:22 | 41:12 62:10 | punches 15:24 | radius 45:4 |
| potential 31:19 | 20:4 21:19,24 | 27:20 35:2,4 | professional | 63:20 81:6,15 | punchy 30:8 | raid 53:18,21 |
| 92:5 | 22:12,16 23:24 | 38:3,9 40:2 | 25:13 69:22,24 | 85:24,25 | punctilious 62:9 | 55:16 61:24 |

raided 63:9 67:3
raise 58:18 59:12
raises 42:15 43:20
raising 11:4
range 3:8 15:12 19:24 20:6
25:25 29:22
30:16 38:8,16
39:11 45:21
48:772:22
74:20 92:4
rare 17:19
rat 36:20
rate 63:7
reach 20:5 33:3
62:6 92:8
reached 57:9
85:19,22
react $22: 15$
reaction 60:21
read 3:6 7:15 34:14 40:18 70:20
reader 27:7 30:8
readership 30:12 48:19
reading 29:21 56:21
real 5:23 18:20 25:14 30:19
50:7
realised 11:3
realistic 82:8
realities 18:21 70:15
really $13: 8$ 41:23 47:11 48:11,22
reason 8:24 9:16 15:15 57:24
reasonable 12:20 37:9,11 46:25 66:8
reasonably 51:24 53:7
reasoning 58:15
reasons 15:24
16:1 23:21
34:7 51:13
57:22 60:15
65:6
receive 16:20 28:18 95:7
received 5:15 34:3,21 40:19 63:6 69:3 81:23
receives 26:6
receiving 2:23 45:21 55:12
recherche 52:5
recipient 40:5,9 73:24
recipients $87: 13$
recognisable 47:20
recognise 4:19

6:23 28:21
$29 \cdot 21$
29.21
recognised 30:13 recommendati... 4:761:5
recommendati... 6:22 60:22 61:23
recorded 40:21 45:6
recordings 87:8 87:15
records 54:12,23 59:16 69:11
recover 81:25
recovered 35:20
rectifying 34:23
recurring 14:25
redacted 80:12
reduced $3: 12$
reducing 21:6
refer 78:23
reference 5:11
9:14 11:13,16
13:5 14:16
18:25 31:1
72:22 77:24
84:21 92:9
referred 4:19
40:5 67:19
79:8 84:7
referring 21:19
43:3 70:19
71:2 79:24 80:17
reflect $4: 18$ 18:21
reflected 61:5
Reform 16:6
refrain 14:14
regard 3:16
33:10 57:9
70:24 93:19
regardless 16:15
regards 41:17 82:1
regional 3:21 22:11
register 59:11
registration 54:23
regulate $23: 1$
regulated 42:22
regulator 33:9
regulatory 2:9 3:4 24:4 33:13 64:4
relate 86:5
related 44:13 73:15 85:3
relating 78:9 79:25 81:9 95:5
relation 3:17 7:20 10:6 20:4 22:10 23:13 41:24 43:10

45:16 46:20 58:13,21 66:21
67:6,24 68:9
69:6,12 70:11
71:16 72:11
73:6 76:7
80:15 81:8
83:15 85:23
86:12
relations 35:19
69:21 94:3
relationship 2:7
23:23,25 24:1
54:17
relationships
1:21 4:10
relatively 43:25 88:21
relativistic 26:5 27:22
relevant 3:13
6:21 14:23
21:5 23:5,9
24:17 28:17 31:1 33:8 34:13 51:9 62:15 85:17 88:18 90:22
reliable 46:16
relied 85:8
relies 35:6
rely 58:4
remain 3:15 8:22 28:4
remainder 57:5
remains 9:17

$$
72: 10
$$

remarks 10:13 71:10
remembered 9:14
remembers 10:16
reminded 94:15
reminds 33:22 38:25
remotely 65:16 87:7
remuneration 63:7
repeat 1:13 9:17 14:5 72:3
report 9:11 16:12 32:6 40:6,11 53:24 56:11 59:1 70:20,21 72:12 73:1,18,22
reported 15:14
reporter 26:14
36:21 39:25 40:1 73:19 74:3 83:9 88:14
reporters 39:19
reporting 9:8,15 14:8 21:7
rep
46:8
reports 30:21
53:4 60:12
80:18
represent 5:1
represented 18:1
representing
3:20
reputation $81: 1$
request 5:21 57:6,15 60:21
requested 55:20 55:25
requests $57: 18$
require 44:16
required 2:23
11:21 18:25
90:23 93:16
requirement 5:6
requires $2: 5$
research 63:1,15 81:6,20
researchers 18:8
researching 79:18
reset 66:4
resignations 10:20
resolve 93:16
resource 93:25
respect 16:7 58:2 89:10
respected $42: 25$
respective $22: 8$
respects $11: 15$
responded 5:20
response 61:21 61:22,22
responsibility 44:7 90:13,14
responsible 2:17 4:15 50:10 responsibly 42:22
rest 94:25
result 2:24 6:13 32:451:19
resulted 71:14
resume 95:14
retain 30:8
retired 54:25
retrieval 65:19 65:23 66:10,17 67:12
retrieved 54:22
retrospectively 7:14 37:12
return 9:9 12:19 24:15 63:15
73:8
returning 13:4 46:12 49:1 81:18
revelation 10:22 68:14 revelations

10:18 11:7
$28.979: 1$
28:9 79:1
revenues $27: 9$
review 85:11 93:21 95:4
revisions 28:11
revulsion 52:4
reward 50:16
Reynolds 35:3
re-amended
76:13 77:5,12
Richard 49:6
rifling 39:11
right 14:18 15:20
22:25 23:5,8
29:16 36:7,9
58:12 89:11
90:1
rightly 11:4 94:10
rights 1:16,20
6:19 14:4 73:6
right-thinking
23:3
RIPA 64:5,25 89:3 90:22
rise 52:23 83:10
87:16 92:13
risk 36:18 41:19 42:24
risks 60:19
robustly $1: 19$
rogue 26:14 83:8 88:14
role 17:13 25:18 36:17
room 8:13,16,20 17:4 21:6 91:21
rooms 3:20 8:16
$\boldsymbol{r o o t} 15: 10$
route $31: 12$
royal 39:22
47:19 48:2
62:23 64:6
65:9 67:11
68:9,23,24
69:19 81:10
royals 47:24
rubric 47:6
ruled 68:12
rules 21:15 36:19
ruling 7:25
run 58:6 86:3 89:1,5
running 83:8
runs 57:19
ruthlessly 26:21
$\frac{\text { S }}{\text { safeguard 35:5 }}$
safely 12:1 88:9
salacious 93:1
SAS 69:12
satisfied 9:3 51:9
satisfies 5:5
satisfy 94:2
save 17:7 22:21
saw 89:21
saying 41:8
scale 12:15 54:15 87:16 92:15
scandal 32:7,14 47:17
scandals 31:22
scarcely 11:20
Scargill 35:17
scenes 9:25
sceptical 29:24
scheme 64:12,16 67:5
scientific 29:11 30:17,21,22
scope 14:6 16:4 24:19 71:23
scrutinise 43:18
scrutinised 44:3
scrutiny $15: 20$
search $13: 12$
42:13 53:14,16 54:4
second 3:17:25
14:12 31:8
56:11 74:6
80:3
secondly $12: 15$
17:4 39:9
58:12 60:7
66:11
secrecy 85:20
secret 93:4
Secretary 45:9
secretly $94: 19$
section 5:22 16:5
40:20 49:19
51:2 60:23
61:3,7,8 64:4
64:25 90:22
sections 4:3 21:23 30:6,19 34:22
secure 43:1
secured 78:20
security 3:2
66:14
see $5: 416: 13$
19:8 51:14

| session 3:3 | 82:19 83:15 | Southern 3:22 | 36:12 40:19 | 46:13 56:20 | supported 87:18 | 72:20 76:10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| sessions 3:1 | 89:3,10 | so-called 47:9 | 60:16 77:6 | 72:12 85:22 | supporting 85:9 | taskings 86:4,17 |
| set 10:17 11:9 | similar 32:16 | sparked 84:22 | 87:20 | 90:9 91:4 92:6 | suppose 91:21 | 86:22 |
| 17:10 28:20 | 54:17 | speak 3:15 5:12 | statements 7:17 | submit 8:5 | sure 72:8 | taste 29:20 52:7 |
| 40:11 67:13 | similarly 7:25 | 6:12 17:1 | 54:13,13 | submitted 43:19 | surely 34:13 | 94:2 |
| 77:11 | 32:8 | 81:18 | states 78:6 | submitting 33:2 | surprising 58:7 | tastes 30:11 |
| sets 51:7 | Simon 69:25 | speaking 16:19 | station 54:21 | subsequent | 71:21 | taxpayer 12:18 |
| setting 10:21 | 74:16 | 25:5 35:9 70:8 | status 8:1 | 73:16 | Surrey-based | Taylor 69:23 |
| 16:1 21:15 | simple 2:1 | specialist 54:19 | statute | subsequentl | 53:15 | 73:7,25 78:22 |
| 66:5 | simplify 65:15 | species 47:21 | 61:13 | 53:25 77:6 | surrounding | 79:25 80:8,24 |
| settle 26:11 | simply 7:11,17 | specific 2:15 | statutory 12:17 | 78:16 85:8,11 | 80:13 | 82:14 83:13 |
| settled 77:7 | 27:24 31:7 | 20:25 29:10 | 44:14 61:14 | substantial | surveillance 28:9 | Taylor's 73:14 |
| settlement 82:11 | 37:5 78:6 | 43:8 48:5 60:4 | 84:13 | 80:13 | 38:17 39:2 | 74:15 78:10,19 |
| 82:16,24 84:14 | 89:23 91:5 | specifically $2: 7$ | stealing 39:10,13 | substantiated | suspect 34:17 | 79:18 81:13 |
| 84:20 | simultaneously | 6:11 81:14 | stemmed 20:9 | 46:10 | suspected 53:11 | 82:3,12 |
| settlements 84:1 | 9:7 | specifying 78:7 | steps 15:17 49:17 | subterfuge 36:19 | 53:18 | team 2:13 7:18 |
| 85:18 | sinew 62:5 | spectrum 11:22 | stereotyping | 37:4 38:10 | suspects 13:25 | 75:19 |
| seven 9:21 11:9 | single 12:7 21:21 | 11:23 12:1 | 22:3 | 44:22 | suspicion's 53:13 | teams 40:18 |
| Seventhly 78:10 | 56:24 86:24 | speculate 44:18 | Steve 43:11 54:6 | subterranean | Swain 33:23 | technical 18:21 |
| sexual 94:3 | Sir 91:2 95:10 | 60:14 | 56:5 | 24:10 | Swain's 34:9 | technique 50:13 |
| shadow 16:17 | sit 7:21 9:21 10:2 | speculation | stifle 6:14 | subtle 19:20 20:3 | 35:21 | techniques 33:24 |
| shape 38:9 62:25 | 10:3 | 90:24 | stipulation 84:17 | successful 36:22 | synthesis 62:11 | 36:23 38:8 |
| Sheik 40:17 | site 39:5 | speech 6:14 | stolen 32:18,24 | 76:2 | system 24:4 26:7 | 39:3 40:15 |
| Sheiks 39:22 | sitting 10:10 | spend 9:13 | 33:2 | successfully | 33:13 45:1 | technological |
| Sherborne 5:12 | situation 12:25 | spicey 48:1 | stone 13:1 | 62:13 | 64:17 75:12 | 44:17 |
| 75:4 | 41:23 | spirit 5:25 | stops 90:6 | Sue 39:23 | 78:16 | echnologically.. |
| shining 31:15 | situations 21:17 | spoke 66:12 | stories 4:9 30:8 | suffice 90 | systematic 46:6 | 9: |
| short 18:9 30:7 | 41:4 | spoken 9:10 | 36:16 41:5 | sufficient 7:16 | 59:4 76:15 | technology 93:4 |
| 52:25 61:3 | Sixthly 77:24 | sporadic 19:4 | 64:21 71:14 | 14:23,25 18:11 | systemic 20:21 | Telecommunic... |
| shortcomings | sketch 24:19 | Sport 40:7 78:25 | 75:17 80:22 | 23:7 33:17 | 91:24 | 34:2 |
| 4:2 | skill 30:9 | Sports 73:1 | 81:16 92:21 | 37:7 49:16 | systems 13:13 | Telegraph 32:15 |
| shorthand 9:23 | Skylet 69:20 | spot-fixing 40:23 | story 16:24 | 64:13 77:10 | 19:6,11 20:14 | 32:20 33:1 |
| 52:21 | 74:14 76:1 | spread 94:3 | 25:12 26:22,24 | suggest 7:198:4 | 22:8 23:13 | Telegraph's |
| shortly 5:10 7:3 | slate 22:9 | springboard | 27:6 32:4 34:7 | 28:12 86:24 | 43:17 91:16 | 39:15 |
| 45:16 53:7 | slightly 65:20 | 18:12 | 35:21 36:1,6 | 88:23 |  | telephone 8:24 |
| 81:22 | 82:6 | stab | 9:16,23 40:1 | suggested 3:4 | T | 34:3 51:16 |
| shot 60:19 | slim 80:8 | 28:12 | 44:8 53:2 61:3 | 18:6,7 72:13 | tables 48:10 | 54:12 59:6 |
| show 36:20 | socialist 93:1 | staff 21:6,9 74:2 | 93:2 95:2 | suggesting 17:11 | tabloid 3:21 22:5 | 65:17 66:2,23 |
| showed 54:8 | solely $85: 25$ | stage 5:19 11:11 | straightforward | 24:6 93:11 | 26:20 | 67:1 |
| 69:11 | 93:11 | 28:20 32:5 | 6:1 | suggestion 3:9 | tabular 56:11 | telephones 38:19 |
| shown 8:17 | solicitor 80:5 | 33:3 35:12 | straitjacket 92:2 | suggests 60:1,8 | tailored 27:1 | telephonic 44:24 |
| 63:17 | solicitors 42:13 | 38:6 41:10 | streamed 7:5 | 63:24 88:17 | take 2:5 4:21 | telephoning |
| shrink 27:12 | 84:24 | 45:12 46:18 | strength 58:19 | sum 32:10 69:3 | 6:15 13:16 | 65:22 |
| sic 94:19 | solid 51 | 9:22 65:6 | strengthening | 82:5,14 | 15:17 18:5 | telephoto 38:21 |
| sickened 11:5 | solutions 18:13 | 68:6 83:5 | 61:6 | summaries 3:10 | 19:2 23:20 | tell 37:19 |
| side 29:8 41:13 | 18:17,18 | 85:22 | Strictly 70:8 | summarise 1:7 | 31:3 49:16 | telling 75:4 |
| 75:22 | somewhat 21:14 | stamped 19:22 | strike 27:6 | 34:7 45:15 | 94:19,21 | temptation 93:4 |
| sides 16:24 17:25 | 23:6 52:4 55:6 | standard 51:10 | stronger 87:25 | summarised | taken 3:17 57:21 | tenacious 32:5,8 |
| Siena 75:23 | 62:8 91:8 | 58:23 65:3 | strongly 30:4 | 38:24 | 58:8 83:19 | tend 93:13 |
| Sienna 76:12 | sort 16:9 27:25 | 71:25 72:6,11 | struck 25:1 | summarising | 94:24 | tends 19:12 |
| 77:6,22 | 45:9 48:21 | 72:14,15,16 | stuff 47:23 | 53:3 | takes 13:11 30:9 | term 15:2 41:15 |
| sight 38:1 | 54:16 66:9 | 90:18 | style 30:2 | summon 16:25 | talk 29:14 | 46:3 47:1,20 |
| signed 73:5 | 69:14 89:8 | standards 12:6 | subject 4:8 6:5 | sun 77:25 78:3,6 | talking 29:11,11 | terms 5:10 9:13 |
| significance | 92:25 93:16 | 17:20 22:17 | 7:1 12:23 | 93:20 | 38:7 | 11:4,13,16 |
| 74:22 77:21 | sought 43:2 48:6 | 25:13 26:5 | 14:15 15:19 | Sunday 32:9 | tantalising 92:21 | 12:3 13:4 |
| significant 11:15 | 58:4 84:8 | 33:8 42:20 | 16:13 24:19 | 33:20,22 35:15 | target 9:17 42:24 | 14:16,19 18:24 |
| 36:16 88:20 | sound 43:25 | stark 53:24 | 30:2 40:4 | 36:17,21 37:13 | 49:13 68:10 | 19:2 22:19 |
| significantly | sounding 21:14 | start 1:12 10:10 | 46:23 47:16 | 40:18 56:15,18 | 86:8,9 | 24:13 31:1 |
| 60:2 | source 41:20 | 12:8 22:8 | 49:20 51:2,25 | 56:23 | targeted 6:12 | 41:18 42:12 |
| silent 9:7 83:14 | 42:4,8 43:6 | 29:16 52:20 | 61:18 70:2 | supervision | 67:11 | 71:21 77:8 |
| Silverleaf 77:20 | 44:5 69:7 | starting 5:16 | 75:17 | 91:18 | targets 68:23 | 84:2,15 90:8 |
| 79:5,10,13 | sources 41:5,11 | 9:22 33:14 | subjective 23:6 | supplied 54:19 | 75:6 86:6 90:3 | 90:13,14,17 |
| 80:17 81:21 | 41:14,25 43:20 | 62:7 | 26:5 27:21 | supply 54:10 | tarnished 22:2 | 92:9 |
| 82:1,7,24 | 43:24 44:3 | state 45:9,15 | 36:8 61:10 | support 15:18 | tarred 22:12 | territorial 16:4 |
| 87:22 | 53:4 54:11 | 90:8 95:5 | submission 92:1 | 16:2,3 23:7 | task 2:21 | terrorist 33:24 |
| Silverleaf's 79:6 79:22 81:19 | Southampton | stated 85:11 | submissions 5:14 | 34:5 35:18 78.5 | tasked 17:14 | 33:25 34:18 |
| 79:22 81:19 | 3:22 | statement 32:21 | 10:15 24:18 | 78:5 | 43:14 50:22 | 51:17 |

test $36: 5,851: 7$
$61: 9$
testing 22:4
text-based 9:4
thalidomide 32:7
thank 6:4 95:13 95:14
thematic 20:7
theme 2:3 15:1 24:9 38:10 49:1
themes $13: 12$ 24:24 38:10 46:6
then-Informati... 55:6
think 30:1 37:15 44:11 46:18 52:19 86:18 95:11
thinking 17:24
third 3:7 81:2
Thirdly 13:4 75:1
third-party 78:19
Thomas 49:6 53:6 55:6 56:11 57:23 58:6,12,25 59:18 60:3,16 60:22 61:1,5 61:11,17
Thomson's 87:19
thoroughly 12:24 18:4
thought 89:20
three 3:1 13:2 19:2 24:1,5,15 24:16,20,23 56:4 64:6 79:15,21
three-dimensio... 29:9
thriving 88:25
throw 81:11
thrust 21:10
Thurlbeck 74:3
Thurlbeck's 40:10
tie 74:24
tied 92:2
tight 12:22 21:6
time 1:21 7:12 10:8 11:3,19 13:3 16:23 22:2 26:18 31:11 32:1 34:7,13 37:10 52:22 60:14 63:13 74:2 83:24 88:18,21 91:8,14
times 32:9 33:20 33:22 35:15 36:17,21 37:13

40:18 56:23,23 56:25 65:11 94:16
timescales 12:23
time-consuming
92:24
$\boldsymbol{\operatorname { t i p }}$ 42:6
tipping 10:22
title 10:19 26:15 26:23
titles 22:11 43:18 78:4
tittle-tattle 47:12
today $11: 10$ 18:21 31:14 35:13
token 27:2
told 68:13 71:17 84:12
tolerate 36:24
Tomalin 36:21
Tooting 54:21
top 10:20 67:23
topic 9:9 17:17 43:12 52:4,13 95:10
topical 30:22
total 56:5,7 86:22
touched 39:14
touching 94:14
trade 29:15 36:22 53:12 94:1
traditional 92:24
traffic 45:3
training 91:19
transactions
56:12,16,17,18 56:19,24 57:2 57:20 58:17 60:2
transcribed 77:4
transcript 8:8 70:16 71:9,15 73:21 74:5 77:18 79:10
transcription 73:23
transcripts $3: 10$ 7:7
transgression 25:17,20
Trappings 39:22
travel 1:9
treat 21:20 33:12
treated 25:2
trenchant 89:4
trenchantly 81:17
trends 19:21
trepidation $71: 7$
trial 47:17 63:20 72:25 75:2 78:13 80:24 81:12 89:2
tribunal 84:3,19

\section*{| tri |
| :--- |
| $\mathbf{t r}$ |
| $\mathbf{T}$ |
| $\mathbf{t}$ |
| $\mathbf{t}$ |}

trigger 10:21
Trinity 3:24
trivial 29:25
true 28:25 29:1,6

> 34:25 71:17

86:6,8,9 89:23
truly 4:23 12:23
trump 27:25
trusted 42:4
truth 18:10 29:2
29:11 35:22 38:3 94:23 try 10:8 turn 2:25 3:17 49:4 65:14 83:25 turning 35:13 48:10

## twin 8:13

 two 3:7 11:7 13:7 13:19 16:16 23:24 24:20 25:2 35:15,20 53:4,22,25 54:7 58:2 59:21 60:12 62:6 64:13 66:9 83:16 91:12two-way 38:20
two-year 60:25
type 48:9 82:18
typical 13:9
typically 65:18
65:20

uncontroversial 44:1
uncover 47:23
underhand 27:13 34:9 66:1 89:17
underlying 13:10 32:17 38:5
underscore 51:21 understand 30:17 understanding 27:3 70:4 78:1
understands 13:20 32:22
understood 46:4 71:18
undertake 20:2

62:3
undertaken 10:12
undertook 63:14 undoubtedly 39:7
unearth 89:9
unethical 4:23
5:17 11:24
12:13 20:17,25
22:22,23,24 23:3 37:21,25 39:2,8 45:23
unethically 28:3
unexpected 8:21
unexpressed 17:18
unfair 42:22 45:23 46:8 84:2 88:24
Unfortunately 90:1
uninvestigated 31:22
Union 5:2 34:5
unique 65:19,23 66:10,17 67:12 87:4
United 31:9
unlawful 2:15 37:25 62:2 76:23 80:2
unlawfully 54:10 unnecessarily 8:11
unobjectionable 29:18
unobtrusive 9:6
unpopular 31:21
unprecedentedly 11:14
unprecedently 15:8
unprofitable 27:10
unreliable 16:23
unscrupulous 26:8,21 50:14
untrue 41:20
unturned 13:1
unusual 82:17
unwelcome 6:7
upper 82:19
uproar 35:18
upshot 77:8
use $7: 12$ 9:4,6 21:8 36:4 37:8 38:21 42:13,17 43:20 66:1,5
76:4 80:1
useful 15:2 37:4
users $86: 13$
usually 19:15 41:9 50:7 76:11
utterance $1: 17$

| V | want 8:5,10,23 | wing 34:16 |
| :---: | :---: | :---: |
| vague 57:4 | 27:4 | wiser 36:2 |
| valuable 42:1 | Wapping 67:2 | wish 3:6 6:6,14 |
| 55:18 | wardrobes 38:19 | 7:12,15,16 |
| varied 67:9 | warned 90:25 | 9:11 13:19 |
| variety $87: 5$ | warning 60:18 | 21:16 28:24 |
| various 67:19 | warrant 53:15 | 42:12 45:11 |
| 78:21 82:3 | warrants 54:4 | 47:4,5 52:12 |
| vast 12:23 | Warren 93:20 | withdraw 15:18 |
| vehicle 50:9 | watch 8:20,25 | Witherow 33:22 |
| 53:21 54:23 | water 61:25 | 37:1,15 |
| version 20:13 | way $1: 15$ 4:3,4 | Witherow's |
| 27:11 91:23 | 5:4 15:13 20:4 | 34:14 |
| essel 62:5 | 28:3,19,23 | witness 8:6 14:10 |
| vicarious 76:8 | 64:20 66:23 | 32:21 40:19 |
| vicious 93:25 | 72:2 77:13 | 60:16 87:20 |
| victim 35:25 | 83:20 89:23 | witnessed 16:25 |
| 88:3 | ways $88: 22$ | witnesses 6:1 |
| victims 5:17 | wealth 55:17 | 7:20 13:22 |
| 45:22,24 87:3 | website 3:6,11 | 18:3 24:14,16 |
| Videos 3:9 | week 45:20 | 37:18 41:5 |
| view 11:12 17:16 | 75:10 87:21 | word 22:20 |
| 58:5,8 64:9 | weekly 63:7 | worded 81:18 |
| 85:6 86:8 89:4 | Weeting 68:3 | words 1:9,18 6:9 |
| 89:12 | 74:9 86:2 | 29:16 32:19 |
| viewed 85:20 | weighed 89:8 | 36:2 53:23 |
| lewing 29:9 | weight 85:15 | 55:14 65:16 |
| views 3:8 29:23 | well-known | 73:20 80:12 |
| 30:16 | 62:22 69:17,20 | work 4:3,10,12 |
| vigilant 17:7 | well-written | 9:24 13:18 |
| vignette 83:6 | 94:12 | 32:8 34:22 |
| violates 22:25,25 | went $3: 22$ 26:13 | 35:1 43:9 49:5 |
| violation 23:5 | 60:2 77:22 | 52:15 75:14 |
| Violations 38:9 | 83:11 | 86:2 |
| virtually 9:6 | we'll 28:17 37:17 | workable 18:13 |
| 80:23 | 75:9 95:14 | 18:20 |
| irtues 46:6 | we're 17:17 | workbooks |
| visited 3:20,23 | 18:10 29:11 | 55:19 |
| 34:3 | we've 23:14 | worked 54:7,9 |
| visually 8:7 | 40:19 | 56:7,8 |
| vital 6:19 31:24 | whistleblowers | Workers 34:5 |
| voice 17:8 | 17:3 | working 12:22 |
| voicemail 10:23 | Whittamore | 22:1 25:8 |
| 11:2 64:6 | 43:11,14 54:6 | 41:14 52:21 |
| 65:16,18,21 | 54:24 56:5 | 62:25 64:5 |
| 68:19 73:14,23 | 61:24 | 65:4 68:18 |
| 76:16 77:14 | Whittamore's | 78:7 |
| 79:10 87:5,11 | 54:8 | works 4:7 26:19 |
| 87:14 | wholly 38:4 | world 9:8 13:6 |
| voicemails 10:23 | wide 3:8 | 18:20 26:14 |
| 39:1 47:18 | widely $21: 2$ | 29:22 30:16 |
| 62:3 64:15,24 | wider 21:12 | 37:2 39:25 |
| 67:16 72:20 | 41:15 89:24 | 40:1 50:7 |
| 73:11 75:15 | 90:15 92:11,13 | 56:19 62:18,23 |
| 76:1 87:7 | 93:2,12 94:14 | 63:5,11 64:9 |
| oices 17:5,9 | widespread 19:3 | 64:21 70:8 |
| lume 34:21 | 19:5,9 20:7 | 71:6 73:5,8,19 |
| oluntarily 5:21 | wide-ranging | 75:13 76:20 |
| Vos 77:3,19 | 9:13 11:12 | 95:1,6 |
| vouchsafed | 88:17 | worlds 93:4 |
| 57:13 | wielded 60:6 | World's 63:17 |
|  | Wilkes 31:13 | worse 83:12 |
| W | Williams 73:3 | worst 12:2 |
| Wales 16:5 45:5 | willing 17:2 | worth 46:18 |
| walk 36:4 | willingness 90:2 | 57:20 |
| walks 46:2 | Wills 69:13,13 | worthwhile 1:7 |
|  | window 83:6 | worthy 58:2 |



