1 Monday, 14 November 2011 1 subsection 7 as "clear". 2 2 MR JAY: Indeed, for the reason which I'm about to 3 (The luncheon adjournment) 3 4 (2.00 pm)4 One would have thought that the closing words of 5 LORD JUSTICE LEVESON: Yes, Mr Jay. 5 subsection 7 cater for this possibility, and I quote "or MR JAY: Sir, I'm now moving off the issue of phone hacking otherwise to have access to it". That would be the 6 6 7 7 because I need to turn to an overview of the existing natural and ordinary meaning of those words, although it 8 regulatory system. This Inquiry will no doubt reach 8 has been suggested in some quarters that the relevant 9 9 a range of findings on culture, practices and ethics, communication is no longer being transmitted at that 10 but its most important work will be in relation to the 10 point, just as a letter ceases to be transmitted by the 11 11 recommendations it makes of any change. postal service once it has been delivered. 12 The existing regulatory system covers the criminal 12 This issue is touched upon but it did not really 13 law, the civil law and what may be described as internal 13 feature in the criminal proceedings before 14 and external self-regulation. Each of these is seeking 14 Mr Justice Gross in January 2007, largely because the 15 to achieve a different objective. 15 evidence in those proceedings appeared to be along the 16 The Inquiry has already received a detailed briefing 16 lines that Mulcaire or Goodman had listened to the 17 from Mr Mark Warby, Queen's Counsel, on these matters. 17 relevant voicemails before their intended recipients. 18 I will aim to identify some key areas for further 18 In relation to counts 16 to 20, however, the 19 consideration. First, the criminal law. 19 position was less clear. At all events, Mulcaire was 20 Phone hacking is an offence under RIPA as it was 20 prepared to plead guilty and not to take unattractive 21 21 under the 1985 Act. The unlawful interception of technical points. 22 communications is punishable on indictment by a term of 22 Possible doubts as to the true construction of 23 inprisonment of up to two years. The Act covers the 23 section 2, subsection 7, were ventilated before the 24 24 interception of any communications, including postal Select Committee as a reason for the police's arguably 25 communications. There is an issue as to the true 25 restrictive approach to their initial investigation. If Page 1 Page 3 construction of section 2(7) and 8 of RIPA. These 1 it could not be proved in all cases exactly when 1 2 2 voicemails were intercepted, that might have been provide, under subsection 7: 3 3 "For the purposes of this section, the times when a reason for prosecutorial caution. 4 the communication is being transmitted by means of 4 Whether you need to consider that issue is unclear 5 5 a telecommunications system shall be taken to include but if you were to conclude that the meaning of section 6 6 any time when the system by means of which the 2, subsection 7 was opaque, or still worse, failed to 7 7 cater for subsequent listening of already-read communication is being or has been transmitted is used 8 for storing it in a manner that enables the intended 8 voicemails, you would no doubt wish to recommend 9 recipient to collect it or otherwise to have access to 9 legislative changes. 10 it." 10 For the avoidance of doubt, however, my submission 11 to you is that the meaning of section 2, subsection 7 is 11 Then subsection 8: 12 "For the purposes of this section, the cases in 12 clear and that it does cover the case of accessing read 13 13 voicemails. which any contents of a communication are to be taken to 14 LORD JUSTICE LEVESON: Just a moment, Mr Jay. be made available to a person while being transmitted 14 15 shall include any case in which any of the contents of 15 MR JAY: Yes. 16 the communication, while being transmitted, are diverted 16 LORD JUSTICE LEVESON: Let me think about what that means 17 17 I can construe the legislation and it may be that what or recorded so as to be available to a person 18 18 I consider it means may consider some persuasive weight. subsequently." 19 19 It certainly wouldn't bind anybody. The only way I make Subsection 8 is clear and covers the recording of 20 voicemails. It does not address the issue of timing. 20 it certain is by saying to Parliament: "Well, make it 21 21 certain", isn't it? The issue under subsection 7 is whether a voicemail 22 22 MR JAY: Yes. You are sitting, if I may say so, can be lawfully intercepted after it has been first 23 listened to by its intended recipient and thereafter 23 ex cathedra. 24 stored in the system as a read voicemail. LORD JUSTICE LEVESON: Yes. LORD JUSTICE LEVESON: I notice that you don't describe MR JAY: Any pronouncement you make on a point of law, Page 2 Page 4

1 1 section 1 which prevent a journalist from paying although persuasive and interesting, would not even -- I 2 2 a source "to induce him to perform a relevant function can put it in these terms -- bind a first instance 3 3 judge. or activity" or "to reward him for the improper 4 4 performance of such a function or activity". But if the LORD JUSTICE LEVESON: So it may be unpersuasive and 5 uninteresting. 5 source is a public official, it could well be argued 6 that it is not the proper performance of his functional 6 MR JAY: It would always be interesting. 7 7 duty to supply information to a newspaper. So if one detects a possible legal or linguistic 8 8 weakness in section 2, subsection 7, maybe you should That said, one can quite see that there will be 9 9 point to it and make a consequent recommendation. All issues around the margins in relation to whistle-blowing 10 10 I am submitting is that the better view is that there is activities. It is also to be noted that prosecutions 11 11 no lack of clarity in section 2, subsection 7. cannot be instituted under the Bribery Act, save with 12 the consent of the DPP or the serious fraud office or 12 The offence under section 1 of RIPA is not subject 13 to an express public interest defence. In deciding 13 the director of Revenue & Customs prosecutions, as the 14 14 whether or not to prosecute any individual case, the CPS case may be. These individuals would doubtless have to 15 15 consider the public interest. will always consider the strength of the evidence as 16 well as the public interest. One could postulate an 16 LORD JUSTICE LEVESON: The criminal chunk of that activity 17 17 extraordinary scenario in which public interest issues is the payment. 18 might arise for the CPS, perhaps the sort of scenario 18 MR JAY: Yes. 19 19 described by Mr Witherow in his July 2007 article, A number of press institutions have expressed 20 modifying the facts slightly. I say "perhaps" and 20 concern to your Inquiry about the reach and penetration 21 21 of the new Bribery Act. This may well be an issue which emphasise that this scenario is an Olympic distance away 22 22 you are invited to consider. from any of the recent examples. 23 I've already touched on the issues relating to the 23 The Inquiry does not have the time or the resources 24 24 Data Protection Act of 1998. A voicemail system to consider wide-ranging reform to the criminal law, 25 25 nor, frankly, would this be a remotely worthwhile contains personal data for the purposes of our statute Page 5 Page 7 1 exercise. I have focused on just three potential areas 1 and proceedings could have been brought on the Goodman 2 2 and I doubt whether we will need to go any further. Mulcaire facts for a breach of section 55. The reason 3 3 why they were not is that the offence under RIPA is The relationship between the criminal law and what 4 clearly regarded as more serious and more closely 4 I have called internal and external self-representation, 5 5 fitting the criminal conduct in question. will need to be considered. Plainly, one of the 6 6 objectives of criminal law is to deter crime, but it is One possible difficulty with the public interest 7 defence under section 55 is that it is not statutorily 7 a fact of life that its measure of success in this 8 defined. The courts are therefore left with the 8 regard is patchy. 9 9 This is not to criticise the criminal law in obligation to interpret it, although on my understanding 10 10 any way. It is the harsh reality. In relation to white have not done so in this context. Doubtless if the 11 collar crime, which is what we're talking about, 11 issue were ever to arise, the courts would be 12 considering other materials, such as the opinion of 12 deterrents often involve a crude cost/benefit analysis 13 13 in the mind of the criminal. If he can see that people Lord Nicholls of Birkenhead in Reynolds and the Editors' 14 14 Code, as well as the mass of cases on articles 8 and 10 are not being prosecuted for similar offences, he may 15 of the Convention. 15 well plough on in the belief that, for whatever reason, 16 The other area of the criminal law which is highly 16 the police will not come after him. This may be one of 17 17 the reasons why a culture within News International may salient to this Inquiry is the anti-corruption 18 18 have grown up in the first place. Even if the criminal legislation bearing on module two in particular. Under 19 19 law were as effective as it could be, it would not the Prevention of Corruption Act of 1906, which replaced 20 a late Victorian statute, it was an offence to bribe 20 follow that there is no need for better internal or 21 21 a public official. The 1906 Act has been repealed by external regulation. 22 22 the Bribery Act in 2011. It contains a range of quite LORD JUSTICE LEVESON: To be fair, when you're talking about 23 23 complex provisions, including the corporate offence, culture there, you're really talking about 24 under section 7, of failing to have systems in place to 24 News of the World rather than other organs of 25 25 prevent bribery. It also contains provisions under News International? Page 6 Page 8

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MR JAY: Yes. 1

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I turn now to the civil law, which is a potentially vast area. Inevitably, I will only be skating the surface.

The Inquiry will not be directly concerning itself with the law relating to defamation, which is already the subject of much parliamentary scrutiny. We are concerned with the developing law of privacy, which in terms of our domestic law, and some would argue our common law, has grown out of the interplay between and the consequent need to balance articles 8 and 10 of the European Convention of Human Rights. I stress domestic 12 law because the effect of the Human Rights Act 1998, which mostly came into force on 2 October 2000, is to require judges as public authorities to give effect to Convention rights.

Article 8 of the Convention provides a right to respect for private and family life, home and correspondence, article 10 to freedom of speech. It is immediately apparent that these rights must, on occasion, intersect with each other and the convention itself recognises that. Thus, under article 8, subarticle 2, a public authority may interfere with private life where such interference is in accordance with the law and necessary for the protection of the Page 9

1 article 10 intersection, privacy will always win out in 2 relation to phone hacking.

Complaint has consistently been made that the need to balance article 8 and article 10 rights places too much power in the hands of the judges to create a privacy law without democratic accountability. But judges have to rule on individual claims and since the year 2000, claimants have been entitled to allege that their article 8 rights have been violated. Judges are duty-bound under the Human Rights Act to apply the Convention, whether directly or via existing common law concepts inherent in the law breach of confidence and a burgeoning privacy law has begun to emerge through an admittedly limited number of cases decided over the past ten years: Naomi Campbell in the House of Lords in 2003, Max Mosley at first instance in 2008 and Rio Ferdinand,

again at first instance, in September of this year. It is not possible fully to define what the common law of privacy constitutes, particularly when one notes that Rio Ferdinand's case is en route to the Court of Appeal. All that one can say is that on particular

22 facts, the judicial outcome was as follows. Thus, on 23 the facts of Naomi Campbell's case, the intrusion into 24 her privacy went too far in view of the photograph of

25 her that was published alongside the article. The

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rights and freedoms of others, and under article 10, 1

2 subarticle 2, the right of freedom of expression can be

3 curtailed or restricted "for the protection of the

4 rights of others or preventing the disclosure of

5 information received in confidence."

LORD JUSTICE LEVESON: And confidence is the tort which 6

7 a lot of these claims are based upon?

8 MR JAY: Yes.

> The courts have consistently recognised that in a situation where article 8 potentially clashes with article 10, each human right has equal status. It is a question of balancing one right against the other, of calibrating the degree of infringement in any given case and in deciding whether the infringement in question is in accordance with the law and proportionate to the intended gain and the avoidance of foreseeable harm.

The concept of proportionality is perhaps key to this exercise. Whether all newspapers are fully alive to this concept may lie at the heart of this Inquiry's investigation.

I mentioned that for the purposes of article 8.2 of the Convention, the interference with private life, if it is to be justified, must be in accordance with the law. Phone hacking is not in accordance with the law.

It follows that for the purposes of the article 8,

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latter by itself would not have been objectionable, 1

2 since there was a public interest in the subject matter.

3 In Max Mosley's case, there might well have been

4 a public interest in publishing the material in question

5 had the Nazi allegation been true, but critically, it

6 was not. The public therefore had no legitimate

7 interest in the details of Mr Mosley's private life,

8 which were a matter for him.

9 LORD JUSTICE LEVESON: In that case, the decision of

10 Mr Justice Eadie did not go to the Court of Appeal.

MR JAY: It did not.

12 LORD JUSTICE LEVESON: Yes.

MR JAY: And we'll be hearing much evidence about that case 13

14 next week, sir.

15 In Rio Ferdinand, the outcome is different because 16 for Mr Justice Nicol, the role model argument found 17 favour. There was a legitimate public interest in

18 contradicting the public persona of a high profile

19 sportsman by evidence of private misdemeanour. 20

The Court of Appeal may provide greater certainty in this area before this Inquiry reports. In the meantime,

22 or perhaps in any event, there will be calls for

statutory privacy law. Such a law could go further than

24 the rights already protected by article 8 of the

25 Convention. At the very least, this Inquiry will need

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Two matters should be noted. First, a statutory privacy law would not remove power from the hands of the judges, since they would still have to interpret and apply it. Such a law would do no more than set out the general principles to be applied in particular cases, not algorithms for mechanistic application.

to address those calls in deciding whether to make any

relevant recommendations.

Secondly and more importantly, recourse to the civil law is expensive and risky. Newspapers complain about the cost to them in the form of what they describe as unscrupulous lawyers' fees and conditional fee arrangements, but the latter are probably already on their way out in their current form, and recently have been held by the European Court of Human Rights as being 15 in breach of article 10 of the Convention in a freedom of speech context. See Mirror Group Newspapers v the United Kingdom.

The other side of the coin is that the litigation risk is often too high for private individuals with means and often theoretical for those without means. They can't afford even to go to a lawyer to tell them what the risks might be.

The position is not dissimilar in relation to the prior notification issue and the possibility of Page 13

behaviours by what may loosely be described as a series of sticks and carrots. The manner in which a good regulator achieves is this is not merely by dealing with problems after they arise but in setting standards which reduce the risk of those problems occurring in the first place.

By "internal regulation" I mean the range of systems within an organisation which promote or induce good behaviours and tend to expose bad behaviours if they occur. Appropriate synonyms are "corporate governance" or, more broadly perhaps, "corporate ethos". The absence of such systems will render it more likely that dysfunctional cultures will start and be permitted to

We're therefore looking at a range of internal checks and balancing, including the following: rule books, codes of practise, clearly spelt out obligations in employment contracts, training and internal seminars, proper involvement of and oversight by in-house legal advisers, proper accounting systems for approving expensive payments, in particular cash payments to sources, risk management systems and proper whistleblowing policies.

The evidence submitted to the Inquiry demonstrates a wide range of corporate governance systems within the Page 15

acquiring newspapers to warn likely targets of impending publications to enable them to obtain immediate

restraining orders from a High Court judge.

But although the civil law is important, this

Inquiry is unlikely to be attracted by solutions which

are limited to the wealthy and the bold. The greater

imperative may be to find solutions which work for

8 everyone and which are, therefore, efficient, quick and 9

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10 LORD JUSTICE LEVESON: That might mean, might it not, 11 considering a system whereby litigants and newspapers,

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or those who complain about newspaper practices and

13 newspapers, can obtain a resolution without the

14 expensive paraphernalia of litigating through the 15 Chancery Division or the Queen's Bench division.

16 MR JAY: Yes.

LORD JUSTICE LEVESON: Yes. 17

18 MR JAY: I turn now to the systems of internal and external

19 regulation, since these lie at the heart of the

20 Inquiry's work during part one.

Before explaining the difference between internal

and external regulation, I should make this general observation: the purpose of regulation in general is to

maintain the public confidence, to declare appropriate

standards of behaviour and conduct and to modify

Page 14

1 industry, from the virtually non-existent on the one 2

hand to the extremely detailed on the other. Some

3 witnesses have said that these systems are no substitute

4 for journalists being trusted to use their own moral

5 intuitions fashioned by experience, but this rather 6

assumes that their moral compasses are pointing in the 7 right direction in the first place and the pressures do

8 not exist to cause that compass needle to want to

9 deviate from the right direction. The relevant evidence 10

in these issues will all be examined when the Inquiry

11 hears from the key press witnesses.

> The concept of external regulation scarcely needs to be defined. Self-evidently, we're looking at systems outside the organisation in question. Here I propose to start with the Editors' Code of Practice, which it is the obligation of the Press Complaints Commission to enforce.

Typically, journalists have an express contractual

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19 obligation to comply with the code of practice, and so

20 this might also be seen as an example of internal

21 regulation. Whereas the PCC comprises both press and

22 lay members, the latter being in the majority, the

Editors' Code of Practice Committee, responsible for

revising the code, comprises 13 editors across a range

of publications. The current position is that the code

1	is reviewed annually. The latest edition of the	1	while free to be partisan, must clearly distinguish
2	Editors' Code was ratified by the PCC in January 2001.	2	between comment, conjecture and fact.
3	LORD JUSTICE LEVESON: Probably '11?	3	Article 1, as we can see, is not made subject to any
4	MR JAY: 2011.	4	public interest exception. Logically, there cannot be
5	LORD JUSTICE LEVESON: Yes.	5	any public interest in publishing facts which are
6	MR JAY: Sorry.	6	inaccurate. But if an individual complains that facts
7	It's to be found in our document system. I give the	7	about him or her are inaccurate and this complaint is
8	reference and I hope it might be possible to produce it	8	upheld, then the press have an obligation to set the
9	on a screen. Indeed it is, but whether we can see it at	9	record straight, although they are accorded considerable
10	that level of magnification is another matter.	10	discretion and latitude as to the means of doing so.
11	LORD JUSTICE LEVESON: If you want to focus on bits of it,	11	This is separate from any issues which arise in the
12	we might even be able to do that.	12	context of privacy, because in that context, the
13	MR JAY: Let's see how we get on.	13	individual may have a complaint, even if the facts are
14	There is also a handbook to the Editors' Code of	14	accurate. However, the issue becomes particularly acute
15	Practice, the 2011 of which, only available online, the	15	when an inaccuracy complaint is coupled with a privacy
16	Inquiry will need to consider. The handbook is	16	complaint, since the inaccuracy compounds the violation
17	a commentary on the code and expands on and interprets	17	of privacy.
18	its provisions. Given that the code of practice	18	Article 1 also covers the publication of matters
19	encapsulates so many of the issues which are central to	19	such as inaccurate statements of scientific fact.
20	module one of this Inquiry, I will take time to dwell on	20	I have already alluded to this. Sometimes inaccurate
21	it.	21	statements of scientific fact are dangerous because they
22	The preamble to the code, which I think is at the	22	cause unnecessary public concern or prompt people to
23	very top, states that it provides the benchmark for	23	fail to take sensible health measures.
24	ethical standards, protecting both the rights of the	24	The difficulty here is that the boundary between
25	individual and the public's right to know:  Page 17	25	fact and opinion is very often hotly debated. If it is Page 19
	1 age 17		1 age 17
1	"Both the letter and the spirit of the code should	1	clear that facts have been inaccurately stated, they
2	be fulfilled. Editors should co-operate fully with the	2	must be corrected.
3	PCC in the resolution of complaints. Any publication	3	However, I should not be interpreted as encouraging
4	judged to have breached the code must print the	4	an overly philosophical approach. A robust and common
5	adjudication in full and with prominence, including	5	sense approach is required, particularly where the
6	headline reference to the PCC."	6	rights of individuals are concerned. Demonstrable
7	As I hope you can see, even if I can't, there are 16	7	errors must be corrected and in a condign manner.
8	separate provisions of the code, eight of which are	8	Article 1(ii) of the code expressly recognises this, as
9	asterisked; in other words, made subject to the express	9	does article 2, but questions have been raised as to the
10	public interest exception mentioned at the bottom	10	extent to which organs of the press honour this
11	right-hand side of the document. I hope you can see	11	obligation and the PCC enforces it.
12	that.	12	Article 3 of the code, which, broadly speaking,
13	LORD JUSTICE LEVESON: Yes. So this is the public interest?	13	mirrors article 8 of the Convention, is absolutely
14	MR JAY: The public interest, yes.	14	critical. Intrusions into a person's private life must
15	LORD JUSTICE LEVESON: Is that what you're going to turn to?	15	be justified
16	MR JAY: In a moment. I'm just going to press one button	16	LORD JUSTICE LEVESON: Let's see if we can do that for the
17	and see whether I can yield	17	people who are able to see one of these screens. Can we
18	LORD JUSTICE LEVESON: We now have the public interest	18	do article 3?
19	MR JAY: Actually, I'm going to article 1, first.	19	MR JAY: Just a bit higher. I think we're on 4. I think
20	LORD JUSTICE LEVESON: You were asked, Mr Jay.	20	we're on harassment. (Pause) Great.
21	MR JAY: Yes. I caused myself to go off piste. May I start	21	LORD JUSTICE LEVESON: Thank you.
22	with article 1 before I get to public interest?	22	MR JAY: We can see from article 1, subarticle (i), the
23	Article 1, which has been found, obliges the press	23	mirroring of article 8 of the Convention, although not
24	to take care not to publish inaccurate, misleading or	24	word for word. Intrusions into a person's private life
25	distorted information, including pictures. The press,	25	must be justified, likewise must the taking of
	Page 18		Page 20

1	photographs in private places; in other words, public or	1	not confined to the three categories we see as (i) (ii)
2	private prospect where there's a reasonable expectation	2	or (iii). The paradigm case would be "detecting or
3	of privacy. The handbook contains a useful section on	3	exposing crime or serious impropriety", perhaps another
4	what is meant by the concept of a reasonable expectation	4	equally important case is "protecting public health and
5	of privacy. Before publication, editors are required to	5	safety" and then the more controversial case, because
6	decide whether the person was photographed out of the	6	its meaning is less precise, "preventing the public from
7	public view that is not visible or identifiable with	7	being misled by an action or statement of an individual
8	a naked eye to someone in a public place and whether	8	or organisation".
9	he or she was engaged in a private activity at the time.	9	The public interest exception in the code, as we can
10	Thus the taking of photographs of a famous person in	10	see, makes it clear that there is a public interest in
11	prayer at Notre Dame Cathedral was deemed by the PCC to	11	freedom of expression itself. This, of course, is true,
12	be a private intrusion, whereas the photography of	12	see article 10 of the Convention, but what this wording
13	another famous person on the Majorcan beach in the	13	does not quite achieve is to make it explicit that one
14	height of summer is not.	14	competing public interest must be weighed against
15	As we will hear the week, the PCC has taken	15	another. Otherwise, there is a danger that editors will
16	a different view in relation to a beach in Mauritius in	16	simply identify the article 10 interest, which by
17	low season.	17	definition will always exist, and deploy it as a trump
18	LORD JUSTICE LEVESON: That can't be the balance, whether	18	card.
19	it's high or low season.	19	Nor is there any express reference in the code to
20	MR JAY: There is an issue as to whether beaches in	20	the concept of proportionality or to the nature of the
21	Mauritius are public or private places, but the evidence	21	subject matter, although it should be noted and
22	in that case and we will hear about it is it was	22	emphasised that the editors' handbook stresses the
23	probably a private beach because it belonged to the	23	importance of this, observing:
24	hotel and the public did not have untrammelled access to	24	"It is here that editor as often fall down."
25	it.	25	The public interest exception raises a number of
	Page 21		
	1 4ge 21		Page 23
1		1	
1	LORD JUSTICE LEVESON: There are also issues about	1	massive issues. I propose to list just some of them.
2	LORD JUSTICE LEVESON: There are also issues about photographing famous people simply walking along the	2	massive issues. I propose to list just some of them.  First, under the terms of the exception, I quote:
2	LORD JUSTICE LEVESON: There are also issues about photographing famous people simply walking along the street.	2 3	massive issues. I propose to list just some of them.  First, under the terms of the exception, I quote:  "Whenever the public interest in invoked, the PCC
2 3 4	LORD JUSTICE LEVESON: There are also issues about photographing famous people simply walking along the street.  MR JAY: Mm. The Mauritian case, to be absolutely clear,	2 3 4	massive issues. I propose to list just some of them.  First, under the terms of the exception, I quote:  "Whenever the public interest in invoked, the PCC will require editors to demonstrate fully that they
2 3 4 5	LORD JUSTICE LEVESON: There are also issues about photographing famous people simply walking along the street.  MR JAY: Mm. The Mauritian case, to be absolutely clear, was the eight year old child of a famous person.	2 3 4 5	massive issues. I propose to list just some of them.  First, under the terms of the exception, I quote:  "Whenever the public interest in invoked, the PCC will require editors to demonstrate fully that they reasonably believe that the publication or the
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2 3 4 5 6 7	LORD JUSTICE LEVESON: There are also issues about photographing famous people simply walking along the street.  MR JAY: Mm. The Mauritian case, to be absolutely clear, was the eight year old child of a famous person.  LORD JUSTICE LEVESON: Yes.  MR JAY: I accept that sentence is slightly elliptical, but	2 3 4 5 6 7	massive issues. I propose to list just some of them.  First, under the terms of the exception, I quote:  "Whenever the public interest in invoked, the PCC will require editors to demonstrate fully that they reasonably believe that the publication or the journalistic activity undertaken with a view to publication would be in the public interest."
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MR JAY: There's an inclusive definition and therefore it's

Page 22

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Very often, the editor makes a rapid judgment under

considerable pressure of time and commercial imperatives. These judgments are rarely recorded, still less second-guessed or vetted. The question arises as to whether, as a matter of good practice, these decisions should be entered into a contemporaneous written record with the gist of the reasons given. In the absence of such a record, the PCC should be much slower to find that any justification exists.

This is my third point. The public interest exception includes a reference to the public being misled by an action or statement. In principle, therefore, it might be argued there is a public interest in exposing any mismatch between an individual's public persona and his or her private life. This is the hypocrisy argument I have mentioned before.

One does wonder whether, in maintaining such an argument, those who propound it are placing too much weight on the terms "action or statement". What may well be required is the identification of some express statement or specific action by the individual under scrutiny. Implied mismatches may well be insufficient.

In any event, another difficulty here, regardless of the view which might be taken on the precise language of the public interest exception, is there's a range of factual scenarios and each is capable of being treated Page 25

differently. On the one hand, there may be the celebrity who employs public relations consultants positively to depict a particular image or persona designed to enhance his or her standing and to earn more money. If evidence is unearthed to show that the cultivated image is false, then, depending on how that evidence has come to light, it's certainly arguable that there's a public interest in disclosure.

On the other hand, they may be individuals who are

On the other hand, they may be individuals who are celebrities simply by virtue of the fact that what they are good at doing interests the public. These people may be doing absolutely nothing to cultivate a particular image of themselves and they contend, with some force, that they're not public figures and that their private lives are not for public consumption.

Then there may be a range of cases which fall in the middle: role model cases such as Rio Ferdinand and cases of those who find themselves in the public eye because they have chosen to place themselves there; for example, a politician. If a politician makes a statement about the virtues of family life, one can quite readily see that certain consequences will flow if that politician's private life suggests adherence to different standards, but at this stage I'm putting that sort of stark example to one side.

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In this difficult middle ground, there are no hard and fast rules and certainly no clear answers.

Ultimately, it's a question of public expectation. Do we expect our footballers to be role models once we've taken care in defining what that term means? Do we expect our politicians to abstain from breaking the seventh commandment, or more precisely, does the press have the right to publish a failure to abstain?

Even this superficial analysis I have attempted demonstrates that the issues are subtle and complex ones. In terms of substance, the public interest exception probably needs to say more than it currently does.

In his witness statement to the Inquiry, Mr Alan Rusbridger, the editor of the Guardian, refers to the five Omand principles which have been incorporated into the Guardian's own editorial code. We will be hearing about these in due course.

Perhaps the key principle is this: that the methods used must be in proportion to the seriousness of the story and the public interest, using the minimum possible intrusion. Here one is back to the distinction -- which some would say is an entirely judgmental one -- between investigative journalism on the one hand and the quest for gossip and entertainment Page 27

on the other.

The final massive question relates to process.

3 Editors make these decisions and they are unaccountable,

4 save to their proprietors and to their readers. If they

fail, they will be sacked, but failure means not selling

6 enough newspapers. It does not mean consistently making

7 the wrong judgment calls in this context.

8 LORD JUSTICE LEVESON: Or does not necessarily mean.

9 MR JAY: Yes, because some proprietors would say that it does include that.

Their readers may vote with their feet, as they

might well have done in the face of the Milly Dowler

revelations, had it come to it, but extreme facts would

surely be required. Editors are rarely slow to judge

the private lives of others, but those whose privacy is

the private rives of others, but those whose privately is

claimed to have been invaded will want to know who is

judging, controlling or peer-reviewing the editors. On

rare occasions, the civil courts have been asked to do

19 this but the drawbacks here have already been discussed.

Beyond this, the custodians of the press are the PCC

but the question has been raised as to whether they have

22 consistently done enough to constitute a break on

23 editorial power.

24 LORD JUSTICE LEVESON: The other question is whether they

25 are truly custodians.

Day 1 - PM Leveson Inquiry MR JAY: Yes. 1 public interest test. I've also mentioned the issue of LORD JUSTICE LEVESON: Are they --2 process, of what happens in editor's make arguably wrong MR JAY: Are they regulators properly so-called, a matter 3 decisions and of how the record might be set straight. 4 4 which I'm about to turn to. The entity responsible for enforcing the code is the LORD JUSTICE LEVESON: Yes. 5 5 Press Complaints Commission, which was set up in the MR JAY: My final point on the Editors' Code relates to 6 6 7 7 article 10 of the code. By this provision, the press 8 8 must not obtain or publish material --LORD JUSTICE LEVESON: Let's see if we can get that up. 9 10 MR JAY: Okay. It's in the middle somewhere. It's the 10 11 11 third column. Yes, thank you. 12 LORD JUSTICE LEVESON: Thank you. 12 13 MR JAY: It's one of the asterisked provisions. 13 14 By this provision, the press must not obtain or 14 15 publish material acquired by the use of hidden cameras, 15 16 et cetera, interception of telephones or voicemails, 16 17 unauthorised removal of documents or by accessing 17 18 digitally held information without consent. 18 19 As I've said, this is one of the asterisked 19 20 provisions and is therefore subject to the public 20 21 interest exception. The difficulty here is that many of 21 22 the activities referred to are illegal under the 22 23 criminal law: the RIPA for telephonic interception, the 23 24 24 Theft Act for removal of documents without consent and 25 25 the Computer Misuse Act for the unauthorised access to Page 29 1 digitally held information. 1 2 The Editors' Code does not make this clear, and in 2 3 3 treating hidden cameras in the same way as telephone 4 interceptions it is in danger of misleading its target 4 5 audience. Illegal conduct should be described as such, 5 6 so as to avoid any confusion. 6 7 I could have touched on other provisions of code, 7 8 but in the time available I've been selective. My 8 9 critique has been largely textual and I hope a neutral 9 10 one. I confine myself to unremarkable matters. 10 11 If the Inquiry wished to read a less neutral but, 11 12 12

wake of the Calcutt reforms in the early 1990s. Then, apparently, the press was in last chance saloon, and many of the issues which will trouble this Inquiry were, as it happens, also addressed by Sir David Calcutt. Your terms of reference require the Inquiry to consider the extent to which there was a failure to act to previous warnings about media misconduct and the response to Calcutt is one of the main issues here. It will probably be more valuable, however, if I were to concentrate on the PCC as presently constituted, and consider whether it ticks all the relevant boxes. The truth is that both the public and politicians appear to have lost faith in it. The reasons for this are likely to be multifactorial, but one important consideration is likely to be the PCC report in 2009, effectively siding with News International over its interpretation of the phone hacking scandal and criticising the Guardian for overdramatising the issue. The PCC has since withdrawn that report, but the damage has been done.

some might say, more trenchant approach, there's always chapter 14 of "Media Law", written by Geoffrey Robertson QC and Andrew Nicol QC as he then was. This book chapter, which has been copied and exhibited to witness statement of Mark Thompson, from whom we will hear next 16 week, also contains a powerful attack on the PCC.

Overall, the Editors' Code, as a document enshrining good practice, may not require wholesale revision. I've indicated the respects in which it might be improved or clarified and there may be others.

That said, what a brief analysis of the Editors' Code achieves is to focus the Inquiry on some of the key issues with which it will have to grapple. I have covered the issue of approach to and application of the

Page 30

A broad consensus emerged during the seminars as to the strengths and weaknesses of the PCC. It offers a relatively quick complaints and mediation service at no cost to the complainer. At its best, it sends out desist notices to newspapers, warning them off potential breaches of privacy. It offers useful advice to editors and journalists working in the coalface and in many cases it efficiently brokers compromises which may well be satisfactory to the complainant. This work is largely done behind the scenes and the public cannot therefore assess its value. The public hears far more from dissatisfied customers than satisfied ones, but this is the nature of the beast.

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However, the limited resources of the PCC means that its role is largely reactive, not proactive, and that its ability to investigate and probe is circumscribed. It mainly operates by seeking to find middle ground because it constantly needs to retain the support of the press for what it does.

The PCC cannot require a newspaper to print a correction or apology on the same page as the original offending article. It can advise and recommend, but there's no sanction for disobeying its rulings. Nor has the PCC the power to fine newspapers or order them to pay compensation. All of this gives the expression that Page 32

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the PCC is operating largely without teeth and that in the occasionally ruthless world in which it's forced to operate, something altogether sharper is required.

Another obvious weakness in the PCC is that newspaper groups cannot be compelled to sign up to its scope and in January this year, Northern & Shell withdrew its subscription to Presboff, and thereby from the formal jurisdiction of the PCC, with immediate effect.

The Inquiry will need to consider Northern & Shell's reasoning for withdrawing before coming to any clear conclusions about the significance of this, but the very fact that an important newspaper group can extricate itself from the discipline of self-regulation without any fallout necessarily calls into question the efficacy of the current system. Other publications have also put themselves beyond the PCC's reach.

18 The time has come to attempt to draw some of these strands together. Inevitably, the recommendations you 19 will make as to the future will depend to some extent on 20 21 the factual findings you make in relation to the 22 culture, practices and ethics of the press. Put 23 bluntly, the fewer the problems you identify, the less it may be said that you need to recommend changes to the 24 25 status quo. Naturally enough, the converse is also Page 33

always has been illegal. It follows, they say, that the correct response to phone hacking is more effective

3 enforcement of the criminal law rather than enhanced

4 regulation of the industry. Additional, it could be

said that the appropriate response also lies in
 improving access to the civil courts and bringing

newspapers to account in this way, as indeed will be

8 happening in the civil litigation to be tried by

Mr Justice Vos in January.

But the fact that the criminal law is, in principle, involved is unlikely to be a complete answer to this issue. Improvements in the criminal law, in particular improvements in law enforcement, can and should be considered. However, white collar crime of this sort is notoriously difficult to detect, and even a wholly effective criminal law would be unlikely to supply all the answers. Improvements in the civil law can always be envisaged and effectuated but here, again, any such improvements would be unlikely to be all-embracing.

Overall, the Inquiry will be considering a tripartite regulation: Criminal law, civil law and internal, external regulation, properly so-called, with perhaps the most important element being possible enhancements to the last of these.

The point can be made by looking at examples in Page 35

true.

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But regardless of the findings you make in relation to culture, practices and ethics, you will need to consider whether the existing system of self-regulation is fit for purpose on a number of levels.

First, systems regulation must command the confidence of the public, as well as being effective in regulating and improving behaviours.

If the confidence of the public has been lost, changes may be needed for that reason alone.

Secondly, systems of regulation must be responsive to rapid technological change, and in our context, to the formidable challenges presented by the Internet and other similar means of mass communication.

Thirdly, systems of regulation must continue to reflect the needs and expectations of the public and the rights and responsibilities of the press itself, and achieve the right balance between these competing interests. Most importantly, any effective regulatory system needs to deliver remedies which are efficient, quick and cheap.

Some have commentated that this Inquiry should not be beguiled into overreacting to the News of the World phone hacking scandal for this straightforward reason. They point out correctly that phone hacking is and

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1 other regulatory spheres. Dame Janet Smith's Inquiry

2 into the serial murders of Harold Shipman led to

3 wholesale changes in the system of medicine regulation.

4 Whereas the immediate subject matter of the Inquiry was

5 the criminal acts of one GP, she has not seriously

suggested that the only appropriate response to this

7 should have been a series of recommendations limited to

8 enhancing criminal law enforcement. The domestic

9 regulator clearly had a role to play.

10 LORD JUSTICE LEVESON: Before you go on to discuss aspects

of medical regulation, there is one feature of recent

events that actually underlines the point that you're

making, doesn't it? That is the recent revelations of

14 those who perhaps should not have been the subject of

surveillance being the subject of surveillance and the

activities of private detectives, which may not breach

17 the criminal law --

18 MR JAY: Yes.

19 LORD JUSTICE LEVESON: -- at all --

20 MR JAY: Yes.

21 LORD JUSTICE LEVESON: -- but which, if various commentators

are right, certainly were not appropriate.

23 MR JAY: Sir, yes.

24 There's one additional important point I should make

25 about medical regulation because it assists in defining

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- 1 the terms of the discourse. Registered medical 2 practitioners are self-regulated, notwithstanding that 3 the general medical council was established under 4 statute and its fitness to practice panels operate 5 within the legislative scheme. Plus a self-regulated 6 system can be statute-based even if the regulator is not 7 government-run. As it happens, we can see the same sort 8 of model in operation in relation to solicitors and 9 barristers. 10 In all of these examples, it should be noted that 11 the subject matter is the regulation of a body of 12 professionals. Viewed in those terms, the immediate 13 dissimilarities with press regulation are manifest,
  - At your seminars, there appeared to be little or no enthusiasm in those present for a government-run regulatory system, which would be a form of statutory regulation, still less for a system of state licensing of journalists.

since professionals do not exercise article 10 rights.

- 20 LORD JUSTICE LEVESON: That doesn't really work because if 20 21 journalists are merely exercising article 10 rights it's
- 22 rather difficult to say, "You can't do that." You can
- 23 say a doctor can't practice medicine or a lawyer can't
- 24 appear in court.
- 25 MR JAY: Yes.

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## Page 37

2 some sort of tribunal, panel or assessor to provide 3 binding arbitral rulings in breach of privacy in similar 4 cases much. 5 Some might say that prior notification is an

record and publish its findings, and the setting up of

- essential ingredient of such a system. Others might say that the perspective of consumer is the wrong perspective and the press should be allowed to continue their work in a free and open society. These are the sorts of issues which are likely to occupy our time in the months ahead.
- I said I would touch on the scope and subject matter of modules two and three of the Inquiry. Module two concerns the relationship between the press and the police. The public perception -- and we will have to investigate whether it has some grounding in fact -- is that the police are often paid by the press in order to provide tips, leads, information and stories. Such payments, if made, are likely to have been in breach of the Prevention of Corruption Act 2006 and now the Bribery Act 2010. Such payments may also be part of a wider picture and a wider vice, namely the extent to which the police acts collusively with the press in failing to investigate the latter's criminal wrongdoing because there's some sort of Faustian pact or symbiotic Page 39

## LORD JUSTICE LEVESON: Yes.

- MR JAY: This lack of enthusiasm does not place the issue
- 3 wholly beyond the agenda of this Inquiry, but is
- 4 something which we can have noted. The real point
- 5 though is that the true dichotomy is not between
- 6 self-regulation on the one hand and a government-run 7
- regulatory system on the other.
  - It remains to be seen whether the Inquiry will be attracted by a solution which entails what might be called enhanced self-regulation without any legislative changes, or whether the way forward will be statute-based regulation in some shape or form, where the standing in its own right was part of a co-regulatory regime. The possible merits and demerits of the latter will be considered by the Inquiry in the context of the evidence adduced by Ofcom and the BBC and more generally.
  - I mention for the third time now the need for a system of redress which is quick, efficient and cheap. From the perspective of the consumer, the attributes of such a system may include an enhanced right of reply, the mandatory correction of frank errors in a manner proportionate to the original offending article, an enhanced role for the PCC or any successive body in adjudicating on complaints and compelling newspapers to 25

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- relationship existing between them.
- LORD JUSTICE LEVESON: Of course, there has to be 2
- 3 a relationship between the police and the press in one
- 4 sense because the police use and legitimately use the
- 5 press in order to seek out witnesses.
- 6 MR JAY: Yes.
- 7 LORD JUSTICE LEVESON: And to gain publicity for particular
- 8 lines of Inquiry that they're seeking to pursue.
- 9 MR JAY: Yes.
- 10 LORD JUSTICE LEVESON: There's a balance.
- MR JAY: Indeed. 11
- 12 LORD JUSTICE LEVESON: Yes.
- 13 MR JAY: These are all important issues, but the extent to
- 14 which this Inquiry will be able to penetrate
- 15 institutional shields, palisades, moats and portcullises
- 16 is questionable. It will be dependent on witnesses
- 17 coming forward prepared to spill the beans, and as we
- 18 know, there is an ongoing police investigation.
- 19 Module three, the relationship between the press and
- 20
- politicians, will not be constrained by any ongoing
- 21 police investigation. Here the issues are as important
- 22 as they are obvious.
- 23 We are talking about the trade in influence and 24 power, or at least that perception. The press have sway over politicians to the extent that it is within their

- 1 power to endorse particular political parties or causes 2 and certain newspaper groups are seen as floating 3 voters. Accordingly, the existing political settlement 4 encourages a state of affairs in which powerful 5 institutions and powerful men and woman within those 6 institutions are wooed by politicians in order to retain 7 or change their political allegiances as the case may 8
  - What is the quid pro quo for this? On one level, it might simply be said that press proprietors and editors enjoy the wielding of an unaccountable power and that this enjoyment is enough to constitute the price for the bestowing of favour. On the other hand, it may be said that for some the quid pro quo is a higher price, namely the bestowing of commercial favours by government.

The unaccountable power of the press, or of certain parts of it, is a consistent theme here, and if that power is concentrated in a limited number of individuals, the problem is capable of being visualised as all the more menacing.

This Inquiry will start by hearing evidence from the core participant victims from a range of individuals in various walks of life who claim to have suffered from various manifestations of press misconduct and who wish 24 to bring these matters to the Inquiry's attention. Then

we will move on to hear evidence from those directly 1

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involved in Operation Motorman and the work of the

Information Commissioner's office in this respect.

4 Thereafter, the work of the Inquiry will branch out 5 into hearing a number of witnesses who are critical of

6 the culture, practices and ethics of the press before we 7 move on to hear the substantial body of press evidence,

8 which is likely to give us a different perspective. 9

Then we will hear from the BBC and other broadcasters

10 before concluding module one with evidence from the 11

regulators. This undoubtedly is a challenging programme

and I have not even mentioned the witnesses for modules

13 two and three.

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I said at the outset that this Inquiry will set some unprecedented challenges. I do not believe that I was guilty of any exaggeration.

17 LORD JUSTICE LEVESON: Nor, for the avoidance of doubt,

18 Mr Jay, do I. I think that's possibly a convenient

19 moment to have a break. We'll come back in about

quarter of an hour. Thank you very much indeed.

21 (2.58 pm)

22 (A short break)

23 (3.12 pm)

24 LORD JUSTICE LEVESON: Right. Mr Jay, let's see if we can 24

25 work out where we're going to go from here. As

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- 1 I understand it, witnesses have been arranged to
- 2 commence from next Monday?
- 3 MR JAY: Sir, yes.
- 4 LORD JUSTICE LEVESON: So we have the rest of the day and
- 5 the next couple of days, on the basis of our seven-day
- 6 format, sitting four days next week, to hear the
- 7 remaining opening submissions.
- 8 MR JAY: Yes.
- 9 LORD JUSTICE LEVESON: Do I gather that your informal
- 10 discussions suggest that that won't necessarily take up
- 11 all the time that I have available?
- 12 MR JAY: We have plenty of time to hear the remainder of the
- 13 opening submissions on Tuesday and Wednesday. The
- 14 programme for the moment, so that I can make it clear --
- 15 I've discussed it with the individuals concerned but not
- 16 necessarily with everybody collectively -- is that
- 17 Mr Jonathan Caplan QC will be starting tomorrow at
- 18 either 10 am or 10.30 am on behalf of Associated News.
- 19 and Mr Rhodri Davies QC --
- 20 LORD JUSTICE LEVESON: Why is that this way around? I'm no
- 21 terribly excited about it, but why is Mr Rhodri Davies
- 22 not starting?
- 23 MR JAY: It doesn't matter.
- LORD JUSTICE LEVESON: Oh, I see.
- MR JAY: If you feel that we should hear from Mr Davies

Page 43

1 first --

- 2 LORD JUSTICE LEVESON: I just wonder whether his clients' --
- 3 well, perhaps -- it might be there's a reason for
- 4 Mr Caplan wanting to go first because he has other
- 5 commitments.
- MR JAY: No.
- LORD JUSTICE LEVESON: All right.
- MR JAY: If you feel it should be Mr Davies and then
- 9 Mr Caplan, let's do it that way around.
- 10 I know that Mr James Dingemans QC is otherwise
- 11 engaged until 3.15 in the Supreme Court, so we have
- 12 pencilled him in but not before 3.15. Frankly, at the
- 13 moment, unless the Daily Telegraph are wanting to make
- 14 oral submissions -- and we don't believe that they do --
- 15 that's it for tomorrow.
- On Wednesday, at the moment, we have --16
- 17 LORD JUSTICE LEVESON: The Telegraph have submitted
- 18 something in writing, haven't they?
- 19 MR JAY: Yes. I think Mr Gavin Millar was telling me he's
- not minded to amplify those orally. 20
- 21 LORD JUSTICE LEVESON: But I might want him to. He's gone
- 22 MR SPEKER: He has gone, but we can check on his
- 23 availability, if you wish.
- LORD JUSTICE LEVESON: Yes. I don't mind sharing with you
- 25 my concern, because it seems to me that it's probably

sensible that these submissions are available publicly. I don't require people to speak where they don't wish to, but if I just pick up the document which I've seen, I'm rather concerned at paragraph 6 of his opening submission. So that this is not coded, let me read it and tell you what my concern is. It says:

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"The starting point of the Inquiry that a free and enquiring press acting in the public interest is fundamental to pluralistic democracy gives us encouragement."

Well, I'm pleased about that. I have no problem with that at all. It's the next sentence:

"We also welcome the Inquiry's appreciation that 'any new regulatory system, howsoever devised or organised, could impact adversely on freedom of expression or have a chilling effect on responsible journalism which is so critical in our democratic society'."

Now, that quotation is actually a quote from paragraph 34 of a ruling I gave, but with great respect, it doesn't seem accurately to reflect that ruling. The words are correct but the inference from paragraph 6 is that I was saying that any new regulatory system could impact adversely, and that's not what I said at all.

If necessary, I would want to hear Mr Millar on the Page 45

1 Telegraph don't formally want to open it. That's

- 2 absolutely up to them and I'm very happy to put their
- 3 opening submissions into the public domain, but I'd be
- 4 supremely grateful if they didn't -- I won't use the
- 5 word "spin", but slightly misrepresent what I was rather
- 6 careful to say in that paragraph. It may be that that's
- 7 where I am, but if one reads your submission, it
- 8 suggests I've already got that.
- MR SPEKER: We will take that on board.
- 10 LORD JUSTICE LEVESON: Thank you very much. Right.
- 11 MR JAY: And then Wednesday? I was going to fill you in on
- 12 Wednesday?
- 13 LORD JUSTICE LEVESON: Carry on with Wednesday, yes.
- 14 MR JAY: The NUJ are going first, at the moment at 10 am.
- 15 I think we're going to hear from their general
- secretary, Michelle Stanistreet. Then we have Alan
- 17 Rusbridger of the Guardian, who is lined up for about
- $18\,$   $\,$   $\,$  11 o'clock on Wednesday, and then Mr Sherborne will
- 19 conclude
- 20 LORD JUSTICE LEVESON: Then you may come back?
- 21 MR JAY: Then I may or may not come back, and of course
- we're going to hear from Mr Garnham now.
- 23 LORD JUSTICE LEVESON: Yes.
- 24 MR JAY: A witness list for next week, which takes us
- 25 actually to close of play on Monday, 28 November, will Page 47

topic, or you could review it. If I just remind you what I did say, what I said was this:

"The fundamental dichotomy is between a requirement to understand and identify the extent to which the print media have been prepared to use illegal or unethical techniques on the one hand, and descending into the detail of specific acts of alleged illegal and unethical conduct on the other."

I omit some words in parentheses.

"In avoiding the latter, however, I must not leave the analysis of the former at such a high level that it is insufficiently evidence-based to justify reaching conclusions about the adequacy of present methods of regulation and the justifiability of new or different mechanisms. That is so particularly if it could be suggested that any new regulatory system, however devised or organised, could impact adversely on freedom or expression or having a chilling effect on the responsible journalism which is so critical in our democratic society."

I hope you see that those two things are slightly

21 I hope you see that those two things are slightly 22 different.

23 MR SPEKER: Sir, we'll take on board those comments.

24 LORD JUSTICE LEVESON: It's rather odd that one is doing it

25 the wrong way around. I have no problem if the Page 46

1 be made available this evening, and we can hope to

- 2 populate the remaining days, the 29th and 30 November
- and 1 December, by, say, close of play Wednesday this
- 4 week, so everybody knows what we're doing until
- 5 1 December. We would welcome, in relation to next
- 6 week's witnesses, any lines of questioning from the core
- 7 participants.
- 8 LORD JUSTICE LEVESON: And they will have the statements or
- 9 the intranet available for them from when?
- 10 MR JAY: Some are there already. They're going on as fast
- 11 as possible.
- 12 LORD JUSTICE LEVESON: Very good. That's one of the reasons
- why we can't start until Monday, until everybody's had
- a chance, besides the complications of organising people
- 15 to be here.
- 16 MR JAY: Yes.
- 17 LORD JUSTICE LEVESON: Right.
- 18 MR SHERBORNE: Sir, can I rise, somewhat perturbed, to raise
- 19 a matter which I hope sincerely is a coincidence and
- 20 nothing more sinister, but there has been detected on
- 21 our system -- and I say ours because I see it nowhere
- 22 detected on anybody else's intranet system -- a threat,
- 23 according to my computer in front of me; namely that --
- 24 LORD JUSTICE LEVESON: A threat?
- 25 MR SHERBORNE: A threat raised by the possible interception Page 48

1	of material on our intranet system. I say that because	1	helpful. That will happen. I have rather visualised
2	we do have on our system, unlike others, confidential	2	that those who have put in written submissions are aware
3	material, as I understand it. I'm told it's the same,	3	they're likely to go on the Internet, as indeed all the
4	but a Trojan horse has been detected, seeking to access	4	other submissions have been made over the months that we
5	material on our computer system. Now, it may well would	5	have actually been thinking about this Inquiry, and have
6	be a coincidence but looking around the screens, I don't	6	gone onto the Internet. Does that cause anybody any
7	see a threat detected on anyone else's computer systems.	7	embarrassment? No? Good. Thank you very much indeed.
8	LORD JUSTICE LEVESON: There's nothing at all on my screen		Right. I'm not often thrown, but Mr Sherborne has
9	What does it say? Read it out.	9	managed to do that very early on in this Inquiry, I hope
10	MR SHERBORNE: It says, in very large red lettering, rather	10	for the last time.
11	similar to the News of the World get-up, it says	11	Mr Garnham, you're in a slightly different position
12	THE CHAIRMAN: No, no, Mr Sherborne, I'm sorry, that's a gag	12	to everybody else, so if it's convenient to you, then
13	that you're going to have to do without. Keep going.	13	I am very happy to hear what you have to say at this
14	MR SHERBORNE: "Threat detected. File name"	14	stage. Thank you very much indeed for your
15	Then it has a file name, a series of digits and	15	comprehensive submissions, which, of course, take
16	letters, and then: "Threat name: Trojan horse", which,	16	account of the ruling that I gave about a week ago.
17	sir, you will appreciate does refer to a computer virus.	17	MR GARNHAM: Sir, yes, they did.
18	LORD JUSTICE LEVESON: I know what it means.	18	LORD JUSTICE LEVESON: Do I gather from the way in which
19	MR SHERBORNE: Then it simply offers a series of options:	19	your statement is expressed that at least at present the
20	"Move to vault", which is safely to quarantine the	20	basis of my ruling is sufficient for the Metropolitan
21	infected file, "Go to file", which I think takes you to	21	Police to rely upon?
22	the file or part of the registry where that file	22	MR GARNHAM: Yes, sir.
23	resides, and then the last one and perhaps the least	23	LORD JUSTICE LEVESON: Right. Thank you.
24	attractive, which is to ignore the threat.	24	Opening submissions by MR GARNHAM
25	I don't know whether anyone can deal with this at	25	MR GARNHAM: As you know, the Metropolitan Police have more
	Page 49		Page 51
1	this stage?	1	than a single interest in the work of your Inquiry.
2	LORD JUSTICE LEVESON: I absolutely want it dealt with at	2	First, it was the MPS which was responsible for the
3	this stage.	3	investigation which led to the convictions of Mulcaire
4	MR SHERBORNE: Sir, that's why I rise at this moment.	4	and Goodman in 2006 and about which you have already
5	LORD JUSTICE LEVESON: No, no, Mr Sherborne, thank you very		heard much from Mr Jay.
6	much. My screen is entirely blank.	6	Second, it is the MPS who are currently conducting
7	MS PHILLIPS: Can I just say I had something similar when	7	further investigations into phone hacking, into alleged
8	I started off this morning but I cleared it and it's	8	corruption of police officers and into computer hacking
9	gone.	9	by the press, and third, sir, as the police service for
10	LORD JUSTICE LEVESON: You decided to ignore it, did you?	10	London, the MPS has to maintain an effective working
11	Somebody must understand the men that run around in	11	relationship with the press in order to communicate with
12	these machines.	12	the public for the purposes both of appealing for
13	Thank you very much, Mr Sherborne. I would be	13	information about crime and for relaying information
14	grateful if that could be dealt with as soon as possible	14	relevant to public protection and safety.
15	and certainly today.	15	LORD JUSTICE LEVESON: And indeed, wearing a different hat,
16	With that excitement out of the way, does anybody	16	it's also equally important to ensure the public is able
17	have any observations about the timetable?	17	to have confidence in the criminal justice system.
18	MR DAVIES: I don't know if it properly goes with	18	MR GARNHAM: Absolutely.
19	a conversation with the timetable, perhaps I could just	19	LORD JUSTICE LEVESON: As it's operated in this country.
20	say that so far as we're concerned, our written opening	20	MR GARNHAM: Absolutely, sir.
21	submissions were written to be made public, and they can	21	LORD JUSTICE LEVESON: Yes.
22	be made public as soon as anyone would like to do it.	22	MR GARNHAM: The MPS is, as a result, keen to help ensure
23	I say that because I am not intending to read them out	23	that that relationship with the press is structured and
24	or repeat them in my oral opening tomorrow morning.	24	managed in the way that will best advance the public
25	LORD JUSTICE LEVESON: No, I understand that and that's very	25	interest.
	Page 50		Page 52
	<u> </u>		
			13 (Pages 49 to 52)

1 MR GARNHAM: By the time of the addition of those five As you know, sir, in December 2005, reports were 2 made to the MPS by members of the royal household about 2 charges, sir, yes. 3 the possible unauthorised accessing of voicemail 3 LORD JUSTICE LEVESON: Yes. So would it be right to say 4 4 that the view has been taken that there is an messages on their mobile phones. In response, SO13, 5 5 a specialist operations branch of the MPS responsible appropriate proper argument to mount --6 for anti-terrorism, launched what was a necessarily 6 MR GARNHAM: Yes. 7 LORD JUSTICE LEVESON: -- that listening to stored messages covert criminal investigation, later to be known as 8 8 Operation Carrothead(?). That operation identified still contravenes RIPA? 9 MR GARNHAM: The original advice the MPS received was to the Clive Goodman and Glenn Mulcaire as responsible for the 10 10 contrary effect. conspiracy to gather private and personal data for 11 LORD JUSTICE LEVESON: Yes. 11 financial gain, which has been explained to you by 12 Mr Jay. 12 MR GARNHAM: But by the time the matter was coming on for 13 By July of 2006, the police had obtained evidence 13 trial at the Bailey, the view was taken that there was 14 suggesting that others were being targeted. The scale 14 a proper argument to be had there, and it was the 15 of that evidence increased concerns that both public 15 argument to which Mr Jay has adverted. 16 safety and national security might be at risk, and 16 LORD JUSTICE LEVESON: Is that still the view of the police? 17 MR GARNHAM: The view of the police currently and in the 17 accordingly, it was decided that the operation could no 18 longer remain covert and Goodman and Mulcaire were 18 current investigation, which I shall come to in 19 19 a moment, is that the matter should proceed at its arrested on 8 August 2006. 20 They were charged, as you've heard, with conspiracy 20 widest ambit because the advice now would appear to 21 21 support that. to intercept communications and unlawful interception of LORD JUSTICE LEVESON: So you don't mind whether I exercise 22 communications. Their premises were searched, evidence 22 23 was seized and that appeared to confirm that their 23 a view as to it or not? 24 24 MR GARNHAM: No, sir. I'm not sure that it would count much activities were aimed beyond members of the royal 25 household. 25 if I did mind, but I don't. Page 53 Page 55 1 Following discussions with the CPS, a decision was LORD JUSTICE LEVESON: It won't, actually. 2 made to charge Mulcaire with five further counts of MR GARNHAM: I rather thought it wouldn't, sir. 3 interception beyond that relating to the royal 3 LORD JUSTICE LEVESON: All right. Yes, okay. 4 household, and Mr Jay has given you some particulars of 4 MR GARNHAM: That investigation, the 2005 investigation, 5 those additional charges. That decision reflected the 5 was, as I've said, conducted by the anti-terrorist 6 strength of the evidence, the need properly to expose 6 branch because of the national security implications of 7 the criminal conduct concerned, the wish to test the 7 interception of phone calls of members of the royal 8 existing legislation and the ability to prove the case. 8 household. It was limited in scope at that time because 9 The result of the trial that followed has already 9 of the competing operational demands on that branch, 10 10 been explained to you by Mr Jay. primarily from the serious and sustained threats of 11 LORD JUSTICE LEVESON: When you say "test the limits of the 11 terrorist attacks that were extant in and after 2005. 12 legislation", Mr Jay explained this issue about the 12 Nonetheless, it was apparent that there was 13 concern that stored but listened to messages no longer 13 reference in the Mulcaire papers to many individuals 14 fell within the legislation. 14 other than those identified in the criminal charge. In 15 MR GARNHAM: Yes, and the five additional charges, one of 15 2009, Assistant Commissioner John Yates was asked to 16 the purposes behind their addition was that it was seen 16 establish the facts with a view to ascertaining whether 17 as a possible means of testing that very point. 17 any new information was available that warranted LORD JUSTICE LEVESON: Yes. 18 reopening the original investigation. He concluded that 19 MR GARNHAM: In fact, because of the pleas that were put in, 19 there was not. 20 the test was never actuated. It was one of the 20 Sir, the MPS recognise that the conduct of its 21 motivating factors behind the decision to add those 21 original investigation and the subsequent related 22 charges. 22 decisions may be the subject of some criticism in the 23 LORD JUSTICE LEVESON: So obviously the director took the 23 latter stages of this Inquiry. The previous 24 view both that there was a prima facie case and it was 24 Commissioner, Sir Paul Stephenson, resigned as 25 25 in the public interest to charge with those -a consequence of the ongoing speculation and accusations

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1	about MPS links with News International. John Yates	1	300 million emails.
2	also resigned, expressing regret "that those potentially	2	As the MPS and the CPS have repeatedly indicated,
3	affected by phone hacking were not dealt with	3	there is considerable anxiety that nothing done in this
4	appropriately".	4	Inquiry should prejudice or risk prejudicing the
5	Both those officers, together with former assistant	5	integrity of the MPS investigations that are currently
6	commissioners Andy Hayman and Peter Clarke were referred	6	taking place, and we are grateful, sir, for the
7	to the Independent Police Complaints Commission by the	7	indications you have given as to the steps you will take
8	Metropolitan Police Authority for their role in handling	8	to guard against those risks, and we will do all we can
9	the phone hacking investigation, although the IPCC	9	to assist the Inquiry with its work in that regard.
10	concluded that the conduct of none of these officers	10	LORD JUSTICE LEVESON: I'm very grateful about that,
11	amounted to a recordable conduct matter. It's	11	Mr Garnham. I'm very conscious of it. The timeframe,
12	acknowledged nonetheless that issues of legitimate	12	without in any sense committing the Metropolitan Police
13	concern were raised.	13	or the CPS to it, if you have to go through even a small
14	LORD JUSTICE LEVESON: So the public understand, "recordable	14	fraction of the number of emails to which you've
15	conduct matter" means something that is worthy of	15	referred, looks uncertain, to say the least.
16	potential disciplinary pursuit.	16	MR GARNHAM: Uncertain is right, sir. The matter progresses
17	MR GARNHAM: Investigation in a disciplinary context, sir,	17	with some expedition and it's the focus of a great deal
18	yes.	18	of hard work by a large number of officers.
19	LORD JUSTICE LEVESON: Yes. Just that it's a phrase that	19	LORD JUSTICE LEVESON: I've absolutely no doubt about that
20	the public may not understand. Yes?	20	I've taken the view that I should be extremely cautious
21	MR GARNHAM: In addition, sir, claims that Mr Yates secured	21	about whatever is not in the public domain.
22	a job for the daughter of former News of the World	22	MR GARNHAM: Sir, yes.
23	deputy editor Neil Wallace were referred to the IPCC.	23	LORD JUSTICE LEVESON: But what is in the public domain -
24	Mr Yates has been told by the IPCC very recently	24	in other words, is not there because of me it would
25	that it has found no evidence of misconduct to justify	25	be rather foolish of me and probably self-defeating to
	Page 57		Page 59
1	disciplinary proceedings in respect of the Amy Wallace	1	ignore.
1 2	disciplinary proceedings in respect of the Amy Wallace matter, and a report to that effect will be published in		ignore.  MR GARNHAM: And I couldn't attempt to dissuade you from
2	matter, and a report to that effect will be published in	1 2 3	MR GARNHAM: And I couldn't attempt to dissuade you from
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ready to assist you in your work and to learn from any errors the Inquiry may reveal. The MPS has not been content, however, to sit back

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and await the outcome of your work. It's already taken a number of steps aimed at identifying deficiencies in its practice and learning from any past error.

On 20 August of this year, Elizabeth Filkin, the former Parliamentary Commissioner for Standards, was appointed to examine the ethical issues arising from the relationship between the police and the media. As you will know, sir, Ms Filkin has a reputation for vigorous independence. The MPS have welcomed her review and are co-operating fully with her to ensure that she's able to carry out her terms of reference.

Those terms of reference include the provision of advice to the Commissioner as to the proper purpose of the relationship between the police and the media, the steps that might be taken to improve public confidence in police and media relations, whether steps could be taken to improve the transparency of police and press relations, and what, if any, hospitality it is acceptable for the police to receive from the media or provide to them.

A considerable amount of work has already been completed by Ms Filkin and her team and we understand Page 61

1 MR GARNHAM: We suggest, sir, the close and transparent

working relationship between the police and the media is

3 critical to ensuring both fair reporting and effective

4 policing. Properly structured, such a relationship 5 improves the scope, the depth and the accuracy of press

6 reporting and enables the police better to perform their 7 duty of protecting the public.

It is, we would suggest, through healthy and open contact with the police that the media are able properly to report on the criminal justice system, the point you

were making to me earlier, sir. 12 LORD JUSTICE LEVESON: Yes.

MR GARNHAM: It's through contact with an honest and intelligent press that the police are able to engage and inform the public, not just with a view to solving crime but also as a means of warning and protecting the public where that's necessary.

Furthermore, through their own investigative work, the media are, on occasions, able to bring crime and potential crime to the attention of the press and the public. Those benefits, sir, apply to all police forces and all media outlets up and down the country and it follows that it's not just the MPS who have an interest in a proper relationship between press and police.

Sir, we would suggest that a society in which there Page 63

1 that she hopes to be able to complete her report by

2 Christmas. It's understood that she has already

identified some areas of concern but there is also much

4 that is healthy, positive, authorised and legitimate in

the relationship between the press and the police.

6 LORD JUSTICE LEVESON: I'm sure it's critical -- as

7 I understand the matter, that report will be available

8 to me in my Inquiry long before we've concluded and

therefore will become part of the material which I will

10 be able to consider.

MR GARNHAM: Yes, sir.

12 LORD JUSTICE LEVESON: Yes.

MR GARNHAM: On 15 September of this year, the Commissioner 13 13

14 of the Metropolitan Police, Bernard Hogan-Howe, 15

announced that he'd requested the Chief Constable of

Durham Police to carry out a review of Operation Weeting

and that review too is continuing.

Whilst awaiting the product of those reviews, the

19 MPS has embarked on its own analysis of the issues

arising from phone hacking. That analysis has led the

21 MPS to review its policy and practices in a number of

22 areas, and I wish, if I may, sir, to give a preliminary

23 indication of its initial thinking.

24 LORD JUSTICE LEVESON: That would be very useful, thank you 24

25 very much.

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1 is no contact between media and police is unhealthy and 2 potentially undemocratic. All legitimate attempts by 3 the media to inform the public should be encouraged, and 4 the MPS continue to support that process by working 5 closely with the press and media on a daily basis.

A healthy relationship between press and police can be mutually beneficial, but too close a relationship can, we would suggest, distort proper judgment by both parties and there are competing priorities which do not always mate towards a common outlook. For example, ensuring that criminal investigations can be conducted efficiently and effectively can conflict with the media's demand for information and stories. Balancing the need to be open and transparent with both the media and the public at large can conflict with legitimate journalistic objectives of obtaining an exclusive story to editorial deadlines. Similarly, a properly sanctioned whistle-blowing mechanism can expose wrongdoing and protect the public interest, but the misuse of such a mechanism can undermine investigations, can damage the legitimate need for the police to maintain discipline, and can distort the proper functioning of the police service.

It's against those competing considerations that the MPS, like other police forces, has to decide how best to Page 64

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regulate its contact with the media. The MPS, sir, alone amongst the Forces in England and Wales, has a 24/7, 24 hours a day, seven days a week press bureau, which receives over 200 media calls a day. It engages with the press nationally, locally and internationally. But the Met, sir, is not a simple monolithic corporation. Its essential agent is a constable holding independent office under the Crown. Officers often work in areas where a high degree of

individual discretion applies. The regulation of the

a corporate level and also at the level of individual

officers going about their duties.

relationship, therefore, has to address both the Met at

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That work that's being conducted pending Ms Filkins' report has led to the identification by the Met of the following eight areas of concern: first, the ethics of exchanging information with the press.

There are difficult ethical considerations when journalists learn of a potential story that touches upon a police investigation. The exchange of information designed to maintain the integrity of the police investigation can lead to short-term gains for both parties, and in many cases, will serve the immediate public interest.

However, the risks and implications in the longer Page 65

unjustified gloss of investigative journalism. This journalistic practice is one which we suggest the Inquiry may need to address.

Third, whistle-blowing. The provisions protecting disclosure under the Public Interest Disclosure Act 1998 are well recognised as necessary and important, as is the need for general whistle-blowers to have their identities protected, but in other cases, it would be our suggestion a police source ought not to remain unnamed.

Fourth, guidance about protecting private data. The MPS acknowledges its position as a custodian of confidential and private data. There needs to be clear expectations, we would suggest, for officers and staff throughout their careers in this field, and that needs to be supported by clear and readily useable guidance. A robust set of sanctions for those that choose to depart from those rules is also appropriate.

The MPS's current operating framework provides some guidance. We accept it's questionable as to how helpful that guidance is at a practical working day level.

Fifth, police standards of conduct and training. A police officer's code of professional standards prohibits officers knowingly making false, misleading or inaccurate statements. The code also addresses how Page 67

term for this type of exchange are obvious. It's recognised that in some circumstances this interdependency can develop into inappropriate relationships between press and police.

But it seems to us, if we may say so respectfully, sir, that there remains an operational need for officers in certain limited circumstances to brief journalists on a confidential basis. The MPS accepts that guidance could be improved in this area and it is recognised that this sort of briefing should be appropriately authorised and open to scrutiny and examination by the courts retrospectively where appropriate.

Second, sir, the use of police sources. There are many occasions when journalists refer to information being provided by a police source. The MPS accepts that on occasions, this has been a police officer or employee and sometimes criminal or misconduct investigations have 17 been necessary.

However, it appears to be common practice for the term to be used for many other reasons, including to enhance the apparent legitimacy of a story and to disguise the lack of a credible source. There are also examples where information has been provided, perfectly properly, which has been subsequently portrayed as originating from a police source in order to give an Page 66

1 officers are to treat confidential information. Police 2 officers are not to disclose to the media or the public 3 legitimate policing business other than when authorised 4 to do so.

Therefore, in the absence of any specific training, a police officer's code of conduct provides clear guidance to which officers should adhere whenever they have contact with the media or the general public. Breach of that code renders a police officer liable to disciplinary procedures or, in appropriate circumstances, to criminal charges.

But we recognise, sir, that there may be a need for more than rules set out in code books. Training on media handling is presently directed to certain career pathways, and it may be that its reach and extent needs to be explored. Certainly, whilst senior detective training includes media management, that training does not focus on ethical issues underpinning those relationships, and it's recognised that insufficient training and practical guidance is provided to officers below and of different rank. Only limited exposure to media issues is provided on promotion.

Sixth, gifts and hospitalities. A recent review of gifts and hospitalities received by MPS officers and staff revealed, sir, a lack of consistency of approach Page 68

1 mentioned this afternoon the communication and advisory 1 both to self-declaration and to recording of such gifts. 2 2 Further work may be required to determine how that group for ACPO. 3 approach be reflected across the organisation and how 3 MR GARNHAM: Yes. LORD JUSTICE LEVESON: Do you know whether that's something 4 4 a set of values and principles common to both senior and 5 junior ranks can be devised and implemented. 5 that's likely to come my way, or should I be looking at 6 Seventh, post-police service employment 6 ACPO to provide me with some evidence and some material 7 7 considerations. The Home Affairs Select Committee, in on that subject independently? 8 8 MR GARNHAM: Sir, you may indeed want to get independent its 13th report of 19 July 2011, were critical of the 9 9 evidence from ACPO but we can provide you with that fact that former assistant Commissioner Andy Hayman: 10 10 manual. "... took a job with News International within two 11 LORD JUSTICE LEVESON: Thank you very much. 11 months of his resignation and less than two years after I'm very conscious that Mr Phillips, who I denied 12 he was purportedly responsible for an investigation into 12 13 employees of that company." 13 core participant status for module one, isn't here. Do 14 you know whether the police authority are doing anything 14 The MPS shares that concern and will look to support 15 any proportionate mechanism to prevent such employment 15 of their own on top of everything that ACPO are doing? 16 for a reasonable period of time after cessation of 16 MR GARNHAM: I don't, sir, and it wouldn't be right for me 17 to speculate whether they are. 17 police service. 18 Eighth, and finally, procurement. In July 2011, the 18 LORD JUSTICE LEVESON: No, no, I wouldn't want you to 19 MPS mandated the use of a system called CompeteFor for 19 20 all purchases between £500 and £50,000. All procurement 20 MR GARNHAM: And I don't know. 21 21 LORD JUSTICE LEVESON: Fair enough. All I can say is that over £50,000 is managed through central MPS procurement. 22 That, sir, is in line with best practice and addresses 22 any work that's being done I would be grateful to see. 23 23 some of the concerns, at least, originating from the Just thinking about it aloud, it strikes me that there 24 24 is a very carefully devised system for ensuring open and hiring of Neil Wallace. 25 25 transparent relationships between police officers and Sir, the MPS is striving to carry out its public Page 69 Page 71 role to the best of its abilities and to ensure that informers. 1 1 2 public confidence in the police is both maintained and 2 MR GARNHAM: Yes. 3 justified. 3 LORD JUSTICE LEVESON: It might be that the Met can learn 4 With that aim in mind, we are committed to assisting 4 from that mechanism as to the way in which the 5 you and your team in understanding the issues and 5 relationships to which you've referred can best be 6 6 pressures placed upon officers policing the capital, in monitored, without in any sense undermining the very, 7 order that workable recommendations can be implemented. 7 very real importance that is to be attached to the links 8 We acknowledge, sir, that not all of the MPS's 8 between the police and the press. 9 relationships with the press in the past have met the 9 MR GARNHAM: Sir, it's a worthwhile thought and we will take 10 10 test of being both ethical and transparent, but the Met, it back and work on it. 11 sir, is committed to instituting practical and pragmatic 11 LORD JUSTICE LEVESON: Thank you very much. Right. That's 12 change that recognises the legitimate roles of a free 12 probably as far as we can go today. Do you still have 13 13 press and of a police service, both metropolitan and the message, Mr Sherborne? 14 national, that are accountable to the highest of ethical 14 MR SHERBORNE: I do, sir, although I understand arrangements 15 standards in public life. 15 are in place to deal with it. 16 LORD JUSTICE LEVESON: Mr Garnham, thank you very much. 16 LORD JUSTICE LEVESON: Yes. I am going to find out about 17 17 that now. Thank you. Does anybody have any other Let's just take stock for a moment. 18 The Metropolitan Police have engaged the services of 18 matter that they want to raise that may not be linked to 19 19 Ms Elizabeth Filkin, as you've explained to me. That the particular openings? 20 clearly would be relevant. 20 MS PHILLIPS: Can I ask what time we're starting tomorrow? 21 The Durham review of Weeting doesn't immediately LORD JUSTICE LEVESON: Yes, you can. 10 o'clock. I'm not 22 22 strike me as coming to the forefront of my concerns. sure how far we'll go tomorrow, because it's inevitable 23 MR GARNHAM: We doubt it will in part one, sir. 23 that we have to -- the witnesses who are the first set 24 LORD JUSTICE LEVESON: That's my view, too. 24 of witnesses are not professionals, in the sense that 25 25 You mention in your skeleton but you've not they're not engaged in the business of delivering or Page 70 Page 72

1	receiving news or regulating other organisations.	
2	They're Mr Sherborne's clients and they've had to be	
3	timetabled in a way that suited their convenience.	
4	I don't think that matters because there's plenty for	
5	everybody to do before we get on with them, and if	
6	anybody is short of things to do, then they need only	
7	have to let us know and we'll give them plenty other	
8	things to do.	
9	Thank you very much. Tomorrow morning.	
10	(4.00 pm)	
11	(The hearing adjourned until 10.00 am the following day)	
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