1 best of your knowledge and belief? 1 2 2 (2.10 pm)MRS LLEWELLYN: It is. 3 Q. And that is your evidence to the Inquiry? 3 LORD JUSTICE LEVESON: Yes, Ms Boon? 4 MRS LLEWELLYN: It is. 4 MS BOON: Sir, the next witnesses are Peter Vaughan and 5 Catherine Llewellyn. 5 Q. You are the temporary assistant director of corporate 6 MR PETER JAMES VAUGHAN (sworn) 6 communications? 7 7 MRS LLEWELLYN: That's right. MRS CATHERINE ANN LLEWELLYN (sworn) 8 8 Q. You've held that position since November 2011? Questions by MS BOON 9 MRS LLEWELLYN: Yes. MS BOON: Mr Vaughan first of all, please give your full 10 10 Q. But you joined the South Wales Police as a press officer 11 in 1998? 11 MR VAUGHAN: Peter James Vaughan. 12 Q. You've provided a witness statement dated 19 January of 12 MRS LLEWELLYN: That's correct. 13 this year? 13 Q. You've been promoted several times and you became deputy 14 14 MR VAUGHAN: Yes. head of corporate communications in September 2011 and 15 Q. The version I have isn't signed but do you confirm that 15 that remains your substantive role? 16 the contents of that statement are true to the best of 16 MRS LLEWELLYN: That's correct. 17 Q. You're a member of the Association of Police 17 your knowledge and belief? Communicators and you sit on the ACPO communications 18 MR VAUGHAN: Yes, they are. 18 19 advisory group, both in England and Wales; is that 19 Q. That is your evidence to the Inquiry? 20 MR VAUGHAN: It is. 20 right? 21 21 O. You are Chief Constable of South Wales Police? MRS LLEWELLYN: Yes. 22 MR VAUGHAN: I am. 22 Q. How many staff are in your department? 23 Q. You were appointed in January 2010 from the position of 23 MRS LLEWELLYN: Around 20. 24 24 Deputy Chief Constable? Q. And your department includes, as I understand, there's 25 25 MR VAUGHAN: That's correct. the main press office and five regional press offices Page 1 Page 3 O. You joined the South Wales Police in 1984 and you served 1 1 based in the basic command unit? in every rank save for a spell of Chief Constable of 2 2 MRS LLEWELLYN: Yes, in four areas of the force. 3 Wiltshire Police between 2003 and 2007? 3 LORD JUSTICE LEVESON: Could I just understand, I'm sure 4 MR VAUGHAN: Assistant Chief Constable. 4 it's my fault, you say that you were the deputy head of LORD JUSTICE LEVESON: You slightly promoted Mr Vaughan. 5 corporate communications and now you're the temporary 6 MS BOON: I did. I missed out that important word, 6 assistant director. Now, in police ranks, which is all 7 I apologise. Please give us first of all an idea of the 7 I've been focusing on recently, assistants are one rank 8 size of South Wales Police and the geographical area 8 below deputy, but do I gather that must be the wrong way 9 9 that it covers. round here? 10 MR VAUGHAN: It's a small geographical area, 10 per cent of 10 MRS LLEWELLYN: Yes. 11 the geography of Wales, but we squeeze in there 11 MR VAUGHAN: It would be equivalent to a departmental head 12 12 42 per cent of the population. So there's about 1.3 or divisional commander, sir. 13 million people living within the force area. We cover 13 LORD JUSTICE LEVESON: Yes. You're presently occupying 14 the city centre of Cardiff and the outskirts of Cardiff, 14 a higher role than your substantive role? 15 15 MRS LLEWELLYN: Yes, that's correct. the city of Swansea, the valley communities to the north 16 16 LORD JUSTICE LEVESON: All right. The use of the words of that as well and the Vale of Glamorgan. There are 17 17 assistant and deputy rather threw me. Thank you. seven unitary authority areas that we police from four 18 basic commanding bases. 18 MS BOON: Mrs Llewellyn, could you give us an indication of 19 Q. Thank you. Mrs Llewellyn now, please give your full 19 the sort of coverage or the sort of work that your 20 20 department does and how it's structured? 21 MRS LLEWELLYN: Catherine Ann Llewellyn. 21 MRS LLEWELLYN: Yes, the department is split up into 22 22 Q. You've provided a witness statement dated 12 March 2012? variation functions. Media handling obviously is one 23 23 MRS LLEWELLYN: That's right. area that we deal with. In addition, we have an 24 Q. Again the version I have isn't signed but do you confirm 24 internal communications department, and a marketing 25 the contents of that witness statement are true to the 25 department which deals with large campaigns such as Page 2 Page 4

1 drink drive campaigns, et cetera. We also have people MRS LLEWELLYN: Sorry, yes, senior investigating officer. 2 who look at online communications, so that's Twitter, 2 Q. As a bridge, are you facilitating communication between 3 Facebook and our website, for example. 3 the member of the media and the officer as well? 4 Q. Do you provide an out-of-hours service for the police? 4 MRS LLEWELLYN: Yes. What we would endeavour to do in that MRS LLEWELLYN: We do, we provide a 24-hour service in terms 5 situation where a senior investigating officer would be 6 of advice and guidance for police officers when they 6 very busy dealing with the case in hand, we would try to 7 need it or to deal with any major incidents which might 7 facilitate the media on his behalf in order to take away 8 occur outside of working hours. 8 that demand from his schedule. 9 Q. And as we heard from Mr Gordon yesterday, the press 9 Q. So you can operate as an intermediary? 10 department doesn't work at the weekend? 10 MRS LLEWELLYN: That's correct. 11 MRS LLEWELLYN: Not at this time. 11 Q. Moving to the nature of the relationship between South 12 Q. But there's the line that these officers can call? 12 Wales Police and the media, Mr Vaughan, you state that MRS LLEWELLYN: Yes, there's an on-call press officer 13 13 the force's position is and always has been one of 14 14 available over the weekend. openness and transparency? 15 Q. Do you know what proportion of the staff in your 15 MR VAUGHAN: That's correct, yes. 16 department have a background in the media? 16 Q. At paragraph 98 of your statement, you highlight that 17 MRS LLEWELLYN: Three members of staff have previously 17 you currently have no significant concerns in relation 18 worked for the media. The others come from a range of 18 to current relations with the media. Indeed, you wish 19 backgrounds including public relations agencies or 19 to draw the Inquiry's attention to the generally 20 20 people who have come to us straight from university and positive relationship that South Wales Police enjoys 21 21 with the local media? worked their way up through the department. 22 Q. You describe at paragraph 11 of your witness statement, 22 MR VAUGHAN: That's correct. our page 13867, how the press office will give out some 23 23 Q. On the topic of your contact with the media, 24 information at its own discretion; is that right? 24 paragraph 8, you cover a particularly negative 25 25 MRS LLEWELLYN: That's right. experience where you were misquoted in the Jane's Police Page 5 Page 7 Q. And equally decline to release information at its own 1 Review publication. Would you like to set out what 1 2 discretion. What sort of information would that be? 2 happened? 3 MRS LLEWELLYN: That might be the name of a deceased, for 3 MR VAUGHAN: Yes. It was I took over as Chief Constable of 4 example, where we know the next of kin hasn't been 4 South Wales Police on 1 January 2010 and on 4 January 5 informed, so we may inform the journalist that we're not 5 I was interviewed by Jane's Police Review, an in-house 6 6 in a position to release that information at this time, magazine. At the end of the interview I was asked if 7 rather than allow the journalist to go directly through 7 anything had changed since taking over as the 8 to a police officer dealing with the incident to ask for 8 Chief Constable. I said it hadn't. I was pushed on the 9 that information. 9 matter, and they said surely something has changed. 10 10 I mentioned that there's a Tesco store opposite our Q. So there are judgments that your team make without contacting a police officer first? 11 headquarters where I go shopping and it took me a little 11 12 12 MRS LLEWELLYN: On occasion, yes. bit longer because people wanted to speak to me to 13 13 congratulate me. That was completely misinterpreted and Q. You say: 14 "Where requests for information are received in 14 in the press appeared an article about an individual, 15 15 a chief constable who wouldn't go shopping because he relation to major crime or more serious incidents, the 16 16 press officers act as a bridge between the force and was too frightened to go through the aisles because of 17 journalists." 17 security reasons, he couldn't go shopping. 18 Please explain what you mean by "a bridge". 18 That was quickly taken up by most of the national 19 MRS LLEWELLYN: What I mean by that is the press officers 19 papers, indeed international newspapers, and covered on 20 20 may provide advice and guidance to an SIO, for example, the media and all over the Internet, and it was 21 in relation to what information should or should not be 21 manifestly untrue. It was a situation when I'm trying 22 22 released to the media, and that may be in order to to set the tone and the tenure of my organisation, and 23 23 protect the integrity of the investigation, or to I'm a firm believer that you have to live and breathe 24 protect a victim or their family, for example. 24 the standards that you expect others to follow, and 25 25 Q. When you say SIO, you mean senior investigating officer? I was reading about an individual whose standards Page 6 Page 8

1 I didn't quite like. LORD JUSTICE LEVESON: -- or whether more could have been 2 2 done. That covers a different part of my Inquiry rather I needed to do something about it and I had the full 3 3 support of the Police Authority in following the than the one you're here to talk about, but you'll not, 4 4 defamation route. We had recorded the conversation, I hope, be surprised that I want to get your views on 5 5 myself and there were three other people in the that as well. 6 interview. It was a telephone conversation. We were 6 MR VAUGHAN: The lines were effective, sir. 7 7 LORD JUSTICE LEVESON: Thank you. able to go back through the notes. It took some time, 8 though, to get the Police Review to actually agree that 8 MS BOON: You do now speak positively about your relations 9 I didn't say what they were purporting I had said. 9 with the media. How were you able to rebuild that 10 10 relationship? The pleasing thing for me was members of my own 11 11 MR VAUGHAN: There's a danger, isn't there, that you staff and people that knew me wrote into the various 12 12 retrench and that you -- we'd been -- Tim Goodwin from newspapers to say that they'd completely misrepresented 13 13 Peter Vaughan and Peter Vaughan's character. Once the the Daily Mail mentioned in 2009 perhaps a cooling off 14 14 Police Review had conceded that they had printed an between South Wales Police and the media, and what had 15 inaccuracy, apologised and made a donation to charity, 15 happened in 2008, 2009, there were a series of suicides 16 we then worked our way through the other newspapers and 16 in the Bridgend area, and I think the local community, 17 17 the Internet information that was out on the web. local politicians, the local authority, ourselves, were 18 Q. You now speak quite positively about your relations with 18 quite critical of the way that the community and the 19 families of the bereaved were treated by certain 19 the media? 20 MR VAUGHAN: Yes. 20 sections of the media. But that culminated in the Press LORD JUSTICE LEVESON: Before you go on, let me focus on 21 21 Complaints Commission coming down, the chair coming down 22 that. Has that all been dealt with? 22 to Bridgend and holding an event where members of the 23 23 MR VAUGHAN: Yes. deceased individuals' families were able to speak about 24 LORD JUSTICE LEVESON: Because one of the aspects of the 24 their experiences. 25 25 evidence that I heard before Christmas -- it seems Necessarily for us, I think we probably recalibrated Page 9 Page 11 1 a very long time ago -- was that once these stories 1 the way we dealt with the press and we were a little bit 2 enter the public domain, they are very, very difficult 2 dubious about some of the motivations, not the local 3 3 wholly to eradicate, which is one of the criticisms that press, because I think we've had a good relationship 4 a number of people advanced. I just wonder whether you 4 with them. It's professional, it's appropriate, but it 5 found that so, or whether all reference to that has now 5 does cause you to think about what you say to 6 6 gone, unless and until somebody recalls what you've said individuals. 7 today. 7 I then had that experience with the Police Review 8 MR VAUGHAN: Most of the references have gone. It's very 8 and all the other media articles, and you quickly form 9 difficult to control much of the Internet, the articles 9 the opinion I can't go on not providing press comments. that are on the Internet that are not provided by the 10 10 They're an important part of the community that I serve 11 main media outlets. Once we proved that the quote was 11 and they're an important means of holding me to account, 12 12 a spurious quote, the newspapers were quite keen to take and also for me to provide the community with 13 the information -- to apologise and also take the 13 information that I want to get out there. So I needed 14 information off the Internet, so if you search, there 14 to do something to try and develop and build up those 15 will be articles on there. It's very difficult to take 15 relationships that quite frankly could have completely 16 them off. I suppose I'm a public figure, I have to live 16 disappeared at that time. 17 with that. 17 Q. So they had deteriorated in 2009? 18 The bit that I was concerned about was here I am 18 MR VAUGHAN: I would say we were -- there was a degree of starting out a journey as a chief constable and here's 19 19 scepticism and we were suspicious of the motivations of 20 a legend being created about me that is wholly 20 the press, where perhaps we hadn't been in the past. 21 inaccurate and I had to do something about it. 21 Q. Does that explain the sea change that Ms Alford 22 22 describes, the crime correspondent for the LORD JUSTICE LEVESON: You don't have to persuade me of 23 that, Mr Vaughan, at all. It's whether the lines open 23 South Wales Echo? 24 to you were sufficient and appropriate --24 MR VAUGHAN: I don't know whether I'd call it a sea change, 25 25 MR VAUGHAN: They were, sir, yes. probably from her perspective it was, but yes, we were Page 10 Page 12

- 1 more guarded in what we were saying at that time.
- 2 Q. Mrs Llewellyn is nodding as well. You would agree that
- 3 that --
- 4 MRS LLEWELLYN: I would, yes.
- 5 Q. But there came the point, once you had taken office as
- 6 Chief Constable, that you thought "I need to do
- 7 something about this", you were saying?
- 8 MR VAUGHAN: Yes, absolutely, and an opportunity was
- 9 presented fairly early on that the events with the
- 10 Police Review were ongoing through January, and I had an
- invite from Media Wales to join them in a hospitality
- box in a rugby match, and that presented me with an
- opportunity and a dilemma. I don't regularly engage in
- any sort of hospitality, but I felt with that particular
- occasion there was an opportunity for them to see Peter
- Vaughan outside the work environment, Peter Vaughan
- without the safety net of someone recording everything
- that was said around him in a social setting.
- 19 Long discussions with colleagues, chief officer
- 20 colleagues about the appropriateness of going to that
- event, and I think the context of accepting that was
- very important, about trying to develop a relationship,
- 23 trying to recreate a brand, if that's the right word, of
- 24 myself, trying to be myself and show them that I wasn't
- 25 the individual that was being portrayed.

- 1 I would be beholden to anyone or compromise myself, and
- 2 you've heard from the Western Mail and Echo yesterday
- 3 that there's a healthy professional relationship there.
- 4 Very often the headlines -- I wouldn't write them
- 5 myself. Many of them are accurate. They openly are
- 6 honest, and it hasn't damaged our relationship, it
- 7 hasn't affected the relationship in that they're
- 8 frightened to write what they want to or I try and
- 9 suppress them. So yes, it opened up a line of
- 10 communication that was vital for us.
- 11 Q. Have you accepted similar hospitality since?
- 12 MR VAUGHAN: There's one with the BBC, but apart from that,
- no. And in fact if you look in the hospitality
- 14 register, there was a similar invite this year from
- 15 Media Wales to attend the same event and I rejected that
- because I felt that I'd achieved what I wanted to
- 17 achieve.

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- 18 LORD JUSTICE LEVESON: So the line probably can be drawn in
- 19 this way: there was a very good police-related reason --
- 20 MR VAUGHAN: Yes.
- 21 LORD JUSTICE LEVESON: -- for you taking part last time.
- 22 MR VAUGHAN: Yes.
- 22 MR VAUGHAN: 1es.
- there's no police-related reason, therefore that's how
- you can define the line. Would that be fair summary?

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LORD JUSTICE LEVESON: This time it would only be social and

- 1 Carefully looked at the guest list of that event and
- there was a Welsh government minister going to the same
- 3 place, as well as another key individual from Welsh
- 4 society, so it was deemed as an opportunity to go along
- 5 to meet people in a social surrounding that wasn't
- 6 necessarily a formal office environment, and to step on
- 7 them, to develop some sort of relationship rather than
- 8 retrench and dig myself in.
- 9 Q. You had the option of inviting members of the media,
- editors to your office for a round-table discussion?
- 11 MR VAUGHAN: Yes.
- 12 Q. But you decided to take the opportunity to go to the
- rugby game. Do you feel that was a good decision?
- 14 MR VAUGHAN: I think -- yes, you've got to consider the
- 15 context, and the context at that time it felt right at
- that moment. There was -- the invite landed before we'd
- even given consideration to get together with the
- editors and there was an opportunity -- I think
- something like three or four weeks from the inaccuracy
- being reported by the Police Review and this particular
- event, so it just presented itself as an opportunity
- then to start to put the record straight.
- 23 Q. Was it successful?
- 24 MR VAUGHAN: Yes, it was.
- 25 Certainly I would not put myself in a position where Page 14

- 1 MR VAUGHAN: Absolutely, yes.
- 2 MS BOON: Because your general contact with the media, you
- describe in your witness statement, comprises interviews
- 4 on policy matters, comments in response to incidents,
- 5 briefings to editors?
- 6 MR VAUGHAN: That's it, yes.
- 7 Q. You don't dine socially with editors and journalists?
- 8 MR VAUGHAN: No, not at all.
- 9 Q. We heard about the average spend for a South Wales Echo
- journalist on their expenses yesterday, but do I take it
- then that you're not invited to lunches and dinners?
- 12 MR VAUGHAN: No. The meetings tend to be -- I've been to
- 13 Media Wales' offices once, they've come to my office in
- 14 headquarters and I think on both occasions we were
- afforded a cup of tea, a cup of coffee and some
- 16 biscuits.
- 17 Q. The meeting with Media Wales that Mr Gordon mentioned
- yesterday was at 2.30 pm, so it was deliberately after
- 19 lunch?
- 20 MR VAUGHAN: Yes.
- 21 Q. And the conversation was, would you agree, discussing
- 22 government cuts, forthcoming corruption trial, matters
- of that nature?
- 24 MR VAUGHAN: Yes, that's it.
- Q. Do you consider that the low level of hospitality or Page 16

4 (Pages 13 to 16)

- 1 even negligible, if it's generally confined to 2 refreshments, do you consider that's a cultural thing 3 within South Wales Police? 4 A. I've had the privilege of working in Wiltshire Police as 5 well and it was the same there. I think the important 6 thing is again it's the context, it's about what you're 7 trying to achieve, and I've said it earlier that the 8 media are a very important part of the business that 9 I am in, not only in helping to trace witnesses and 10 suspects, but also providing public information. 11 I think it's entirely appropriate that you can do that 12 in the way that we do this in South Wales Police and 13 other parts in the country. 14 Q. Would you be concerned if the culture changed and there 15 were more dinners or if you were invited to restaurants 16 in the evening or you heard that other senior officers 17 were being invited and accepting invitations to have 18 drinks, to meet up after work? 19 MR VAUGHAN: I would be, yes. It would -- obviously the
- context is very important and the proportionality of
 what you're trying to achieve, and I can see the rare
 occasion it may be necessary to do that, but not on
 a regular basis.
 Q. During your years serving with the South Wales Police,
 have you become aware of any individual senior officers
- 1 Mr Gordon yesterday and in the statement of Abigail 2 Alford, one of the complaints was that information from 3 the press department can be slow. 4 MRS LLEWELLYN: Mm-hm. Q. The evidence was, in Ms Alford's statement, that you 5 6 tend to be willing to release information when it suits 7 your agenda, but can be terribly slow at releasing 8 information or even confirming information when 9 incidents are ongoing. Do you think that's a fair 10 criticism? 11 MRS LLEWELLYN: I don't think that's a fair criticism. 12 I disagree entirely with that assumption. 13 Q. Do you want to elaborate on why you disagree? 14 MRS LLEWELLYN: We have a duty to check that information is 15 accurate, and also to protect victims and victims' 16 families and the dissemination of that information, so 17 it may be that that would slow things down in terms of 18 how quickly the media expect us to give information to 19 them. But we always have to balance the two. We never 20 withhold information from the media if they come through 21 to ask us for something, it may be that the speed in 22 which they would like to get it doesn't always meet with 23 the speed in which we can get it to them, but there are 24 sound operational reasons for that. 25 MR VAUGHAN: Do you mind if I come in there? It's just this Page 19
- 24 25 have you become aware of any individual senior officers Page 17 1 accepting what might be termed excessive hospitality? 2 MR VAUGHAN: None at all. 3 Q. Or developing what might be perceived as an overly close 4 relationship with members of the press? 5 MR VAUGHAN: No. 6 Q. Mrs Llewellyn, are you aware of any inappropriate 7 relationships forming between any police officer or 8 member of police staff and the media? 9 MRS LLEWELLYN: No. 10 Q. Because you've been in the press department since 1998. 11 MRS LLEWELLYN: I have, yes. 12 Q. For completeness, you've never been offered any 13 hospitality from the media, I understand? 14 MRS LLEWELLYN: I've never been offered hospitality by the 15 16 Q. Indeed, you've never met a member of the media off 17 official premises?

Q. Whether that's police premises or offices of the media?

Q. In terms of the provision of hospitality, you've

Q. Whilst dealing with the relationships with the local

press, you may be aware of comments that were made by

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1 issue on our agenda, and very often it's not our agenda, 2 it's the agenda of the people that we're representing, 3 the victims, the witnesses of the crime that we're 4 dealing with, and very often, if we're perceived as 5 slow, it's because we're looking after the best 6 interests of those individuals. 7 O. Yes. Mr Gordon also said in his statement that he would 8 prefer it if his reporters were able to gain better 9 access to officers directly to ensure that information 10 can be checked quickly. In your experience, is access 11 provided to officers when it's requested? 12 MRS LLEWELLYN: Yes. We'll always endeavour to put 13 a journalist in touch with an officer, if they 14 specifically ask to speak to them, and also we don't 15 prevent officers speaking to the media or indeed 16 journalists approaching officers directly. 17 Q. Ms Alford also said that to her it can seem that the 18 press office acts as a barrier, that she feels that 19 messages don't always get passed on and that there isn't 20 concern for her deadlines. Is there anything you want 21 to add to what you've said before about that criticism? 22 MRS LLEWELLYN: I would say quite the reverse, that often in 23 practice what the press office does is to enhance the 24 flow of information. Often journalists will be trying

to deal with very busy police officers, and a press

Page 20

MRS LLEWELLYN: No.

MRS LLEWELLYN: Media, mm-hm.

provided only tea or coffee?

MRS LLEWELLYN: That's right.

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1 officer intervening may actually speed up the 1 asking. It's a very rare occurrence for us to say, "No 2 2 comment", or, "We do not wish to discuss this at this information. 3 Q. The other complaint was the lack of staffing of the 3 stage". If we do, there's usually very sound reasons 4 4 for that. For example, an IPCC -- sorry, I'm using press office at the weekend. Mr Gordon said yesterday 5 that duty inspectors aren't always helpful. He said 5 acronyms again -- an IPCC investigation that may be 6 that they can say that nothing's happening when one or 6 ongoing or other investigations of that nature that 7 two days later the press office say in fact something 7 would prevent us from commenting and they would be the 8 was happening. Would either of you like to give your 8 only occasions where we would not provide a comment to 9 9 a journalist around a specific incident. reaction to that? 10 LORD JUSTICE LEVESON: We could illustrate this by asking MR VAUGHAN: Perhaps I'll answer that one. It was addressed 10 11 11 a general question, and if you don't want to be to myself and the deputy when we met Media Wales about 12 the difficulties they were experiencing out of hours on 12 specific, I understand. But South Wales Police have 13 13 the weekend, and we went back and checked that was the recently had a very, very difficult investigation. 14 case, reaffirmed my position that we need to be open and 14 MR VAUGHAN: Yes. 15 transparent with the media, but the situation that was 15 LORD JUSTICE LEVESON: Which has had a rather difficult, if 16 played back to us was that the journalists would ring up 16 not -- well, difficult outcome. I'm not expressing and ask, "Is anything happening?" The control room 17 17 a value judgment about it one way or the other. 18 inspector's response was, "No." I think it's on the 18 MR VAUGHAN: Yes. 19 basis of their tolerance and understanding of what's LORD JUSTICE LEVESON: In which a very large part of the 19 20 going on at that time. We're a fairly busy force and 20 press would have been extremely interested. Did you 21 21 probably at that time we were dealing with one incident have to put in different plans to deal with that or did 22 every minute of every day, and for the controlling 22 you have to develop a strategy which was different to 23 23 inspector who during those hours would be one of the the strategy that you would normally adopt with the 24 24 most senior individuals on duty to trawl through 25 a series of incidents to find something of interest to 25 MR VAUGHAN: I think with that one, sir, where we are with Page 21 Page 23 the journalists wasn't a productive use of our time. 1 that at the moment is we have to wait for the outcome of 1 2 We've also looked at the staffing levels within 2 the IPCC investigation, the CPS/HMI investigation and an 3 3 independent investigation being carried out by Devon and Cath's department and we're going through huge changes 4 at the moment with the comprehensive spending review. 4 Cornwall. Whereas I would love to be in the position 5 We will lose £45 million out of our budget and in the 5 to --6 LORD JUSTICE LEVESON: No, I'm not asking you to discuss last 18 months I've lost 420 posts from my establishment 6 7 7 that which is still ongoing. I'm spending a great deal of just under 5,300. So every establishment 8 consideration is an important one, and perhaps where we 8 of time trying to not prejudice any sort of 9 9 investigation. But as the trial built up and as the would have liked to put individuals into these sorts of 10 10 investigation was manifesting itself, did you have to areas to help, now it's no longer an option for us. 11 have a separate strategy or did that just slip into the 11 Q. Mrs Llewellyn, I'd like to explore with you how 12 normal strategy you adopt and have adopted for the 12 information that might be damaging to the reputation of 13 13 the force is dealt with. Your evidence at paragraph 32, normal type of crime? 14 14 MR VAUGHAN: No, that had a separate strategy for the way which is our page 13873, is that: 15 15 that we briefed individuals as the case progressed. "Press officers are aware of their responsibility to LORD JUSTICE LEVESON: It's quite difficult to say whether 16 be open, honest and transparent, and will always try to 16 17 give as much information as they can. They will never 17 it's worked, but did you find that was positively 18 withhold information because it is perceived to be 18 received or have there been lessons to learn? What I'm 19 19 really asking is whether there's anything from that negative or unpalatable." 20 20 How do you ensure that that happens in practice? experience that might help me. If not, then not. 21 MRS LLEWELLYN: I think what I'm trying to say in my 21 MR VAUGHAN: Not, no. 22 evidence at paragraph 32 is that if a journalist 22 MS BOON: Turning to force policies, the force has a policy 23 23 contacts us with a specific request or a specific on gifts, hospitality and media contact. The media 24 question around an incident, we would always provide an 24 contact aspect of that policy was introduced at the 25 25 beginning of 2011; is that right? answer to that individual in terms of what they're Page 22 Page 24

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1 MR VAUGHAN: That's correct. 2 Q. Page 160 of your policy, our page 00294, media contact: 3 "A successful working relationship between the 4 police and the media is vital but it must remain 5 transparent and professional. With this in mind, ACPO 6 officers and senior police staff should be accompanied 7 to interviews by a member of the media department. All 8 meetings and interviews must be recorded with the media 9 register held by the DCC." 10 And that's the deputy chief constable? 11 MR VAUGHAN: That's correct. 12 Q. Can you help with the thinking behind why this applies 13 to ACPO officers, which is, as I understand, assistant 14 chief constable and above, as opposed to all officers? 15 MR VAUGHAN: I think certainly in terms of the interviews 16 that we tend to conduct tend to be ones on policy, on 17 serious incidents, major incidents. There's something 18 around recording what we say and making sure that we're 19 consistent. There's also something in there about 20 making sure that we're not misquoted and to have the 21 opportunity to try and correct things that are written 22 about the force or about us. It's something it's good 23 practice that we've developed, it doesn't just apply to 24 ACPO officers. I think as a rule of thumb it would 25 happen to senior investigating officers, anyone with Page 25 1 a press officer with them, that press officer would be 2 making a shorthand note of that interview. 3 Q. That's a matter of police practice rather than codified 4 in policy? 5 MR VAUGHAN: It is. 6 Q. What about more junior officers? Are there any formal requirements at all for them when they meet members of 7 8 the press? 9 MR VAUGHAN: If they did have any hospitality, and I think 10 the instances of that are pretty rare, we expect them to 11 keep some sort of pocket notebook entry or our force 12 commander control system we'd expect an entry in there. 13 In the same way that if they had an interaction with 14 another member of the public, the victim of crime, they 15 would record that, so we would expect some sort of time, 16 date, place, who the person was and it's generally good

practice to put a bit of a theme around what was

Q. Page 162, our page 00296, sets out the hospitality

Q. Is this something that occurs or just something that you

"Hospitality is widely defined and includes offers

of a working lunch, complimentary tickets to functions,

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sporting and entertainment events. Where an invitation is received to attend a sporting, community or social function it should only be accepted where the event is one at which the force should be represented. Where an invitation involves a level of hospitality outside the criteria of this policy, before it may be accepted authority must be obtained from the DCC. "The offer of hospitality of any kind must be treated with the utmost caution, as acceptance may make it difficult to avoid the perception of some obligation to the party offering it and may be interpreted as having affected the staff member's impartiality. A clear distinction should be drawn between public sector invitations and private sector invitations, even where business interests may be gained. All such offers of hospitality must be recorded in the divisional gifts and hospitality." That's a paragraph that's been in place for a number of years? MR VAUGHAN: It is, yes. Q. Is there any more guidance to officers as to what they can accept and what they can't, beyond that quite general statement? MR VAUGHAN: No, and I think that's something that's come out of the HMIC's recent review and the Filkin review, Page 27 in fact, that we've looked at our policies, we've looked at our procedures, and you'll see that many of them were amended in June last year to coincide with some of the findings that were coming out from those enquiries. Policies and procedures are regularly reviewed, regularly updated. We know that they can be better.

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6 7 We're glad to be part of this process to help influence 8 and shape that, but also we'll be keeping a keen eye on

9 what will come out of this in terms of advice and

guidance.

In my view, the more straightforward a policy is, the easier it is for someone to comply with it. There's a straight line of sight from what you're trying to achieve and what you actually end up doing.

15 Q. Yes. Taking matters slightly out of turn and jumping 16 back to the media contact paragraph, Mrs Llewellyn,

17 could you help with the thinking behind this requirement

18 to record contact? Is part of the thinking that it

19 would encourage senior officers and senior staff members

20 to be more careful about what they say to the media

21 because they know that what they're saying is being

22 recorded?

23 MRS LLEWELLYN: Not at all. It's simply a mechanism by 24 which we can go back over what has been said, if there

25 was to be any issue, as there was with Police Review,

Page 28

discussed.

policy:

would like to occur?

MR VAUGHAN: No, this occurs.

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1 for example, after the fact. Q. Mr Vaughan, you have practical experience of this 2 3 particular provision. Does it have a psychological 4 effect on you, knowing when you're speaking to a member 5 of the press, an editor, that what you're saying will be 6 taken down and kept? 7 MR VAUGHAN: Yes, it did. I think the Police Service works in risk and harm, and the threat that we deal with it. 8 9 and I think something that recognises the risks of the 10 conversation and it very often will determine how exact 11 you need to be with your recording of the information 12 there. So if it was an innocuous conversation on 13 a non-issue, you may not or I would not put down 14 a verbatim record of what was said. If it was something 15 that affected policy or the outcome of an investigation 16 at a future point in time, I'd want to be absolutely 17 clear about what it is that I was saying to the media. 18

Q. I understand there's a difference for you in that you're speaking about policy matters and possibly matters with wider ramifications than a more junior officer might speak about, but one of the concerns that's been expressed by members of the press in this Inquiry about any requirement on police officers to make records of contact is that they might be deterred from doing so

because either it's another burden in the working day or

Page 29

Q. It was page 5 of 471 on the internal numbering, if 2 that's easier to use. 3 MR VAUGHAN: Yes.

> 4 Q. The second paragraph: 5

"Any police officer or member of police staff may speak to the media provided they are the most appropriate person to speak about the issue in question. If in doubt please refer to your line manager or if appropriate direct the enquiry to the press office ... or out of hours the Force Incident Manager ..."

Mr Vaughan, you state at paragraph 44 of your statement -- you may not need to go to that paragraph --

"... all staff must consult their line manager prior to liaising with the media."

16 Sorry, do feel free if -- paragraph 44. I can give 17 the page reference. That's 00619.

"In practice within South Wales Police, all staff must consult with their line manager prior to liaising with the media."

I wanted to explore the practicality of that. Is that something that always happens? One can imagine a police officer involved in an incident, perhaps standing on a police cordon or approached outside court. Would the officer stop in their tracks and contact their

1 simply that the requirement to make a record suggests

2 that there's something inherently wrong with that

3 contact. Would you agree with any of those concerns?

4 MR VAUGHAN: No, no, I wouldn't. We're in the business of

5 recording contact, recording evidence, and it would be

6 quite usual for my staff, like myself and like my

7 officers and staff to record conversations, events,

8 things they went to. So I don't see it as overly

onerous.

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If you again go back to this issue of if risk is the right word, I'm not sure, but the -- you'd want to record stuff that is going to be relevant in the future. You necessarily wouldn't for other conversations. If it's around information about an open day at a police station, you wouldn't necessarily want to record the fact that you've had that conversation with a journalist, other than the fact that you met them and the time and the theme of the conversation. officers already are in the habit of recording contact with members of the press? MR VAUGHAN: Certainly within South Wales Police.

Q. And your evidence earlier was that you believe that

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23 Q. The media policy, which we can find at 00139, or page 5

24 of 471 on the internal numbering.

25 MR VAUGHAN: Sorry, could you give me the number again? Page 30

1 line manager before continuing the conversation?

2 MR VAUGHAN: I don't know. I think in an ideal world that

Page 31

3 would be the best way to do it, but probably the reality

4 of this is that supervisors are very easily contactable

5 through the airwave radio system. It would be a case of

6 pressing the relevant button and speaking to the

7 supervisor and clearing it with them. I would not want

8 to stand in the way of conversation any of my officers

9 would have with the press and probably the more

10 important line from the policy for me is it's the most

11 relevant person to speak to the individual.

12 Q. Yes, it's not about the rank, it's who can give the 13 information most accurately?

14 A. Not about the rank -- absolutely.

15 Q. You also provide to officers A to Z guidelines, which it 16 might be fair to describe them as a quick reference

17 guide. Would you agree, Mrs Llewellyn?

18 MRS LLEWELLYN: Absolutely.

19 Q. Page 00146. This is a part of the contents page where 20 an officer can look down at a number of topics related

21 to contact with the media. There's one example that

22 I wanted to highlight and that's on internal numbering

23 22, page 00156. That's "Court cases -- comment":

"When a case has been concluded in court, the media are often anxious to get a 'police line' to add to their

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| 1 | stories, and will approach either the force press office | 1 | sort, so that the officer knows what he or she can say |
|--|--|--|---|
| 2 | or the officer who dealt with the case, for a comment. | 2 | rather than only what they can't? |
| 3 | "It is force policy not to comment after court | 3 | MRS LLEWELLYN: Yes, I think it's very helpful for officers |
| 4 | cases, although in exceptional circumstances (eg if a | 4 | to have that kind of information to hand and if you look |
| 5 | case has caused great public concern) a comment may be | 5 | through the A to Z guidelines, it's littered with |
| 6 | considered in consultation with the senior officer in | 6 | examples, and the overall tone is, you know, no comment, |
| 7 | the case and the Press Office." | 7 | as I said earlier, or not wishing to discuss an issue |
| 8 | First of all, why is it force policy not to comment | 8 | isn't a position that we generally take as a force. |
| 9 | generally after court cases? | 9 | I think throughout the guidelines there's an |
| 10 | MRS LLEWELLYN: I think the position the force has adopted | 10 | encouragement there for officers to speak, but obviously |
| 11 | is that it isn't desirable for us to either agree or | 11 | within guidelines and when it's appropriate. |
| 12 | disagree with a sentence that has been passed down by | 12 | Q. Yes. |
| 13 | court, and that that is usually what the media are | 13 | MS BOON: Sir, I'm about to move on to a different topic. |
| 14 | looking for us to comment on in those cases. | 14 | Would now be a convenient moment or shall I continue? |
| 15 | Q. I see. | 15 | LORD JUSTICE LEVESON: As I understand it, we're not going |
| 16 | LORD JUSTICE LEVESON: It's rather more nuanced than that as | 16 | to take the whole of the afternoon, so we'll give the |
| 17 | well, isn't it? Not only is it not appropriate, but | 17 | shorthand writer a break now. Thank you. |
| 18 | also there's not always clarity about the basis upon | 18 | (3.02 pm) |
| 19 | which the judge passes sentence. There have been more | 19 | (A short break) |
| 20 | than a few occasions in which police officers have | 20 | (3.07 pm) |
| 21 | commented based upon the allegation, for example, of | 21 | |
| | | | MS BOON: The next topic I wanted to deal with was the |
| 22 | wounding with intent, whereas in fact the offender has | 22 23 | social media and its impact on your role, Mrs Llewellyn. |
| 23 | been convicted of unlawful wounding, the lesser offence, | | What has been the impact in your office of the increased |
| 24 | and therefore a sentence which would have been | 24 | importance of social media? |
| 25 | manifestly inadequate for section 18 is perfectly | 25 | MRS LLEWELLYN: I think there's been a recognition of the |
| | Page 33 | | Page 35 |
| 1 | appropriate for section 20, yet the whole thing gets | 1 | public appetite to communicate with us directly in this |
| 2 | garbled and the adverse report in the press reflects ill | 2 | way and that's something that we are looking at |
| 3 | actually upon everybody. | 3 | resourcing. For example, we are still very much in the |
| 4 | MR VAUGHAN: Yes. | 4 | early stages of looking at that, but we do recognise it |
| 5 | MS BOON: On the next page, page 23 or 00157, you set out | 5 | will have a significant impact in the months and years |
| 6 | guidance to a police officer which applies to those | 6 | to come. |
| 7 | circumstances where he or she decides to give a comment | 7 | Q. From a different perspective, has it placed greater |
| 8 | to the media. One view that's been expressed during | 8 | pressure on your office in that members of the press |
| 9 | • | " | |
| _ | | 9 | |
| 10 | this Inquiry is that police should be spending or | 9 | might be seeking increasingly urgent responses to |
| 10 11 | putting greater emphasis on telling police officers what | 10 | might be seeking increasingly urgent responses to queries because they're competing with this almost |
| 11 | putting greater emphasis on telling police officers what they can say rather than always telling them what they | 10 11 | might be seeking increasingly urgent responses to queries because they're competing with this almost instantaneous medium? |
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| 1 | communities or | 1 | high levels of capability and capacity to investigate |
|--|---|--|--|
| 2 | MR VAUGHAN: Yes, we are, sir, in a limited extent. We have | 2 | both speculatively and reactively. So that's |
| 3 | one Twitter account for each of our basic command units, | 3 | a department that you consider is well funded, well |
| 4 | but we tend to we have what we call ourbobby.com | 4 | resourced? |
| 5 | which is a website that each of the policing wards, | 5 | MR VAUGHAN: Yes, it's one that we unfortunately feel we |
| 6 | policing areas, electoral wards have their own | 6 | need to resource properly. There's eight staff that |
| 7 | information on the crime patterns and everything else | 7 | work there, a detective inspector, detective sergeant, |
| 8 | that's going on. We want to make sure that we do this | 8 | two DCs, an investigator, an administrator and an |
| 9 | properly, that we don't expose our staff to unnecessary | 9 | analyst, and outside the Metropolitan Police Force, |
| 10 | risks, and our experience with things like entries on | 10 | we're certainly not the second-largest police force in |
| 11 | Facebook and other social networking sites is sometimes | 11 | the country, but we have the highest number of referral |
| 12 | people trip up, so we want to make sure that they know | 12 | to our anti-corruption unit. We're very the local |
| 13 | what the rules of engagement are from our perspective | 13 | IPCC are complimentary about the way that we try and |
| 14 | before we allow them to use it. | 14 | root out any malpractice, any wrongdoing. We try to get |
| 15 | LORD JUSTICE LEVESON: Is there an ACPO line on any of this, | 15 | on the front foot to make sure we're ahead of it. |
| 16 | or are you trailblazing the | 16 | In 2011 we had 153 referrals to the anti-corruption |
| 17 | MR VAUGHAN: No, I suppose we're fortunate, sir, in the | 17 | unit, which they then used technology and other |
| 18 | respect that Cath and the deputy chief constable are | 18 | traditional policing methods to determine the correct |
| 19 | both active members of the communications advisory group | 19 | course of action from that then. |
| 20 | so we get an early heads up about the current thinking | 20 | Q. Leaving aside genuine whistle-blowing, can you help at |
| 21 | that's going on within the media world, and how it | 21 | all with what might be the driving forces behind |
| 22 | relates to policing. | 22 | a member of police staff or a police officer leaking |
| 23 | MS BOON: Moving on to the question of leaks, Mr Vaughan, | 23 | information to the media or private detectives? |
| 24 | you've set out that in the past five years there have | 24 | MR VAUGHAN: I think sometimes it could be out of misplaced |
| 25 | been three investigations into suspected leaks or | 25 | loyalty, and certainly one of the examples that we had |
| | Page 37 | | Page 39 |
| | | | |
| 1 | unauthorised disclosures of information. In respect of | 1 | in our anti-corruption unit was one of the examples we |
| 1 2 | unauthorised disclosures of information. In respect of | 1 2 | in our anti-corruption unit was one of the examples we followed through was a member of our staff providing |
| 2 | one, it was positively identified that the source of the | 2 | followed through was a member of our staff providing |
| 2 3 | one, it was positively identified that the source of the information was open court proceedings. | 2 3 | followed through was a member of our staff providing information to a private detective who was a previous |
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| 2 3 4 5 | one, it was positively identified that the source of the information was open court proceedings. MR VAUGHAN: Yes. Q. That was a false alarm, if you like? | 2 3 4 5 | followed through was a member of our staff providing information to a private detective who was a previous colleague of that individual. There's misguided loyalties. On occasions there will be money exchanging |
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1 critical but also prepared to be complimentary? 1 happen anyway, and we're well able to counter those and 2 2 MR VAUGHAN: Yes. I believe we have a healthy professional to manage them properly. 3 3 Q. Some leaks are more serious than others? relationship between our local media. 4 4 MR VAUGHAN: Absolutely, absolutely. Q. Mrs Llewellyn, on the question of off-the-record 5 Q. You referred before, I believe, to Operation Boost? 5 briefings, communications, to what extent do you and MR VAUGHAN: Yes. 6 your staff provide information off the record? 7 7 Q. That was a retired senior detective who had set up MRS LLEWELLYN: I would say that it isn't something that 8 8 happens on a daily basis, but it is something that a private investigation firm? 9 MR VAUGHAN: Yes. 9 happens quite regularly. 10 10 Q. In fact, Mrs Llewellyn you mentioned this particular Q. What do you mean by "off the record"? 11 11 operation in your witness statement. A police staff MRS LLEWELLYN: I mean information that has been given to 12 member was suspected of supplying that former officer 12 a journalist to either provide important background 13 13 with information. What was the outcome of that information, ie to contextualise an issue, or 14 investigation? 14 information that's given to correct an inaccuracy, but 15 15 importantly it is information that is not intended for MR VAUGHAN: Both individuals are serving or have served 16 a fairly lengthy custodial sentence. 16 17 17 Q. Thank you. So one was convicted of misconduct in public Q. But it's not the non-attributable variety, it's the "do 18 office, the other inciting misconduct in public office? 18 not publish" variety? 19 MRS LLEWELLYN: Yes. 19 MR VAUGHAN: Yes, it was. 20 Q. A few miscellaneous points. At paragraph 46, 20 Q. You say that you expect your staff to use their judgment 21 21 as to when it's appropriate to give information off the Mr Vaughan, of your statement, 00619, you're dealing 22 with what the force is seeking to achieve through its 22 record and to ask for help if they're not sure? 23 23 contact with the media, and at the top of the next page MRS LLEWELLYN: Yes. 24 24 you state that one of the aims is to provide public Q. Are off-the-record communications -- perhaps you've already answered this -- something that you see as 25 25 reassurance and to protect the reputation of South Wales Page 41 Page 43 1 and South Wales Police. Is protecting the reputation of 1 a valuable tool? 2 South Wales Police a legitimate purpose for having 2 MRS LLEWELLYN: Yes, I think they are useful. 3 contact with the media? Does it involve seeking to put 3 MR VAUGHAN: Could I give you an example of an 4 a gloss on matters that might be damaging to the force's 4 off-the-record conversation? By that I would mean it's 5 reputation? 5 on our record, but we'd rather it be off the media 6 MR VAUGHAN: I think anyone that has seen the media coverage 6 record and not recorded or presented. 7 of South Wales Police recently would say we've not put 7 Just before Christmas the year before, there was 8 any gloss on trying to preserve the reputation of the 8 counter terrorism operation within the Cardiff area and 9 organisation. For "reputation management", I would read 9 a number of individuals were arrested and it quickly got 10 for that: correcting any inaccuracies about where we've 10 into the media that a local shopping outlet was the 11 got thing wrong where they've actually gone right. 11 target of their ambition and we had phone calls from the 12 For me, fundamental to all this is the vision of 12 media to say, "We've heard that this was the target, 13 being the best at understanding what's important to our 13 this particular area was the target, is that right?" 14 communities and doing something about it, and within our 14 And we were able to say to the media outlets, because of 15 area there's a big difference between people's 15 the relationships that we'd developed with them of 16 perception of what goes on and what is actually going 16 trust, that it wasn't that outlet, not tell them where 17 on, and it's about trying to balance that in the most 17 it was, that the target of the activity was, but fairly 18 appropriate way you possibly can. We're not in the 18 and squarely saying that the communities of South Wales 19 business of glossing over, providing good news stories, 19 have nothing to worry about, go into this particular 20 and I'm not comfortable, but I do accept that every so 20 area, so it became a very useful method then of managing 21 often there will be a newspaper article that will come 21 what could quickly have escalated out of control. 22 22 out that will bruise the organisation. I think the From our perspective that, would have been recorded, 23 23 thing to do is to counterbalance that with all the good the conversation, who we had it with, and documented as 24 work that we do and -- yeah. 24 well. 25 25 Q. So the trust went both ways. They trusted that you were Q. You find generally that the media are prepared to be

Page 42

| 1 | telling the truth when you said, "You have your facts | 1 | I've already given |
|----|--|----|--|
| 2 | wrong" | 2 | Q. If you would, yes, unless you've thought of a better |
| 3 | MR VAUGHAN: Yes. | 3 | one. |
| 4 | Q and you trusted them not to print | 4 | LORD JUSTICE LEVESON: It's really just to provide the |
| 5 | MR VAUGHAN: And they didn't. | 5 | colour for them, because your statement will be |
| 6 | LORD JUSTICE LEVESON: It could also work the other way, | 6 | published online, so people will be able to read it. |
| 7 | because if they had been right | 7 | MRS LLEWELLYN: Okay, fine. I think one of the ones here |
| 8 | MR VAUGHAN: Oh yes. | 8 | that springs to mind is where, during a murder |
| 9 | LORD JUSTICE LEVESON: and yet it might have impacted on | 9 | investigation where the suspect was abroad, a local |
| 10 | your operations, you equally could have said, "Look, | 10 | media outlet got hold of that information and of course |
| 11 | you're right, but if you publish this, it's going to | 11 | wanted to run that story. It would have been |
| 12 | have consequences A, B, C, D, which we're very keen to | 12 | detrimental to the investigation for the name of that |
| 13 | avoid and which aren't in the public interest, so please | 13 | country to be revealed, and we asked the newspaper to |
| 14 | hold off and we'll tell you when you can say it." | 14 | withhold that information until we were in a position to |
| 15 | MR VAUGHAN: Absolutely, sir. Perhaps that's a better | 15 | make a formal announcement about that, and they did |
| 16 | example of you spoke earlier about additional | 16 | honour that. And in my experience that kind of the |
| 17 | briefings that you give to journalists in a large-scale | 17 | local media do tend to honour those kinds of requests. |
| 18 | inquiry, and with that particular incident we would have | 18 | MS BOON: You don't only have experience of the media |
| 19 | had a media strategy, we would have had briefings of | 19 | honouring requests to delay publication, but you have |
| 20 | individuals at relevant times to let them know what was | 20 | examples of the media agreeing not to publish |
| 21 | going and what was likely to happen, and the good thing | 21 | information at all? |
| 22 | about that one and many other serious incidents that we | 22 | MRS LLEWELLYN: At all, yes. |
| 23 | deal with, the media tend to hold the line, or certainly | 23 | Q. Would you like to give any colour or |
| 24 | the local media that we deal with tend to hold the line | 24 | MRS LLEWELLYN: Is that the one at paragraph 86 you're |
| 25 | and the trust and the confidence is repaid. | 25 | referring to? No, that's the one I just referred to. |
| | Page 45 | | Page 47 |
| 1 | LORD JUSTICE LEVESON: Are you having to spend more time | 1 | Q. Yes. That's at paragraph 87 of your statement. |
| 2 | than you think appropriate or than you would wish on | 2 | MRS LLEWELLYN: Yes, that's right. This was, again, I think |
| 3 | devising media strategies and dealing with the media? | 3 | it was the same murder investigation where a document |
| 4 | Is it becoming an increasingly difficult part of the | 4 | that had all sorts of information contained within it |
| 5 | responsibility of conducting major investigations? | 5 | around suspects' names and potential motives had somehow |
| 6 | MR VAUGHAN: No, sir, I think once you've done the one, it | 6 | found its way into the hands of a local journalist. |
| 7 | tends to follow the same format in terms of the time | 7 | Quite clearly it was of great interest to them and they |
| 8 | scales, the audiences, the milestones, and it's not | 8 | contacted us and we advised them that it would cause |
| 9 | a case of dusting the menu off the shelf, but it's a bit | 9 | untold damage not just to the investigation but it would |
| 10 | like the A to Z guide where there's areas of best | 10 | also upset the family, and asked them not to publish it. |
| 11 | practice that you know that work. They're not always | 11 | They didn't publish it and they have never published |
| 12 | relevant, but it's certainly something that we've used | 12 | that information. |
| 13 | in South Wales Police for sometimes in terms of briefing | 13 | Q. There's one final example that you give where the media |
| 14 | the various audiences and the appropriate time to do | 14 | have voluntarily, not even on your request, but |
| 15 | that as well. | 15 | following information that you've given, decided not to |
| 16 | MS BOON: Mrs Llewellyn, you also give in your statement | 16 | publish information, and that's at paragraph 88. |
| 17 | examples of where the relationship and trust works well, | 17 | MRS LLEWELLYN: Yes. I think what we're trying to |
| 18 | where, on your request, members of the media have not | 18 | illustrate there is that the media recognise that the |
| 19 | printed something that they otherwise would have done. | 19 | information being published could cause some harm to the |
| 20 | MRS LLEWELLYN: Yes. | 20 | investigation and came to us just to confirm if that was |
| 21 | Q. Can you give us one or two examples? | 21 | the case. We did so, and they didn't run the story. |
| 22 | MRS LLEWELLYN: Um | 22 | Q. Unless there's anything you want to add to those, I'll |
| 23 | Q. If it helps, the first is at paragraph 86 of your | 23 | move onto a different topic, and that's the question of |
| 24 | statement. | 24 | whether either of you think there should be any |
| 25 | MRS LLEWELLYN: Oh, you want me to go through examples that | 25 | restrictions of police officers leaving the police to |
| | Page 46 | | Page 48 |

1 work for the media, whether there should be 1 the police as well, so it wasn't just applying to police 2 a cooling-off period of any particular length of time. 2 officers leaving their trade and moving into another 3 3 Mr Vaughan? area. As you say, it does happen in some other fields 4 4 MR VAUGHAN: It's not our experience that individuals have already. LORD JUSTICE LEVESON: Oh, there's no question. 5 left our organisation and gone to work with media 5 6 outlets and it's certainly not the experience in the MS BOON: Are you of the view that it would be a good idea? 7 7 You said that you would be happy to consent to it corporate communications department where people tend to stay for a very long time. 8 8 yourself, but --9 9 MR VAUGHAN: It's difficult to police, if that's the right I'm no legal expert, but I think that restrictive 10 10 covenants are quite difficult to impose on individuals, word, and it probably would have to be a time limit 11 but I personally wouldn't have any objection to, say, 11 around it, and if it only applied to police officers, 12 for example, myself, some sort of agreement with the 12 the unfairness of it then, I think that would rankle. 13 Police Authority or the Police and Crime Commissioner in 13 If it applied to other people in public office, then 14 the future to say that I wouldn't actually engage in 14 I certainly could live with that. 15 that sort of business for a period of time after I left 15 Q. Yes. At paragraph 94 of your statement, Mr Vaughan, 16 the Police Service. 16 00634, you were asked about instances of what we've 17 LORD JUSTICE LEVESON: It's called restraint of trade. 17 called for convenience media crime, unlawful 18 MR VAUGHAN: Yes. 18 interception of communications, bribery, blackmail, LORD JUSTICE LEVESON: It's legitimate at some levels but 19 19 harassment, traffic offences, inciting officials to 20 not necessarily at other levels. 20 communicate confidential information. You said that you 21 MR VAUGHAN: Yes. 21 have no -- not direct knowledge but having spoken to 22 LORD JUSTICE LEVESON: So for the senior -- for ACPO rang 22 detective chief superintendent -- three chief 23 ranking officers it may be reasonable to say there are 23 superintendents, that they're not aware of any such 24 24 some things which it's inappropriate for them to do and crime occurring in the last two years, any reports of 25 they take the job on that basis. 25 such offences? Page 49 Page 51 MR VAUGHAN: Yes. 1 MR VAUGHAN: Not in the last two years, no. LORD JUSTICE LEVESON: But if you tried to say, well, nobody 2 2 Q. But that you don't have a particular category or 3 who had ever been in the police could ever go into 3 categorisation of crime, of media crime, but it would be 4 privacy enquiry work that would probably be quite 4 allocated as any other crime would be? 5 difficult because of the risk of restraint of trade. 5 MR VAUGHAN: Yes. 6 MR VAUGHAN: And I think similar with the police and crime 6 Q. So it would be resourced or there would be 7 commissioner is where as a retired Chief Constable you 7 a prioritisation decision? 8 could eventually become a police and crime commissioner. 8 MR VAUGHAN: That's correct. 9 It's very difficult to police. I personally wouldn't 9 Q. And if specialist knowledge were required, then that 10 fall out with something that said that there would be an 10 crime would be directed to the specialist department? 11 expectation that I wouldn't be engaged in a particular 11 MR VAUGHAN: That is correct, yes. 12 profession for a period of time. 12 Q. Jumping back to your A to Z guidelines, you set out 13 LORD JUSTICE LEVESON: Well, you can do it, and there's no 13 a brief policy on what we've been again calling as 14 question that time-limited restrictive covenants are 14 a shorthand media ride-alongs, involvement of media in 15 15 common. police operations. That's page 27 of 471 internally, or MR VAUGHAN: Yes. 16 16 00161 on our numbering. The section is entitled: LORD JUSTICE LEVESON: So if you work in a particular type 17 17 "Agreements with programme makers and for taking 18 of industry, it may very well be that you'd be prevented 18 media on police operations (ACPO)." 19 from going to a competitor for absolutely obvious 19 First of all, do you see value in the media joining 20 20 reasons. police operations? 21 21 MR VAUGHAN: Yes. MR VAUGHAN: Yes, I think it's got to be proportionate and 22 22 LORD JUSTICE LEVESON: But if you try and do it for too we've had experience of engaging with some programmes 23 23 long, then it will all fall -where we probably wished we didn't and we hadn't engaged MR VAUGHAN: Absolutely. The other thing that I would feel 24 24 with them. 25 with that there would need to be some fairness across 25 Q. What went wrong with those? Page 50 Page 52

| 1 | MR VAUGHAN: The programme Traffic Cops, I think it's | 1 | action mould |
|--|--|--|---|
| 1 2 | a hugely popular show, but it keeps being reshown on | $\begin{vmatrix} 1 \\ 2 \end{vmatrix}$ | action would: |
| 3 | | 2 | "Interfere with an individual's rights to a fair |
| | different satellite channels, and perhaps some of the behaviour that you see on that isn't the behaviour that | 3 | trial under the Human Rights Act. |
| 4 | • | 4 | "Interfere with an individual's rights to privacy |
| 5 | you would want reflected into the wider community and | 5 | under the Human Rights Act (which may be affected by |
| 6 | the longer it goes from the show to you know, it's | 6 | entering private property without permission, taking |
| 7 | a number of years since the last time that the show came to South Wales Police. Some of those instances aren't | 7 | film or photographs on private property without |
| 8 | | 8 | permission and broadcasting or publishing any such |
| 9 | the organisation that I want to reflect as being | 9 | material). |
| 10 | representative of South Wales Police. | 10 | "Cause unjustifiable distress or harassment to those |
| 11 | Q. You're talking about behaviour of police officers? | 11 | being investigated. |
| 12 | MR VAUGHAN: Yes. | 12 | "Prejudice the innocent. |
| 13 | Q. One might argue that that's in the public interest | 13 | "Cause distress to innocent members of the public, |
| 14 | because it's exposed behaviour such that you feel that | 14 | or |
| 15 | you need to take remedial steps. | 15 | "Jeopardise future police operations." |
| 16 | MR VAUGHAN: Perversely for us it was an opportunity for us | 16 | You've said that your force participated in Traffic |
| 17 | to see the way that our staff behaved and to address | 17 | Cops is the example that you've given. Did you have any |
| 18 | that. | 18 | complaints from members of the public or suspects about |
| 19 | LORD JUSTICE LEVESON: Of course yes. What you're saying is not that it was a bad idea at the time, but it's rather | | the way those operations were conducted? |
| 20 21 | unfortunate that the same programme gets repeated and | 20 | MR VAUGHAN: One of our officers, I think, even ended up |
| 22 | therefore creates a perception that that's what it is | 21 22 | with a following on Twitter because the community liked the way that he went about his business. We had one or |
| 23 | today as opposed to what it was five years ago. | 23 | two complaints, we had one or two congratulations about |
| 24 | MR VAUGHAN: Absolutely, sir, and we use it in our values | $\begin{vmatrix} 23 \\ 24 \end{vmatrix}$ | the way that we did business, so it was a mixed bag, |
| 25 | and standards training where we show the behaviour, the | 25 | really. |
| | Page 53 | | Page 55 |
| | 8 | | <u> </u> |
| | | | |
| 1 | dress of certain officers that appeared in that show, | 1 | Q. You hope to continue them but covering a wider field of |
| 1 2 | compared to other officers who were professional, they | 1 2 | Q. You hope to continue them but covering a wider field of police areas? |
| | compared to other officers who were professional, they were proud of the way they went about their business, | | police areas? MR VAUGHAN: Yes. |
| 2 | compared to other officers who were professional, they were proud of the way they went about their business, and we use it to emphasise the positive rather than the | 2 | police areas? MR VAUGHAN: Yes. LORD JUSTICE LEVESON: And ensuring it reflects what you |
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| 1 | of an electronic recording system; is that right? | 1 | MRS LLEWELLYN: No. |
|--|--|--|---|
| 2 | MR VAUGHAN: That's correct. | 2 | MR VAUGHAN: I think on sir, you asked a question |
| 3 | Q. That's recording of media contacts; is that right, | 3 | yesterday about is there anything different about the |
| 4 | Mrs Llewellyn? | 4 | way that we do things in Wales. |
| 5 | MRS LLEWELLYN: That's right, yes. | 5 | LORD JUSTICE LEVESON: Yes, if you hadn't been prepared to |
| 6 | Q. Which will facilitate scrutiny and review, so that's one | 6 | offer that, I was just about to ask you. |
| 7 | system that you're looking to bring into force. | 7 | MR VAUGHAN: It was probably it touched on the integrity |
| 8 | Mrs Llewellyn, you also say that you feel there's a need | 8 | that was mentioned about the we're a small village and |
| 9 | for more bespoke training for press officers at | 9 | I will keep bumping into the same people at different |
| 10 | a national level. What sort of topics or areas do you | 10 | locations, at different events. You've heard from our |
| 11 | feel should receive particular emphasis? | 11 | media that it's the same for them, and if you treat them |
| 12 | MRS LLEWELLYN: Very much the topics that you've been | 12 | with disrespect, if you trample metaphorically |
| 13 | discussing as part of this Inquiry, so issues about | 13 | trample on their toes, you're not going to have a good |
| 14 | appropriate behaviour with the media and, you know, the | 14 | service from them or you're not going to have a good |
| 15 | value of off-the-record conversations, hospitality, all | 15 | reaction from them in the future. |
| 16 | the sorts of issues you've been discussing here, and | 16 | So it feels although geographically it's a big |
| 17 | what we have at the moment is very much on the job | 17 | area, it feels quite a small a large village is |
| 18 | training from people who have worked within the | 18 | probably the best description I can give of it and that |
| 19 | corporate communications arena and indeed the policing | 19 | then influences your behaviour, it influences the |
| 20 | environment for several years, but in terms of any | 20 | behaviour of the people that work around you. I know |
| 21 | substantial bespoke training there is a distinct lack of | 21 | that's the case for my organisation and probably the |
| 22 | that for police communication professionals, and I'd | 22 | case for it sounds like media outlets as well. |
| 23 | like to see more of that readily available. | 23 | MS BOON: Thank you very much. |
| 24 | Q. Does there need to be more bespoke training for | 24 | LORD JUSTICE LEVESON: Thank you both very much indeed for |
| 25 | individual police officers on how to handle the media? | 25 | the assistance and the obvious work you've put into the |
| _ | Page 57 | | Page 59 |
| | | | |
| 1 | MRS LLEWELLYN: I think that within the training we already | 1 | statements that you've made. I'm very grateful. Thank |
| 1 2 | MRS LLEWELLYN: I think that within the training we already have there is significant focus on values and standards | 1 2 | statements that you've made. I'm very grateful. Thank you. |
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| 2 | have there is significant focus on values and standards | 2 | you. |
| 2 3 | have there is significant focus on values and standards and also media handling. It may be that Mr Vaughan is | 2 3 | you. MR VAUGHAN: Thank you, sir. |
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